

#### **BNP Paribas**

# Focusing on Operating Efficiency Preparing for Sustainable Growth

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Morgan Stanley Conference, London 20 March 2013



#### Disclaimer

Figures included in this presentation are unaudited. On 18 April 2012, BNP Paribas issued a restatement of its quarterly results for 2011 reflecting, in particular, an increase of capital allocated to each business from 7% to 9% of risk-weighted assets, the creation of the "Domestic Markets" division and transfers of businesses between business units. In these restated results, data pertaining to 2011 has been represented as though the transactions had occurred on 1<sup>st</sup> January 2011. This presentation is based on the restated 2011 quarterly data.

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#### Introduction

Recurrent profitability, strong solvency and cautious risk management

Diversified and profitable businesses

Client driven activities with a global reach

Focusing on operating efficiency: Simple & Efficient Preparing a 2014-2016 business development plan

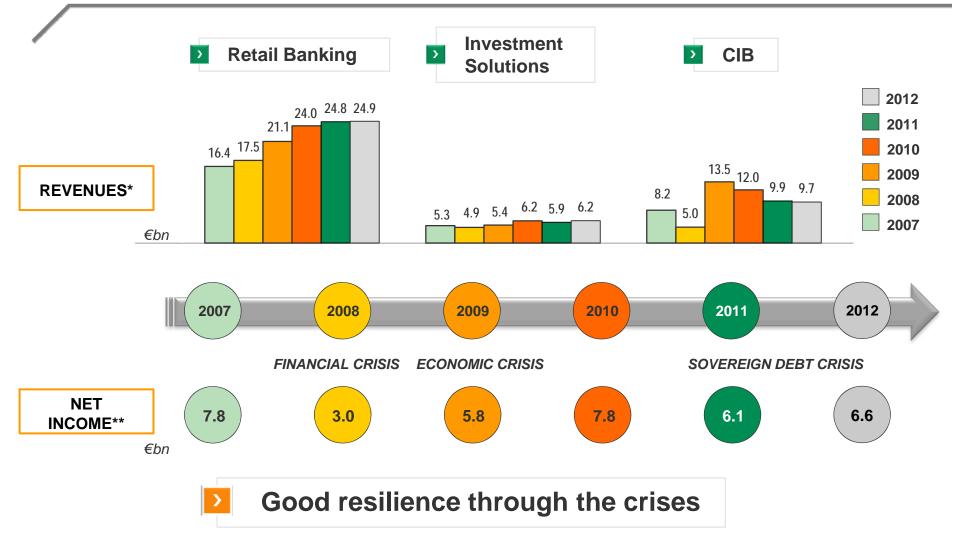
#### **Strong Group Financials**

Diversified and Profitable Businesses

Preparing New Business Development Plan

Appendix

#### Consistent Group Performance

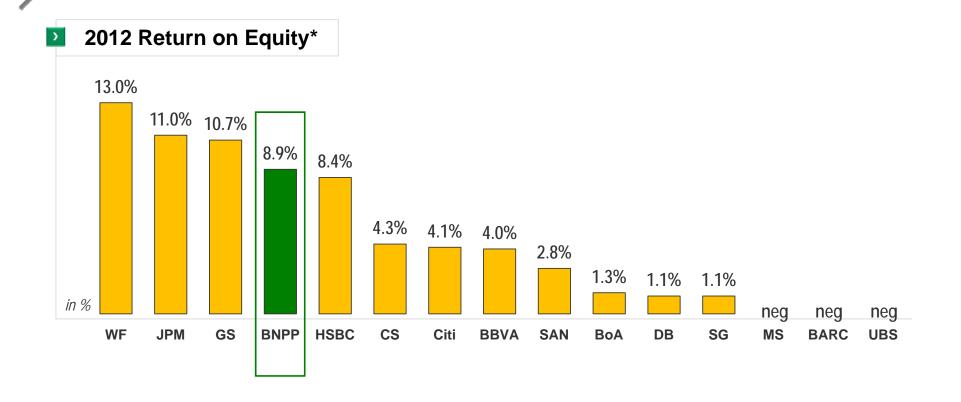


<sup>\*</sup> Including 100% of Private Banking of the domestic markets in France (excluding PEL/CEL effects), Italy, Belgium and Luxembourg;

\*\* Attributable to equity holders



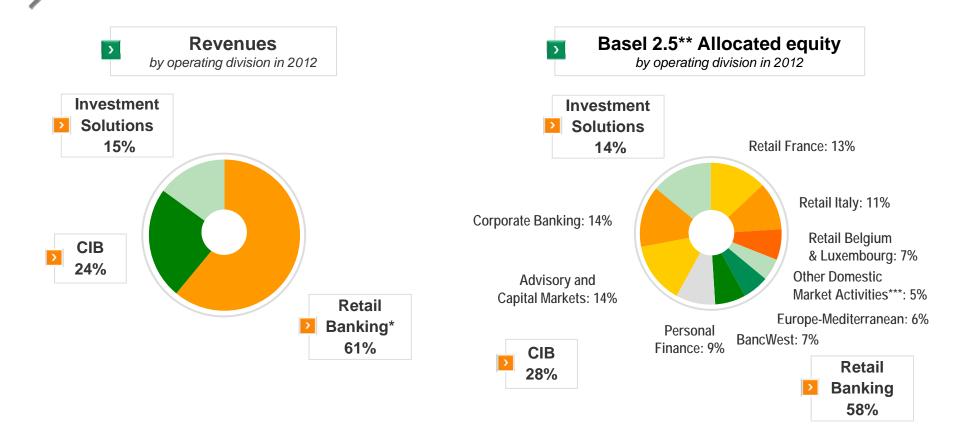
## Strong Profitability



Among the best ROEs once again in 2012

\*Source: banks

#### Well Balanced Business Mix

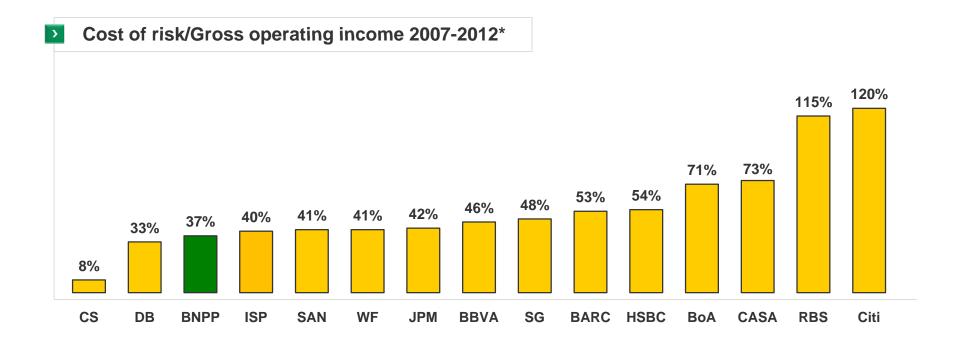




\* Including 2/3 of Private Banking of the domestic markets in France (including PEL/CEL effects), Italy, Belgium and Luxembourg; \*\* CRD3; \*\*\* Excluding Retail Luxembourg



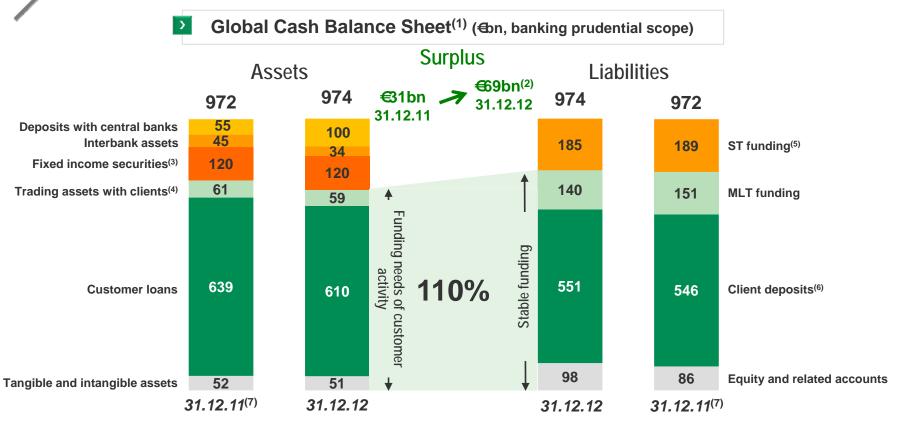
## Proven Risk Management Track Record







#### All Currencies Cash Balance Sheet



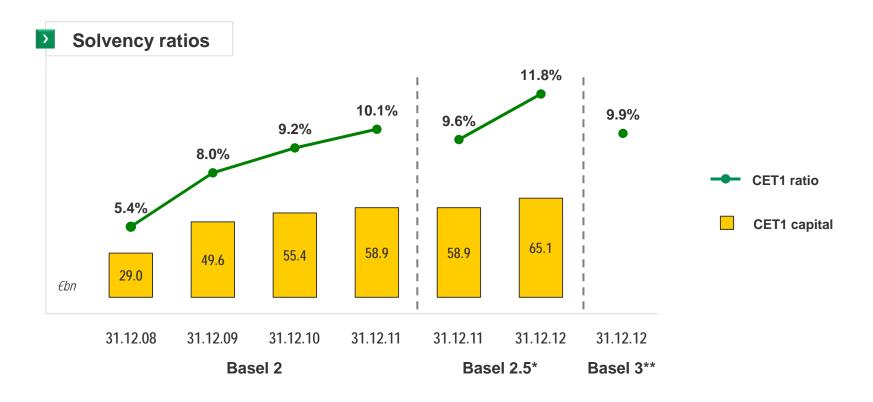
Liquid and asset reserve immediately available: €221bn<sup>(8)</sup> (€160bn as at 31.12.11)



(1) Balance sheet with netted amounts for derivatives, repos, securities lending/borrowing and payables/receivables; (2) O/w USD52bn; (3) Including HQLA; (4) With netted amounts for derivatives, repos and payables/receivables; (5) Including LTRO; (6) O/w MLT funding placed in the networks: €47bn as at 31.12.12 and €48bn as at 31.12.11; (7) Taking into account Klépierre consolidated under the equity method; (8) After haircuts



# Strong Solvency (1/2)

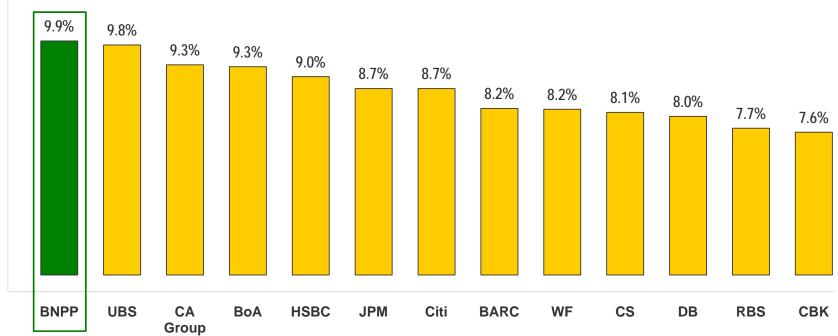






# Strong Solvency (2/2)



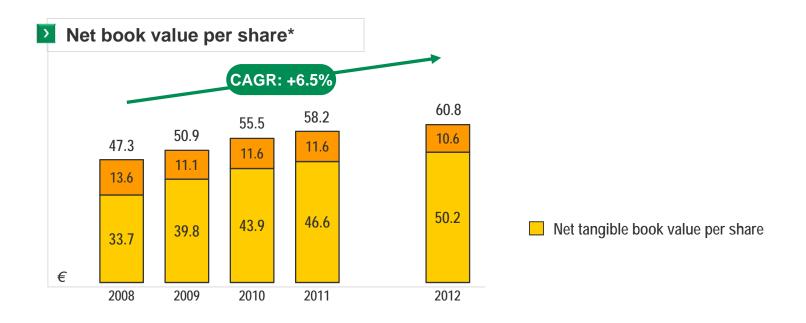


One of the best capitalised banks in the new context

<sup>\*</sup> Peer group, according to expected CRD4 for European banks & according to the Federal Reserve's Notice of Proposed Rulemaking (NPR) for US banks



#### Net Book Value per Share



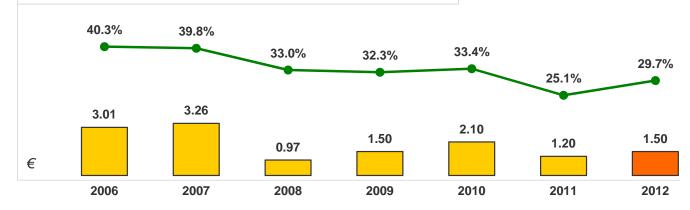


#### Continued to grow the net book value per share throughout the cycle

\* Not revaluated

#### Dividend

- Dividend\*: €1.50 per share
  - 2012 pay-out ratio: ~30%
  - Cash only
- Dividend per share and pay-out ratio



Implied dividend yield: 3.5%\*\*



\* Subject to shareholder approval, shares will go ex-dividend on 21 May 2013, and the dividend will be paid on 24 May 2013; \*\* As at 6 March 2013



Strong Group Financials

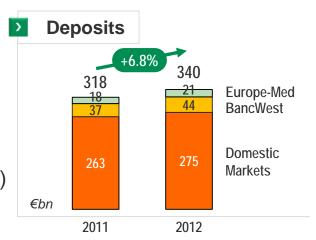
#### **Diversified and Profitable Businesses**

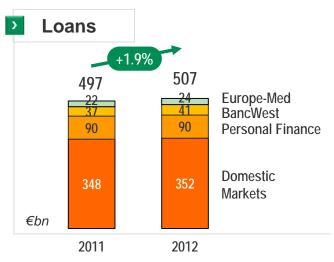
Preparing New Business Development Plan

Appendix

#### Retail Banking 2012 Overview

- **Business activity** 
  - Deposits: continued growth trend in all the networks
  - Loans: slowdown in demand in Domestic Markets; growing volumes in Europe-Mediterranean and BancWest
- Revenues: slight increase over the year (+0.4%\* vs. 2011)
- Cost/Income ratio\*: 60.6% in 2012
  - Continuing improvement in Domestic Markets
  - Strong improvement in Turkey (-18 pts to 64.6%\*\*)
  - Ongoing investments in BancWest
- Pre-tax income\*\*\*: €6.4bn (+3.3% vs. 2011)
  - Domestic Markets: solid results at a high level
  - Growth in BancWest and Europe-Mediterranean
  - Pre-tax ROE: 19.0%

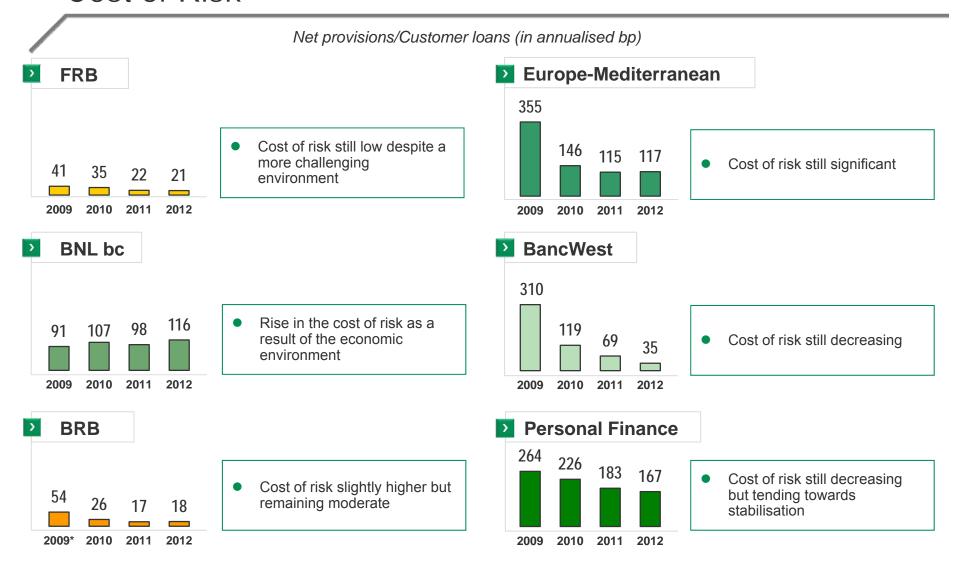




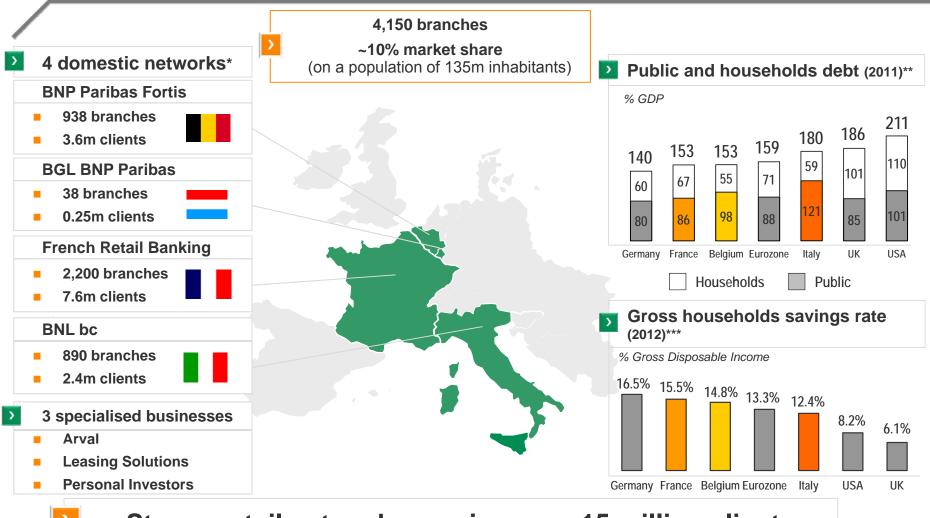
<sup>\*</sup> Including 100% of Private Banking of the domestic markets in France (excluding PEL/CEL effects), Italy, Belgium and Luxembourg; \*\*At constant scope and exchange rates; \*\*\* Including 2/3 of Private Banking of the domestic markets in France (excluding PEL/CEL effects), Italy, Belgium and Luxembourg



#### Retail Banking Cost of Risk



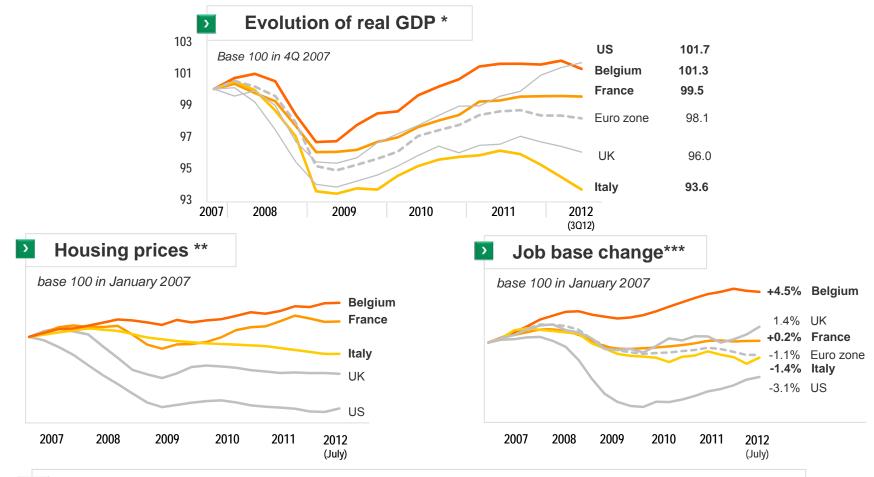
# Retail Banking Strong Presence in Wealthy Domestic Markets



Strong retail networks serving over 15 million clients



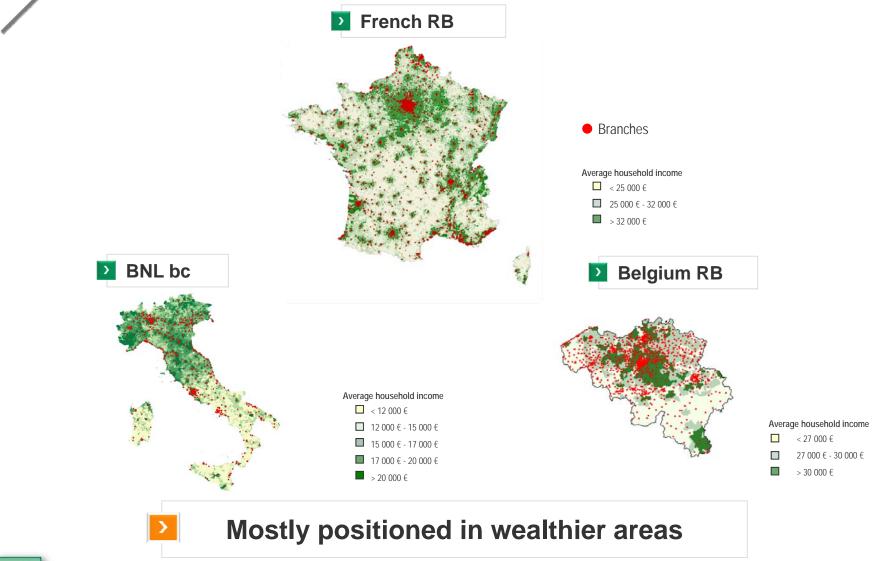
#### **Domestic Markets**



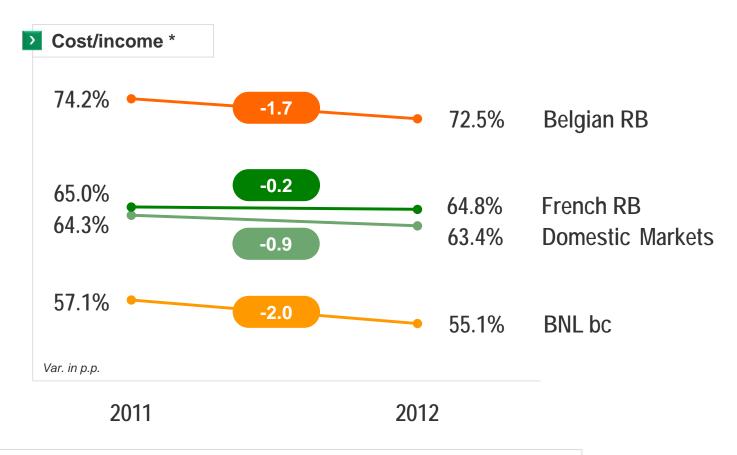
Contrasted underlying trends in BNPP domestic markets



# Domestic Markets Branch Networks Distribution



## **Domestic Markets** Cost/Income Optimisation

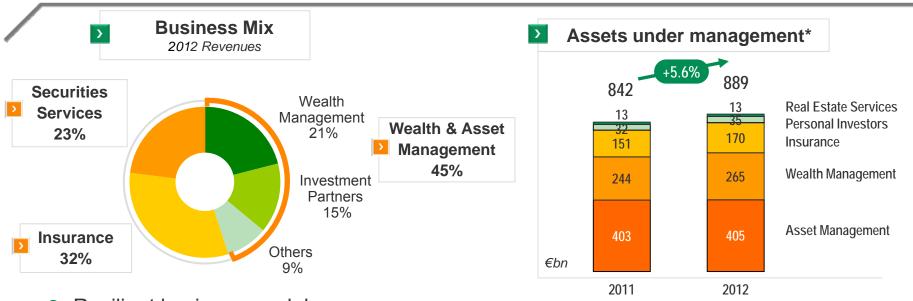




#### **Continued improving operating efficiency** despite stable revenues



#### Investment Solutions Profitable and Diversified Franchises



- Resilient business model
  - Integrated model with excellent complementary fit between businesses
- Assets under management: growth in all business units during the year
- Pre-tax income: €2.1bn in 2012
  - Pre-tax ROE: 25.9%
  - Integrated model generating strong profitability



#### Investment Solutions Focus on Securities Services and Insurance





- A recognised leading player
  - #1 in Europe
  - Hedge Fund Administration Services "Top Rated" and "Best in Class" in North America\*
  - Best rated custodian in the world
- A growing and profitable business with low capital consumption and high potential liquidity contribution
  - Assets under custody: €5,524bn
  - Assets under administration: €1,010bn

- A significant contributor to the Group's profitability
  - Becoming global: presence in 39 countries
  - Revenue growth driven by good performance of protection insurance and savings, especially outside France
- Continuing to invest in business development
  - Ambition to double Asian contribution over the next 5 years to 25%
  - Further developing joint ventures with top tier local partners



Major global players in their respective business

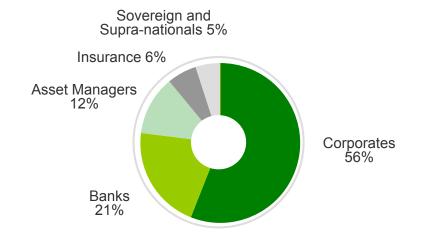


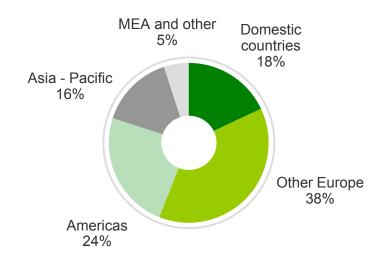
# Corporate & Investment Banking A Strong Client Franchise



- Providing solutions to 15,000 clients across more than 50 countries
  - A well balanced portfolio between Corporates and Financial Institutions & Investors
  - An extensive and diversified franchise across geographies
  - Commercial set-up articulated with Domestic Markets ("One Bank for Corporates") and International Retail Banking
  - 2012 Client revenues by type





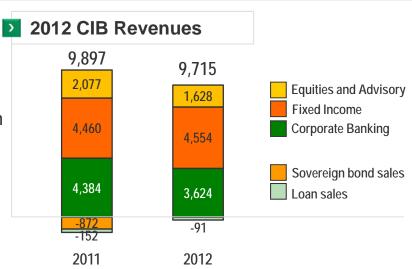


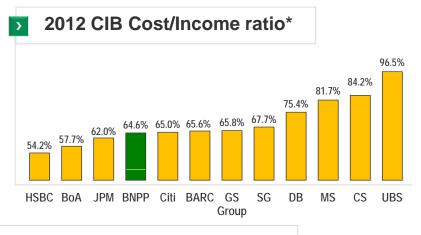
A strong franchise driven by client activity



#### Corporate & Investment Banking 2012 Results

- Resilient revenues despite adaptation:
  - -10.2% / 2011 excluding the impact of asset disposals
  - A decrease in line with expectations (adaptation plan) and concentrated in Corporate Banking
  - Low activity and cautious risk management during market crisis periods in Capital Markets
- Operating efficiency at a competitive level
  - Workforce adaptation provided for in the plan (~1,400 people) completed by year-end
  - Cost/income ratio: 62.3 %, excluding the adaptation plan and impact of loan sales
- Pre-tax income: €3bn (-20.9% vs. 2011)
  - Cost of risk at -€0.5bn after a particularly low level in 2011
  - Pre-tax ROE 18.3%



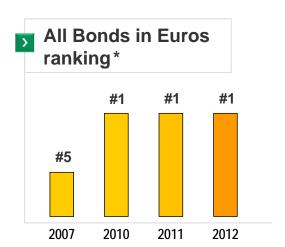






# Corporate & Investment Banking Advisory and Capital Markets

- Solid 2012 performance in a challenging environment
  - Pre-tax income: €1.553m
  - Pre-tax ROE: 19.6%
- Fixed Income:
  - Leading positions on bond issues: # 1 in euro and #8 for all international issues\*
  - Strong and growing distribution platforms

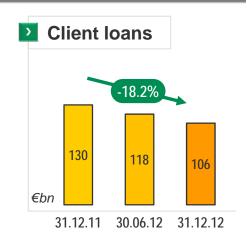


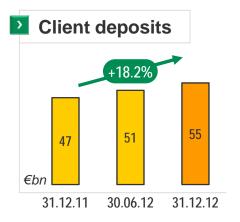
- Equities and Advisory:
  - A client driven model: over 3,250 clients and 1,000 retail distributors
  - Derivatives House of the Year\*\*, # 3 bookrunner for EMEA Equity-linked\*\*\*
- Focus on expanding the product offering
  - Strengthen flow product platforms
  - Develop market infrastructure access and collateral management services
  - Continue to grow the bond origination business
    - A strong platform serving issuers and investors



# Corporate & Investment Banking Corporate Banking

- Resilient performance in 2012 despite the adaptation plan
  - Pre-tax income: €1,433m
  - Pre-tax ROF: 17.1%
- Financing: maintain leading positions and step up the roll out of Originate to Distribute
  - # 1 bookrunner for syndicated loans in Europe by number and # 2 by volume\*
  - Largely recognised expertise: # 2 "Best trade finance provider worldwide"\*\*, "Aircraft Leasing Innovator of the Year"\*\*\*
  - Leverage on strong positions in syndication and fixed income, develop innovative distribution channels (e.g. debt funds)
- Deposits and Cash Management: continue growing the business
  - Significant gathering of client deposits in all regions
  - Cash Management: # 5 global, #3 in Western Europe\*\*

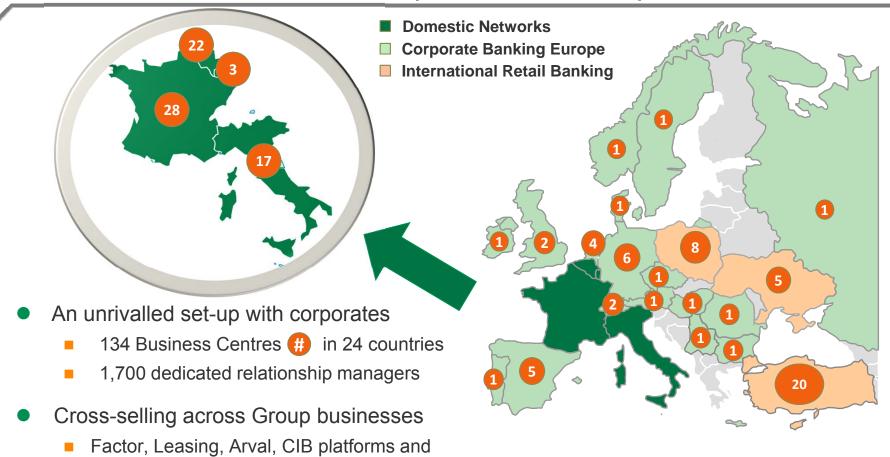








# A Leading Position with Corporates in Europe (1/2)





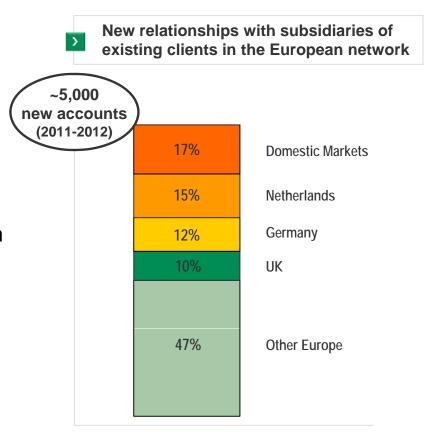
A unique access to an integrated network Harmonized product offer



Investment Solutions businesses

# A Leading Position with Corporates in Europe (2/2) Development Areas

- Develop corporate relationships on a global basis increasing account openings with subsidiaries
- Speed up development in selected European markets in order to gain market share
- Develop business approach with corporate clients' US subsidiaries and assist US clients in their European activities
- Accompany corporate clients in their business development in Asia Pacific and assist Asian clients in their globalization process





Supporting our clients development in a globalized world



Strong Group Financials

Diversified and Profitable Businesses

#### **Preparing New Business Development Plan**

Appendix

#### 2013 Action Plan

#### **Business development**

#### **Retail Banking**

- Domestic Markets: prepare the retail bank of the future
- International retail: roll-out the integrated business model in attractive markets, especially in Turkey
- Personal Finance: develop engines of growth

#### Investment **Solutions**

- Strengthen leading positions in Europe
- Continue business development in countries with economic growth, particularly in Asia Pacific
- Insurance: further bolster growth

#### **CIB**

- Continue to roll-out the new business model
- Strengthen CIB in the United States
- Grow the business in the Asia Pacific region

#### Preparing a 2014-2016 business development plan



#### 2014-2016 Business Development Plan

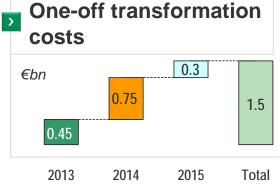
- 1<sup>st</sup> phase: launch an ambitious plan to simplify the way the Group functions and improve operating efficiency
  - Simple & Efficient
- 2<sup>nd</sup> phase: implement specific business development plans by region and business unit
  - 1st plan unveiled: Asia Pacific

Towards a comprehensive presentation early in 2014

# Simple & Efficient (1/2)

- A global programme to simplify the Group's way of functioning and improve operating efficiency
- An investment commensurate with the challenge
  - €1.5bn in transformation costs spread out over 3 years
- Speeding up operating efficiencies
  - €2.0bn in savings per year as of 2015
  - ~1/2 Retail Banking, ~1/3 CIB and ~1/6 Investment Solutions
  - Without closure of businesses
- Monitored across-the-board to maximise the implementation
  - Steering by the General Management







An ambitious investment in the Group's operating efficiency



# Simple & Efficient (2/2)

Contribution by all business units and countries in which the Group has a presence

5 areas for transformation	Types of projects
Process review	Optimise, automate and converge processes, decentralise the decision-making process
Systems streamlining	Decommission IT applications, share resources
Operating simplification	Simplify hierarchical set ups and simplify organisations
Customer service	Make the product offering simpler, paperless documentation
Cost optimisation	Cut spending and review the procurement policy

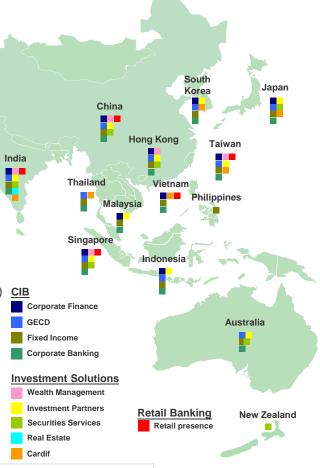
Across-the-board approaches to improving operating efficiency (digitalisation of business processes, increased delegation, simplifying internal reporting ...)

Over 1,000 initiatives already identified



# Asia Pacific First Chapter of our Business Development Plan (1/3)

- One of the best positioned international banks
  - Presence in 14 countries (12 full banking licences)
  - ~12.5% of CIB and Investment Solutions revenues (€2bn)
  - Nearly 8,000 employees at CIB and Investment Solutions<sup>(1)</sup>
- Recognised franchises
  - Trade Finance (25 trade centres)
  - Cash Management (# 5 in Asia<sup>(2)</sup>)
  - Fixed Income (# 1 Dealer<sup>(3)</sup>, FX and Interest Rate Derivatives)
  - Equities and Advisory (# 2 Equity Derivatives Dealer<sup>(3)</sup>)
  - # 8 in Private Banking<sup>(4)</sup> (AuM €30bn); # 7 non-Asian insurer<sup>(5)</sup> ⊆IB
- Successful partnerships
  - With leading domestic players: State Bank of India, Shinhan (South Korea), Taiwan Cooperative Bank, Haitong Securities (China)
  - With the Bank of Nanjing in China





#### Solid platforms to build future development

(1) Excluding partnerships: (2) Source: Euromoney:

(3) Source: Asia Risk; (4) Source: Private Banker International; (5) Source: Morgan Stanley Research



# Asia Pacific First Chapter of our Business Development Plan (2/3)

- Corporates: bolster the commercial organisation
  - Grow the domestic customer base
  - Service our global clients in Asia and our Asian clients in their international expansion
  - Step up the effort in Trade Finance and Cash Management
  - Speed up on bonds, flow and hedging products
- Investors: grow footprint to expand resource gathering
  - Originate to Distribute
  - Strengthen Asset Management and Securities Services
  - Grow Private Banking client base (focus on Ultra High Net Worth Individuals)
  - Step up cross-selling between CIB / Investment Solutions
- Forge new partnerships
  - Especially in Insurance with the objective of developing business in China and Indonesia



Growth targets adapted to each country

Growth in most business units

Targeted growth

Regional hub

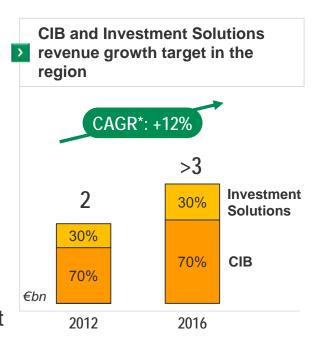


Expand the organisation in a fast-growing region



## Asia Pacific First Chapter of our Business Development Plan (3/3)

- Grow revenues in Asia to over €3bn by 2016 (+12% per year\*)
- Grow the workforce
  - +~1,300 staff at Investment Solutions and CIB in 3 years
- Grow financed assets: >50% in four years
  - Support growth of the customer base
- Parallel increase in deposits gathering
- A member of the Executive Committee, already based in the region, will steer the Group's business and development





Target: grow revenues in Asia to over €3bn by 2016



#### Conclusion

Solid results thanks to a diversified business model

A Group already adapted to the new regulations, which enables the pursuit of business development

Preparing our 2014-2016 business development plan with several plans to be announced during the year

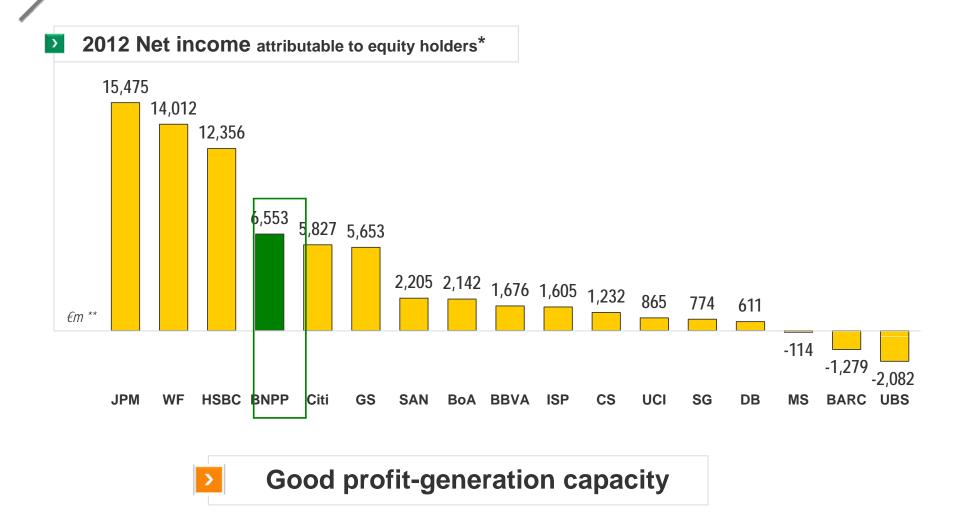
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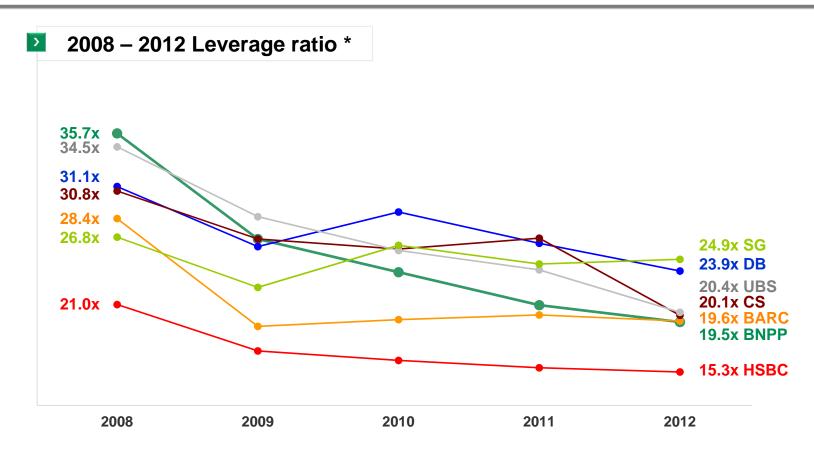
## **Appendix**

## Strong Profitability





## Deleveraging Track-Record



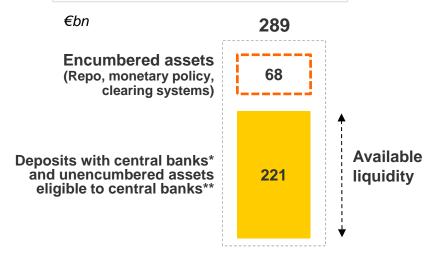


\* Defined as tangible assets (total assets less goodwill and intangibles) excluding derivative assets divided by Tier 1 capital, as published by banks.

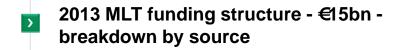


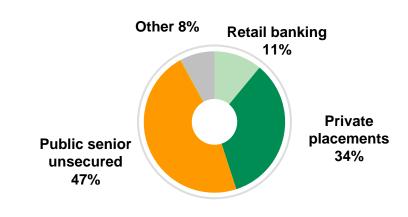
# Short-Term Liquidity and Medium/Long-Term Funding

Global liquidity buffer as at 31 December 2012



- Liquid and asset reserve immediately available: €221bn\*\* (€160bn\*\* as at 31.12.11)
  - Amounting to 119% of short-term wholesale funding

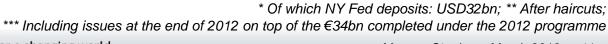




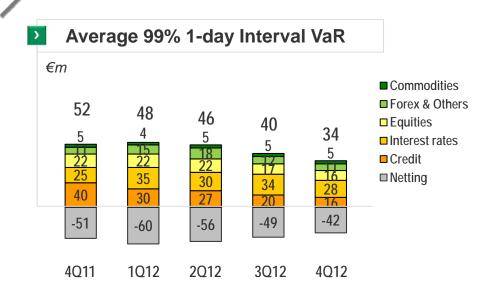
- 2013 MLT programme: €30bn
- €15bn realised\*\*\* as of 7 March 2013
  - Average maturity: 5.6 years
  - At mid-swap +84 bp on average (vs. +109 bp on average for the 2012 MLT programme)

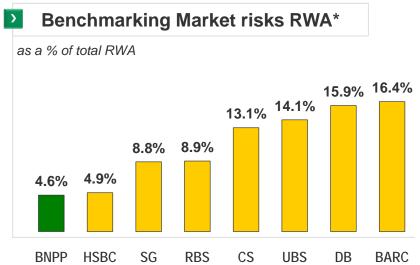


#### **Diversified MLT funding at competitive conditions**



#### Risk-Weighted Assets: Market Risk



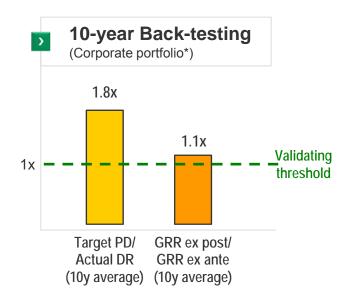


- Low Value at Risk: <€50m on average 2010-2012
  - No day of losses > VaR in 2011-2012 despite some extremely high levels of volatility
  - Only 10 days of losses > VaR since 2007, validating the theoretical approach and the internal model
- Market risk diversified across various asset classes and representing one of the lowest percentage of total RWAs amongst comparable banks
  - Cautious and successful management of market risks





#### Risk-Weighted Assets: Credit Risk



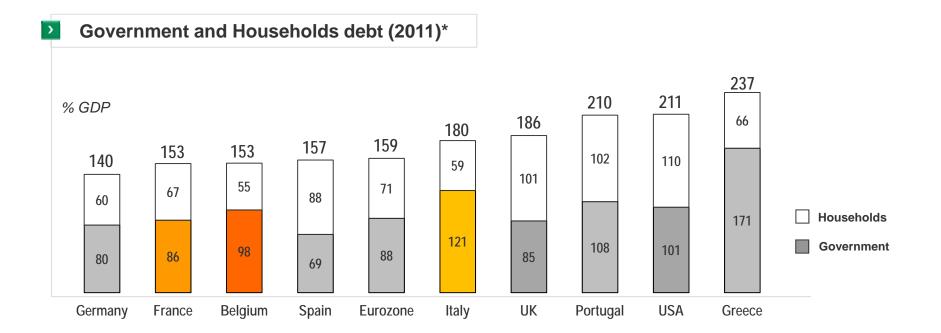
PD: Probability of Default - DR: Default Rate GRR: Global Recovery Rate

Real life experience validates the internal model

\* CIB and French Retail Banking 2001-2011

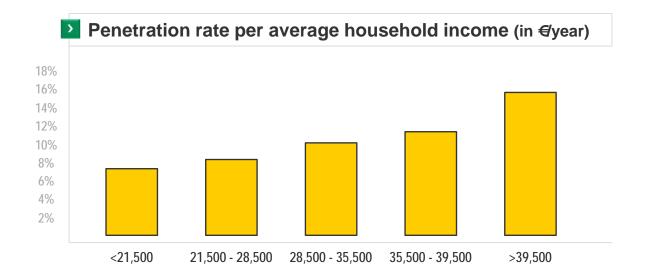


## Consolidated Debt & Fiscal Balance by Country





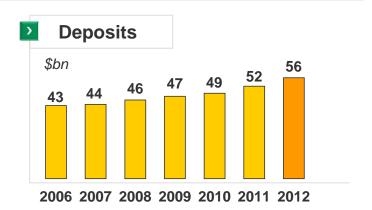
## French Retail Banking Penetration Rate per Average Household Income

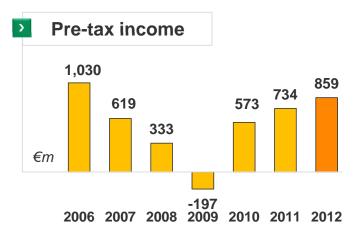


French Retail Banking well rooted in wealthier segments

#### Retail Banking Focus on BancWest

- Dynamic business activity in a gradually improving environment
  - Deposits: +8.3%\* vs. 2011
  - Loans: +3.5%\* vs. 2011, decrease in mortgages, good growth in corporate loans (+14.7%\*)
- Expanded customer relation set-up
  - Business investments in the SME and Corporate segments
  - New Private Banking offer deployed in 2011 and 2012
  - Broadening mobile banking offer
- Significant increase in Group contribution
  - Despite higher costs due to regulatory changes and ongoing investments
  - Benefiting from continued decrease in the cost of risk since its 2009 peak



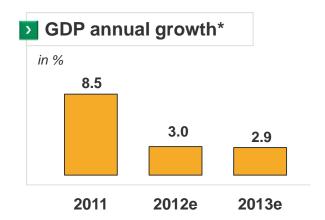






# Retail Banking Focus on Turkey

- A robust, dynamic and promising market
  - Sizeable population: 76m inhabitants
  - Strong economic growth fuelling banking volumes
  - Low banking penetration rate yet
- Merger of TEB & Fortis Bank Turkey completed, leading to a #9 ranking in Turkey\*\*
  - Improvement of the network efficiency; 528 branches as at 31 December 2012
  - Roll-out of the integrated model
- Contribution to Retail Banking results in 2012\*\*\*
  - Revenues: €740m (+35% vs. 2011)
  - Cost Income ratio: 64.6% in 2012 (-18pts vs. 2011)
  - Pre-tax income: €194m (x3 vs. 2011)







#### A dynamic and attractive market

\* Source: Eurostat January 2013; \*\*Loans & deposits outstandings as disclosed by companies as at 30.09.12; \*\*\* 70% consolidated, variations at constant scope and exchange rates

