# **FIRST QUARTER 2024 RESULTS**

25 APRIL 2024



The bank for a changing world

The figures included in this presentation are unaudited.

As a reminder, on 29 February 2024 BNP Paribas reported restated quarterly series for 2023 to reflect, in particular, the end of the build-up of the Single Resolution Fund (SRF), effective 1 January 2024, and the assumption of a similar contribution to local bank taxes at a level estimated at about 200 million euros annually beginning in 2024, as well as an accounting heading separated from cost of risk and entitled "Other net losses for risks on financial instruments", beginning in the fourth quarter 2023. This presentation reflects this restatement.

This presentation includes forward-looking statements based on current beliefs and expectations about future events. Forward-looking statements include financial projections and estimates and their underlying assumptions, statements regarding plans, objectives and expectations with respect to future events, operations, products and services, and statements regarding future performance and synergies. Forward-looking statements are not guarantees of future performance and are subject to inherent risks, uncertainties and assumptions about BNP Paribas and its subsidiaries and investments, developments of BNP Paribas and its subsidiaries, banking industry trends, future capital expenditures and acquisitions, changes in economic conditions globally, or in BNP Paribas' principal local markets, the competitive market and regulatory factors. Those events are uncertain; their outcome may differ from current expectations which may in turn significantly affect expected results.

Consequently, actual results may differ from those projected or implied in these forward-looking statements due to a variety of factors. These factors include among others: i) BNP Paribas's ability to achieve its objectives, ii) the impacts from central bank interest rate policies, whether due to continued elevated interest rates or potential significant reductions in interest rates, iii) changes in regulatory capital and liquidity rules, iv) continued elevated levels of, or any resurgence in, inflation and its impacts, v) the various geopolitical uncertainties and impacts related notably to the invasion of Ukraine and the conflict in the Middle East, or vi) the precautionary statements included in this presentation.

BNP Paribas undertakes no obligation to publicly revise or update any forward-looking statements in light of new information or future events. It should be recalled in this regard that the Supervisory Review and Evaluation Process is carried out each year by the European Central Bank, which can modify each year its capital adequacy ratio requirements for BNP Paribas.

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The sum of values contained in the tables and analyses may differ slightly from the total reported due to rounding. The alternative performance measures are defined in the press release published jointly with this presentation.

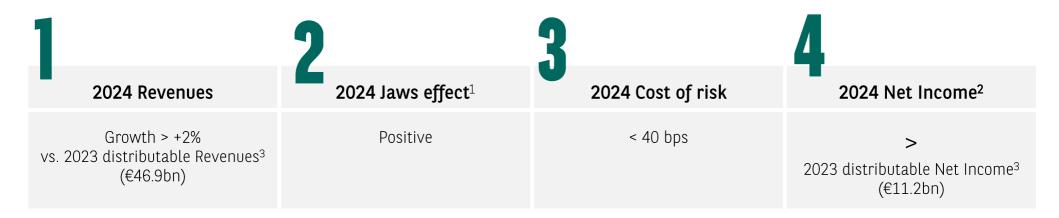


### 1<sup>ST</sup> QUARTER 2024 | BNP Paribas achieves very high Net Income of €3.1bn

		1Q24 (€m)	Chg. vs. 1Q23 <sup>1</sup> distributable
<ul> <li>Stable revenues driven by very solid business performances within each operating division, offsetting a high 1Q23 base effect at Global Markets. Excluding this effect, revenues rose by ~ 3%.<sup>2</sup></li> </ul>	— Revenues	12,483	-0.4%
• <b>Positive jaws effect</b> (+1.1 pt). Effects of additional operating efficiency measures (€400m) expected, starting in 2Q24	— Operating expenses	7,937	-1.5%
• <b>Cost of risk<sup>3</sup> still low</b> , due to the quality of the loan portfolio	— Cost of risk <sup>3</sup>	29 bps	
<ul> <li>Pre-tax income up sharply</li> </ul>	— Pre-tax income	4,363	+7.4%
• Very high Net Income <sup>4</sup> , driven by operational performances	— Net Income <sup>4</sup>	3,103	-2.2%
• €1.05bn share buyback finalised on 23 April 2024, and a €4.6 dividend subject to AGM approval on 14 May 2024			
• Earnings Per Share <sup>5</sup> up sharply	— Earnings Per Share <sup>5</sup>	€2.51	
Very solid financial structure	— CET1	13.1%	
<ul> <li>Active management of capital, including the divestment of Personal Finance in Mexico</li> </ul>			
<ul> <li>Ongoing redeployment of capital from the Bank of the West divestment</li> </ul>			



### 2024 GUIDANCE | On the strength of its 1Q24 results, BNP Paribas confirms its 2024 trajectory





- Decisions from public authorities (2024 after-tax impact: -€500m)
- Normalisation of used-car sale prices (Arval)

#### — 2024 tailwinds

- Strengthened efficiency initiatives (2024 pre-tax impact: +€400m)
- Quality of loan portfolio / cost of risk over the cycle
- Capital redeployed before H1 2024: 55 bps (2025<sup>e</sup> Return on Invested Capital<sup>4</sup> >16%)
- Short-term rate cuts, beginning in H2 2024
- New Personal Finance: a positive impact on pre-tax income as early as 2024
- CIB market share gains while retaining a balanced allocation of capital







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First quarter 2024 results | 5

### P&L STATEMENT | Very solid operating performances

(€m)	1Q24	1Q23 (distributable) <sup>1</sup>	1Q23	Chg. vs. 1Q23 distributable
Net Banking Income (NBI)	12,483	12,534	12,032	-0.4%
Operating expenses	-7,937	-8,058	-9,191	-1.5%
o/w IFRIC21 taxes	-688	-779	-1,601	-11.7%
Gross Operating Income	4,546	4,476	2,841	+1.6%
Cost of risk	-640	-592	-592	+8.1%
Other net losses for risk on financial instruments $^2$	-5	0	-50	n.s.
Operating income	3,901	3,884	2,199	+0.4%
Non-operating items	462	178	178	n.s.
Pre-tax income	4,363	4,062	2,377	+7.4%
Тах	-1,166	-791	-791	+47.4%
Capital gain on Bank of the West divestment			2,947	
Net income attributable to equity holders	3,103	3,173	4,435	-2.2%

### 1Q24 EPS<sup>3</sup>: €2.51

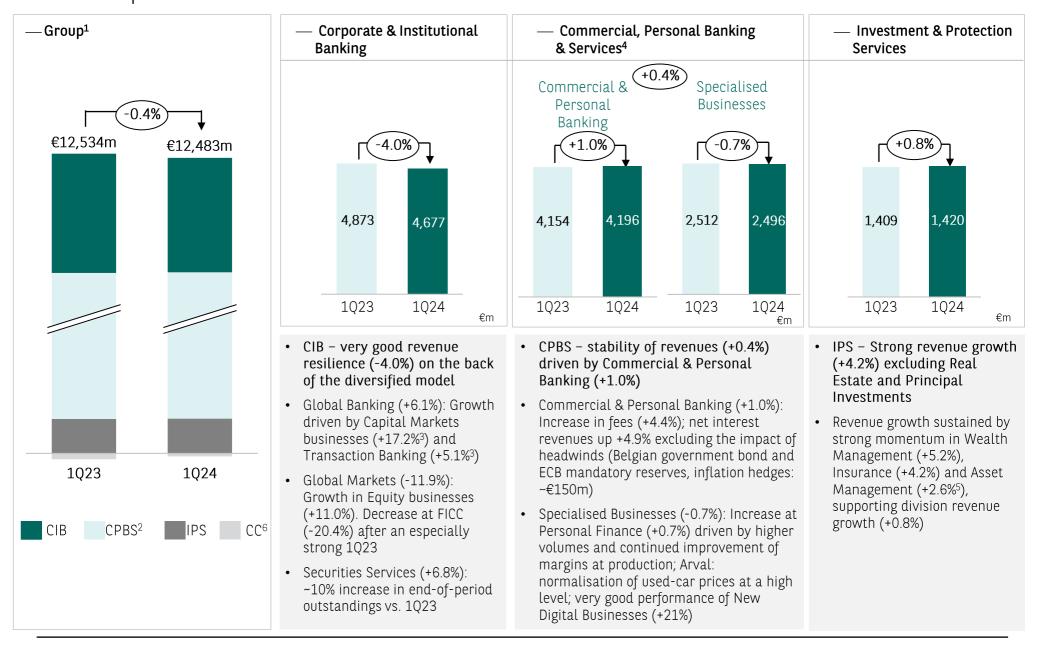


## EXCEPTIONAL ITEMS | Active portfolio management and impacts of the hyperinflation situation in Türkiye

(€m)	1Q24	1Q23 (distributable) <sup>1</sup>
Restructuring costs and adaptation costs (Corporate Centre)	-29	-30
IT reinforcement costs (Corporate Centre)	-74	-95
Total exceptional operating expenses	-103	-125
Reconsolidation of activites in Ukraine <sup>2</sup> (Corporate Centre)	226	
Capital gain on the sale of Personal Finance in Mexico (Personal Finance)	118	-
Total other non-operating items	344	-
Total exceptional items (pre-tax)	241	-125
Total exceptional items (after tax)	265	-92
Effects of the hyperinflation situation in Türkiye <sup>3</sup>		
Impact on pre-tax income	-107	-29
Impact on Net Income, Group share	-106	-72

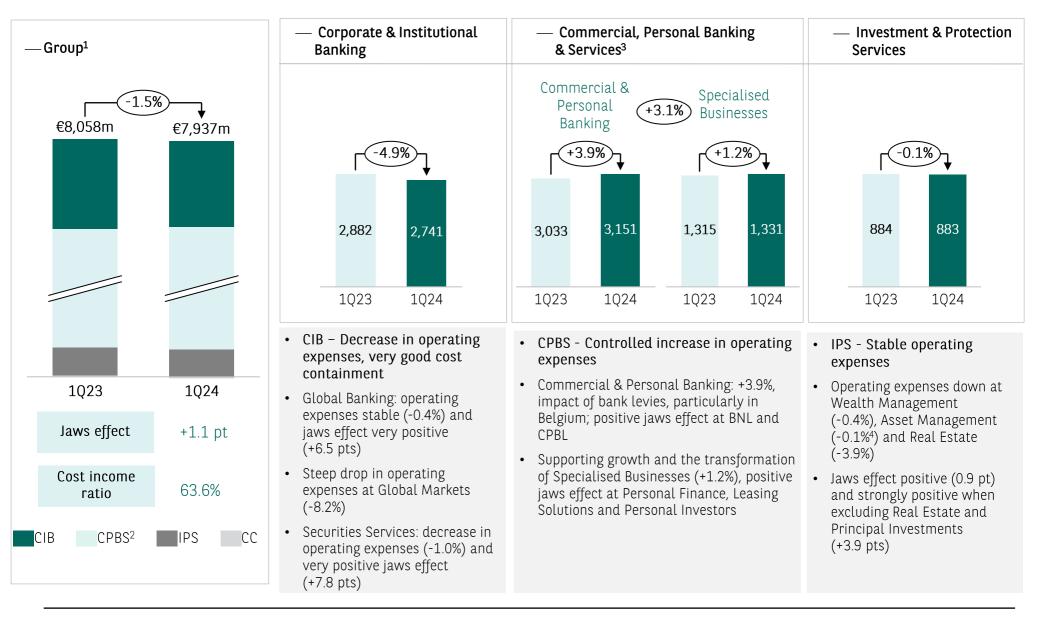


### REVENUES | 1Q24 illustrates the business performances and strength of the diversified model

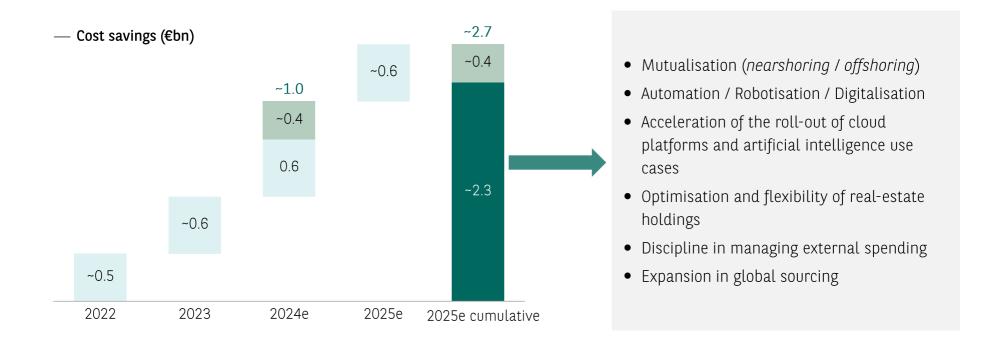




### OPERATING EFFICIENCY | Operating expenses under control in an inflationary environment



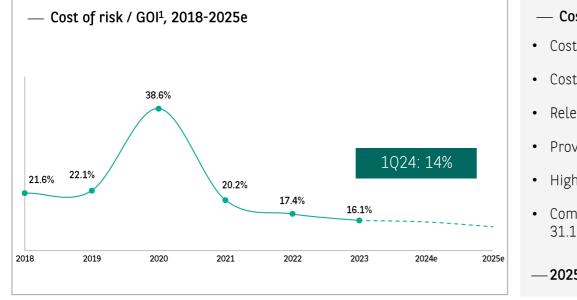
### OPERATING EFFICIENCY | The €400m additional measures will begin paying off in 2Q24



- Additional cost savings of €400m in 2024, for a cumulative total of €2.7bn in 2025
- Allocation by operating division: CPBS (56%), CIB (33%), IPS (11%)
- 2022-2025 jaws effect<sup>1</sup> > 2pts on average and positive each year

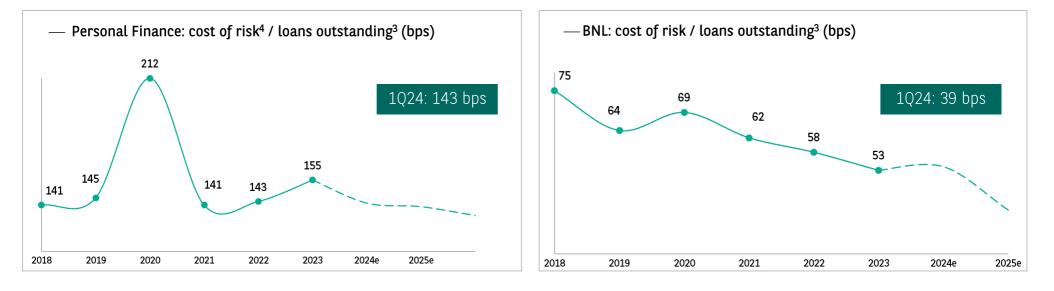


### COST OF RISK | The level of risk remains low throughout the cycle (1/2)



- Cost of risk<sup>2</sup> / 1Q24 loans outstanding<sup>3</sup>: 29 bps

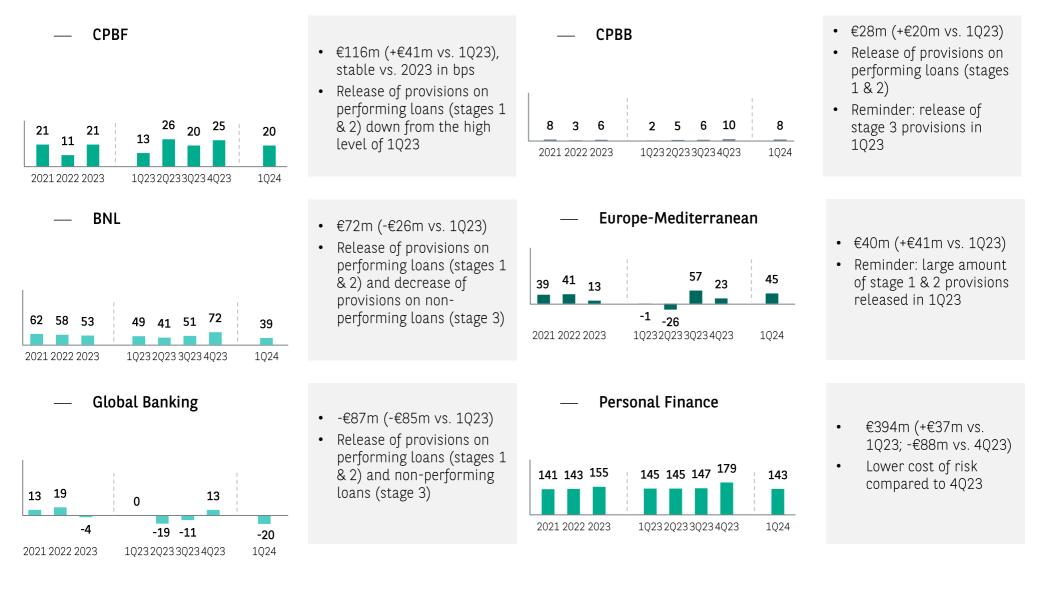
- Cost of risk still low and below 40 bps
- Cost of risk<sup>2</sup>: €640m (€592m in 1Q23)
- Release of provisions on performing loans (stages 1 & 2): €123m
- Provisions on non-performing loans (stage 3): €763m
- High stock of stage 1 & 2 provisions: €4,818m
- Commercial real estate exposure: 3.8% of total Group's EAD<sup>5</sup> as of 31.12.23; very limited exposure in the United States (0.09%)
- -2025 objective confirmed: cost of risk < 40 bps each year





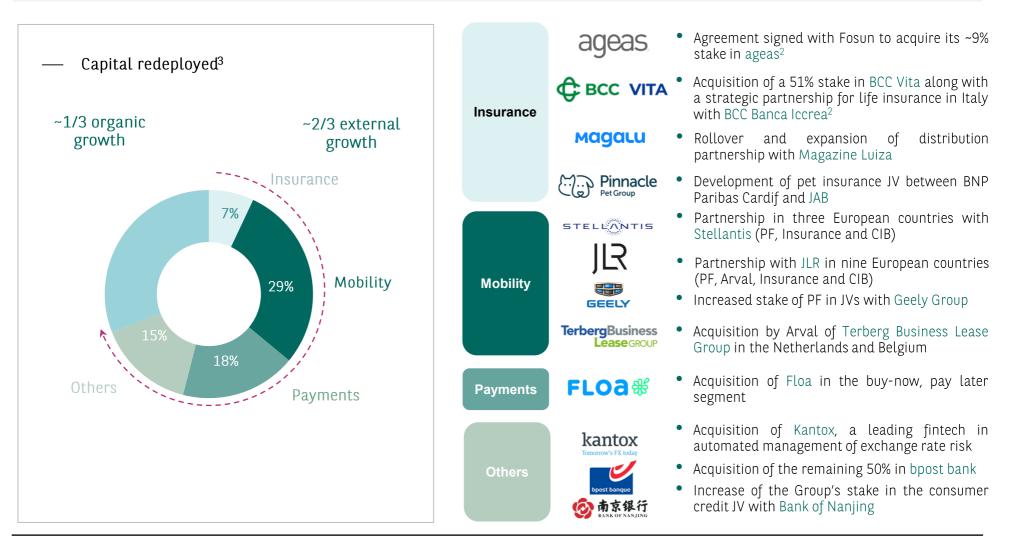
### COST OF RISK | The level of risk remains low throughout the cycle (2/2)

Cost of risk<sup>1</sup> / Customer loans outstanding at the beginning of the period (in bps)



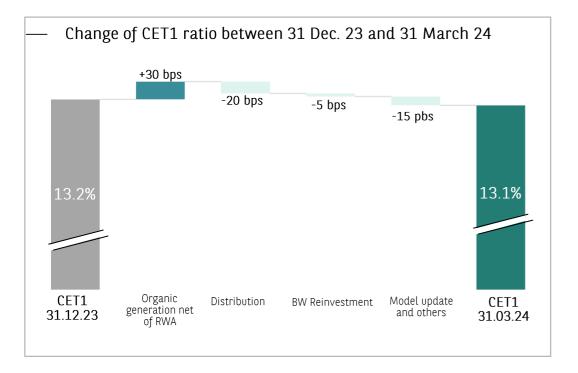
### DEPLOYMENT OF CAPITAL | Capital still being redeployed in line with the objectives

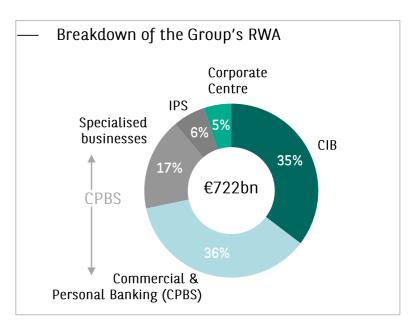
- Capital being redeployed: ~55 bps as of end-H1 2024 (50% of the 110 bps to be redeployed)
- Return on invested capital<sup>1</sup> in 2025 > 16%





### FINANCIAL STRUCTURE | A solid financial structure





- CET1 ratio: 13.1% as at 31.03.24
- Leverage ratio<sup>1</sup>: 4.4% as at 31.03.24
- High Liquidity Coverage Ratio<sup>2</sup>: 134 % as at 31.03.24
- High-quality liquid assets (HQLA): €367bn as at 31.03.24
  - Of which 50% in deposits at central banks and
  - 50% in mostly "level 1" debt securities
- Immediately available liquidity reserve<sup>3</sup>: €446bn as at 31.03.24
  - Room to manœuvre > 1 year in terms of wholesale funding
  - Of which €184bn in deposits at central banks



### ESG | 1Q24 marks BNP Paribas' ongoing engagement, which is recognised in ratings and rankings

- 1Q24: Examples of innovative solutions dedicated to each type of client
  - Exclusive financial advisory for ACC's 4.4 billion euro debt raising to finance the construction of electric vehicle battery factories

- BNP Paribas Mobility launches an Arval and Leasing Solutions offering in Europe for combined rental of electric vehicles and recharging stations, in order to facilitate the transition towards sustainable mobility
  - BNP Paribas Asset Management launches its first global equity fund dedicated to the net-zero transition: strategy based on decarbonation and overweighted with sustainable investments

Strong recognition by extra-financial ratings agencies

Agency <sup>1</sup>	Rating	Ranking
	A	On the A-list (the 1.5% top-rated companies based on a climate questionnaire)
Moody's ESG Solutions	70/100	2 <sup>nd</sup> in the category "Diversified banks Europe"
S&P Global Corporate Sustainability Assessment (CSA)	65/100	In the top 7% in the banking industry (the top 1% for the environment)
MSCI	AA	A leading position in the environmental component

A leading position in recent rankings



- 2023 "World's Best Bank" and "World's Best Bank for Sustainable Finance"
- 2024 "World's Best" in Sustainability for BNP Paribas Wealth Management

GLOBAL100

• 2024 "Global 100 Most Sustainable Corporations" for the 10<sup>th</sup> consecutive year – Corporate Knights



CIB

**CPBS** 

IPS



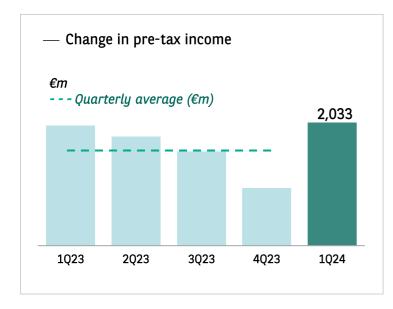


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First quarter 2024 results | 16

### CIB Very good performances at Global Banking and Securities Services and a lower cost of risk

<b>CIB</b> (€m) Revenues	<b>1Q24</b> 4,677	1Q23	Chg.
Revenues	4.677	4.070	
	.,•	4,873	-4.0%
Operating expenses	-2,741	-2,882	-4.9%
Gross operating income	1,936	1,990	-2.7%
Cost of risk & other provisions	95	-1	n.s.
Others	3	-3	n.s.
Pre-tax income	2,033	1,986	+2.4%
Cost-income ratio	58.6%	59.1%	



- Global Banking revenues: €1,543m (+6.1% vs. 1Q23)
- Global Markets revenues: €2,435m (-11.9% vs. 1Q23) FICC: -20.4%; Equity & Prime Services: +11.0%
- Securities Services revenues: €699m (+6.8% vs. 1Q23)

#### — Global Banking

- Increased financing activity (Capital Markets) in EMEA and the Americas
- Robust business activity and impact of the interest-rate environment on Transaction Banking, particularly in EMEA Cash Management
- Global Markets
- Marked increase in activity on credit markets, primary markets in particular
- Sustained activity in Equity & Prime Services
- Securities Services
- ~10% increase in the end-of-period outstandings vs. 1Q23, driven by market effects and the implementing of new mandates

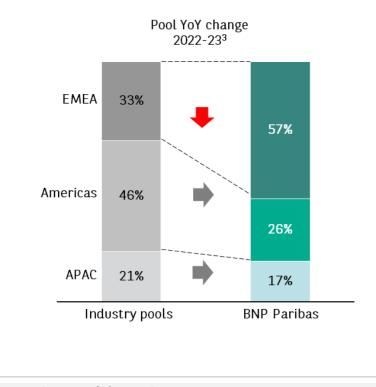
#### Global Markets

• Base effect in activity on fixed-income, currency and commodity markets amidst very low volatility in Europe (which was very high in 1Q23)



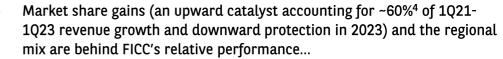
### CIB | FICC: A platform well-positioned to capture future market growth

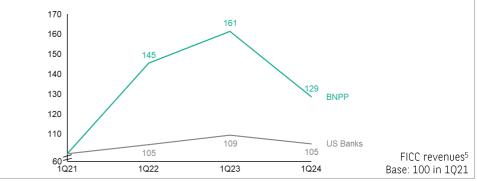
- EMEA (which accounts for 1/3<sup>rd</sup> of the global industry pool) was the region most impacted by the normalisation in the Fixed-Income, Currency and Commodities market in 2023, in which FICC recorded close to 60% of its revenues in 2023

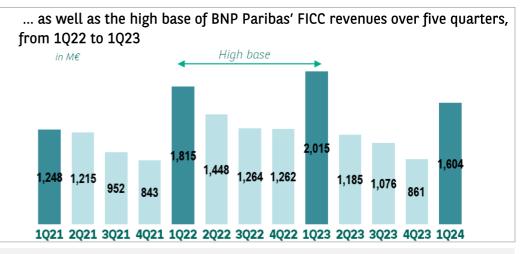


#### Main growth levers in 2024

- Continued market share gains, particularly in EMEA<sup>1</sup>
- Good growth momentum, driven by investments, particularly in the Americas and in the credit businesses
- Shift in client hedging needs in the face of potential volatility events<sup>2</sup>



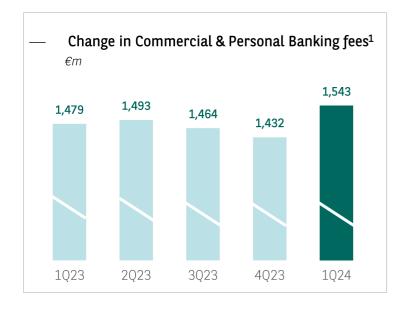




### CPBS | Stable revenues and good business momentum neutralise headwinds

CPBS¹ (€m)	1Q24	1Q23	Chg.
Revenues	6,692	6,666	+0.4%
Operating expenses	-4,482	-4,348	+3.1%
Gross operating income	2,210	2.318	-4.7%
Cost of risk & other provisions	-726	-600	+21.0%
Others	110	102	+7.8%
Result attributable to WAM	-78	-68	+13.9%
Pre-tax income	1,517	1,753	-13.5%
Cost income	67.0%	65.2%	
Loans (€bn)	638	627	+1.8%
Deposits (€bn)	559	569	-1.7%

1 Excluding PEL/CEL effects and including 100% of Private Banking for the Revenues to Pre-tax income line items



- Commercial & Personal Banking revenues<sup>1</sup>: €4,196m (+1.0% vs. 1Q23)
- Specialised Businesses revenues<sup>1</sup>: €2,496m (-0.7% vs. 1Q23)

#### Commercial & Personal Banking



- Net interest revenues up, excluding the impact of headwinds<sup>2</sup> (+4.9%<sup>1</sup>), driven by growth of margins on deposits
- Increase in fees (+4.4%<sup>1</sup>), driven mainly by good performances in France and at Europe-Mediterranean
- Reconsolidation of Commercial & Personal Banking activities in Ukraine

#### Specialised Businesses

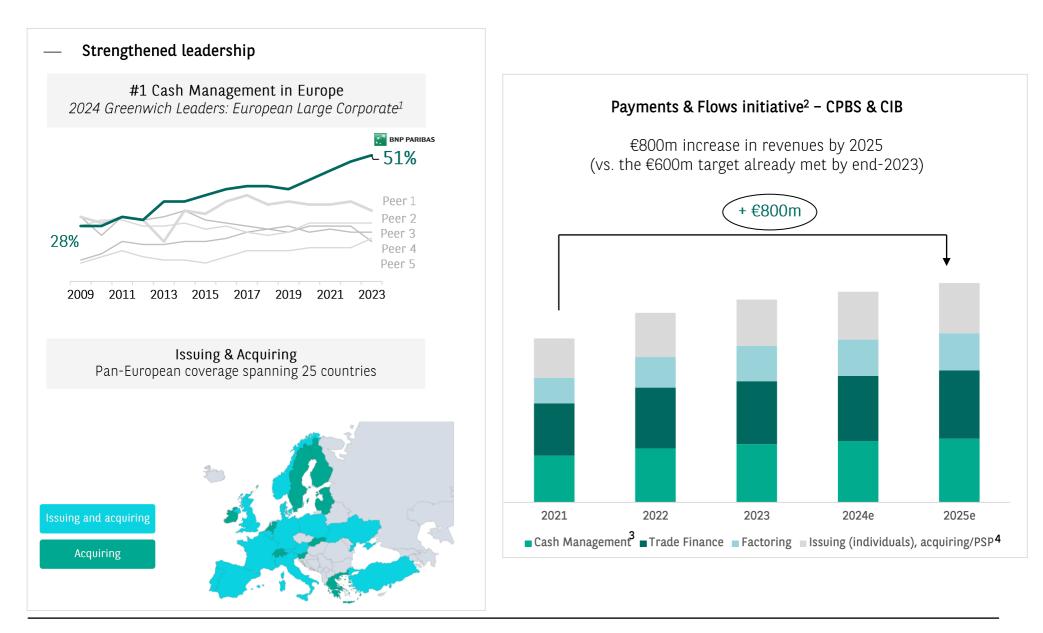
- Arval: increase in financial margin and margin on services, driven by higher volumes
- Personal Finance: revenue growth (+0.7%) driven by higher volumes and continued improvement of margins on production. Continued geographical refocusing (Mexico divestment)
- Nickel: continued expansion in business and customer base
- Unfavourable base effect from inflation hedges in France (-€54m)



- Impact of the issuance of Belgian government bond (- $\in$ 52m)
- Impact of the ECB's halt to remuneration of mandatory reserves (-€45m)
- Arval: normalisation of used-car prices at a high level



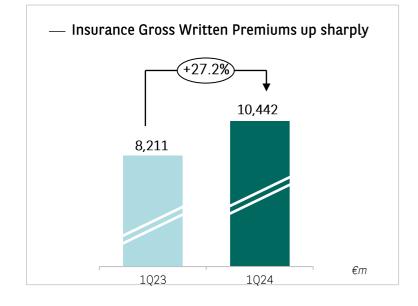
 $\left. \begin{matrix} \text{CPBS} \\ \text{CIB} \end{matrix} \right|$  New 2025 ambitions for BNP Paribas in the Payments & Flows initiative





### IPS | Insurance, Wealth Management and Asset Management activities fared very well in 1Q24

<b>IPS</b> (€m)	1Q24	1Q23	Chg.	Chg. excluding RE and PI
Revenues	1,420	1,409	+ 0.8%	+4.2%
Operating expenses	-883	-884	-0.1%	+0.3%
Gross operating income	537	525	+2.2%	+9.7%
Cost of risk & other provisions	-4	-1	n.s.	n.s.
Others	40	68	-40.3%	-23.5%
Pre-tax income	573	592	-3.2%	+5.6%
Cost income ratio	62.2%	62.7%		
Assets under management (€bn)	1,283	1,213	+5.7%	



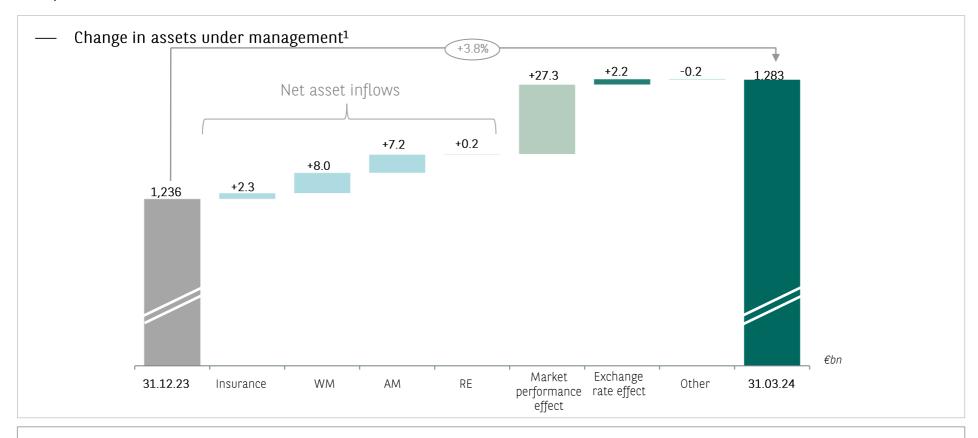
- Insurance revenues: €546m (+4.2% vs. 1Q23)
- Wealth Management revenues: €431m (+5.2% vs. 1Q23)
- Asset Management revenues: €443m (+2.6%<sup>1</sup> vs. 1Q23)

-	I	r	1	S	U	r	a	r	1	С	e

- Strong increase in activity in France
- Gross asset inflows up sharply in Savings (+34.1% vs. 1Q23)
- Good increase in Protection, driven by the roll-out of partnerships in domestic markets and internationally
  - Wealth Management
- Increase in fees driven by the increase in customer transactions in Commercial & Personal Banking and in high-net-worth clients and growth in assets under management (+4.2% vs. 31.12.23)
  - Asset Management
- Increase in fees driven by growth in assets under management
- Strong business drive
- Real Estate: declining business activity on a very slow market
- Principal Investments: high base effect



### IPS | Global assets under management: €1,283bn, driven by market performance effects and net inflows



- Assets under management: €1,283bn as at 31.03.2024 (+3.8% vs. 31.12.2023)
- Net asset inflows: +€17.7bn; strong asset inflows in all business lines, driven by the diversity of distribution networks
  - Wealth Management: very strong net inflows, particularly in Commercial & Personal Banking
  - Asset Management: strong asset inflows, driven mainly by asset inflows in money-market funds and medium- and long-term vehicles
  - Insurance: strong asset inflows in Savings, especially in France
- Market performance effect: +€27.3bn, thanks to a big rally on the markets
- Limited exchange rate effect: +€2.2bn

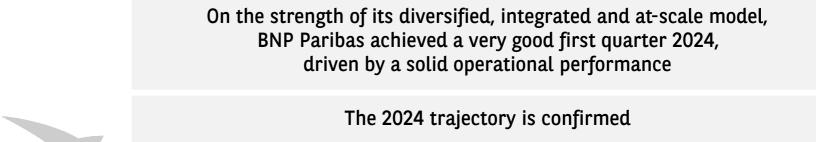


### A REINFORCED INTERNAL CONTROL SET-UP

- An even more solid control and compliance set-up and ongoing efforts in inserting a reinforced compliance culture into daily operations
- Ongoing improvement of the operating model for combating money laundering and terrorism financing:
  - A standards-based, risk-adjusted approach, with a risk management set-up shared between business lines and Compliance (know-your-client, reviewing unusual transactions, etc.)
  - Group-level steering with regular reporting to monitoring and supervisory bodies
- Ongoing reinforcement of set-up for complying with international financial sanctions:
  - Thorough and diligent implementation of measures necessary for enforcing international sanctions as soon as they have been published
  - Broad dissemination of the procedures and intense centralisation, guaranteeing effective and consistent coverage of the surveillance perimeter
  - Continuous optimisation of cross-border transaction filtering tools and screening of relationship databases
- Ongoing improvement of the anti-corruption framework with increased integration into the Group's operational processes
- Intensified on-line training programme: compulsory programmes for all employees on financial security (Sanctions & Embargos, Combating Money Laundering & Terrorism Financing and on Combating Corruption), protecting clients' interests, market integrity, and all topics dealt in the Group's Code of Conduct.
- Ongoing regular missions of the General Inspection dedicated to ensuring financial security within entities generating USD flows. These successive missions have been conducted since the start of 2015 in the form of 18-month cycles. The first five cycles achieved a steady improvement in processing and audit mechanisms. The trend was confirmed during the sixth cycle, which was completed in December 2023.
- The "Cease and Desist Order" order of 30 June 2014, pertaining to violations of US laws and regulations governing economic sanctions, issued jointly by the Prudential Control and Resolution Authority (ACPR) in France and the Board of Governors of the Federal Reserve Board (FRB) in the United States, has been lifted, thus confirming the Group's full accomplishment of its obligations under the remediation plan.



### CONCLUSION



ESG rankings and ratings confirm BNP Paribas' ongoing commitment to the energy transition

Thanks to its teams' firm commitment to serving clients, BNP Paribas is solid and well placed for the new phase of the economic cycle



### NOTES (1/2)

#### Slide 3

1.Restatement of quarterly series reported on 29 February 2024. Results serving as a basis for calculating the distribution in 2023 and reflecting the Group's intrinsic performance post impact of the Bank of the West sale and post ramp-up of the Single Resolution Fund (SRF) excluding extraordinary items

- 2. Excluding the base effect on FICC in 1Q23, see Appendix
- 3. Cost of risk does not include "Other net losses for risk on financial instruments"
- 4. Net Income, Group Share
- 5. Earnings per share at end of period calculated on the basis of Net Income excluding the remuneration of undated super subordinated notes in the first quarter 2024 and the average number of shares outstanding during the quarter; see Appendix.

#### Slide 4

1. Change of Group revenues between 2023 (distributable) and 2024 minus change of Group operating expenses between 2023 (distributable) and 2024

2. Group share

3. Restatement of quarterly series reported on 29 February 2024. Results serving as a basis for calculating the distribution in 2023 and reflecting the Group's intrinsic performance post impact of the Bank of the West sale and post ramp-up of the Single Resolution Fund (SRF) excluding extraordinary items

4. Return on Invested Capital: estimated 2025 net Income generated by capital redeployed since 2022, compared to allocated capital (CET1)

#### Slide 6

1. Restatement of quarterly series reported on 29 February 2024. Results serving as a basis for calculating the distribution in 2023 reflecting the Group's intrinsic performance post impact of the Bank of the West sale and post contribution to the build-up of the Single Resolution Fund (SRF) excluding extraordinary items

2. Charges related to risk of invalidation or non-enforceability of financial instruments granted

3. EPS: Earnings per share calculated on the basis of the 1<sup>st</sup> quarter 2024 Net Income and the average number of shares outstanding during the period; see Appendix

#### Slide 7

1. Restatement of quarterly series reported on 29 February 2024. Results serving as a basis for calculating the distribution in 2023 reflecting the Group's intrinsic performance post impact of the Bank of the West sale and post contribution to the build-up of the Single Resolution Fund (SRF) excluding extraordinary items

2. 60% stake in Ukrsibbank. The remaining 40% is held by the European Bank for Reconstruction and Development

3. Impact of the implementation of IAS 29 and taking into account the efficiency of the hedge in Türkiye (CPI linkers)

#### Slide 8

- 1. Distributable base for 1Q23
- 2. Including 2/3 of Private Banking (excluding PEL/CEL effects in France)
- 3. At constant scope and exchange rates
- 4. Including 100% of Private Banking (excluding PEL/CEL effects in France)
- 5. Excluding Real Estate and Principal Investments
- 6. Corporate Centre

#### Slide 9

- 1. Distributable base for 1Q23
- 2. Including 2/3 of Private Banking (excluding PEL/CEL effects in France)
- 3. Including 100% of Private Banking (excluding PEL/CEL effects in France)
- 4. Excluding Real Estate and Principal Investments

#### Slide 10

1. 2022-2025 CAGR of Group Revenues less 2022-2025 CAGR of Group operating expenses, excluding Bank of the West





#### Slide 11

- 1. GOI: Excluding exceptional items, excluding contribution of Bank of the West and 2023 distributable base to reflect the Group's intrinsic performance post impact of the divestment of Bank of the West and LEDS 17 and LEDS 5 affective 2002.
- of Bank of the West and post SRF build-up; application of IFRS 17 and IFRS 5 effective 2022
- 2. Cost of risk excluding "Other net losses for risk on financial instruments"
- 3. Customer loans outstandings at start of period
- 4. Personal Finance: Cost of risk / loans outstanding. 2024e and 2025e data only include strategic Personal Finance activities
- 5. Group's Exposure at Default (EAD)

#### Slide 12

1. Cost of risk excluding "Other net losses for risk on financial instruments"

#### Slide 13

- 1. Return on Invested Capital: Estimated 2025 Net Income generated by capital redeployed since 2022, compared to allocated capital (CET1)
- 2. Subject to necessary regulatory authorisations
- 3. 2025 projection of capital based on capital redeployed as of 31.12.2023

#### Slide 14

- 1. Calculated in accordance with Regulation (EU) 2019/876
- 2. LCR at the end of the period calculated in accordance with Regulation (CRR) 575/2013 Art. 451a
- 3. Liquid market assets or eligible assets in central banks (counterbalancing capacity), taking into account prudential standards, notably US standards, minus intra-day payment system needs

#### Slide 15

1. According to rating agencies reports, (MSCI, March 2024; Moody's, Sept. 2023; CDP, 2023; S&P DGSI, April 2024)

#### Slide 18

- 1.FICC gained market shares in 2023 in EMEA
- 2. Elections, Central banks decisions in particular
- 3. Source: revenue pools based on Coalition Greenwich FY23 Competitor Analytics. Geographical mix based on internal revenues and taxonomy of BNP Paribas, FICC refers to Global Macro and Global Credit businesses, excluding Fixed Income Prime Brokerage.
- 4. Source: Group's internal estimates based on available market data
- 5. Based on published revenues, including XVA. US banks: Citi, MS, GS, JPM, BoA. BNP Paribas revenues include DCM and DEC Commodities in 2021, 2022, 2023 and 2024

#### Slide 19

- 1. Including 100% of Private Banking excluding PEL/CEL effects
- 2. Issuance of Belgian government bonds, inflation hedges in France and non-remuneration of mandatory reserves

#### Slide 20

- 1. Source: Coalition Greenwich yearly Cash Management European Survey market penetration TIER 1 Corporates (€2bn + turnover)
- 2. Cash Management: corporate segment, excluding sight deposit remuneration; Individuals issuing: cards excluding corporate segment; CPBF, CPBB, BNL, CPBL, BNPP Consors, Nickel France, PF core countries, BNPP Polska
- 3. Corporate segment, excluding remuneration on sight deposits
- 4. Cards issuing excluding corporate segment; CPBF, CPBB, BNL, CPBL, BNPP Consors, Nickel FR, BNPP PF core countries, BNPP Polska

#### Slide 21

1. Excluding Real Estate and Principal Investments

#### Slide 22

1.Including distributed assets



### APPENDICES | Contents

#### Details by division

#### — CIB

- Global Banking
- Global Markets
- Securities Services
- CPBS

#### Commercial & Personal Banking

- Commercial & Personal Banking in France (CPBF)
- BNL banca commerciale
- Commercial & Personal Banking in Belgium (CPBB)
- Commercial & Personal Banking in Luxembourg (CPBL)
- Europe-Mediterranean

#### Specialised Businesses

- Personal Finance
- Arval / Leasing Solutions
- New Digital Businesses and Personal Investors

#### — IPS

- Insurance
- Wealth and Asset Management

#### Other items

- Corporate Centre
- IFRIC 21
- Number of shares and Earnings Per Share
- Net assets per share
- Return on Equity and Permanent Shareholders' Equity
- Doubtful loans / gross outstanding and coverage ratio
- Common Equity Tier 1 ratio: Calculation details
- Medium- / long-term regulatory funding
- MREL ratio
- TLAC ratio
- Distance to MDA
- Basel 3 risk-weighted assets
- Liquidity



### CONTACTS AND UPCOMING EVENTS

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— Obcounitě	g events in 2024			
14 May	2024 General Meeting			
23 May	Payment of dividend (subject to General Meeting approval)			
9 July	Quiet period begins			
24 July	2Q24 earnings reporting date			
16 October	Quiet period begins			
31 October	3Q24 earnings reporting date			

