

# THIRD QUARTER 2020 RESULTS

3 November 2020



The bank for a changing world

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### 3Q20

### Very good resilience of results

Stable revenues

Significant decrease in operating expenses – Positive jaws effect

Strong growth in gross operating income

Increase in the cost of risk vs. 3Q19 due to the health crisis

Very good resilience in net income<sup>2</sup>

**Increase in CET1 ratio** 

Revenues: stable vs. 3Q19

Operating expenses: -3.8% vs. 3Q19

Gross operating income: +7.9% vs. 3Q19

57 bps<sup>1</sup>

**Net income**<sup>2</sup> **3Q20**: €1,894m (-2.3% vs. 3Q19)

**CET1 ratio:** 12.6%<sup>3</sup>

9M20 net income<sup>2</sup>: €5,475m (-13.4% vs. 9M19), ahead of 2020 net income<sup>2</sup> outlook

1. Cost of risk / Customer loans at the beginning of the period (in bp); 2. Group share; 3. See slide 14



# BNP Paribas: a resilient model in the various phases of the crisis

### A gradual and differentiated recovery in economic activity in 3Q20

- Differentiated recovery momentum from one region, and one sector, to another
- Extension of public support to the most affected sectors, particularly in Europe (extension
  of emergency funds, partial unemployment benefits, deferred taxes, etc.)
- Phasing in of plans and mechanisms to support the economy

### Continued mobilisation of the Group in serving the economy

- Good level of business activity in this context in 3Q20
- Business drive sustained by the Group's diversification (by business line, region and sector) and its positioning on the most resilient sectors and client segments
- Continued adaptation to the public health context

Increase in outstanding loans vs. 3Q19: +3.5%

Ongoing reduction of loans under moratoria with back-to-payment levels which are as anticipated

Return to normal in card payment volumes





# **GROUP RESULTS**

**DIVISION RESULTS** 

**CONCLUSION** 

9M20 DETAILED RESULTS

**APPENDICES** 

### Main exceptional items – 3Q20

#### Exceptional items

#### **Operating expenses**

- Restructuring costs<sup>1</sup> and adaptation costs<sup>2</sup> (Corporate Centre)
- IT reinforcement costs (Corporate Centre)
- Donations and staff safety measures relating to the health crisis (Corporate Centre)
- Transformation costs 2020 Plan (Corporate Centre)

Total exceptional operating expenses

#### Other non-operating items

Capital gain on the sale of buildings (Corporate Centre)

Total exceptional other non-operating items

**Total exceptional items (pre-tax)** 

Total exceptional items (after tax)<sup>3</sup>

1	3Q20	3Q19
	-€44m -€40m	-€78m
	-€21m	-€178m
	-€106m	-€256m
	+€41m	
	+€41m	
	-€65m	-€256m
	-€46m	-€178m

1. Related in particular to the restructuring of certain businesses (amongst others CIB); 2. Related in particular to BancWest and CIB; 3. Group share



### Consolidated Group – 3Q20

### Good level of results – Positive jaws effect

	3Q20	3Q19	3Q20 vs. 3Q19	3Q20 vs. 3Q19 At constant scope & exchange rates
Revenues	€10,885m	€10,896m	-0.1%	+2.1%
Operating expenses	-€7,137m	-€7,421m	-3.8%	-2.4%
Gross operating income	€3,748m	€3,475m	+7.9%	+11.7%
Cost of risk	-€1,245m	-€847m	x 1.5	x 1.5
Operating income	€2,503m	€2,628m	-4.8%	-1.5%
Non-operating items	€168m	€177m	-5.1%	
Pre-tax income	€2,671m	€2,805m	-4.8%	
				1
Net income, Group share	€1,894m	€1,938m	-2.3%	
Net income, Group share excluding exceptional items <sup>1</sup>	€1,940m	€2,116m	-8.3%	





### Consolidated Group – 9M20

### Good level of result, ahead of 2020 net income<sup>1</sup> outlook Positive jaws effect – Almost doubling of cost of risk

	9M20	9М19	9M20 vs.9M19	9M20 vs. 9M19 At constant scope & exchange rates
Revenues	€33,448m	€33,264m	+0.6%	+1.8%
Operating expenses	-€22,632m	-€23,305m	-2.9%	-2.4%
Gross operating income	€10,816m	€9,959m	+8.6%	+11.7%
Cost of risk	-€4,118m	-€2,237m	x 1.8	x 1.9
Operating income	€6,698m	€7,722m	-13.3%	-10.4%
Non-operating items	€894m	€1,143m	-21.8%	
Pre-tax income	€7,592m	€8,865m	-14.4%	
				1
Net income, Group share	€5,475m	€6,324m	-13.4%	
Net income, Group share excluding exceptional items <sup>2</sup>	€5,377m	€6,324m	-15.0%	

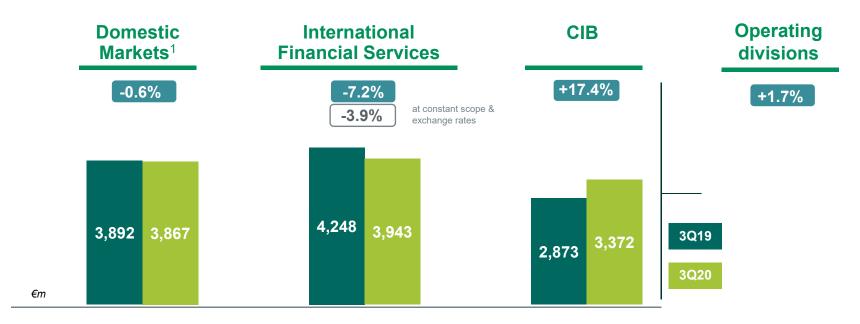
Return on tangible equity (ROTE)<sup>3</sup>: 8.2%





### Revenues of the Operating Divisions – 3Q20

Gradual recovery in business activity in 3Q20 and strength of the diversified model



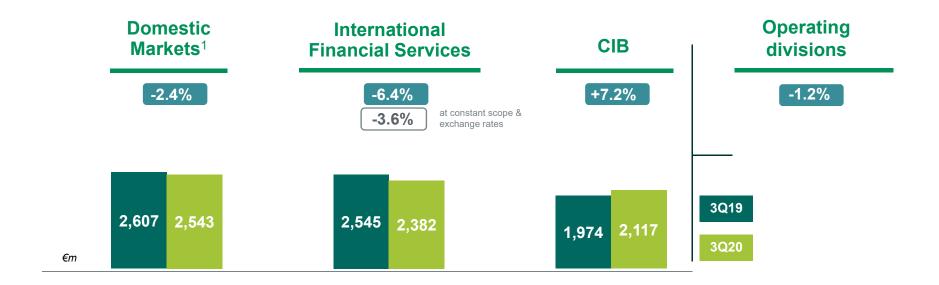
- Unfavourable foreign exchange effect this quarter
- Domestic Markets: slight decrease in revenues good performance of the specialised businesses and resilience of networks in a persistent low-interest-rate environment
- IFS: unfavourable foreign exchange effect, decrease in revenues due to the effects of the health crisis, good performance of BancWest and Asset Management
- CIB: strong growth in continuation of 1H20 increase in revenues in all business lines and all regions

1. Including 100% of Private Banking in France (excluding PEL/CEL impacts), Italy, Belgium and Luxembourg



### Operating expenses of the Operating Divisions – 3Q20

### Ongoing impact of cost-saving measures



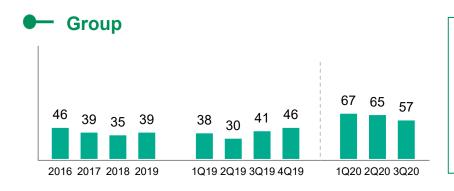
- Positive jaws effect in the operating divisions on the whole
- Domestic Markets: decrease in operating expenses, in particular in the networks (-3.6%)<sup>2</sup> positive jaws effect
- IFS: significant decrease in operating expenses reinforced cost-saving measures
- CIB: increase in operating expenses in connection with activity levels substantially positive jaws
  effect

1. Including 100% of Private Banking in France (excluding PEL/CEL effects), Italy, Belgium and Luxembourg; 2. FRB, BNL bc and BRB



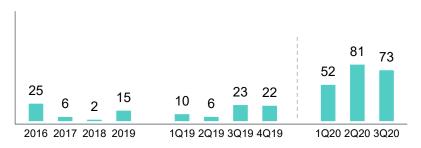
# Cost of Risk by Business Unit (1/3)

Cost of risk vs. Customer loans at the beginning of the period (in annualised bp)



- Cost of risk: €1,245m
  - -€202m vs. 2Q20
  - +€398m vs. 3Q19
- Cost of risk higher vs. 3Q19 due to the effect of the health crisis

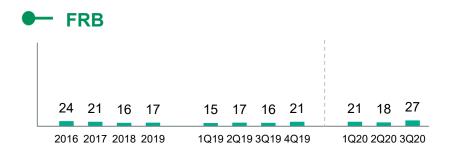




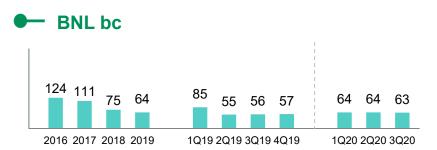
- Cost of risk: €311m
  - -€55m vs. 2Q20
  - +€223m vs. 3Q19
- Cost of risk higher vs. 3Q19, in particular with the impact of two specific files

# Cost of Risk by Business Unit (2/3)

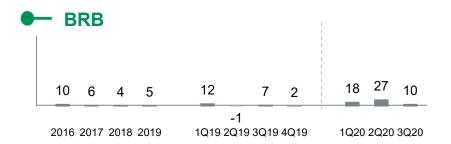
Cost of risk vs. Customer loans at the beginning of the period (in annualised bp)



- Cost of risk: €137m
  - +€47m vs. 2Q20
  - +€61m vs. 3Q19
- Increase in cost of risk, in particular with the impact of a specific file



- Cost of risk: €122m
  - Stable vs. 2Q20
  - +€13m vs. 3Q19
- Stable cost of risk



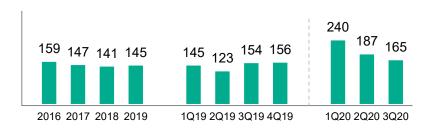
- Cost of risk: €29m
  - -€51m vs. 2Q20
  - +€8m vs. 3Q19
- Slight increase in the cost of risk vs. 3Q19



# Cost of Risk by Business Unit (3/3)

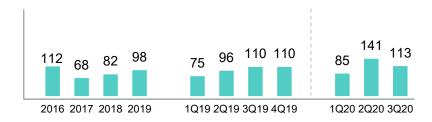
Cost of risk vs. Customer loans at the beginning of the period (in annualised bp)

#### Personal Finance



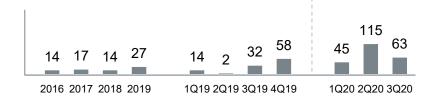
- Cost of risk: €383m
  - -€67m vs. 2Q20
  - +€17m vs. 3Q19
- Slight increase in the cost of risk vs. 3Q19

#### Europe-Mediterranean



- Cost of risk: €113m
  - -€30m vs. 2Q20
  - +€1m vs. 3Q19
- Stabilisation in the cost of risk vs. 3Q19

#### BancWest



- Cost of risk: €90m
  - -€77m vs. 2Q20
  - +€47m vs. 3Q19
- Increase in the cost of risk vs. 3Q19



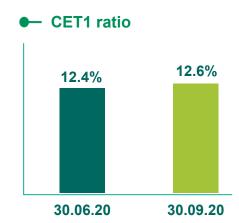
### A very solid financial structure

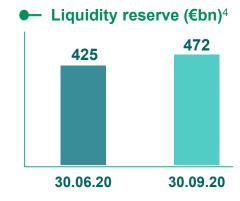
### Increase in CET1 ratio

- ← CET1 ratio: 12.6% as at 30.09.20¹
  - 3Q20 result after taking into account a 50% dividend pay-out ratio: +10 bps
  - Decrease in risk-weighted assets (at constant exchange rates): +10 bps
  - · Overall limited impact of other effects on the ratio

The CET1 ratio is significantly higher than the European Central Bank's notified requests (9.22% as at 30.09.20) and above the 2020 plan objective (12.0%)

- **●** Leverage ratio<sup>3</sup>: 4.4% as at 30.09.20
- Immediately available liquidity reserve: €472bn<sup>4</sup>
  Room to manoeuvre > 1 year in terms of wholesale funding
- **●** Liquidity Coverage Ratio: 147% as at 30.09.20



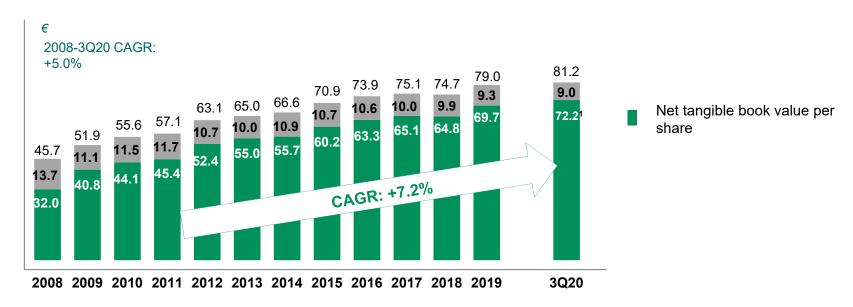


1. See slide 82; 2. After taking into account the removals of "countercyclical capital buffers" and in accordance with Article 104a of CRD5; excluding P2G; 3. Calculated in accordance with Regulation (EU) No. 2020/873, Article 500b;
4. Liquid market assets or eligible in central banks (counterbalancing capacity) taking into account prudential standards, notably US standards, minus intra-day payment system needs



# Net tangible book value per share¹: €72.2

■ Net book value per share¹, end of period



- Capacity to create value in the various phases of crisis
- 2020 dividends: 50% of result placed into reserves in anticipation of the dividend distribution for the year 2020, in accordance with the Group's pay-out policy
  - Material distance to Maximum Distributable Amount (MDA) threshold, triggering the related mechanism: > €20bn²
  - CET1 ratio significantly higher than the European Central Bank's notified requests
  - Purposeful mobilisation to serve the economy, beyond pre-crisis market shares

1. Including 2019 earnings placed into reserves; 2. As defined in CRD4, Article 141, see slide 85



### A Reinforced Internal Control Set-up

- An even more solid control and compliance set-up and ongoing efforts in inserting a reinforced compliance culture into daily operations
  - Ongoing improvement and reinforcement of the operating model for combating money laundering and terrorism financing:
    - A standards-based, risk-adjusted approach, with a risk management set-up shared between business lines and Compliance (know-your-client, reviewing unusual transactions, etc.)
    - Group level steering with regular reporting to supervisory bodies
  - Ongoing reinforcement of the operating model for complying with international financial sanctions:
    - Broad dissemination of procedures and stepped-up training programmes (compulsory e-learning programmes on financial security for all employees (Sanctions & Embargos, Combatting Money Laundering & Terrorism Financing), enriched with a module dedicated to combating corruption
    - Continuous adjustments to tools for detecting and processing alerts, reworking of the mechanism for screening the business relationship database and ex-ante filtering of cross-border transactions
    - Intense centralisation guaranteeing effective and consistent coverage of the perimeter of surveillance
  - Ongoing missions of the General Inspection dedicated since 2015 to ensuring financial security within entities whose USD flows are centralised at BNP Paribas New York. The 4<sup>th</sup> round of audits of these entities began in summer 2019. It is well under way and is continuing despite the public health constraints.
  - Remediation plan agreed as part of the June 2014 comprehensive settlement with the US authorities is now mostly completed



### An ambitious policy of Engagement with Society

The ambition to be a leader in sustainable finance (1/2)



A methodology to align loan portfolios with the Paris Agreement (PACTA)

PACTA methodology developed on the initiative of 5 banks, including BNP Paribas, initiated in 2018 at the COP24 in Katowice

- Open source tool: standardised approach that can be adopted by all banks; in total nearly 20 banks are taking part in the PACTA pilot method
- Release on 21 September 2020 of the first report detailing the application of the PACTA methodology to banks' loan portfolios



A strong commitment to the energy transition

- Strengthened ambition of Arval towards sustainable mobility solutions:
  - Objective of 500,000 electric vehicles leased by 2025, or 25% of the total
- Issue of BNP Paribas' 5<sup>th</sup> green bond, totalling €3.25bn over 4 years



A recognised CSR strategy

- World's Best Bank for Financial Inclusion in 2020 for its support of microfinance and its inclusive products and services (*Euromoney* Awards for Excellence)
- #1 CAC 40 company in 2020 for its climate strategy and actions (EcoAct rankings)

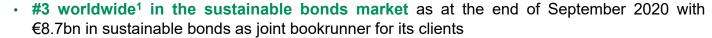


### An ambitious policy of Engagement with Society

### The ambition to be a leader in sustainable finance (2/2)



Leading positions in sustainable finance



Strong increase of the social proportion in total sustainable bonds, representing 29% as at the end of September 2020 (vs. 3% in 2019)

• #1 worldwide¹ in Sustainability Linked Loans, a financing tool indexed to ESG² criteria, with €2.6bn had been signed by the end of September 2020,



Examples of concrete achievements

- Lead manager and key player in the record success of the European Union's social bond issue in the amount of €17bn, which aims to fund SURE³, an instrument in support of mitigating the unemployment risks related to the Covid-19 crisis (October 2020)
- Assisting CADES⁴ in the issue of its first social-impact bonds amounting to €5bn, including €1.25bn placed by BNP Paribas; the funds raised will be earmarked to financing and/or refinancing deficits of the French national health insurance scheme (Sécurité Sociale)



• Signing of a single agreement on diversity and inclusion in July 2020:

Themes include diversity of origins, combatting discrimination, professional gender equality, support in preparation of retirement

Progress: 30 paid holidays upon the birth of a child for the other parent, new objectives for promoting women, and a new mechanism for phased retirement

Source: Dealogic; 2. Environmental, Social and Governance; 3. "Support to mitigate Unemployment Risks in Emergency".
 Caisse d'Amortissement de la Dette Sociale (a French fund established to redeem social welfare debt)





### **GROUP RESULTS**

# DIVISION RESULTS

**CONCLUSION** 

9M20 DETAILED RESULTS

**APPENDICES** 

### Domestic Markets – 3Q20

### Very strong resilience and positive jaws effect

- Business activity rebound in 3Q20
  - Loans: +6.3% vs. 3Q19, increase in all business lines, good growth in loan production for individual customers and strong rebound at Arval
  - **Deposits**: +13.3% vs. 3Q19, increase in all client segments
  - Private Banking: good net asset inflows of more than €2.2bn, including €1.9bn in external inflows
  - Hello bank!: close to 2.9 million customers (+8.1% vs. 3Q19)1
- Further implementation of state-guaranteed loans, in particular in France and Italy
- Continued acceleration in the use of digital tools
  - Close to 5.8 million active customers on the mobile apps<sup>2</sup> (+22.2% vs. 3Q19)
  - Confirmed increase in the use of digital tools: almost 4 million daily connections to the mobile apps (+35.8% vs. 3Q19)

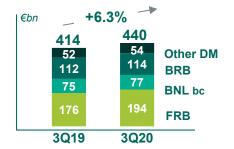
# Revenues<sup>3</sup>: €3,867m (-0.6% vs. 3Q19)

- Good resilience in networks despite the impact of low interest rates, which was partly offset by higher loan volumes
- Very good performance in the specialised businesses and sharp increase at Personal Investors (+26.3% vs. 3Q19), in particular at Consorsbank in Germany

## Operating expenses<sup>3</sup>: €2,543m (-2.4% vs. 3Q19)

- 3.6% decrease in the networks<sup>4</sup>
- 2.7% increase in the specialised businesses, in connection with their growth
- Positive jaws effect (+1.8 pt)

#### Loans



#### Gross operating income<sup>3</sup>



Pre-tax income<sup>5</sup>: €922m (-5.4 % vs. 3Q19)

 Moderate impact from the increased cost of risk vs. 3Q19

1. Excluding Italy; 2. Customers with at least one connection to the mobile apps per month (on average in 3Q20); scope: individual customers, and corporates and private banking clients of DM's networks or digital banks (including Germany, Austria and Nickel); 3. Including 100% of Private Banking, excluding PEL/CEL effects; 4. FRB, BRB, BNL bc; 5. Including 2/3 of Private Banking, excluding PEL/CEL effects



### DM – French Retail Banking – 3Q20

### Good level of business activity and gains in operating efficiency

#### Continued good level of activity

- Loans: +10.8% vs. 3Q19, increase in loans to individuals, particularly mortgage loans, and to corporates (even when excluding state-guaranteed loans)
- Deposits: +20.6% vs. 3Q19
- **Private Banking:** sustained activity in responsible savings (€6.5bn in outstandings, +63% vs. 31.12.19)
- **Moratoria:** close to 90% of moratoria are expired this quarter<sup>1</sup>, back-to-payment levels are satisfactory and as anticipated (in particular, more than 99% for corporate clients including SMEs)

#### Solid increase in the use of digital tools

- 2.6 million active customers on the mobile apps<sup>2</sup> (+19% vs. 3Q19)
- Strong increase in remote client interactions: more than half of client appointments in Private Banking (+78% vs. 3Q19)

# Revenues<sup>3</sup>: €1,496m (-4.6% vs. 3Q19)

- Net interest income: -5.5%, impact of low interest rates and smaller contribution from specialised subsidiaries offset partly by enhanced loan volumes and credit margins, particularly on mortgage loans
- Fees: -3.3%, decrease due to the impact of the health crisis

# Operating expenses<sup>3</sup>: €1,125m (-3.2% vs. 3Q19)

 Decrease in costs on the back of ongoing optimisation measures



#### Assets under management (Private Banking)



Pre-tax income<sup>4</sup>: €203m (-29.9% vs. 3Q19)

 Increase in the cost of risk due in particular to a specific file

1. EBA criteria as at 30.09.20, in gross carrying amount; 2.Customers with at least one connection to the mobile apps per month (on average in 3Q20), scope: individual customers and corporates and private banking clients (BNP Paribas and Hello Bankl);
3. Including 100% of Private Banking, excluding PEL/CEL; 4. Including 2/3 of Private Banking, excluding PEL/CEL



### DM – BNL banca commerciale – 3Q20

### Good business activity, ongoing cost savings and positive jaws effect

#### Growth in business activity

- Loans: +3.4%<sup>1</sup> vs. 3Q19, up by more than 6% on the perimeter excluding non-performing loans, increase in mortgage loans and continued market share gains in corporate clients while maintening a prudent risk profile
- Deposits: +15.6% vs. 3Q19
- Private banking: very good net asset inflows of more than €1bn
- Off-balance sheet savings: increase in life insurance outstandings of +2.3% vs.
   3Q19
- · Card payments: continued rebound above the historical level

### Specific support for clients facing the crisis

 Implementation of loans guaranteed by the State and SACE<sup>3</sup> amounting to €2.6bn for almost 21,000 corporates as at 30 September 2020

#### Continued increase in the use of digital tools

• Close to 800,000 active customers on the mobile apps<sup>4</sup> (+34.2% vs. 3Q19)

# Revenues<sup>5</sup>: €669m (+1.0% vs. 3Q19)

- Net interest income: +3.9% vs. 3Q19, impact of higher volumes partly offset by the lowinterest-rate environment
- Fees: -3.4% vs. 3Q19, decrease in financial fees due to lower transaction volumes

# Operating expenses<sup>5</sup>: €426m (-4.6% vs. 3Q19)

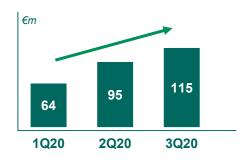
- Effect of cost savings and adaptation measures ("Quota 100" retirement plan)
- Very positive jaws effect (+5.6 pts)

# Market share on the corporate segment (loans)



Source: Italian Banking Association<sup>2</sup>

#### ● Pre-tax income<sup>6</sup>



Pre-tax income<sup>6</sup>: €115m (+16.7 % vs. 3Q19)

1. Loan volumes based on a daily average; 2. 3Q20, based on information available as of the end of August; 3. SACE: Servizi Assicurativi del Commercio Estero, the Italian export credit agency; 4. Customers with at least one connection to the mobile apps per month (on average in 3Q20), scope: individual customers and corporates and Private Banking clients (BNL bc and Hello Bankl); 5. Including 100% of Italian Private Banking; 6. Including 2/3 of Italian Private Banking



### DM – Belgian Retail Banking – 3Q20

### Good performance and positive jaws effect

#### Growth in business activity

- Loans: +2.5% vs. 3Q19, in particular good growth in mortgage loans
- Deposits: +4.5% vs. 3Q19, strong increase in individual customer deposits
- Off-balance sheet savings: +1.6% vs. 3Q19, very good net asset inflows of €1.6bn in mutual funds
- · Card payments: trend above the historical level

#### Acceleration in the use of digital tools

- Close to 1.5 million active customers on the mobile apps<sup>1</sup> (+12.1% vs. 3Q19)
- More than 40 million monthly connections on the mobile apps on average in 3Q20, an increase of +29.4% vs. 3Q19

# Revenues<sup>2</sup>: €851m (-0.3% vs. 3Q19)

- Net interest income: -2.8% vs. 3Q19, impact of low interest rates offset partly by higher credit volumes
- Fees: +6.9% vs. 3Q19, very good growth in fees, in particular in financial fees

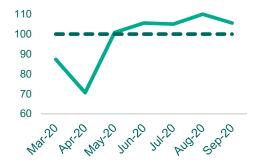
# Operating expenses<sup>2</sup>: €523m (-3.4% vs. 3Q19)

- Effect of cost reduction measures ongoing branch network optimisation
- Positive jaws effect (+3.1 pts)



### Rebound confirmed in card payments

Change in monthly volumes of card payments in %. M/M-12



Pre-tax income<sup>3</sup>: €293m (+4.4% vs. 3Q19)

1. Customers with at least one connection to the mobile apps per month (on average in 3Q20), scope: individual customers and corporates and private banking clients (BNP Paribas Fortis and Hello Bank!);
2. Including 100% of Belgian Private Banking: 3. Including 2/3 of Belgian Private Banking



### DM – Other Activities – 3Q20

### Good overall momentum, revenue growth and positive jaws effect

#### Very good development of activity in all businesses

- **Arval**: growth of the financed fleet +7.0% vs. 3Q19, increase in orders (+7.0% vs. 3Q19) and good performance of used car prices in all countries
- Leasing Solutions: +1.1%¹ growth in outstandings vs. 3Q19, back to a level of production in September 2020 far higher (+15%) than the level in September 2019
- **Personal Investors** (PI): strong increase in the number of orders (+68.5% vs. 3Q19), driven by the strong activity in the market and an increase in assets under management (+10.3% vs. 30.09.19)
- **Nickel:** close to 1.8 million accounts opened<sup>2</sup> (+27.2% vs. 30.09.19), with a new record number of account openings in September (40,895)
- Luxembourg Retail Banking (LRB): back to solid momentum in lending activities, to both individual and corporate clients

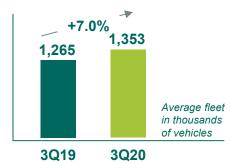
# Revenues<sup>3</sup>: €850m (+5.2% vs. 3Q19)

- Good development of activity in all businesses
- Very strong growth in Personal Investors revenues, particularly at Consorsbank in Germany

# Operating expenses<sup>3</sup>: €469m (+2.7% vs. 3Q19)

- Increase as a result of business development, contained by cost-saving measures
- Positive jaws effect (+2.5 pts)





# Monthly account openings at Nickel



Pre-tax income⁴: €311m (+1.7% vs. 3Q19)

1. At constant scope and exchange rates, excluding internal transfer of a subsidiary; 2. Since inception; 3. Including 100% of Private Banking in Luxembourg; 4. Including 2/3 of Private Banking in Luxembourg



### International Financial Services – 3Q20

### Prolonged effects of the health crisis and ongoing cost savings

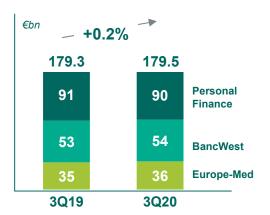
#### **●** Business momentum confirmed after its late 2Q20 return

- Increase in outstandings (+1.5%<sup>1</sup> vs. 3Q19) in international retail networks<sup>2</sup>
- Return to growth in outstandings at Personal Finance due in particular to a strong rebound in auto loan production
- Favourable market trend and strong asset inflows (+€19.6bn vs. 30.09.19), resilience of Insurance activity and gradual recovery at Real Estate Services
- Satisfactory back-to-payment levels of moratoria and as anticipated

#### Strengthened digitalisation

- 4.4 million digital customers in the international retail networks<sup>2</sup>
- More than 72% of loans signed electronically<sup>3</sup> and more than 30 million monthly electronic account statements<sup>3</sup> at Personal Finance

#### Outstanding loans<sup>1</sup>



# Revenues: €3,943m (-7.2% vs. 3Q19)

- -3.9% at constant scope and exchange rates (unfavourable forex impact)
- Good performance at BancWest and Asset Management
- Impact of low interest rates on Wealth Management and Europe-Mediterranean
- Residual impacts of the health crisis in 2Q20 on other businesses

### Operating expenses: €2,382m (-6.4% vs. 3Q19)

- -3.6% at constant scope and exchange rates
- Continued cost savings and gains in operating efficiency

# Pre-tax income: €1,067m (-18.2% vs. 3Q19)

- Unfavourable foreign exchange effect
- -14.3% at constant scope and exchange rates
- Impact of the increase in cost of risk vs. 3Q19

1. At constant scope and exchange rates; 2. Europe-Mediterranean and BancWest; 3. Indicators calculated over the period from June to August 2020



### IFS – Personal Finance – 3Q20

### Confirmation of the resilience of activity

#### Production rebound in 3Q20

- Outstanding loans: -2.5% vs. 3Q19 (-1.2% at constant scope and exchange rates), return to growth in outstandings late in the quarter
- August and September production levels close to those of 2019, strong rebound in auto loans

### Efficient processing of outstanding loans that had been under moratorium

- More than 60% of moratoria expired<sup>1</sup> in 3Q20
- Back-to-payment levels on moratoria are satisfactory and as anticipated (more than 85%)
- Proactive support for customers and specific reinforcement of contacts to optimise back-to-payment levels

#### Continuous improvement of the risk profile

- Portfolio focused on continental Europe; no US exposure, limited in the UK (mainly auto loans)
- Change in product mix: reduction in credit cards, increase in auto loans

# Revenues: €1,343m (-7.0% vs. 3Q19)

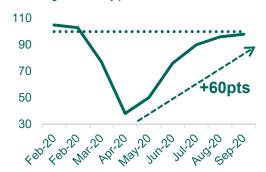
- Unfavourable forex impact (-4.1% at constant scope and exchange rates)
- Decrease related to the reduction in outstandings, given lower loan production in 2Q20

# Operating expenses: €641m (-3.5% vs. 3Q19)

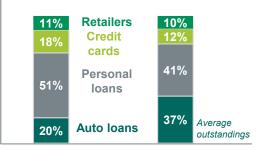
- -1.2% at constant scope and exchange rates
- Sustained cost adaptation efforts

### Rebound in monthly production

Change in monthly production in % - M/M-12



#### Change in product portfolio between 2016 et 2020



31.12.16

30.09.20

Pre-tax income: €315m (-27.4% vs. 3Q19)

- -22.8% at constant scope and exchange rates
- +50.1% vs. 2Q20

1. EBA criteria as at 30.09.20, , in gross carrying amount



### IFS – Europe-Mediterranean – 3Q20

### Good business drive in a lacklustre environment

#### Continued growth in outstandings vs. 3Q19

- Loans: +3.4%¹ vs. 3Q19, rebound in loan production, in particular in loans to individuals in Poland (+33%¹ in September 2020 vs. September 2019)
- **Moratoria**: 80% of moratoria are expired<sup>2</sup> with a back-to-payment level as anticipated (more than 90% in all countries)
- Deposits: +14.5%<sup>1</sup> vs. 3Q19, up in all countries

#### Enhanced contribution from digitalisation

- Digitalisation: 3.5 million active digital customers as at 30.09.20 (+27% vs. 30.09.19), >50% of consumer loan production at TEB transacted through digital channels
- Digital expertise recognised: Best Consumer Digital Bank in Turkey by Global Finance 2020
- Gains in operating efficiency, with the acceleration in automation: +45% increase in the number of automated processes<sup>3</sup>

# Revenues<sup>4</sup>: €561m (-7.1%<sup>1</sup> vs. 3Q19)

- Unfavourable forex impact (material depreciation of the Turkish lira)
- Impact of lower interest rates and fee caps in several countries, partly offset by higher volumes

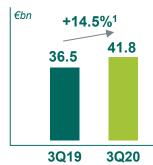
# Operating expenses<sup>4</sup>: €405m (-1.5%<sup>1</sup> vs. 3Q19)

- Implementation of cost synergies in Poland and impact of cost-savings related to the health crisis
- Continued high wage drift in Turkey





#### Deposits<sup>1</sup>



# Pre-tax income<sup>5</sup>: €91m (-33.3%<sup>1</sup> vs. 3Q19)

 -38.8% at historical scope and exchange rates

1. At constant scope and exchange rates (see data on historical scope and exchange rates in the appendix); 2. EBA criteria as at 30.09.20, in gross carrying amount; 3. In the first six months of the year;
4. Including 100% of Private Banking in Turkey and Poland; 5. Including 2/3 of Private Banking in Turkey and Poland



### IFS – BancWest – 3Q20

### Increase in revenues and positive jaws effect

#### Continued good sales and marketing drive

- Loans: +0.3%<sup>1</sup> vs. 3Q19, good level in loan production and in particular in collateralised equipment loans<sup>2</sup> in 3Q20 (+54% vs. 3Q19)
- **Deposits**: +20.8%³ vs. 3Q19, strong increase in client deposits⁴ (+24.9%)
- **Private bank:** \$16bn in assets under management as at 30.09.20 (+5.0%³ vs. 30.09.19)
- Development of **cooperation with CIB**: creation of a shared treasury solutions platform and 52 deals made jointly as at 30.09.20 (+13% vs. 30.09.19)
- Continued rise in accounts opened online in 3Q20 (+23.4% vs. 3Q19) and launch of a 100% digital account opening process for SMEs

### **●** Federal assistance program to SMEs (PPP – Paycheck Protection Program)

• Continued strong mobilisation for financing the economy with close to 18,000 loans granted for a total amount of close to \$3bn as at 30.09.20

# Revenues<sup>5</sup>: €627m (+9.6%<sup>3</sup> vs. 3Q19)

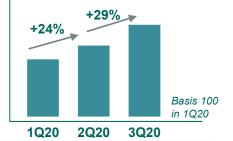
- +4.2% at historical scope and exchange rates
- Effect of increased volumes partially offset by the low-interest-rate environment and a lower fee contribution
- Positive non-recurring item

# Operating expenses<sup>5</sup>: €403m (-2.3%<sup>3</sup> vs. 3Q19)

- Effect of cost reduction measures; decrease in headcount<sup>7</sup> (-2.1% vs. 30.09.19)
- Very positive jaws effect (+11.9 pts<sup>3</sup>)



Quarterly production of collateralised loans<sup>2</sup>



# Pre-tax income<sup>6</sup>: €130m (+15.2%³ vs. 3Q19)

- +9.0% at historical scope and exchange rates
- Strong growth despite the increase in the cost of risk vs. 3Q19

1. At constant scope and exchange rates, including the internal transfer of a subsidiary (figures at historical scope and exchange rates in the appendix); 2. Leisure vehicles and boats; 3. At constant scope and exchange rates (figures at historical scope and exchange rates in the appendix); 4. Deposits excluding treasury activities; 5. Including 100% of Private Banking in the United States; 6. Including 2/3 of Private Banking in the United States; 7. Including external assistants



### IFS – Insurance and WAM<sup>1</sup> – Asset Flows and AuM – 9M20

### Very good net asset inflows

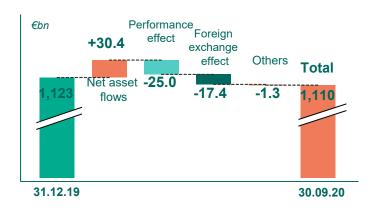
### Assets under management: €1,110bn as at 30.09.20

- -1.2% vs. 31.12.19 (stable vs. 30.09.19)
- Very good level of net asset inflows: +€30.4bn in 9M20
- Unfavourable performance effect: -€25.0bn, strong fall in the financial markets in 1Q20, mitigated partially by the rebound in 2Q20 and 3Q20
- Unfavourable foreign exchange effect: -€17.4bn

#### Net asset inflows: +€30.4bn in 9M20

- Wealth Management: good asset inflows in Europe and Asia
- Asset Management: very good net asset inflows into both money-market and medium/long-term vehicles
- **Insurance**: significant portion of gross asset inflows into unit-linked policies (> 40%), slightly negative overall

### Change in assets under management<sup>2</sup>



#### ← Assets under management² as at 30.09.20



WAM: Wealth & Asset Management, i.e. Asset Management, Wealth Management and Real EstateServices; 2. Including distributed assets;
 Assets under management of Real Estate Investment Management: €29bn



### IFS – Insurance – 3Q20

### Good resilience and continued business development

#### Activity held up well

- Good performance of Protection in France and Asia
- Growth in creditor protection insurance in France, with the development of Cardif Libertés Emprunteur
- Diversification of asset inflows in France, Italy and Luxembourg, with an increase in the portion in unit-linked policies
- Business interruption protection: no exposure in France, negligible outside France

#### Strengthening & diversification of partnerships

 48 partner banks in the global Top 100<sup>1</sup>, in almost 20 different countries

#### Commitment to the energy transition

• A target of €11.5bn in investments² by the end of 2024 in activities having a positive environmental and social impact

Investment objectives in positive-impact activities



### Revenues: €697m (-8.4% vs. 3Q19)

- Decrease in financial result due mainly due to lower capital gains in 3Q20
- Effect of claims related to the health crisis and some specific files in France this quarter

### Operating expenses: €347m (-6.4% vs. 3Q19)

 Good cost containment and continued business development

# Pre-tax income: €384m (-11.0% vs. 3Q19)

· Effect of claims on associates

1. Ranking based on Tier 1 capital; 2. Investments by the French General Fund



### $IFS - WAM^1 - 3Q20$

### Good resilience of activity

#### Wealth Management

- Good net asset inflows, particularly in Asia, and in domestic markets (in particular in Italy)
- A recognised global player, awarded by Private Banker International for the 9<sup>th</sup> consecutive year, as well as in the Wealthbriefing European Awards, with 4 separate prizes including Most Innovative Client Solution and Best High Net Worth Team



#### Asset Management

- Very good recovery in activity, with total net asset inflows of €14bn in 3Q20, including €8bn in money-market funds, mainly in Europe, and almost €6bn in medium and long-term vehicles, mainly in Latin America and Asia.
- Strong momentum in thematic and SRI funds<sup>2</sup>: €6bn in net asset inflows on the year to date, including €2bn in 3Q20
- Leadership in engagement for its ambitious sustainable finance policy, as recognised by InfluenceMap



#### Real Estate Services

 Gradual recovery of transactions in Advisory and resumption in construction and sales in Property Development

### Revenues: €734m (-8.6% vs. 3Q19)

- Impact of the low-interest-rate environment on net interest income in Wealth Management
- Positive market valuation effect on Asset Management revenues
- Impact of the health crisis on Real Estate Services still this quarter

# Operating expenses: €598m (-8.0% vs. 3Q19)

- Sharp decrease in Real Estate Services costs
- Effect of the transformation plan measures, in particular in Asset Management

### Pre-tax income: €146m (- 14.1% vs. 3Q19)

 Decrease in spite of the growth in Asset Management

1. Asset Management, Wealth Management and Real Estate Services; 2. Thematic and SRI funds: in medium- and long-term label-awarded funds, particularly in Socially Responsible Investment



# Corporate & Institutional Banking – 3Q20

### Strong performances in all client segments

#### Strong drive in all businesses

- **Financing:** activity in 3Q20 evolving from syndicated loans towards bond and equity issuances, in order to strengthen companies' balance sheets
- Markets: normalizing level of activity after the exceptional environment of 1H20; a solid level of client activity in rate & forex and a good performance in equity derivatives
- Securities Services: good level of activity with a still-robust number of transactions

#### Consolidation of client positions in all regions

- Leadership positions in Europe, leveraging commercial set-ups strengthened by development plans (in Germany, the UK, the Netherlands, the Nordic countries, etc.) and cooperation between businesses
- Further development in the Americas and Asia-Pacific
- Named "World's Best Bank for Corporates" by Euromoney

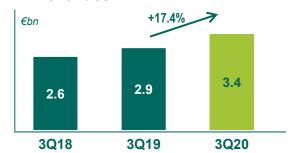
Revenues: €3,372m (+17.4% vs. 3Q19)

- +20.1% at constant scope and exchange rates
- · Gains in all three business lines
- Good performance at Corporate Banking (+7.5%)
- Very strong rise in Global Markets (+31.8%)
- Increase in Securities Services (+1.6%)

# Operating expenses: €2,117m (+7.2% vs. 3Q19)

- Increase related to the high level of activity, but contained through costsaving measures
- Overwhelmingly positive jaws effect (11.3 pts at constant scope and exchange rates)

#### Revenues



#### ■ Investment Banking EMEA¹



# Pre-tax income: €955m (+14.6% vs. 3Q19)

 Strong increase in gross operating income (+39.7%), offset partially by the increased cost of risk vs. 3Q19

1. Source: Dealogic as at 30 September 2020, rankings in terms of revenues



### CIB: Corporate Banking – 3Q20

### Solid growth driven by business momentum

#### Strengthened business drive

- Increase in outstanding loans (€158.9bn, +8.7% vs. 3Q19)¹, use of credit lines normalizing after the crisis-related peak
- Continued increase in deposits (€192.0bn, +34.2% vs. 3Q19)¹
- Strong increase in corporate bond issuance (+71% vs. 9M19) and market share gains at global level<sup>2</sup>
- Sharp rise in ECM volumes in EMEA (+79% vs. 9M19) and market share gains (#5 excluding accelerated book-buildings in secondary markets<sup>2</sup>)

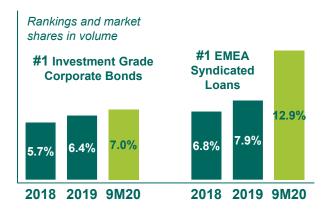
#### Solid business positions

- #1 in EMEA syndicated loans and #1 in European corporate bond issuances<sup>2</sup>
- #1 European player in EMEA investment banking<sup>3</sup>
- #1 in trade finance in Europe thanks to the continued increase in penetration rate on large corporates<sup>4</sup>

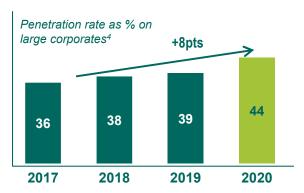
#### Revenues: €1,118m (+7.5% vs. 3Q19)

- +10.5% at constant scope and exchange rates
- · Gains in all regions, driven this quarter by the Americas and Europe
- Transaction activities affected by lower trade finance volumes

#### **●** 2018-9M20 European rankings²



#### ■ Trade Finance in Europe



<sup>1.</sup> Quarterly average outstandings, at constant scope and exchange rates; 2. Source: Dealogic as at 30 September 2020, bookrunner ranking in volume — Global Corporate Investment Grade Bond, European Corporate Investment Grade Bond, EMEA Loans and EMEA Equity Capital Markets, EMEA: Europe, Middle East and Africa; 3. Source: Dealogic as at 30 September 2020, rankings in terms of revenues; 4. Source: Greenwich Share Leaders 2020 European Large Corporate Trade Finance



### CIB: Global Markets – 3Q20

### Strong growth in FICC and Equity & Prime Services

#### Strong activity in a normalising environment

- Primary market activity: strong bond issuance in 3Q20 (volumes in line with 2019 level); #1 for bonds in euros<sup>1</sup>
- Rate and forex markets: good client activity driven by the consolidation of market shares
- Equity markets: strong client activity in derivatives; good level of volumes in prime brokerage

#### Steady development of franchises

- Further implementation of the prime brokerage agreement with Deutsche Bank, in line with the established schedule, with ongoing migration of systems and transfer of teams
- Strategic partnerships (e.g., NatWest Markets for the provision of execution and clearing of listed derivatives as announced in early August)

#### Revenues: €1,711m (+31.8% vs. 3Q19)

- +34.9% at constant scope and exchange rates
- FICC (+36.0% vs. 3Q19): strong growth in all businesses, particularly in forex and commodities, and in all regions, in particular in emerging markets
- Equity & Prime Services (+21.4% vs. 3Q19): strong client activity in derivatives, particularly in the United States, and growth in Prime Services

#### Trend in revenues



1Q19 2Q19 3Q19 4Q19 1Q20 2Q20 3Q20

# Continued expansion in electronic platforms

Average rankings on the main platforms<sup>3</sup>

Forex markets: Top 3 in global volumes

Rate markets: Top 3 for rate swaps in euros

Top 3 for government bonds in euros

Credit markets: Top 3 for bonds in euros

Equity derivatives: #1 in listed certificates and warrants in

Europe

1. Source: Dealogic as at 30 September 2020; bookrunner; 2. Impact of the European authorities' restrictions on 2019 dividends – this amount does not include the effects of the dividend decreases freely decided by companies to reflect the new economic environment; 3. Forex: FX All, 360T and Bloomberg, Credit: Bloomberg, Tradeweb and MarketAxess, Fixed income: Bloomberg and Tradeweb;



### CIB: Securities Services – 3Q20

### Increase in business activity

#### Continued strong business drive

- Strengthening of commercial relations, driven by the integrated banking model (including cooperation in forex, collateral management and derivatives clearing)
- Growth in private capital services as a custodian with a position as no.1 in Luxembourg
- Ongoing digitalisation (streamlining of client reporting, centralised and secured document management, electronic signature, process automation, etc.)
- Continued solid growth in activity in Asia-Pacific and the Americas
- Custodian of the Year and Clearing Bank of the Year in Asia<sup>1</sup>

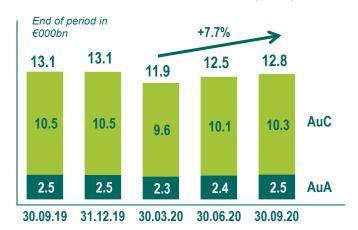
#### Increase in transaction volumes

- Decrease in average assets (-1.4% vs. 3Q19), but ongoing recovery from the impact of the March drop in the markets (assets as at 30.09.20: +7.7% vs. 31.03.20)
- Sharp increase in transactions (+16.7% vs. 3Q19) with volumes very gradually normalizing vs. 1H20

#### Revenues: €544m (+1.6% vs. 3Q19)

- +2.4% at constant scope and exchange rates
- Growth in transaction fees exceeding the decrease in average assets

### Assets under custody(AuC) and under administration (AuA)



#### Transaction volumes



1. 2020 Asia Risk Awards





**GROUP RESULTS** 

**DIVISION RESULTS** 

# CONCLUSION

9M20 DETAILED RESULTS
APPENDICES

### Conclusion



### Strong mobilisation to serve the economy and the society

Key contribution of the diversified and integrated model Revenues: stable vs. 3Q19

Continued gains in efficiency
Operating expenses: -3.8% vs. 3Q19

Increase in the cost of risk vs. 3Q19 due to the health crisis

Cost of risk: 57 bps¹ (close to the cycle average level)

Confirmed resilience in the crisis 3Q20 net income<sup>2</sup>: €1,894m (-2.3% vs. 3Q19)

Financial solidity
CET1 ratio: 12.6%<sup>3</sup>

9M20 net income<sup>2</sup>: €5,475m (-13.4% vs. 9M19) ahead of the 2020 net income<sup>2</sup> outlook

1. Cost of risk / Customer loans at the beginning of the period (in bp); 2. Group share; 3. See slide 14





**GROUP RESULTS** 

**DIVISION RESULTS** 

CONCLUSION

# 9M20 DETAILED RESULTS

**APPENDICES** 

## Moratoria<sup>1</sup>

### Efficient resorption of loans having exited moratorium

- 580,000 moratoria<sup>2</sup> expired by 30 September 2020
- More than 60% of moratoria already expired, in both number and total outstandings
- More than 99%³ of loans under expired moratoria are performing

	% Non-performing expired loans <sup>4</sup>
DM networks	0.3%
Other DM	1.6%
Personal Finance	1.8%
IFS networks	2.2%
Group	0.9%

Back-to-payment levels are satisfactory and in line with anticipations

EBA criteria as of 30 September 2020;
 Number of individual and corporate clients whose moratoria have expired;
 Percentage in gross carrying amount;
 expired moratorium loan outstandings that are impaired (stage 3)



### A diversified model

### A prudent risk profile with no sector concentration

- Highly diversified by sector: no sector representing more than 5% of the total portfolio
- High selectivity at origination
- Limited exposures to sectors considered as sensitive

Aircraft: 0.8% of total gross commitments<sup>1</sup>

- Almost 50% of counterparties rated Investment Grade<sup>2</sup>
- 2.6% of outstandings classified as doubtful
- Activities collateralised to almost 70%
- Benefiting from the amplified "Originate & distribute" strategy

Hotels, Tourism and Leisure: 0.8% of total gross commitments1

- Almost 40% of counterparties rated Investment Grade<sup>2</sup>
- 3.7% of outstandings classified as doubtful

Non-food retail (excl. e-commerce): 0.6% of total gross commitments1

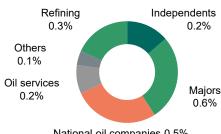
- Almost 60% of counterparties rated Investment Grade<sup>2</sup>
- 3.5% of outstandings classified as doubtful

Transport and storage (excluding shipping): 2.8% of total gross commitments<sup>1</sup>

- Almost 80% of counterparties rated Investment Grade<sup>2</sup>
- 0.5% of outstandings classified as doubtful<sup>3</sup>

Oil & Gas: 2.0% of total gross commitments<sup>1</sup>

- Almost 80% of counterparties rated Investment Grade<sup>2</sup>
- 2.4% of outstandings classified as doubtful
- Almost 60% of gross commitments are on Majors and national oil companies
- Good coverage by collateral for non-investment grade counterparties<sup>2</sup>
- Reminder: disposal of the Reserve Based Lending business in 2012 and stopped financing since 2017 of companies whose principal business activity is related to the unconventional O&G sector



National oil companies 0.5%

1. Total gross commitments, on and off balance sheet, unweighted as at end-September 2020; 2. External rating or internal equivalent



## Main exceptional items – 9M20

### Exceptional items

### **Operating expenses**

- Restructuring costs<sup>1</sup> and adaptation costs<sup>2</sup> (Corporate Centre)
- IT reinforcement costs (Corporate Centre)
- Donations and staff safety measures relating to the public health crisis (Corporate Centre)
- Transformation costs 2020 Plan (Corporate Centre)

#### Total exceptional operating expenses

#### Other non-operating items

- Capital gain on the sale of buildings (Corporate Centre)
- Capital gain on the sale of 16.8% of SBI Life and deconsolidation of the residual stake (Corporate Centre)
- Goodwill impairments (Corporate Centre)

Total exceptional other non-operating items

**Total exceptional items (pre-tax)** 

Total exceptional items (after tax)<sup>3</sup>

9M20	9M19
-€120m -€119m	-€229m
-€107m	-€568m
-€346m	-€797m
+€506m	
	+€1,450m -€818m
+€506m	+€632m
+€160m	-€166m
+€99m	€0m

1. Related in particular to the restructuring of certain businesses (amongst others CIB); 2. Related in particular to BancWest and CIB; 3. Group share



# BNP Paribas Group – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Group								
Revenues	10,885	10,896	-0.1%	11,675	-6.8%	33,448	33,264	+0.6%
Operating Expenses and Dep.	-7,137	-7,421	-3.8%	-7,338	-2.7%	-22,632	-23,305	-2.9%
Gross Operating Income	3,748	3,475	+7.9%	4,337	-13.6%	10,816	9,959	+8.6%
Cost of Risk	-1,245	-847	+47.0%	-1,447	-14.0%	-4,118	-2,237	+84.1%
Operating Income	2,503	2,628	-4.8%	2,890	-13.4%	6,698	7,722	-13.3%
Share of Earnings of Equity-Method Entities	130	143	-9.1%	130	-0.0%	355	457	-22.3%
Other Non Operating Items	38	34	+11.8%	106	-64.2%	539	686	-21.4%
Non Operating Items	168	177	-5.1%	236	-28.8%	894	1,143	-21.8%
Pre-Tax Income	2,671	2,805	-4.8%	3,126	-14.6%	7,592	8,865	-14.4%
Corporate Income Tax	-692	-767	-9.8%	-746	-7.2%	-1,849	-2,229	-17.0%
Net Income Attributable to Minority Interests	-85	-100	-15.0%	-81	+4.9%	-268	-312	-14.1%
Net Income Attributable to Equity Holders	1,894	1,938	-2.3%	2,299	-17.6%	5,475	6,324	-13.4%
Cost/income	65.6%	68.1%	-2.5 pt	62.9%	+2.7 pt	67.7%	70.1%	-2.4 pt

- Very positive jaws effect
- Corporate income tax: average tax rate of 25.6% in 9M20 (24.2% in 9M19)
- Operating divisions:

(9M20 vs. 9M19)	At historical scope & exchange rates	At constant scope & exchange rates
Revenues	+1.3%	+2.5%
Operating expenses	-0.4%	+0.1%
Gross operating income	+4.5%	+7.4%
Cost of risk	+82.0%	+88.0%
Operating income	-15.2%	-12.6%
Pre-tax income	-14.9%	-12.0%



# Retail Banking and Services – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	7,677	8,006	-4.1%	7,615	+0.8%	23,114	24,147	-4.3%
Operating Expenses and Dep.	-4,855	-5,084	-4.5%	-4,790	+1.4%	-15,295	-15,672	-2.4%
Gross Operating Income	2,822	2,922	-3.5%	2,825	-0.1%	7,819	8,475	-7.7%
Cost of Risk	-938	-765	+22.7%	-1,095	-14.3%	-3,083	-2,101	+46.7%
Operating Income	1,883	2,158	-12.7%	1,730	+8.9%	4,736	6,374	-25.7%
Share of Earnings of Equity-Method Entities	111	119	-7.0%	116	-4.6%	302	378	-20.2%
Other Non Operating Items	-5	3	n.s.	-2	n.s.	6	-23	n.s.
Pre-Tax Income	1,990	2,280	-12.7%	1,845	+7.9%	5,043	6,730	-25.1%
Cost/Income	63.2%	63.5%	-0.3 pt	62.9%	+0.3 pt	66.2%	64.9%	+1.3 pt
Allocated Equity (€bn)						55.6	54.7	+1.5%

Including 100% of Private Banking in France (excluding PEL/CEL effects), Italy, Belgium, Luxembourg, Poland, BancWest and TEB for Revenues to Pre-tax Income lines items

### Domestic Markets – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	3,867	3,892	-0.6%	3,721	+3.9%	11,501	11,778	-2.3%
Operating Expenses and Dep.	-2,543	-2,607	-2.4%	-2,446	+4.0%	-7,958	-8,107	-1.8%
Gross Operating Income	1,324	1,285	+3.0%	1,276	+3.8%	3,543	3,671	-3.5%
Cost of Risk	-353	-245	+44.0%	-331	+6.6%	-998	-767	+30.2%
Operating Income	971	1,040	-6.6%	944	+2.8%	2,545	2,905	-12.4%
Share of Earnings of Equity-Method Entities	4	1	n.s.	1	n.s.	4	-3	n.s.
Other Non Operating Items	4	2	+86.1%	1	n.s.	5	-3	n.s.
Pre-Tax Income	978	1,043	-6.2%	946	+3.4%	2,555	2,899	-11.9%
Income Attributable to Wealth and Asset Management	-56	-67	-17.1%	-62	-9.6%	-174	-194	-10.5%
Pre-Tax Income of Domestic Markets	922	975	-5.4%	884	+4.3%	2,381	2,705	-12.0%
Cost/Income	65.8%	67.0%	-1.2 pt	65.7%	+0.1 pt	69.2%	68.8%	+0.4 pt
Allocated Equity (€bn)						26.3	25.7	+2.3%

Including 100% of Private Banking in France (excluding PEL/CEL effects), Italy, Belgium and Luxembourg for the Revenues to Pre-Tax Income line items

#### Revenues: -2.3% vs. 9M19

- Impact of the persistently low-interest-rate environment and of the health crisis offset partly by higher volumes
- Increase in the specialised businesses and sharp increase at Consorsbank in Germany

#### Operating expenses: -1.8% vs. 9M19

 Decrease in the networks and moderate increase in the specialised businesses in connection with their growth

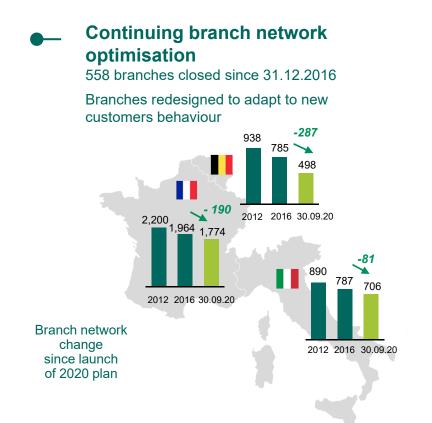
#### Pre-tax income: -12.0% vs. 9M19

Increase in the cost of risk, due in particular to the ex-ante provisioning of expected losses



## Domestic Markets – 3Q 2020

## A simplified and streamlined commercial set-up



### Retail networks' operating costs¹



1. FRB, BNL bc and BRB including 100% of Private Banking



## DM – French Retail Banking – 9M20 (excluding PEL/CEL effects)

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	1,496	1,568	-4.6%	1,408	+6.3%	4,428	4,759	-7.0%
Incl. Net Interest Income	852	901	-5.5%	774	+10.1%	2,448	2,702	-9.4%
Incl. Commissions	645	667	-3.3%	634	+1.6%	1,980	2,057	-3.7%
Operating Expenses and Dep.	-1,125	-1,163	-3.2%	-1,074	+4.8%	-3,365	-3,450	-2.5%
Gross Operating Income	371	405	-8.4%	334	+11.1%	1,064	1,309	-18.8%
Cost of Risk	-137	-75	+81.1%	-90	+51.8%	-327	-231	+42.0%
Operating Income	235	330	-28.9%	244	-3.9%	736	1,079	-31.7%
Non Operating Items	-2	0	n.s.	0	n.s.	-2	1	n.s.
Pre-Tax Income	233	330	-29.4%	245	-4.7%	734	1,080	-32.0%
Income Attributable to Wealth and Asset Management	-30	-40	-25.1%	-33	-9.6%	-97	-111	-12.3%
Pre-Tax Income	203	290	-29.9%	212	-4.0%	637	969	-34.2%
Cost/Income	75.2%	74.2%	+1.0 pt	76.3%	-1.1 pt	76.0%	72.5%	+3.5 pt
Allocated Equity (€bn)						11.0	10.0	+9.6%

Including 100% of French Private Banking for the revenues to Pre-Tax Income line items (excluding PEL/CEL effects)<sup>1</sup>

#### Revenues: -7.0% vs. 9M19

- Net interest income: -9.4%, impact of the low-interest-rate environment and smaller contribution from specialised subsidiaries, partly offset by enhanced credit margins and loan volumes
- Fees: -3.7%, decrease in particular due to the impact of the health crisis on fees (cash management and on payment means)

#### Operating expenses: -2.5% vs. 9M19

Decrease in costs due to the ongoing impact of optimisation measures

1. PEL/CEL effect: +€3m in 9M20 (+€21m in 9M19) and +€1m in 3Q20 (-€10m in 3Q19)



## DM – French Retail Banking

### Volumes

Average outstandings (€bn)	Outstandings 3Q20	%Var/3Q19	%Var/2Q20	Outstandings 9M20	%Var/9M19
LOANS	194.4	+10.8%	+3.9%	186.6	+8.2%
Individual Customers	99.4	+3.7%	+1.6%	98.4	+4.4%
Incl. Mortgages	88.7	+4.6%	+1.4%	87.7	+5.2%
Incl. Consumer Lending	10.7	-3.7%	+3.2%	10.7	-2.2%
Corporates	95.0	+19.3%	+6.4%	88.2	+12.8%
DEPOSITS AND SAVINGS	227.4	+20.6%	+4.5%	212.2	+15.4%
Current Accounts	156.7	+31.6%	+5.8%	142.9	+24.1%
Savings Accounts	65.1	+5.0%	+1.8%	63.7	+3.7%
Market Rate Deposits	5.7	-24.4%	+1.3%	5.5	-24.6%

€bn	30.09.20	%Var/ 30.09.19	%Var/ 30.06.20
OFF BALANCE SHEET SAVINGS			
Life Insurance	95.1	-0.1%	+1.2%
Mutual Funds	33.7	+9.8%	+1.8%

- Loans: +10.8% vs. 3Q19, increase in loans to individual customers, in particular mortgage loans, and sharp rise in corporate loans (growth even when excluding state-guaranteed loans)
- ► Deposits: +20.6% vs. 3Q19, very strong growth in sight deposits
- Off-balance-sheet savings vs. 30.09.19: stability in life insurance outstandings; very good growth in mutual fund assets under management



### DM – BNL banca commerciale – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	669	663	+1.0%	649	+3.1%	1,977	2,023	-2.2%
Operating Expenses and Dep.	-426	-446	-4.6%	-422	+0.9%	-1,313	-1,349	-2.7%
Gross Operating Income	244	217	+12.5%	227	+7.3%	665	673	-1.3%
Cost of Risk	-122	-109	+11.8%	-122	-0.4%	-364	-381	-4.5%
Operating Income	122	108	+13.2%	105	+16.2%	301	292	+2.9%
Non Operating Items	0	0	n.s.	-2	-98.3%	-2	0	n.s.
Pre-Tax Income	122	108	+13.1%	104	+18.0%	299	292	+2.5%
Income Attributable to Wealth and Asset Management	-7	-10	-23.5%	-9	-16.0%	-26	-31	-15.1%
Pre-Tax Income of BNL bc	115	98	+16.7%	95	+21.1%	273	261	+4.5%
Cost/Income	63.6%	67.3%	-3.7 pt	65.0%	-1.4 pt	66.4%	66.7%	-0.3 pt
Allocated Equity (€bn)						5.3	5.3	+1.3%

Including 100% of Italian Private Banking for the Revenues to Pre-tax Income line items

### - Revenues: -2.2% vs. 9M19

- Net interest income: -1.4%, impact of the low-interest-rate environment and positioning on clients with a better risk profile, partly offset by increased volumes
- Fees: -3.5%, impact of the health crisis, due in particular to the decrease in financial fees caused by lower transaction volumes

### Operating expenses: -2.7% vs. 9M19

- Effect of cost savings and adaptation measures ("Quota 100" retirement plan)
- Positive jaws effect (+0.5 pt)
- ► Pre-tax income: +4.5% vs. 9M19, impact of lower cost of risk



## DM – BNL banca commerciale

### Volumes

Average outstandings (€bn)	Outstandings 3Q20	%Var/3Q19	%Var/2Q20	Outstandings 9M20	%Var/9M19
LOANS	77.2	+3.4%	+2.4%	75.2	-0.8%
Individual Customers	39.7	+3.7%	+1.3%	39.3	+1.1%
Incl. Mortgages	25.3	+3.3%	+0.8%	25.3	+2.4%
Incl. Consumer Lending	4.6	+1.1%	-0.0%	4.8	+6.0%
Corporates	37.5	+3.2%	+3.7%	35.9	-2.8%
DEPOSITS AND SAVINGS	53.7	+15.6%	+3.5%	51.4	+13.8%
Individual Deposits	34.4	+11.1%	+3.5%	33.3	+9.4%
Incl. Current Accounts	34.2	+11.2%	+3.5%	33.0	+9.5%
Corporate Deposits	19.3	+24.4%	+3.6%	18.1	+22.9%

€bn	30.09.20	%Var/ 30.09.19	%Var/ 30.06.20
OFF BALANCE SHEET SAVINGS			
Life Insurance	23.3	+2.3%	+1.5%
Mutual Funds	15.1	-0.7%	+2.9%

- ► Loans: +3.4%<sup>1</sup> vs. 3Q19
  - More than 6% growth vs. 3Q19, excluding the impact of non-performing loans
  - Good growth in mortgage loans and ongoing market share gains on corporate clients with a prudent risk profile
- Deposits: +15.6% vs. 3Q19
- Off-balance sheet savings: +1.1% vs. 30.09.19, increase in life insurance savings

1. Loan volumes based on a daily average



# DM – Belgian Retail Banking – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	851	853	-0.3%	835	+2.0%	2,571	2,646	-2.8%
Operating Expenses and Dep.	-523	-541	-3.4%	-499	+4.8%	-1,852	-1,920	-3.6%
Gross Operating Income	329	312	+5.1%	336	-2.2%	719	726	-1.0%
Cost of Risk	-29	-20	+41.5%	-80	-64.1%	-162	-51	n.s.
Operating Income	300	292	+2.6%	256	+17.0%	557	675	-17.6%
Non Operating Items	11	6	+92.3%	6	+87.1%	22	2	n.s.
Pre-Tax Income	311	298	+4.4%	262	+18.6%	579	678	-14.6%
Income Attributable to Wealth and Asset Management	-18	-17	+3.6%	-19	-5.4%	-47	-51	-7.8%
Pre-Tax Income of BDDB	293	281	+4.4%	243	+20.5%	532	627	-15.1%
Cost/Income	61.4%	63.4%	-2.0 pt	59.8%	+1.6 pt	72.0%	72.6%	-0.6 pt
Allocated Equity (€bn)			•		•	5.5	5.8	-4.6%

Including 100% of Belgian Private Banking for the Revenues to Pre-tax Income line items

#### Revenues: -2.8% vs. 9M19

- Net interest income: -6.5%, impact of the low-interest-rate environment partly offset by higher volumes
- Fees: +7.7%, increase in fees despite the impact of the health crisis

### Operating expenses: -3.6% vs. 9M19

Impact of cost-saving measures and ongoing optimisation of the branch network

#### Pre-tax income: -15.1% vs. 9M19

• Impact of the increase in the cost of risk compared to a low level in 9M19, due in particular to a specific file and ex-ante provisioning of expected losses



# DM – Belgian Retail Banking

## Volumes

Average outstandings (€bn)	Outstandings 3Q20	%Var/3Q19	%Var/2Q20	Outstandings 9M20	%Var/9M19
LOANS	114.5	+2.5%	-0.9%	114.6	+4.0%
Individual Customers	73.3	+3.8%	+0.3%	72.9	+4.4%
Incl. Mortgages	53.5	+4.2%	+0.4%	53.3	+5.1%
Incl. Consumer Lending	0.3	-2.7%	-17.6%	0.2	-2.5%
Incl. Small Businesses	19.5	+2.7%	+0.2%	19.4	+2.7%
Corporates and Local Governments	41.2	+0.3%	-2.8%	41.7	+3.5%
DEPOSITS AND SAVINGS	138.6	+4.5%	+0.1%	137.0	+5.1%
Current Accounts	61.6	+10.9%	-0.9%	60.5	+11.5%
Savings Accounts	74.6	+0.6%	+1.1%	74.0	+0.9%
Term Deposits	2.4	-15.9%	-3.3%	2.6	-9.9%

€bn	30.09.20	%Var/ 30.09.19	%Var/ 30.06.20
OFF BALANCE SHEET SAVINGS			
Life Insurance	24.0	-1.9%	+0.6%
Mutual Funds	33.3	+4.3%	+3.3%

Loans: +2.5% vs. 3Q19

· Good growth in mortgage loans

Deposits: +4.5% vs. 3Q19

· Strong increase in deposits from individual clients

• Off-balance sheet savings: +1.6% vs. 30.09.19, increase in particular in mutual fund assets under management, in connection with good asset inflows



### DM – Other Activities – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	850	807	+5.2%	829	+2.5%	2,525	2,350	+7.4%
Operating Expenses and Dep.	-469	-457	+2.7%	-451	+4.1%	-1,429	-1,387	+3.0%
Gross Operating Income	380	351	+8.5%	378	+0.5%	1,096	963	+13.8%
Cost of Risk	-66	-41	+62.3%	-40	+67.1%	-144	-104	+38.3%
Operating Income	314	310	+1.4%	339	-7.3%	951	858	+10.8%
Share of Earnings of Equity-Method Entities	-2	-4	-56.4%	-3	-41.1%	-9	-11	-13.7%
Other Non Operating Items	0	1	-94.9%	0	-80.3%	0	2	-84.7%
Pre-Tax Income	312	307	+1.7%	336	-7.1%	942	850	+10.9%
Income Attributable to Wealth and Asset Management	-1	-1	+3.4%	-1	-27.4%	-4	-2	+88.4%
Pre-Tax Income of others DM	311	306	+1.7%	335	-7.0%	939	848	+10.7%
Cost/Income	55.2%	56.6%	-1.4 pt	54.4%	+0.8 pt	56.6%	59.0%	-2.4 pt
Allocated Equity (€bn)						4.4	4.6	-3.8%

Including 100% of Private Banking in Luxembourg for the Revenues to Pre-tax Income line items

#### Revenues: +7.4% vs. 9M19

 Good development of activity on the whole, with particularly strong growth at Nickel and Personal Investors (particularly Consorsbank in Germany)

### Operating expenses: +3.0% vs. 9M19

- Increase as a result of business development, but contained by cost-saving measures
- Largely positive jaws effect (+4.4 points)

► Pre-tax income: +10.7% vs. 9M19



### DM – LRB – Personal Investors

### Luxembourg Retail Banking (LRB)

Average outstandings (€bn)	3Q20	%Var/3Q19	%Var/2Q20	9M20	%Var/9M19
LOANS	11.4	+6.5%	-0.4%	11.4	+9.0%
Individual Customers	7.3	+5.8%	+1.0%	7.2	+6.9%
Corporates and Local Governments	4.1	+7.8%	-2.6%	4.1	+12.9%
DEPOSITS AND SAVINGS	24.1	+3.4%	+2.1%	23.8	+2.6%
Current Accounts	14.1	+20.9%	+5.4%	13.4	+11.3%
Savings Accounts	9.0	-10.1%	+2.7%	9.0	-7.0%
Term Deposits	1.0	-37.8%	-31.4%	1.5	-5.4%

•	Loans vs. 3Q19: good growth in
	mortgage loans and very good
	drive in corporate loans

- Deposits vs. 3Q19: growth driven in particular by inflows from individual customers
- Off-balance-sheet savings: good growth in mutual funds

€bn	30.09.20	%Var/ 30.09.19	%Var/ 30.06.20
OFF BALANCE SHEET SAVINGS			
Life Insurance	1.1	+0.5%	-0.2%
Mutual Funds	1.7	+4.7%	+3.5%

#### Personal Investors

Average outstandings (€bn)	3Q20	%Var/3Q19	%Var/2Q20	9M20	%Var/9M19
LOANS	0.5	-2.2%	+7.5%	0.5	-2.0%
DEPOSITS	25.3	+8.9%	+1.8%	24.8	+8.7%

€bn	30.09.20	%Var/ 30.09.19	%Var/ 30.06.20
ASSETS UNDER MANAGEMENT	115.5	+10.3%	+3.3%
European Customer Orders (millions)	8.5	+68.5%	-7.5%

- Deposits vs. 3Q19: good level of external asset inflows
- Assets under management vs. 30.09.19: strong asset inflows, particularly in Germany, and very sharp increase in the number of orders from individual customers (+68.5% vs. 3Q19)



## DM – Arval – Leasing Solutions – Nickel

#### Arval

		%Var/	3Q19	%Var/2	2Q20		%Var/	9M19
Average outstandings (€bn)	3Q20	historical	at constant scope and exchange rates	historical	at constant scope and exchange rates	9M20	historical	at constant scope and exchange rates
Consolidated outstandings	21.6	+8.4%	+9.6%	+0.6%	+1.0%	21.5	+11.0%	+11.8%
Financed vehicles ('000 of vehicles)	1,353	+7.0%	+7.0%	+1.7%	+1.7%	1,335	+7.6%	+7.6%

- Consolidated outstandings: +9.6%<sup>1</sup> vs. 3Q19, good growth in all regions
- Financed fleet: +7.0% vs. 3Q19, strong sales and marketing drive

### Leasing Solutions

		%Var/	3Q19	%Var/	2Q20		%Var/	9M19
Average outstandings (€bn)	3Q20	historical	at constant scope and exchange rates	historical	at constant scope and exchange rates	9M20	historical	at constant scope and exchange rates
Consolidated outstandings	20.4	-3.3%	-2.3%	+0.2%	+0.7%	20.5	-2.1%	-1.5%

• Consolidated outstandings: +1.1%2 vs. 3Q19, good sales and marketing drive

#### Nickel

• Close to 1.8 million accounts opened<sup>3</sup> as of end of September 2020 (+27.2% vs. 30 September 2019)

1. At constant scope and exchange rates; 2. At constant scope and exchange rates, excluding an internal transfer; 3. Since inception



### International Financial Services – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	3,943	4,248	-7.2%	4,027	-2.1%	12,023	12,792	-6.0%
Operating Expenses and Dep.	-2,382	-2,545	-6.4%	-2,414	-1.3%	-7,562	-7,792	-2.9%
Gross Operating Income	1,561	1,704	-8.4%	1,613	-3.3%	4,461	5,001	-10.8%
Cost of Risk	-592	-518	+14.3%	-765	-22.7%	-2,097	-1,337	+56.8%
Operating Income	969	1,186	-18.3%	848	+14.3%	2,364	3,664	-35.5%
Share of Earnings of Equity-Method Entities	107	118	-9.5%	116	-7.2%	297	381	-22.0%
Other Non Operating Items	-9	1	n.s.	-3	n.s.	0	-20	n.s.
Pre-Tax Income	1,067	1,305	-18.2%	960	+11.1%	2,662	4,025	-33.9%
Cost/Income	60.4%	59.9%	+0.5 pt	59.9%	+0.5 pt	62.9%	60.9%	+2.0 pt
Allocated Equity (€bn)						29.3	29.1	+0.9%

- Foreign exchange effects: depreciation of the dollar, Turkish lira and Polish zloty vs. the euro
  - USD vs. EUR<sup>1</sup>: -4.9% vs. 3Q19, -5.8% vs. 2Q20, stable vs. 9M19
  - TRY vs. EUR1: -25.4% vs. 3Q19, -10.5% vs. 2Q20, -16.5% vs. 9M19
  - PLN vs. EUR<sup>1</sup>: -2.8% vs. 3Q19, +1.4% vs. 2Q20, -2.8% vs. 9M19

### At constant scope and exchange rates vs. 9M19

- **Revenues**: -4.1%, good performance by BancWest and good resilience at Personal Finance despite the impact of the health crisis; decrease in revenues at Europe-Mediterranean and Wealth Management, due to the impact of lower rates, as well as at Asset Management and Insurance businesses due mainly to the fall in financial markets; material impact of the health crisis on Real Estate Services
- Operating expenses: -1.7%, decrease in connection with the implementation of cost-saving plans
- Pre-tax income: -31.2%, decrease, mainly related to the increase in the cost of risk, in particular due to ex-ante provisioning of expected losses in 1H20

1. Average rates



### IFS – Personal Finance – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	1,343	1,444	-7.0%	1,302	+3.2%	4,120	4,311	-4.4%
Operating Expenses and Dep.	-641	-664	-3.5%	-641	-0.1%	-2,069	-2,136	-3.1%
Gross Operating Income	703	781	-10.0%	661	+6.3%	2,051	2,175	-5.7%
Cost of Risk	-383	-366	+4.7%	-450	-14.9%	-1,415	-984	+43.8%
Operating Income	320	415	-23.0%	211	+51.7%	636	1,191	-46.6%
Share of Earnings of Equity-Method Entities	7	19	-63.2%	-5	n.s.	10	50	-79.2%
Other Non Operating Items	-11	0	n.s.	4	n.s.	-7	-13	-42.0%
Pre-Tax Income	315	434	-27.4%	210	+50.1%	639	1,228	-48.0%
Cost/Income	47.7%	45.9%	+1.8 pt	49.2%	-1.5 pt	50.2%	49.5%	+0.7 pt
Allocated Equity (€bn)						8.0	8.0	+0.8%

### At constant scope and exchange rates vs. 9M19

- **Revenues:** -1.7%, good resilience in revenues despite the decrease in outstandings given lower loan production in 1H20 caused by the impact of the health crisis
- Operating expenses: -1.1%, sustained cost adaptation efforts
- Gross operating income: -2.2%
- **Pre-tax income:** -45.8%, increase in the cost of risk, due in particular to the impact of ex-ante provisioning of expected losses in 1H20



## IFS - Personal Finance

### Volumes and risks

	Outstandings	%Var	/3Q19	%Var/2Q20		Outstandings	%Var/	9M19
Average outstandings (€bn)	3Q20	historical	at constant scope and exchange rates	historical	at constant scope and exchange rates	9M20	historical	at constant scope and exchange rates
TOTAL CONSOLIDATED OUTSTANDINGS TOTAL OUTSTANDINGS UNDER MANAGEMENT (1)	89.9 104.2	-2.5% -2.0%		-1.9% -2.3%	-1.8% -1.8%	92.2 107.1	+0.4% +0.8%	+1.9% +2.9%

<sup>(1)</sup> Including 100% of outstandings of subsidiaries not fully owned as well as of all partnerships

### Cost of risk / outstandings

Reminder: 1Q20 ex-ante provisions (€189m) booked in France for all countries in 1Q20 – reallocation in 2Q20

Annualised cost of risk / outstandings as at beginning of period	3Q19	4Q19	1Q20	2Q20	3Q20
France	1.08%	0.41%	4.45%	-0.32%	1.26%
Italy	1.75%	2.21%	1.73%	2.85%	1.67%
Spain	1.78%	1.95%	2.05%	3.05%	2.02%
Other Western Europe	1.15%	1.39%	1.30%	1.56%	1.38%
Eastern Europe	2.15%	2.27%	1.99%	4.31%	1.40%
Brazil	6.98%	5.05%	4.64%	9.03%	9.20%
Others	1.63%	2.22%	3.49%	3.57%	3.00%
Personal Finance	1.54%	1.56%	2.40%	1.87%	1.65%



## IFS – Europe-Mediterranean – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	561	657	-14.7%	609	-7.9%	1,835	1,997	-8.1%
Operating Expenses and Dep.	-405	-439	-7.8%	-414	-2.1%	-1,309	-1,340	-2.3%
Gross Operating Income	156	218	-28.6%	196	-20.3%	526	658	-20.0%
Cost of Risk	-113	-112	+1.1%	-143	-21.1%	-342	-285	+19.8%
Operating Income	43	107	-59.6%	53	-18.3%	184	372	-50.4%
Non Operating Items	50	44	+15.1%	27	+83.7%	136	162	-16.2%
Pre-Tax Income	93	150	-37.9%	80	+16.5%	320	534	-40.1%
Income Attributable to Wealth and Asset Management	-2	-1	n.s.	-1	+28.9%	-6	-3	n.s.
Pre-Tax Income	91	150	-38.8%	79	+16.3%	314	532	-40.9%
Cost/Income	72.2%	66.8%	+5.4 pt	67.9%	+4.3 pt	71.3%	67.1%	+4.2 pt
Allocated Equity (€bn)						5.2	5.3	-2.4%

Including 100% of Private Banking in Turkey and in Poland for the items from Revenues to Pre-tax income line items

#### • Forex impact due to the depreciation of the Turkish lira and Polish zloty vs. the euro

- TRY vs. EUR<sup>1</sup>: -25.4% vs. 3Q19, -10.5% vs. 2Q20, -16.5% vs. 9M19
- PLN vs. EUR<sup>1</sup>: -2.8% vs. 3Q19, +1.4% vs. 2Q20, -2.8% vs. 9M19

#### At constant scope and exchange rates vs. 9M19

- **Revenues**<sup>2</sup>: -2.5%, effect of increased volumes more than offset by the impact of the low-interest-rate environments and fee caps in several countries
- **Operating expenses**<sup>2</sup>: +1.9%, increase due in particular to continued high wage drift, particularly in Turkey, offset by the implementation of cost synergies in Poland strong depreciation of the Turkish lira
- **Pre-tax income**<sup>3</sup>: -30.0%; increase in the cost of risk related in particular to the impact of ex-ante provisioning of expected losses

1. Average exchange rates; 2. Including 100% of Private Banking in Turkey and in Poland; 3. Including 2/3 of Private Banking in Turkey and in Poland

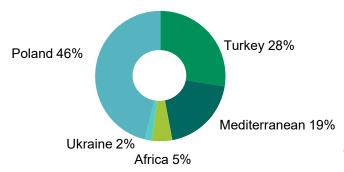


## IFS – Europe-Mediterranean

### Volumes and risks

	Outstandings	%Var	%Var/3Q19		%Var/2Q20		%Var/9M19	
Average outstandings (€bn)	3Q20	historical	at constant scope and exchange rates	historical	at constant scope and exchange rates	9M20	historical	at constant scope and exchange rates
LOANS DEPOSITS	36.0 41.8	-6.7% +3.9%	1	-3.5% +0.8%		37.4 41.9	-2.0% +3.8%	

# 3Q20 Geographical breakdown in outstanding loans



### Cost of risk / outstandings

Annualised cost of risk / outstandings as at beginning of period	3Q19	4Q19	1Q20	2Q20	3Q20
Turkey	2.11%	1.68%	1.24%	2.13%	1.15%
Ukraine	0.68%	-0.71%	-0.13%	1.10%	-0.33%
Poland	0.20%	0.68%	0.73%	0.58%	0.90%
Others	1.51%	1.30%	0.64%	2.01%	1.67%
Europe Mediterranean	1.10%	1.10%	0.85%	1.41%	1.13%

### ■ TEB: a solid and well capitalised bank

- Solvency ratio<sup>1</sup> of 19.0% as at 30.09.20
- Largely self-financed
- 1.3% of the Group's outstanding loans as at 30.09.20

1. Capital Adequacy Ratio (CAR)



### IFS – BancWest – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	627	601	+4.2%	629	-0.4%	1,866	1,764	+5.8%
Operating Expenses and Dep.	-403	-433	-6.9%	-432	-6.7%	-1,300	-1,306	-0.5%
Gross Operating Income	224	168	+32.9%	197	+13.7%	567	458	+23.8%
Cost of Risk	-90	-43	n.s.	-167	-46.1%	-319	-64	n.s.
Operating Income	134	125	+7.0%	30	n.s.	247	394	-37.2%
Non Operating Items	2	1	n.s.	-3	n.s.	0	2	n.s.
Pre-Tax Income	136	126	+8.0%	27	n.s.	247	396	-37.6%
Income Attributable to Wealth and Asset Management	-6	-7	-9.9%	-5	+15.7%	-17	-22	-24.6%
Pre-Tax Income	130	119	+9.0%	22	n.s.	230	374	-38.4%
Cost/Income	64.3%	72.0%	-7.7 pt	68.7%	-4.4 pt	69.6%	74.0%	-4.4 pt
Allocated Equity (€bn)						5.6	5.4	+3.5%

Including 100% of Private Banking in the United States for the Revenues to Pre-tax income line items

► Foreign exchange effect: USD / EUR¹: -4.9% vs. 3Q19, -5.8% vs. 2Q20, stable vs. 9M19

### At constant scope and exchange rates vs. 9M19

- **Revenues**<sup>2</sup>: +5.3%, effect of increased volumes partially offset by the impact of the low-interest-rate environment and the lower fee contribution
- Operating expenses<sup>2</sup>: -1.0%, effect of cost-saving measures very positive jaws effect (+6.3 pts)
- **Pre-tax income<sup>3</sup>:** -37.3%, effect of the significant increase in the cost of risk, mainly due to the exante provisioning of expected losses

1. Average exchange rates; 2. Including 100% of Private Banking in the United States; 3. Including 2/3 of Private Banking in the United States



## IFS - BancWest

### Volumes

	Outstandings	%Var/	3Q19	%Var	/2Q20	Outstandings	%Var	⁄9M19
Average outstandings (€bn)	3Q20	historical	at constant scope and exchange rates	historical	at constant scope and exchange rates	9M20	historical	at constant scope and exchange rates
LOANS	53.6	-4.6%	+0.3%	-8.8%	-3.2%	56.3	+3.0%	+2.0%
Individual Customers	22.1	-10.5%	-5.9%	-7.5%	-1.8%	23.5	-1.0%	-3.1%
Incl. Mortgages	9.3	-11.9%	-7.4%	-9.3%	-3.8%	10.0	-2.3%	-2.4%
Incl. Consumer Lending	12.9	-9.5%	-4.8%	-6.1%	-0.4%	13.5	+0.1%	-3.6%
Commercial Real Estate	14.2	-6.6%	-1.8%	-6.2%	-0.4%	14.8	-1.0%	-1.1%
Corporate Loans	17.3	+6.4%	+11.9%	-12.3%	-6.9%	18.0	+12.8%	+12.8%
DEPOSITS AND SAVINGS	66.1	+14.9%	+20.8%	-2.6%	+3.4%	64.6	+16.1%	+16.3%
Customer Deposits	61.5	+18.8%	+24.9%	-0.5%	+5.6%	59.4	+18.0%	+18.2%

### At constant scope and exchange rates vs. 3Q19

- **Loans**: +0.3%<sup>1</sup> vs. 3Q19, strong increase in corporate loans, decrease in loans to individuals, due to the impact of public health measures
- **Deposits**: +20.8% vs. 3Q19, +24.9% increase in deposits (excluding treasury activities)

1. Including the internal transfer of an subsidiary



## IFS – Insurance and WAM<sup>1</sup>

### **Business volumes**

€bn	30.09.20	30.09.19	%Var/ 30.09.19	30.06.20	%Var/ 30.06.20
Assets under management (€bn)	<u>1,109.6</u>	<u>1,109.6</u>	<u>-0.0%</u>	<u>1,085.1</u>	<u>+2.3%</u>
Asset Management	445	436	+2.3%	428	+4.1%
Wealth Management	380	385	-1.3%	377	+0.7%
Real Estate Services	29	30	-2.2%	29	+1.5%
Insurance	256	260	-1.5%	252	+1.6%

	3Q20	3Q19	%Var/ 3Q19	2Q20	%Var/ 2Q20
Net asset flows (€bn)	<u>19.6</u>	<u>3.5</u>	<u>n.s.</u>	<u>1.6</u>	<u>n.s.</u>
Asset Management	14.2	-2.5	n.s.	0.2	n.s.
Wealth Management	4.9	3.8	+30.9%	2.4	n.s.
Real Estate Services	0.3	0.6	-56.2%	-0.4	n.s.
Insurance	0.2	1.6	-86.2%	-0.6	n.s.

### Assets under management: +€24.6bn vs. 30.06.20, of which in particular:

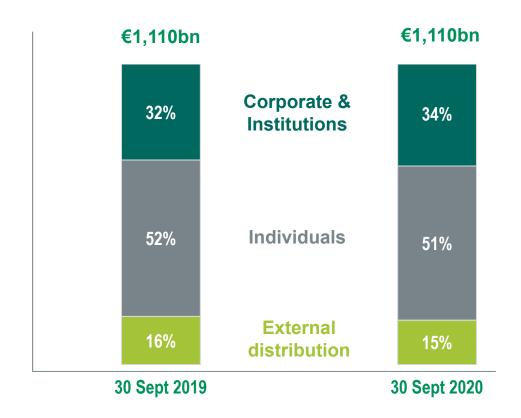
- Performance effect: +€15.9bn, with the ongoing financial market rebound
- Net asset inflows: +€19.6bn, in particular in Asset Management
- Foreign exchange effect: -€8.7bn, with the appreciation of the euro

1. Asset Management, Wealth Management and Real Estate Services



### IFS – Insurance & WAM<sup>1</sup>

## Breakdown of assets by client segment

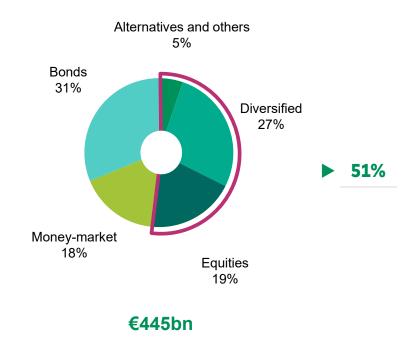




# IFS – Asset Management

## Breakdown in managed assets

**─** 30.09.20



### IFS – Insurance – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	697	761	-8.4%	828	-15.8%	2,104	2,414	-12.8%
Operating Expenses and Dep.	-347	-370	-6.4%	-339	+2.3%	-1,078	-1,120	-3.7%
Gross Operating Income	350	390	-10.3%	489	-28.4%	1,025	1,294	-20.7%
Cost of Risk	0	-2	-73.0%	-2	-74.5%	-1	-2	-53.7%
Operating Income	350	389	-10.1%	487	-28.2%	1,024	1,291	-20.7%
Share of Earnings of Equity-Method Entities	35	43	-19.6%	39	-11.5%	74	137	-45.7%
Other Non Operating Items	0	0	+1.5%	21	-99.5%	30	-16	n.s.
Pre-Tax Income	384	432	-11.0%	548	-29.8%	1,129	1,412	-20.1%
Cost/Income	49.7%	48.7%	+1.0 pt	40.9%	+8.8 pt	51.3%	46.4%	+4.9 pt
Allocated Equity (€bn)						8.6	8.4	+2.2%

Technical reserves: -0.2% vs. 9M19

#### - Revenues: -12.8% vs. 9M19

- Overall unfavourable accounting impact of the first-quarter drop in the markets, offset partially by the second- and third-quarter rebound
- Reminder: marking at fair value of part of the assets
- Effect of claims in particular related to the health crisis and some specific files in France in the third quarter

### Operating expenses: -3.7% vs. 9M19

- Good cost containment and ongoing business development
- Pre-tax income: -20.1% vs. 9M19



## IFS – Wealth and Asset Management – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	734	803	-8.6%	678	+8.2%	2,155	2,364	-8.8%
Operating Expenses and Dep.	-598	-649	-8.0%	-601	-0.5%	-1,841	-1,922	-4.2%
Gross Operating Income	136	154	-11.3%	77	+75.6%	315	441	-28.7%
Cost of Risk	-6	4	n.s.	-4	+51.9%	-19	-1	n.s.
Operating Income	130	157	-17.2%	74	+76.8%	296	441	-32.9%
Share of Earnings of Equity-Method Entities	14	12	+14.9%	28	-51.0%	53	32	+67.9%
Other Non Operating Items	1	0	n.s.	0	n.s.	2	7	-78.8%
Pre-Tax Income	146	170	-14.1%	102	+42.8%	350	479	-26.9%
Cost/Income	81.5%	80.9%	+0.6 pt	88.6%	-7.1 pt	85.4%	81.3%	+4.1 pt
Allocated Equity (€bn)						2.0	2.1	-2.6%

#### Revenues: -8.8% vs. 9M19

- Very significant impact of the health crisis on Real Estate Services revenues
- Good overall business resilience for Wealth Management, impact of the low-interest-rate environment on net interest income partially offset by an increase in fees
- Unfavourable market effect on the whole for Asset Management revenues

### Operating expenses: -4.2% vs. 9M19

- · Decrease in Real Estate Services costs
- Ongoing adaptation plan, in particular in Asset Management
- Pre-tax income: -26.9% vs. 9M19



	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	3,372	2,873	+17.4%	4,123	-18.2%	10,448	8,980	+16.4%
Operating Expenses and Dep.	-2,117	-1,974	+7.2%	-2,220	-4.6%	-6,729	-6,434	+4.6%
Gross Operating Income	1,255	898	+39.7%	1,904	-34.1%	3,719	2,546	+46.1%
Cost of Risk	-310	-81	n.s.	-319	-2.9%	-992	-138	n.s.
Operating Income	945	817	+15.7%	1,585	-40.3%	2,727	2,408	+13.2%
Share of Earnings of Equity-Method Entities	3	5	-42.4%	-3	n.s.	3	12	-76.4%
Other Non Operating Items	7	11	-37.5%	6	+26.0%	15	-15	n.s.
Pre-Tax Income	955	834	+14.6%	1,587	-39.8%	2,744	2,406	+14.1%
Cost/Income	62.8%	68.7%	-5.9 pt	53.8%	+9.0 pt	64.4%	71.6%	-7.2 pt
Allocated Equity (€bn)						24.7	21.6	+14.6%

- ► Revenues: +16.4% vs. 9M19 (+18.1% at constant scope and exchange rates)
  - Growth in all three business lines: Global Markets (+25.8%), Corporate Banking (+11.1%) and Securities Services (+5.6%<sup>1</sup>)
  - Strong increase in volumes driven by the meeting of clients' specific, crisis-related needs (financing, interest-rate and currency hedges, reallocation of resources, etc.)
- Operating expenses: +4.6% vs. 9M19 (+4.7% at constant scope and exchange rates)
  - Contained increase in connection with the strong growth in business
  - Overwhelmingly positive jaws effect due to cost-saving measures
- Cost of risk: strong increase vs. 9M19
  - Impact in particular of ex-ante provisioning of expected losses on the cost of risk and some specific files
- Allocated equity: +14.6% vs. 9M19
  - Increase related to the very strong growth in activity and volumes and impact of market volatility on risk-weighted assets

1. Excluding the positive impact of a specific transaction in 2Q19



## Corporate Banking – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19	2Q20				9M19
Revenues	1,118	1,039	+7.5%	1,258	-11.2%	3,446	3,102	+11.1%
Operating Expenses and Dep.	-598	-600	-0.2%	-632	-5.3%	-1,978	-1,930	+2.5%
Gross Operating Income	520	440	+18.1%	627	-17.1%	1,468	1,172	+25.3%
Cost of Risk	-311	-88	n.s.	-366	-15.1%	-878	-143	n.s.
Operating Income	209	352	-40.7%	261	-19.9%	590	1,028	-42.6%
Non Operating Items	2	4	-42.0%	-2	n.s.	4	10	-63.3%
Pre-Tax Income	211	356	-40.7%	259	-18.4%	594	1,039	-42.8%
Cost/Income	53.5%	57.7%	-4.2 pt	50.2%	+3.3 pt	57.4%	62.2%	-4.8 pt
Allocated Equity (€bn)						13.6	12.5	+9.0%

#### - Revenues: +11.1% vs. 9M19

- Very good growth in all regions, particularly in EMEA<sup>1</sup>, due to exceptional mobilisation to serve clients during the health crisis and continued strengthening of franchises
- Very good containment of operating expenses: +2.5% vs. 9M20
  - Increase due to business development
  - Largely positive jaws effect
- ► Increase in the cost of risk: related to ex-ante provisioning of expected losses and some specific files
- Allocated equity: increase related to volume growth





### Global Markets – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19	2Q20				9M19
Revenues	1,711	1,299	+31.8%	2,304	-25.7%	5,321	4,230	+25.8%
incl. FICC	1,245	915	+36.0%	2,013	-38.2%	4,650	2,743	+69.5%
incl. Equity & Prime Services	466	384	+21.4%	290	+60.6%	669	1,487	-55.0%
Operating Expenses and Dep.	-1,065	-926	+15.0%	-1,137	-6.4%	-3,363	-3,114	+8.0%
Gross Operating Income	646	373	+73.4%	1,167	-44.6%	1,957	1,117	+75.3%
Cost of Risk	1	4	-77.3%	45	-97.9%	-115	2	n.s.
Operating Income	647	377	+71.7%	1,212	-46.6%	1,842	1,118	+64.7%
Share of Earnings of Equity-Method Entities	0	1	-56.3%	-2	n.s.	-1	2	n.s.
Other Non Operating Items	0	9	-98.3%	3	-95.4%	3	-15	n.s.
Pre-Tax Income	648	387	+67.4%	1,214	-46.6%	1,845	1,106	+66.9%
Cost/Income	62.2%	71.3%	-9.1 pt	49.3%	+12.9 pt	63.2%	73.6%	-10.4 pt
Allocated Equity (€bn)						10.1	8.1	+24.3%

#### Revenues: +25.8% vs. 9M19

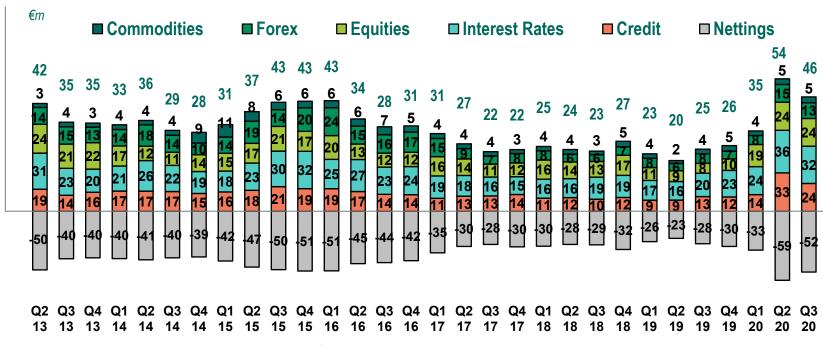
- FICC: very strong growth driven by client volumes related to specific needs during the crisis: very sustained
  activity in primary and credit markets, very strong growth in rate, and good growth in forex & emerging
  markets
- Equity & Prime Services: good level of activity in 3Q20 after the impact of extreme market shocks and European authorities' restrictions on dividends<sup>1</sup> in 1Q20
- Operating expenses: increase in connection with the very strong growth in activity; largely positive jaws effect due to cost-saving measures
- Cost of risk: increase in counterparty risk, market effects of the health crisis in 1H20
- ► Allocated equity: increase in connection with the extreme volatility in late March, leading to higher VaR

1. As a reminder: -€184m in 1Q20, due to European authorities' restrictions on the payment of 2019 dividends



### Market risks – 3Q20

● Average 99% 1-day interval VaR ( Value at Risk)



### Decrease in average VaR this quarter¹

- Confirmation of the gradual decrease in VaR, in particular in rate and credit markets, after the increase in previous quarters, driven by the volatility shock on markets in late March
- No back-testing excess this quarter
- 33 back-testing excesses since 1 January 2007, or slightly more than 2 per year over a long period, including crises, in line with the internal VaR calculation model (1 day, 99%)

1. VaR calculated for monitoring of market limits



### Securities Services – 9M20

	3Q20	3Q19	3Q20 /	2Q20	3Q20 /	9M20	9M19	9M20 /
€m			3Q19		2Q20			9M19
Revenues	544	535	+1.6%	561	-3.1%	1,681	1,647	+2.1%
Operating Expenses and Dep.	-454	-449	+1.2%	-451	+0.7%	-1,388	-1,389	-0.1%
Gross Operating Income	89	86	+4.1%	109	-18.4%	294	258	+13.9%
Cost of Risk	0	2	n.s.	2	n.s.	0	4	-91.0%
Operating Income	89	88	+1.2%	111	-19.9%	294	262	+12.4%
Non Operating Items	7	2	n.s.	3	n.s.	11	0	n.s.
Pre-Tax Income	96	91	+6.4%	114	-15.3%	305	262	+16.8%
Cost/Income	83.6%	84.0%	-0.4 pt	80.5%	+3.1 pt	82.5%	84.4%	-1.9 pt
Allocated Equity (€bn)						1.0	0.9	+4.7%

### ► Revenues: +5.6% vs. 9M19 when excluding the impact of a specific transaction in 2Q19

- Strong increase in transaction volumes partially offset by the effect of market declines driven by the health crisis in 1Q20
- Very good containment of operating expenses: stable costs and positive jaws effect

	30.09.20	30.09.19	%Var/ 30.09.19	30.06.20	%Var/ 30.06.20
Securities Services					
Assets under custody (€bn)	10,284	10,540	-2.4%	10,092	+1.9%
Assets under administration (€bn)	2,536	2,530	+0.2%	2,442	+3.9%
	3Q20	3Q19	3Q20/3Q19	2Q20	3Q20/2Q20
Number of transactions (in million)	28.7	24.6	+16.7%	31.4	-8.4%



## Transactions – 3Q20 – Corporates



#### UK – Tesco

GBP 2.5bn day one risk free rate revolving credit facility Sustainability Coordinator & Bookrunner – September 2020



#### Netherlands - Shell International Finance BV

Dual-tranche GBP 500m 10-year GBP 500m 32-year Bookrunner – September 2020



#### Germany - Siemens Energy

EUR 3bn revolving credit facility Bookrunner – July 2020

EUR 16.0bn Carve-out and listing Lead Financial Advisor and Placing Agent – September 2020



#### Spain - Cellnex

EUR 4.0bn rights Issue

Joint Global Coordinator – August 2020



#### France - Chanel Ceres plc

EUR 300m long 5-year & EUR 300m long 10-year inaugural dual-tranche unrated Sustainability-linked bond *Joint Bookrunner – September 2020* 



#### United States - Mars Inc.

USD 2.5bn multi-tranche Senior unsecured offering, across 6-year, 12-year, 20-year, and 30-year tranches *Active Bookrunner – July 2020* 



#### United States – Intel

USD 10bn Accelerated share repurchase Sole Structuring Advisor – August 2020



#### United States - PacStar

USD 400m Sale of company to Curtiss-Wright Corp. Exclusive Financial Advisor – September 2020



#### France – Electricité de France

EUR 2.4bn Green convertible bond Sole Structurer Advisor & Joint Bookrunner

Dual-tranche EUR 850m perpetual NC6.5 and EUR 1.25bn Perpetual NC10 Hybrid Capital Bonds Bookrunner – September 2020



#### France – Fecamp (Ocean)

EUR 2.4bn – 497 MW Offshore wind farm Bookrunner, Sole Financial Advisor and Sole Hedge Provider – September 2020



#### France – Altice France

EUR 500m & USD 475m Senior secured notes Refinancing following the announcement of the €2.5bn take-private of Altice Europe Lead left on EUR and Joint Bookrunner on USD September 2020



## Corporate and Institutional Banking

### Transactions – 3Q20 – Institutionals



#### Asian Infrastructure Investment Bank (AIIB)

USD 3bn 0.250% 3y Global Sustainable Development Bond Joint Lead Managers – September 2020



#### Spain - FGD

EUR 4bn Liquidity facility Debt Advisor & Global Coordinator July 2020



#### **Japan Finance Organization For Municipalities**

USD 1.5bn Senior unsecured notes due 2025 Joint Bookrunner - August 2020



#### United States – Metlife

USD 1bn Perpetual NC5 fixed-rate reset preferred stock at 3.85% Dividend.

Active Bookrunner - September 2020



#### **Mexico – United Mexican States**

EUR 750m Inaugural Sustainable Development Goals sovereign bond

Joint Active Bookrunner, B&D agent – September 2020



#### India – ICICI Bank

USD 2bn Qualified institutional placement Bookrunning Lead Manager – August 2020



#### France – Caisse d'Amortissement de la Dette Sociale

EUR 5bn 10y and USD 4bn 5-year Inaugural Social Bonds within CADES' social bond programme

Joint Bookrunner – September 2020



#### Italy - Anima holding Group

Fund accounting for institutional mandates and securities lending services for Anima SGR Depositary banking, fund accounting and transfer agent

September 2020



# Corporate and Institutional Banking

### Rankings and Awards – 9M20

#### Global Markets:

- #1 All Bonds in Euros and n°1 European International DCM by volume and number of deals (Dealogic, 9M20)
- #1 Global Pandemic Bonds for Corporates and Governments (Bloomberg, 9M20)
- #3 All Sustainable Finance in Euros and n°3 European FIC DCM by volume (Dealogic, 9M20)
- #1 Developed Europe Research (Top 3 in 24 industries out of 30), n°1 Equity Sales and n°2 Corporate Access, (2020 All-Europe Institutional Investor Survey)
- "Interest Rate Derivatives Bank of the Year" (Global Capital Derivatives Awards, September 2020)

#### Securities Services:

"Custodian of the Year" and "Clearing Bank of the Year" (Asian Risk Awards 2020, September 2020)

### Corporate Banking:

- "World's Best Bank for Corporates" (Euromoney Awards, September 2020)
- #1 EMEA Syndicated Loans by volume and number of deals (Dealogic, 9M20)
- #1 European Corporate Investment Grade DCM by volume and number of deals (Dealogic, 9M20)
- #1 European Large Corporate Trade Finance by market penetration and by overall quality (Greenwich Excellence Awards 2020, September 2020)















### Corporate Centre – 3Q20

€m	3Q20	3Q19	2Q20	9M20	9M19
Revenues	-165	27	-78	-117	117
Operating Expenses and Dep.	-165	-363	-329	-607	-1, 199
Incl. Transformation, IT Reinforcement, Restructuring and Adaptation Costs	-84	-256	-75	-239	-798
Gross Operating Income	-330	-336	-406	-724	-1,083
Cost of Risk	3	-1	-33	-43	2
Operating Income	-327	-337	-439	-767	-1,081
Share of Earnings of Equity-Method Entities	16	19	17	51	67
Other Non Operating Items	36	20	102	519	724
Pre-Tax Income	-275	-299	-320	-198	-291

#### Revenues

- Revaluation of proprietary credit risk included in derivatives (DVA): -€74m
- Lower contribution of Principal Investments arising from the crisis
- Impact of a non-recurring negative item in 3Q20

### Operating expenses

- Restructuring costs¹: -€25m (-€48m in 3Q19)
- Additional adaptation costs departure plans<sup>2</sup>: -€19m (-€30m in 3Q19)
- IT reinforcement costs: -€40m (€0m in 3Q19)
- Transformation costs of the businesses: €0m (-€178m in 3Q19)
- Donations and staff safety measures relating to the health crisis: -€21m

### Other non-operating items

Capital gain on the sale of buildings: +€41m

1. Related in particular to the discontinuation or restructuring of certain businesses (in particular at CIB); 2. Related in particular to Wealth Management, BancWest and CIB



### Corporate Centre – 9M20

#### Revenues

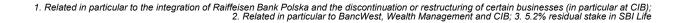
- Negative contribution of Principal Investments arising from the crisis
- Impact of a non-recurring negative item in 3Q20

#### Operating expenses

- Restructuring costs¹: -€83m (-€148m in 9M19)
- Additional adaptation costs departure plans<sup>2</sup>: -€37m (-€81m in 9M19)
- IT reinforcement costs: -€119m (€0m in 9M19)
- Transformation costs of the businesses: €0m (-€568m in 9M19)
- Donations and staff safety measures relating to the health crisis: -€107m

### Other non-operating items

- Capital gain on the sale of buildings: +€506m
- 9M19 reminder:
  - Capital gain on the sale of 16.8% of SBI Life and deconsolidation of the residual stake<sup>3</sup>: +€1,450m
  - Goodwill impairments: -€818m







**GROUP RESULTS** 

**DIVISION RESULTS** 

**CONCLUSION** 

9M20 DETAILED RESULTS

# **APPENDICES**

# Number of Shares and Earnings per Share

### Number of Shares

in millions	30-Sep-20	30-Sep-19
Number of Shares (end of period)	1,250	1,250
Number of Shares excluding Treasury Shares (end of period)	1,249	1,248
Average number of Shares outstanding excluding Treasury Shares	1,248	1,248

### Earnings per Share

in millions	30-Sep-20	30-Sep-19
Average number of Shares outstanding excluding Treasury Shares	1,248	1,248
Net income attributable to equity holders	5,475	6,324
Remuneration net of tax of Undated Super Subordinated Notes	-334	-314
Exchange rate effect on reimbursed Undated Super Subordinated Notes	0	0
Net income attributable to equity holders, after remuneration and exchange rate effect on Undated Super Subordinated Notes	5,141	6,010
Net Earnings per Share (EPS) in euros	4.12	4.82



# Capital Ratios and Book Value Per Share

### Capital Ratios

	30-Sep-20	31-Dec-19	30-Sep-19
Total Capital Ratio (a)	16.3%	15.5%	15.4%
Tier 1 Ratio (a)	14.1%	13.5%	13.3%
Common equity Tier 1 ratio (a)	12.6%	12.1%	12.0%

<sup>(</sup>a) CRD4, on risk-weighted assets of €686 bn as at 30.09.20 €669 bn as at 31.12.19 and €677 bn as at 30.09.19; refer to slide 82

### Book value per Share

in millions of euros	30-Sep-20	30-Sep-19	
Shareholders' Equity Group share	111,786	107,157	(1)
of which changes in assets and liabilities recognised directly in equity (valuation reserve)	-302	2,525	
of which Undated Super Subordinated Notes	10,283	9,743	(2)
of which remuneration net of tax payable to holders of Undated Super Subordinated Notes	66	94	(3)
Net Book Value (a)	101,437	97,320	(1)-(2)-(3)
Goodwill and intangibles	11,340	11,549	_
Tangible Net Book Value (a)	90,097	85,771	_
Number of Shares excluding Treasury Shares (end of period) in millions	1,249	1,248	_
Book Value per Share (euros)	81.2	78.0	_
of which book value per share excluding valuation reserve (euros)	81.5	75.9	
Net Tangible Book Value per Share (euros)	72.2	68.7	_

<sup>(</sup>a) Excluding Undated Super Subordinated Notes and remuneration net of tax payable to holders of Undated Super Subordinated Notes



### Return on Equity and Permanent Shareholders' Equity

### Calculation of Return on Equity

in millions of euros	30-Sep-20	30-Sep-19
Net income Group share	5,475	6,324
Exceptional items (after tax) (a)	99	0
of which exceptonal items (not annualised)	243	513
of which IT reinforcement and restructuring costs (annualised)	-144	-513
Contribution to the Single Resolution Fund (SRF) and levies after tax	-1,124	-948
Net income Group share, not revaluated (exceptional items, contribution to SRF and taxes not annualised) (b)	7,786	9,261
Remuneration net of tax of Undated Super Subordinated Notes and exchange effect	-444	-424
Impact of annualised IT reinforcement and restructuring costs	-191	-684
Net income Group share used for the calculation of ROE/ROTE (c)	7,151	8,153
Average permanent shareholders' equity, not revaluated, used for the ROE calculation (d)	98,388	90,928
Return on Equity (ROE)	7.3%	9.0%
Average tangible permanent shareholders' equity, not revaluated, used for the ROTE calculation (e)	86,883	79,018
Return on Tangible Equity (ROTE)	8.2%	10.3%

(a) See slide 41; (b) Annualised net income Group share as at 30 September, (6)=4/3\*[(1)-(2)-(5)]+(3)+(5); (c) Annualised Group share as at 30 September; (d) Average Permanent shareholders' equity: average of beginning of the year and end of the period, including notably annualised net income as at 30 September 2020 with exceptional items, contribution to SRF and taxes not annualised (Permanent Shareholders' equity = Shareholders' equity attributable to shareholders - changes in assets and liabilities recognised directly in equity - Undated Super Subordinated Notes - termineration net of tax payable to holders of Undated Super Subordinated Notes - dividend distribution assumption; (e) Average Tangible permanent shareholders' equity: average of beginning of the year and end of the period, including notably annualised net income as at 30 September 2020 with exceptional items, contribution to SRF and taxes not annualised (Tangible permanent shareholders' equity = permanent shareholders' equity - intangible assets - goodwill)

### Permanent Shareholders' Equity Group share, not revaluated

in millions of euros	30-Sep-20	30-Sep-19	
Net Book Value	101,437	97,320	(1)
of which changes in assets and liabilities recognised directly in equity (valuation reserve)	-302	2,525	(2)
of which 2019 dividend distribution assumption, placed into reserves in 2020		4,070	(3)
of which 2020 dividend distribution assumption	3,571		(4)
Annualisation of restated result (a)	2,119	2,253	(5)
Restatement of remuneration of Undated Super Subordinated Notes for the annualised calculation	-41	-5	(6)
Permanent shareholders' equity, not revaluated, used for the calculation of ROE (b)	100,246	92,973	(1)-(2)-(3)-(4)+(5)+(6)
Goodwill and intangibles	11,340	11,549	
Tangible permanent shareholders' equity, not revaluated, used for the calculation of ROTE (b)	88,906	81,424	
Average permanent shareholders' equity, not revaluated, used for the ROE calculation (c)	98,388	90,928	
Average tangible permanent shareholders' equity, not revaluated, used for the ROTE calculation (d)	86,883	79,018	

(a) 9M20 Net Income Group share excluding exceptional items but including IT reinforcement and restructuring costs and excluding contribution to SRF and levies after tax; (b) Excluding Undated Super Subordinated Notes, remuneration net of tax payable to holders of Undated Super Subordinated Notes; (c) Average Permanent shareholders' equity: average of beginning of the year and end of the period, including notably annualised net income as at 30 September 2020 with exceptional items, contribution to SRF and taxes not annualised (Permanent Shareholders' equity = Shareholders' equity attributable to shareholders - changes in assets and liabilities recognised directly in equity - Undated Super Subordinated Notes - remuneration net of tax payable to holders of Undated Super Subordinated Notes - divided distribution assumption); (d) Average Tangible permanent shareholders' equity: average of beginning of the year and end of the period, including notably annualised net income as at 30 September 2020 with exceptional items, contribution to SRF and taxes not annualised (Tangible permanent shareholders' equity - intangible assets - goodwill)



### A Solid Financial Structure

### Doubtful loans/gross outstandings

	30-Sep-20	31-Dec-19
Doubtful loans (a) / Loans (b)	2.2%	2.2%

<sup>(</sup>a) Impaired loans (stage 3) to customers and credit institutions, not netted of guarantees, including on-balance sheet and off-balance sheet and debt securities measured at amortized costs or at fair value through shareholders' equity; (b) Gross outstanding loans to customers and credit institutions, on-balance sheet and off-balance sheet and including debt securities measured at amortized costs or at fair value through shareholders' equity (excluding insurance)

### Coverage ratio

€bn	30-Sep-20	31-Dec-19
Allowance for loan losses (a)	17.1	17.1
Doubtful loans (b)	24.0	23.1
Stage 3 coverage ratio	71.3%	74.0%

<sup>(</sup>a) Stage 3 provisions; (b) Impaired loans (stage 3) to customers and credit institutions, on-balance sheet and off-balance sheet, netted of guarantees received, including debt securities measured at amortized costs or at fair value through shareholders' equity (excluding insurance)

### Liquidity Coverage Ratio and Immediately available liquidity reserve

€bn	30-Sep-20	31-Dec-19
Liquidity Coverage Ratio	147%	125%
Immediately available liquidity reserve (a)	472	309

(a) Liquid market assets or eligible to central banks (counterbalancing capacity) taking into account prudential standards, notably US standards, minus intra-day payment systems needs



## Ratio common equity Tier 1

# Basel 3 Common equity Tier 1 ratio<sup>1</sup> (Accounting capital to prudential capital reconciliation)

€bn	30-Sep-20 <sup>2</sup>	30-Jun-20 <sup>2</sup>
Consolidated Equity	116.4	116.0
Undated super subordinated notes	-10.3	-10.3
2020 project of dividend distribution	-2.6	-1.7
Regulatory adjustments on equity <sup>3</sup>	-1.7	-2.2
Regulatory adjustments on minority interests	-3.0	-2.8
Goodwill and intangible assets	-11.1	-11.2
Deferred tax assets related to tax loss carry forwards	-0.4	-0.4
Other regulatory adjustments	-0.7	-0.7
Deduction of Irrevocable payments commitments <sup>4</sup>	0.0	-0.7
Common Equity Tier One capital	86.6	86.0
Risk-weighted assets	686	696
Common Equity Tier 1 Ratio	12.6%	12.4%

CRD4; 2. In accordance with the transitional provisions relating to the introduction of IFRS 9 (Article 437a of Regulation (EU) No 2017/2395;
 Including Prudent Valuation Adjustment and IFRS 9 transitional provisions; 4. Application of SSM general requirement until 2Q20



# Medium/Long Term Wholesale Funding 2020 Programme

### 2020 MLT wholesale funding programme¹: €35bn

- **—** 2020 MLT regulatory issuance plan: €17bn
- Capital instruments: €4bn; €4.5bn already issued<sup>2</sup>
  - AT1: \$1.75bn (€1.5bn) issued on 18.02.20, Perp NC10<sup>3</sup>, 4.50% s.a. coupon, equiv. mid-swap€+251 bps,
  - Tier 2 issuances include:
    - €1bn issued on 08.01.20, 12NC74, at mid-swap€+120 bps
    - \$1.5bn (€1.3bn) issued on 05.08.20, 15NC10<sup>5</sup>, at US Treasuries+205 bps
- Non Preferred Senior debt: €13bn; €13.2bn already issued<sup>2</sup>
- Main issuances in 3Q20 include:
  - €1bn issued on 24.08.20, 8NC7<sup>6</sup>, at mid-swap€+95 bps
  - \$1.25bn (€1.0bn) issued on 23.09.20, 8NC76, at US Treasuries+145 bps
  - €750m Green Bond issued on 07.10.20, 7NC6<sup>7</sup>, at mid-swap€+80 bps
- Other senior debt (structured products and secured funding): €18bn
- ⊕ The regulatory issuance plan has been completed as of 8 October 2020

1. Subject to market conditions, indicative amounts; 2. As of 8 October 2020, trade dates for the issuances, € valuation based on 30.09.20 FX rates; 3. Perpetual, callable on year 10, and every 5 year thereafter; 4. 12-year maturity, callable on year 7 only; 5. 15-year maturity callable on year 10 only; 6. 8-year maturity callable on year 7 only; 7. 7-year maturity callable on year 6 only

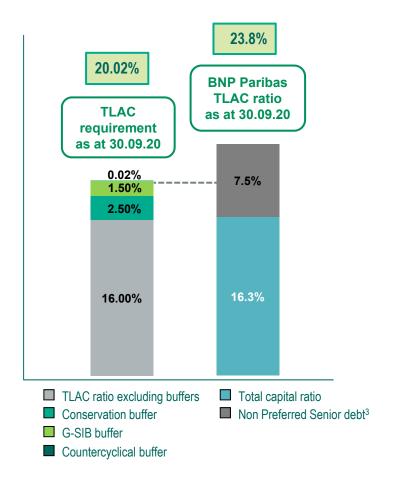


# TLAC ratio: 3.8% above the requirement without calling on the Preferred Senior debt allowance

- TLAC requirement as at 30.09.20: 20.02% of RWA
  - Including capital conservation buffer, G-SIB buffer and countercyclical capital buffer,
  - TLAC requirement at 20.02% as at 30.09.20, decreased by 9 bps vs. 31.03.20, mainly due to the removal of countercyclical capital buffer requirement in France
- TLAC requirement as at 30.09.20: 6% of leverage ratio exposure



- BNP Paribas TLAC ratio as at 30.09.2020¹
  - **✓ 23.8% of RWA**<sup>2</sup>:
    - √ 16.3% total capital as at 30 September 2020
    - ✓ 7.5% of Non Preferred Senior debt<sup>3</sup>
    - ✓ Without calling on the Preferred Senior debt allowance
  - **√** 7.5% of leverage ratio exposure<sup>2</sup>



1. In accordance with Regulation (EU) No. 575/2013 as amended by Regulation (EU) No. 2019/876, Article 72b paragraphs 3 and 4, some Preferred Senior debt instruments (amounting to EUR 15,620 million as at 30 September 2020) are eligible within the limit of 2.5% of risk-weighted assets; BNP Paribas did not use this option as at 30 September 2020; 2. TLAC ratio reached 23.8% of RWA and 7.5% of leverage ratio exposure, calculated in accordance with Regulation (EU) No. 2020/873, Article 500b; 3. Principal amount outstanding and other regulatory adjustments, including amortised portion of Tier 2 instruments with residual maturity over 1 year

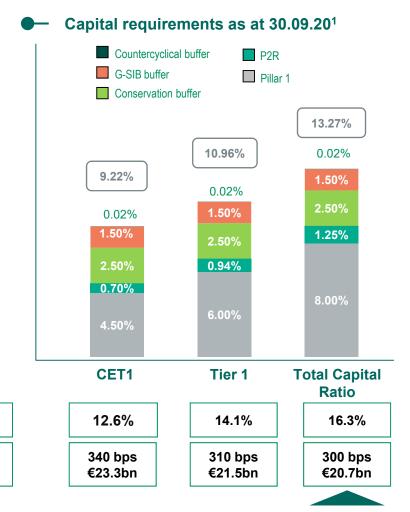


### Distance to MDA restrictions

- Reminder: Pillar 2 is composed of:
  - "Pillar 2 Requirement" (public), applicable to CET1, Tier 1 and Total Capital ratios
  - "Pillar 2 Guidance" (not public), not applicable for distributable amount restrictions (MDA – Maximum Distributable Amount)
- Capital requirements as at 30.09.201:
  - CET1: 9.22%
  - Tier 1: 10.96%
  - Total Capital: 13.27%
- Distance as at 30.09.20 to Maximum Distributable Amount restrictions² equal to the lowest of the 3 calculated amounts: €20.7bn

**BNP Paribas Capital ratios as of 30.09.20** 

Distance<sup>3</sup> as of 30.09.20 to Maximum Distributable Amount restrictions<sup>2</sup>



1. Including a countercyclical capital buffer of 2bps; 2. As defined by the Article 141 of CRD4; 3. Calculated on the basis of RWA (€686bn) as of 30.09.20



# Variation in the Cost of Risk by Business Unit (1/2)

### Cost of risk/Customer loans at the beginning of the period (in annualised bp)

	2017	2018	1Q19	2Q19	3Q19	4Q19	2019	1Q20	2Q20	3Q20
Domestic Markets <sup>1</sup>										
Loan outstandings as of the beg. of the quarter (€bn)	362.3	401.3	411.0	412.6	416.4	416.1	414.0	422.1	427.2	435.5
Cost of risk (€m)	1,356	1,046	307	214	245	254	1,021	313	331	353
Cost of risk (in annualised bp)	37	26	30	21	24	24	25	30	31	32
FRB <sup>1</sup>										
Loan outstandings as of the beg. of the quarter (€bn)	155.9	185.2	189.2	189.8	191.2	191.4	190.4	195.1	198.7	205.3
Cost of risk (€m)	331	288	72	83	75	98	329	101	90	137
Cost of risk (in annualised bp)	21	16	15	17	16	21	17	21	18	27
BNL bc <sup>1</sup>										
Loan outstandings as of the beg. of the quarter (€bn)	78.3	78.6	78.0	77.6	77.1	75.9	77.2	74.8	75.7	77.5
Cost of risk (€m)	871	592	165	107	109	109	490	120	122	122
Cost of risk (in annualised bp)	111	75	85	55	56	57	64	64	64	63
BRB <sup>1</sup>										
Loan outstandings as of the beg. of the quarter (€bn)	100.4	106.4	111.0	111.9	114.5	114.6	113.0	117.3	118.6	118.5
Cost of risk (€m)	65	43	34	-3	20	5	55	54	80	29
Cost of risk (in annualised bp)	6	4	12	-1	7	2	5	18	27	10
(1)										

<sup>(1)</sup> With Private Banking at 100%



# Variation in the Cost of Risk by Business Unit (2/2)

### Cost of risk/Customer loans at the beginning of the period (in annualised bp)

	2017	2018	1Q19	2Q19	3Q19	4Q19	2019	1Q20	2Q20	3Q20
BancWest <sup>1</sup>										
Loan outstandings as of the beg. of the quarter (€bn)	64.9	51.3	53.7	54.5	54.7	57.5	55.1	55.4	58.1	56.8
Cost of risk (€m)	111	70	18	2	43	84	148	62	167	90
Cost of risk (in annualised bp)	17	14	14	2	32	58	27	45	115	63
Europe-Mediterranean <sup>1</sup>										
Loan outstandings as of the beg. of the quarter (€bn)	38.2	37.7	40.6	40.7	40.4	41.1	40.7	40.6	40.4	39.8
Cost of risk (€m)	259	308	77	97	112	113	399	86	143	113
Cost of risk (in annualised bp)	68	82	75	96	110	110	98	85	141	113
Personal Finance										
Loan outstandings as of the beg. of the quarter (€bn)	68.7	84.3	90.9	93.7	94.7	94.7	93.5	97.0	96.2	92.6
Cost of risk (€m)	1,009	1,186	329	289	366	370	1,354	582	450	383
Cost of risk (in annualised bp)	147	141	145	123	154	156	145	240	187	165
CIB - Corporate Banking										
Loan outstandings as of the beg. of the quarter (€bn)	123.5	132.6	138.0	146.0	150.2	148.0	145.6	153.1	180.6	169.2
Cost of risk (€m)	70	31	35	21	88	80	223	201	366	311
Cost of risk (in annualised bp)	6	2	10	6	23	22	15	52	81	73
Group <sup>2</sup>										
Loan outstandings as of the beg. of the quarter (€bn)	738.6	788.4	807.9	826.3	836.4	837.8	827.1	846.4	886.8	875.7
Cost of risk (€m)	2,907	2,764	769	621	847	966	3,203	1,426	1,447	1,245
Cost of risk (in annualised bp)	39	35	38	30	41	46	39	67	65	57

<sup>(1)</sup> With Private Banking at 100%; (2) Including cost of risk of market activities, International Financial Services and Corporate Centre



### Risk-Weighted Assets

### — Risk-Weighted Assets¹: €686bn as at 30.09.20 (€696bn as at 30.06.20)

- The -€10bn change is mainly explained by:
  - -€9bn decrease in credit risk (including Equity risk)
  - +€1bn increase in counterparty risk
  - -€3bn decrease in market risk

bn€	30.09.20	30.06.20
Credit risk	519 69	528 69
Operational Risk Counterparty Risk	40	39
Market / Foreign exchange Risk Securitisation positions in the banking book	27 15	30 14
Others <sup>2</sup>	16	16
Basel 3 RWA <sup>1</sup>	686	696

1. CRD4; 2. Including the DTAs and significant investments in entities in the financial sector subject to 250% weighting



## Risk-Weighted Assets by Business

### ■ Basel 3<sup>1</sup> risk-weighted assets by business as 30.09.2020

