

# Results as at 31 March 2004



## Sharp Rise in Results

Gross Operating Income: €1,821mn (+10.0%)

Operating Income: €1,576mn (+19.7%)

Net Income Group Share: €1,263mn (+31.3%)

Rise in the Results of all the Core Businesses

#### **Internal Growth**

Net Banking Income: €4,631mn (+2.6%)

+4.5% at constant scope and exchange rates

### **Expansion Drive**

Acquisitions and partnership alliances in Europe and in the US Accelerated pace of customer base growth in retail banking Consolidated positions as one of Europe's leading Corporate & Investment Banking groups



## **Presentation Overview**

- Group Results
  - Retail Banking
  - **Asset Management and Services**
  - Corporate & Investment Banking
- BNP Paribas Capital



# Group 1Q04 - Close to 20% Growth in Operating Income

					At constant scope and exchange rates
1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03	1Q04 / 1Q03
+5.5%	Net Banking Income	4,631	4,513	+2.6%	+4.5%
+1.6%	Operating Ex penses and Dep.	-2,810	-2,857	-1.6%	+0.0%
+12.0%	Gross Operating Income	1,821	1,656	+10.0%	+12.4%
-30.8%	Prov isions	-245	-339 *	-27.7%	-27.0%
+23.9%	Operating Income	1,576	1,317	+19.7%	+22.4%
-2.3 pt	Cost / Income	60.7%	63.3%	-2.6 pt	

<sup>\*</sup> including a €85 million general provision in 1Q03

- NBI up 4.5% at constant scope and exchange rates
- Substantial improvement in the cost/income ratio

### Group 1Q04 - €1,263mn in Net Income Group Share **BNP PARIBAS**

(+31.3%)

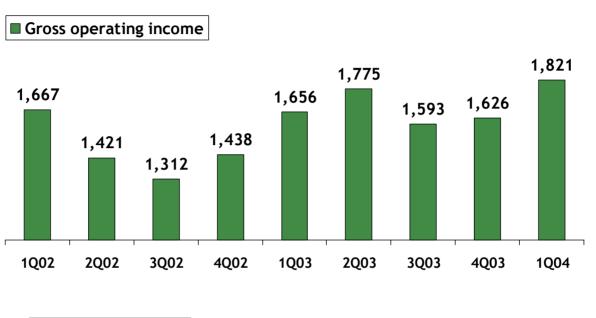
At constant scope and exchange rates

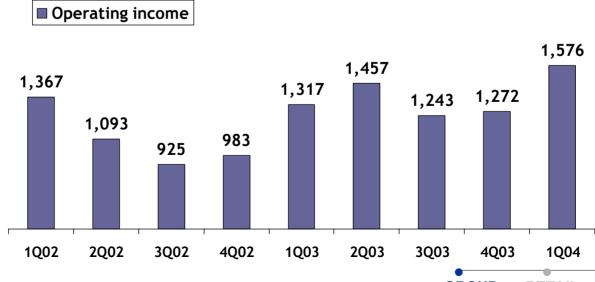
1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03	1Q04 / 1Q03
+23.9%	Operating Income	1,576	1,317	+19.7%	+22.4%
-40.6%	Associated Companies	41	13	n.s.	
x 2.8	Gains and Provisions on Investments	397	240	+65.4%	
-16.0%	Amortisation of Goodwill	-84	-101	-16.8%	
-64.5%	Non-Recurring Expense	-43	-25	n.s.	
n.s.	Non Operating Items	311	127	n.s.	
+49.2%	Pre-Tax Income	1,887	1,444	+30.7%	+32.1%
+100.4%	Tax Expense	-507	-378	+34.1%	
+37.6%	Minority Interests	-117	-104	+12.5%	
+36.2%	Net Income Group Share	1,263	962	+31.3%	+32.2%
	Annualised ROE after Tax	17.7%	14.4%	+3.3 pt	



# Group 1Q04 - The Best Operating Income Since BNP Paribas was Formed in 1999

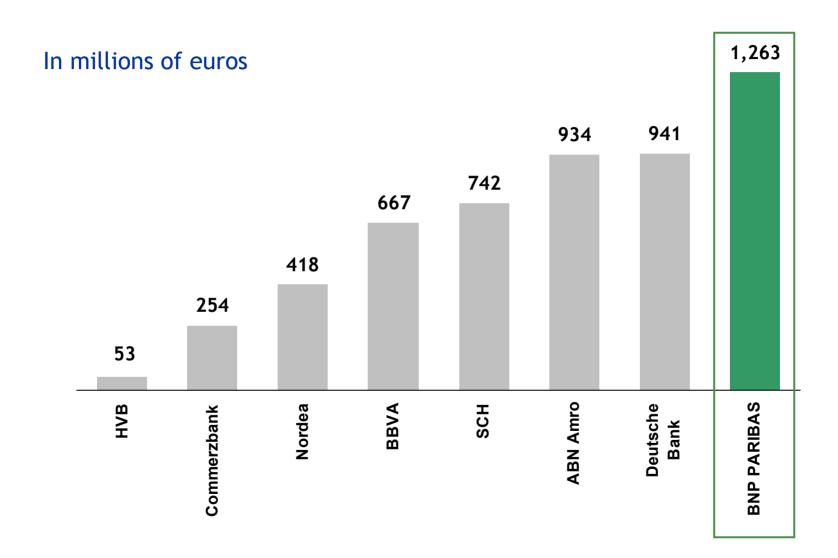
In millions of euros





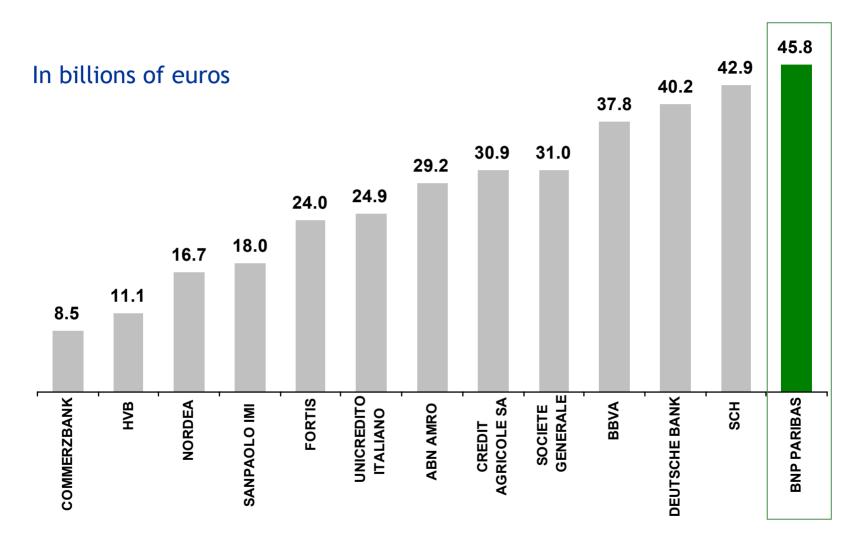


# The Best Quarterly net Income of all the Eurozone Banks





# The Highest Market Capitalisation of all the Eurozone Banks



Source: Bloomberg, closing prices as at May 3, 2004





#### A Solid Balance Sheet

→ Shareholders' Equity, Group Share: €27.4bn

→ Tier 1: 8.9%

→ Unrealised capital gains\*:
€2.3bn

### Competitive Ratings

→ Moody's: Aa2 stable outlook (rating upgraded on 19 February 2002)

→ Fitch: AA stable outlook (rating upgraded on 28 November 2001)

→ S&P: AA- positive outlook (outlook upgraded on 16 December 2003)

\*Net of Cobepa's goodwill (€0.1 bn)



# Business Development Strategy: An Aggressive Policy Implemented Rigorously 1/2

#### **EUROPE**

#### Acquisitions

## Atis Real International

Give the Group a pan-European reach in corporate real estate management and services

- Created a major player
- Expanded the service offering available to real estate investors

#### Arma

Consolidated the Group's leading position in long-term vehicle fleet leasing in Europe

- Arma: €290mn in managed assets and a fleet of 20,000 vehicles
- Arval PHH has now become The Netherlands' 6th biggest player and Belgium's 4th largest

#### **Partnerships**

#### **EXANE BNP PARIBAS**

Expand the Group's presence in equity brokerage Ensure research independence

- Solid positions and a strong ambition in Europe
- Leader in French stocks



# Business Development Strategy: An Aggressive Policy Implemented Rigorously 2/2

#### **UNITED STATES**

#### **Acquisitions\***

Expand the retail banking business in the western region of the United States



Community
First Bankshares

Bolster BancWest's presence in 12 states



 $\Rightarrow$ 

Union Safe
Deposit Bank

Expand BancWest's presence in central California



BancWest, California's 5th largest bank and Hawaii's biggest, now ranks as the 7th largest bank in the western United States

<sup>\*</sup> Subject to approval by USDB and CFBS's shareholders and to regulatory approval



- Share buybacks: €716mn during the first quarter
- •Share buybacks to be completed by the end of 2004:
  - →Completion of the 2 billion euros program announced in July 2003: €838mn
  - Neutralisation of the shares to be issued to employees in 2004 (estimate to date: €400mn)



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### Retail Banking 1Q04 - 7.9% Growth in Pre-Tax Income

					exchange rates
1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03	1Q04 / 1Q03
-1.1%	Net Banking Income	2,420	2,368	+2.2%	+3.8%
-1.1%	Operating Expenses and Dep.	-1,505	-1,492	+0.9%	+1.8%
-1.2%	<b>Gross Operating Income</b>	915	876	+4.5%	+7.1%
-12.3%	Provisions	-179	-168	+6.5%	+4.4%
+1.9%	Operating Income	736	708	+4.0%	+7.8%
-17.0%	Non Operating Items	-39	-62	-37.1%	
+3.3%	Pre-Tax Income	697	646	+7.9%	+9.8%
+0.0 pt	Cost / Income	62.2%	63.0%	-0.8 pt	
	Allocated Equity (Ebn)	9.5	9.4	+1.0%	
	Pre-Tax ROE	29%	28%		

 NBI up 3.8% and pre-tax income grew 9.8% at constant scope and exchange rates

At constant scope and



## **Presentation Overview**

Retail Banking

French Retail Banking

International Retail Banking and Financial Services



### FRB<sup>(1)</sup> 1Q04 - 8.9% Growth in Pre-Tax Income

1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03
+1.7%	Net Banking Income	1,258	1,208	+4.1%
+3.2%	Incl. Commissions	546	510	+7.1%
+0.6%	Incl. Interest Margin	712	698	+2.0%
-0.2%	Operating Expenses and Dep.	-849	-827	+2.7%
+6.0%	Gross Operating Income	409	381	+7.3%
-19.1%	Provisions	-55	-52	+5.8%
+11.3%	Operating Income	354	329	+7.6%
n.s.	Non Operating Items	0	-4	n.s.
+10.6%	Pre-Tax Income	354	325	+8.9%
+11.1%	Income Attributable to AMS	-20	-13	+53.8%
+10.6%	Pre-Tax Income of French Retail Bkg	334	312	+7.1%
-1.3 pt	Cost / Income	67.5%	68.5%	-1.0 pt
	Allocated Equity (Ebn)	4.6	4.5	+2.0%
	Pre-Tax ROE	29%	28%	

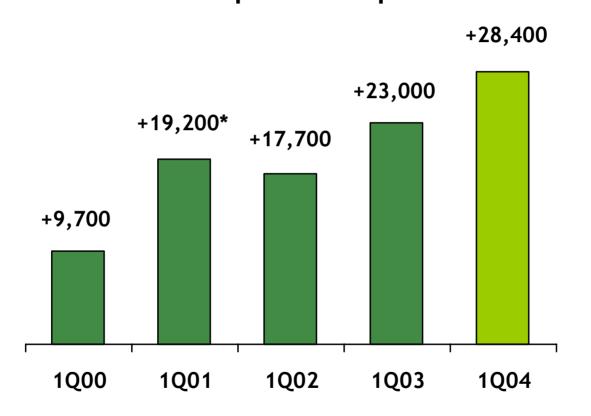
(1) including 100% of French Private Banking for line items NBI to Pre-tax income

- NBI up 4.1% / 1Q03
  - → Including securities management and insurance fees: +22.7%/1Q03
- Improved cost/income ratio: 67.5% as compared with 68.5% in 1Q03
- Cost of risk: 32 bp on weighted assets (32 bp in 2003)



## FRB 1Q04 - Individual Customers: Continued to Expand the Customer Base

# Increased the number of individual cheque and deposit accounts



<sup>\*</sup> including the effect of accounts transferred from the Treasury



- Savings: Very Good Performance
  - → Life insurance: +60% new money compared to 1Q03
    - ■100,000 Financial Savings Plans opened in connection with pension-related investment schemes, mainly in the form of life insurance policies
  - → Savings accounts: assets +14.3% compared to 1Q03
- Lending to individuals: continued sharp rise in outstandings: +14.1% compared to 1Q03
  - → Mortgages: +16.7%
  - → Consumer lending: +3.8%
- Corporate lending: slight rise in outstandings (+1.4% compared to 4Q03)
   despite a sluggish market
  - → Continue to expand cross-selling with Corporate & Investment Banking's specialised business lines.



## **Presentation Overview**

Retail Banking

French Retail Banking

 International Retail Banking and Financial Services



# IRFS 1Q04 - 8.7% Growth in Pre-Tax Income

At constant scope and exchange rates

1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03	1Q04 / 1Q03
-3.8%	Net Banking Income	1,204	1,195	+0.8%	+3.8%
-2.2%	Operating Expenses and Dep.	-678	-686	-1.2%	+0.8%
-5.7%	Gross Operating Income	526	509	+3.3%	+8.0%
-8.8%	Provisions	-124	-116	+6.9%	+3.7%
-4.7%	Operating Income	402	393	+2.3%	+9.3%
-20.4%	Non Operating Items	-39	-59	-33.9%	
-2.7%	Pre-Tax Income	363	334	+8.7%	+12.4%
+0.9 pt	Cost / Income	56.3%	57.4%	-1.1 pt	
	Allocated Equity (Ebn)	4.9	4.9	+0.1%	
	Pre-Tax ROE	30%	27%		

 3.8% rise in NBI and 12.4% growth in pre-tax income at constant scope and exchange rates

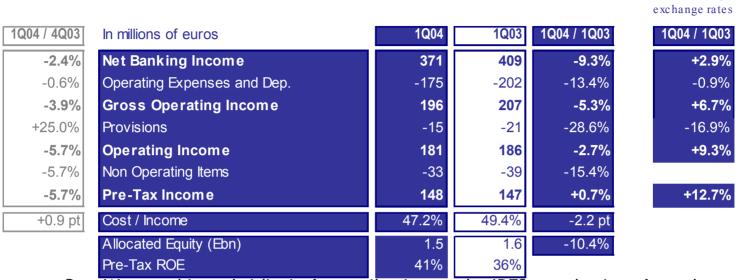
Note: The IRFS core business includes: BancWest, Emerging and overseas markets (formerly IRB core business)

Cetelem, BNP Paribas Lease Group, UCB and Arval PHH (formerly the RFS core business except for Cortal Consors; historical data series restated)



# BancWest 1Q04 - Growth in Revenues and Income in Dollars

At constant scope and



BancWest and its subsidiaries' contribution to the IRFS core business' results

- NBI: +2.9% compared to 1Q03
  - → Strong growth in Outstanding Loans +9.0% and Deposits +9.9%
  - → Deterioration of the margin due to lower interest rates: 3.98% compared to 4.49% in 1Q03 and 4.18% in 4Q03
- Cost/income ratio: improved 2.2 points
- High quality portfolio: NPLs/Loans ratio 0.58% at the end of March 2004 as compared with 0.98 % at the end of March 2003 and with 0.59% at the end of December 2003
- Community First and Union Safe Deposit acquisitions\* currently under way

CIB

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# Cetelem 1Q04 - 12.8% Growth in Pre-Tax Income

At constant scope and

exchange rates 1Q04 / 1Q03 1Q04 / 4Q03 1Q04 1Q04 / 1Q03 1Q03 In millions of euros -1.5% Net Banking Income 363 +11.0% +7.1% 403 -1.4% Operating Expenses and Dep. -214 -191 +12.0% +4.9% **Gross Operating Income** 172 -1.6% 189 +9.9% +9.6% +4.3% Provisions -96 -82 +17.1% +9.9% -7.0% Operating Income 93 90 +3.3% +9.3% -18.8% Non Operating Items 13 n.s. -8.6% Pre-Tax Income +12.8% +11.9% 106 94 +0.0 pt Cost / Income 53.1% 52.6% +0.5 pt Allocated Equity (Ebn) 1.5 +7.4% 1.4 27% Pre-Tax ROE 28%

Cetelem and its subsidiaries' contribution to the IRFS core business' results

- New loans: +13% compared to 1Q03 (outstandings: +7%):
  - → Strong growth in the number of new loans in French own account business: +7%
  - → Continued sharp growth outside France: +24%
- Cost of risk: scope effect due to the full consolidation of subsidiaries in new countries (Poland and Brazil), whose income was previously booked under the equity method

## IRFS 1Q04 - Other Highlights



#### BNP Paribas Lease Group

- → New leases up in France (+12%) as well as abroad (+13%) / 1Q03
- → Buoyant growth of outstandings abroad and slight decline in France

#### UCB

- → Business still fast-growing in 1Q04
  - ■New mortgages: +40% in France and +25% outside France
- → Started up operations in Greece

#### Arval PHH

→ Bought ARMA, which is present in The Netherlands and in Belgium: manages €290mn in assets and a fleet of 20,000 vehicles

#### Emerging and Overseas Markets

- →Morocco: bought a 10% equity investment in BMCI, raising the group's equity investment to 63%
- → Maintained a high level of profitability despite difficult business conditions



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# AMS 1Q04 - Substantial Improvement of the Results

At constant scope and exchange rates

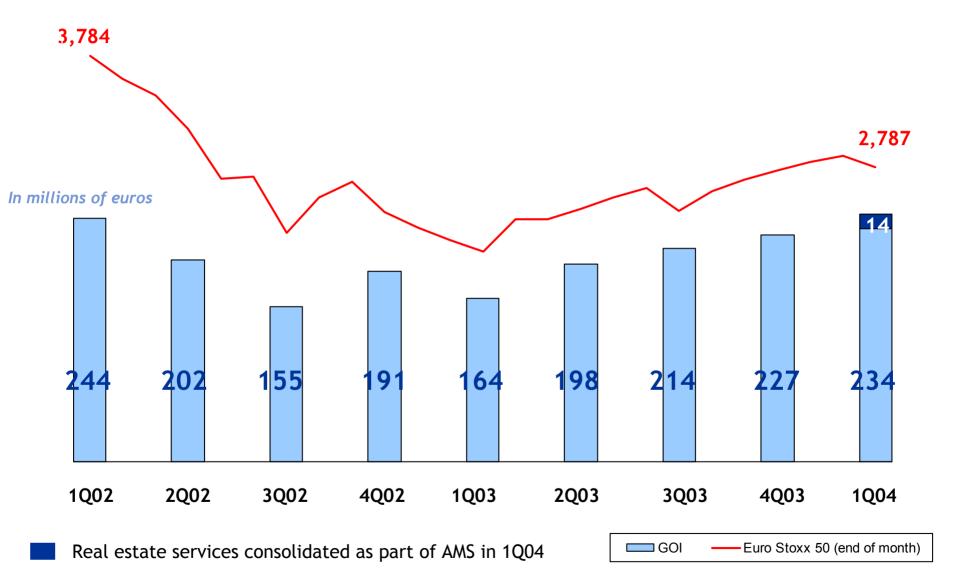
1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03	1Q04 / 1Q03
+6.0%	Net Banking Income	688	583	+18.0%	+12.2%
+4.3%	Operating Expenses and Dep.	-440	-419	+5.0%	+1.1%
+9.3%	Gross Operating Income	248	164	+51.2%	+40.1%
n.s.	Provisions	-6	-3	n.s.	n.s.
+12.0%	Operating Income	242	161	+50.3%	+39.1%
+38.5%	Non Operating Items	-18	-23	-21.7%	
+10.3%	Pre-Tax Income	224	138	+62.3%	+49.5%
-1.0 pt	Cost / Income	64.0%	71.9%	-7.9 pt	

#### • 40.1% growth in GOI / 1Q03 at constant scope and exchange rates

Scope effect: consolidated the Group's real estate businesses, previously reflected in "other businesses" operations (NBI: +€33mn and operating expenses and depreciation: +€19mn)



## AMS 1Q04 - GOI Continued to Improve

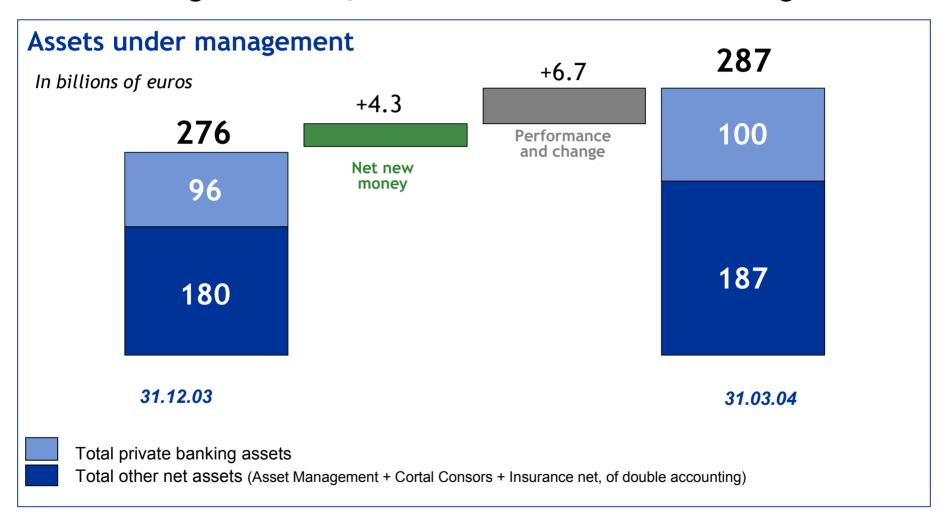


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## AMS 1Q04 - +€4.3 bn in Net Assets Gathered

Net assets gathered 1Q04: +6.2%\* of assets under management



<sup>\*</sup> Annualised rate



## Wealth and Asset Management 1Q04 (1/3)

At constant scope and exchange rates

1Q04 / 1Q03

1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03
+11.8%	Net Banking Income	341	270	+26.3%
+7.0%	Operating Expenses and Dep.	-229	-210	+9.0%
+23.1%	Gross Operating Income	112	60	+86.7%

 15.1% growth in NBI and 0.7% rise in operating expenses and depreciation at constant scope and exchange rates.

Scope effect: consolidated the Group's real estate businesses, previously reflected in "other businesses" operations (NBI: +€33mn and operating expenses and depreciation: +€19mn)





### Cortal Consors: #1 in the European Market

- → Accelerated growth in the customer base
  - 22,500 new direct customers in 1Q04
  - 1,060,000 customers as at 31 March 04
- → Sustained expansion of stock market and savings operations
  - 2.2 million orders executed: +43%/1Q03
  - new savings money: +27%/1Q03
  - AUM: €14.5bn (+34%/1Q03)

### Private Banking

- → Signed a deal with Banca Intesa to take over Sudameris' customers in Miami (\$700mn in assets)
- → Started up a business in India



### Asset Management

- →Acquired Javelin, the ZCM Investor Capital's fund of hedge funds management business (\$650mn assets under management), increasing BNP PAM's funds under management in this business to \$2 bn
- → Started up the joint-venture with Shenyin & Wanguo in China: the new fund Shengli Elite rose \$823mn on a single month

#### Real Estate Services

- → Acquired Atis Real International\* which has a presence in:
  - France: AUGUSTE THOUARD
  - UK: WEATHERALLS
  - Germany: MÜLLER
  - Spain and Benelux
- →Introduced the French market's first Robien SCPI (unquoted real estate investment fund)

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<sup>\*</sup> not consolidated in the 1Q04 financial statements: acquired on 17/03/2004



1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03
-2.0%	Net Banking Income	197	164	+20.1%
+3.3%	Operating Expenses and Dep.	-94	-87	+8.0%
-6.4%	Gross Operating Income	103	77	+33.8%

 44% rise in gross premium inflows (€3.1bn) as compared with 1Q03

#### France

- → Sharp rise in new money put into individual savings (+52%/1Q03)
- → Share of unit-linked insurance products (28%) still higher than the market average (22%)

#### Outside France

→ New money inflows up 23% as compared with 1Q03





1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03
+4.9%	Net Banking Income	150	149	+0.7%
+0.0%	Operating Expenses and Dep.	-117	-122	-4.1%
+26.9%	Gross Operating Income	33	27	+22.2%

- NBI: +4.9% as compared with 4Q03
- Sustained sales and marketing drive
  - → Assets under custody: +9% as compared to 31.12.2003
  - → Assets under management: +8% as compared to 31.12.2003
  - → Number of transactions: +13% as compared with 4Q03
- Operating expenses and depreciation under control: -4.1% as compared with 1Q03 and flat compared to 4Q03



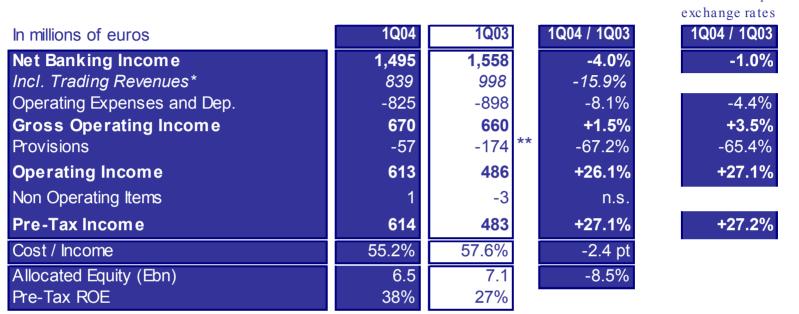
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# CIB 1Q04 - 26% Growth in Operating Income

At constant scope and



<sup>\*</sup>Including cus to mer activity and related revenues

- Maintained a high level of revenues (-1% at constant scope and exchange rates as compared with the high level in 1Q03)
- Sharp improvement in pre-tax income (+27.2% at constant scope and exchange rates) thanks to:
  - → Operating expenses and depreciation under control
  - → Sharp decline in the cost of risk

<sup>\*\*</sup>Including a €0 million general provision



## CIB 1Q04 - Excellent Sales and Marketing Drive 1/2

#### Corporate Finance

→ Sanofi-Synthélabo: €59.3bn pending offer to buy Aventis - BNP Paribas Mandated

#### Fixed Income

Co-advisor

→ Euromoney ranked BNP Paribas Fixed Income's credit research #1 world-wide for all its investment-grade research with special recognition in six categories

#### A few other examples:











## CIB 1Q04 - Excellent Sales and Marketing Drive 2/2

- Financing business lines
  - → "Top bookrunner of Syndicated Credits EMEA" (volume) in 1Q04 -BNP Paribas #1 (IFR)

#### A few examples:

#### **Energy Commodities Export Project**





#### Structured Finance





### CIB 1Q04 - Advisory and Capital Markets

1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03
+10.4%	Net Banking Income	913	1,062	-14.0%
+18.8%	Operating Expenses and Dep.	-587	-661	-11.2%
-2.1%	Gross Operating Income	326	401	-18.7%
n.s.	Provisions	1	8	-87.5%
+0.9%	Operating Income	327	409	-20.0%
-33.3%	Non Operating Items	-4	6	n.s.
+1.6%	Pre-Tax Income	323	415	-22.2%
+4.6 pt	Cost / Income	64.3%	62.2%	+2.1 pt
	Allocated Equity (Ebn)	2.5	2.6	-4.2%
	Pre-Tax ROE	52%	63%	

- Drop in the fixed income business and decline in revenues as compared with the very high level in 1Q03
- Good performance in equity derivatives
- Average VaR for the quarter: €31mn compared to €26mn in 1Q03 and €35mn on average for 2003

Advisory and Cap.markets

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### CIB 1Q04 - Financing Businesses

1Q04 / 4Q03	In millions of euros	1Q04	1Q03	1Q04 / 1Q03
+16.6%	Net Banking Income	582	496	+17.3%
-7.4%	Operating Expenses and Dep.	-238	-237	+0.4%
+42.1%	Gross Operating Income	344	259	+32.8%
-58.6%	Provisions	-58	-182	-68.1%
x 2.8	Operating Income	286	77	x 3.7
x 2.5	Non Operating Items	5	-9	n.s.
x 2.8	Pre-Tax Income	291	68	x 4.3
-10.6 pt	Cost / Income	40.9%	47.8%	-6.9 pt
	Allocated Equity (Ebn)	4.0	4.5	-11.0%
	Pre-Tax ROE	29%	6%	

- Revenues up 17.3%
  - → Good business in Structured Finance, especially in Europe
  - → €50mn in capital gains in the Leveraged Finance businesses
- Sharp decline in the cost of risk
  - → The general provision set aside for Europe in 2003 (of which €70 million in 1Q03) was not used
  - →\$9mn of the general provision set aside in 1999 for the US was used



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4Q03	In millions of euros	1Q04	1Q03
50	Net Capital Gains	339	330
-35	Other Net Income	-22	-30
-10	Operating Expenses and Dep.	-9	-8
5	Pre-Tax Income	308	292

- Continued to divest directly held equity investments:
  - → In particular, sale of a 10% equity holding in Eiffage
- Capital gains realised on Private Equity funds:
  - → Sales of Antargaz (PAI Europe III) and of Ipsen (PAI LBO Fund)
  - → Change in the way capital gains realised by private equity funds are taken into account in order to bring it in line with how directly held investments are handled (effect totalling +€112mn)
- Rise in the portfolio value
  - → Estimated value: €4.1bn (€3.9bn as at 31/12/03)
  - → Unrealised capital gains\*: €1.3bn (€1.2bn as at 31/12/03)



### Sharp Rise in Results

Gross Operating Income: €1,821mn (+10.0%)

Operating Income: €1,576mn (+19.7%)

Net Income Group Share: €1,263mn (+31.3%)

Rise in the Results of all the Core Businesses

### **Internal Growth**

Net Banking Income: €4,631mn (+2.6%)

+4.5% at constant scope and exchange rates

### **Expansion Drive**

Acquisitions and partnership alliances in Europe and in the US Accelerated pace of customer base growth in retail banking Consolidated positions as one of Europe's leading Corporate & Investment Banking groups



# **Annexes**



# A Solid Balance Sheet 1Q04

In billions of euros	31 March 04	31 Dec 03
Shareholders Equity, Group Share <sup>a</sup>	27.4	27.1
Total Capital ratio	12.2%	12.9%
Tier One ratio <sup>a,b</sup>	8.9%	9.4%
Net Unrealised Capital Gains (1)	2.3	2.1
Doubtful Customers	14.1	14.1
Specific Provisions	9.4	9.4
Specific Provisions/ Doubtful Customers (2)	67%	67%
Reserves for Country Risks	1.8	1.8
Reserve for General Banking Risks	0.8	0.8
In millions of euros	1Q04	4Q03
Value at Risk 1 day 99% (end of period)	25	22
Average Quarterly Value at Risk (1day 99%)	31	34

<sup>(1)</sup> Cobepa goodwill deducted (E0.1 bn)

<sup>(2)</sup> The calculation of the Coverage rate takes into account only Specific Provisions, excluding General Provisions, reserve for Country Risks and Reserve for General Banking Risk

a) Estimates

b) Based on estimated Risk Weighted Assets of E289.9 bn as at 31 March 2004

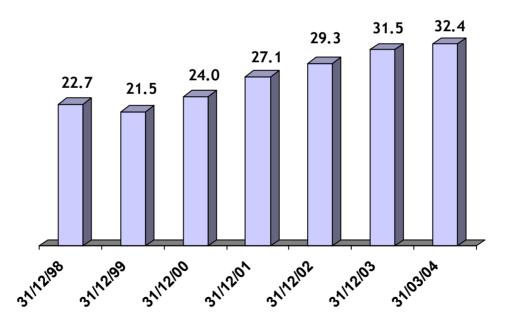


## Number of Shares - 1Q04

in millions	2003	1Q04
Number of Shares (end of period)	903.2	903.6
Number of Shares excluding Treasury Shares (end of period)	858.4	845.6
Average number of Shares outstanding excluding Treasury Shares	872.0	855.9

### **Book Value per Share\***

#### In euros



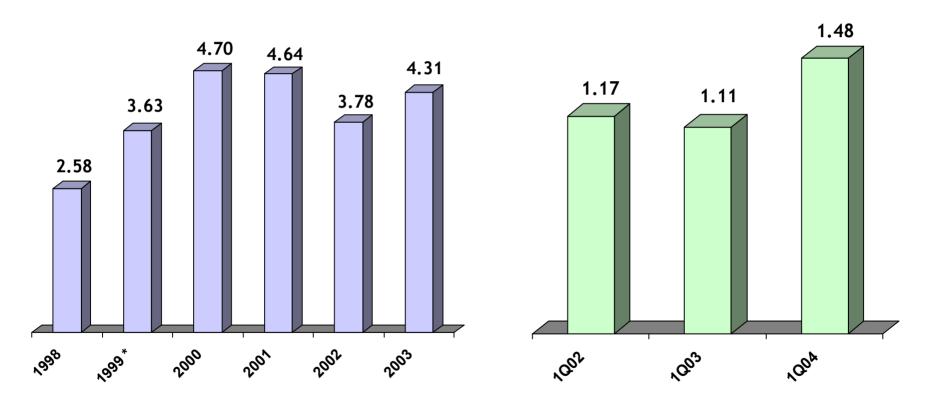
<sup>\*</sup> Book value (not re-evaluated and after dividends) divided by the numbers of shares outstanding.

**GROUP** 



In euros

### Earnings per share



<sup>\*</sup> before restructuring provisions



### FRB 1Q04 - Changes in Outstandings

In billions of euros	Outstandings 1Q04	% change 1 year 1Q04/1Q03	% change 1 quarter 1Q04/4Q03
LENDINGS (1)			
Total Loans Individual Customers Incl. Mortgages Incl. Consumer Lending Corporates	72.6	+1.1%	+2.3%
	35.1	+14.1%	+3.5%
	28.7	+16.7%	+4.3%
	6.3	+3.8%	+0.0%
	34.3	-9.1%	+1.4%
DEPOSITS and SAVINGS (1) Cheque and Current Accounts Savings Accounts Market Rate Deposits	72.1	+7.0%	+0.4%
	29.5	+7.8%	+0.1%
	35.2	+14.3%	+5.0%
	7.5	-19.7%	-15.6%
FUNDS UNDER MANAGEMENT (2) Life Insurance Mutual Funds (3)	37.2	+12.6%	+3.7%
	59.9	+11.9%	+3.7%

<sup>(1)</sup> Av erage cash Outstandings (2) Outstandings at the end of the period

Gross interest margin: 3.75%\* (3.74%\* in 4Q03, +14 bp in one year)

<sup>(3)</sup> These statistics do not include mutual funds assets located in Luxembourg (PARVEST)

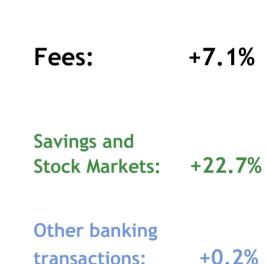
<sup>\*</sup> sliding average 1 year

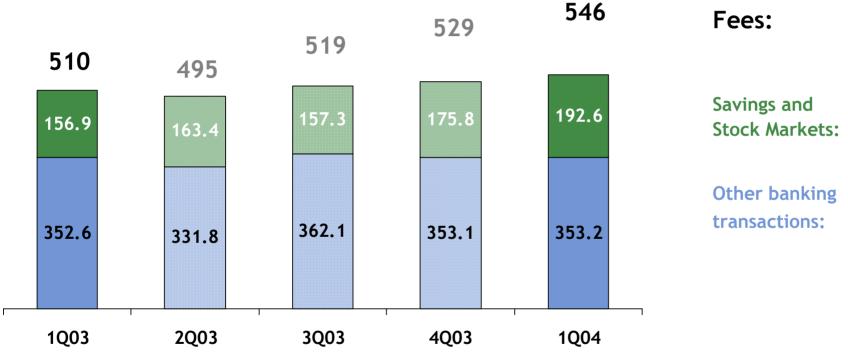
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1Q04 / 1Q03



In millions of euros





<sup>\* 100%</sup> of the French private banking



# Financial Services 1Q04 - Managed Outstandings

In billions of euros	March-04	March-03	% change 1 year /March-03	Dec-03	% change 1 quarter /Dec-03
Cetelem	29.4	27.5	+7.0%	29.0	+1.6%
France	17.9	17.9	0.0%	17.9	-0.2%
Outside France	11.5	9.6	+20.1%	11.0	+4.5%
BNP Paribas Lease Group MT	15.8	16.0	-1.2%	15.7	+0.7%
France	12.4	12.9	-3.5%	12.4	0.0%
Europe (outside France)	3.4	3.1	+8.4%	3.3	+3.3%
UCB Individuals	16.5	14.6	+13.2%	15.7	+5.3%
France Individuals	9.3	8.8	+4.9%	9.2	+0.9%
Europe (outside France)	7.2	5.7	+26.0%	6.5	+11.5%
Long Term Leasing with Services	4.9	4.5	+7.4%	4.7	+4.7%
France (1)	1.6	1.7	-4.5%	1.6	+0.8%
Europe (outside France)	3.3	2.9	+14.4%	3.1	+6.7%
ARVAL – PHH					
Total Managed Vehicles (in thousands)	611	613	-0.2%	600	+1.8%
includind financed vehicles	411	353	+16.4%	387	+6.4%

<sup>(1) +1.6%</sup> March 04/March 03 method unchanged



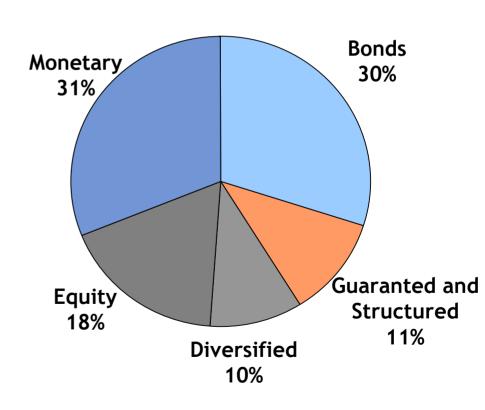
### Asset Management Business 1Q04 - Breakdown of AUM

### **Asset Management**



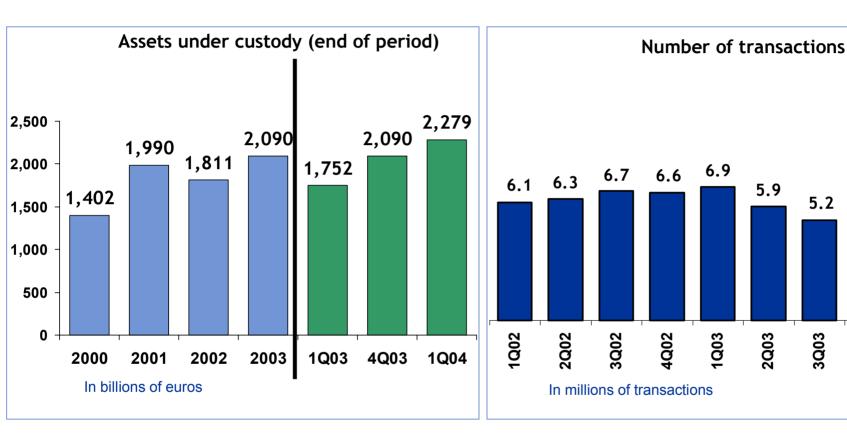
## **Bonds** Monetary 34% 32% **Equity Guaranted** and 14% **Structured Diversified** 10% 10%

### 31/03/04





## Securities Services 1Q04 - Assets under Custody and Number of Transactions



Netting in Germany starting in mid-April 2003

6.1

1Q04

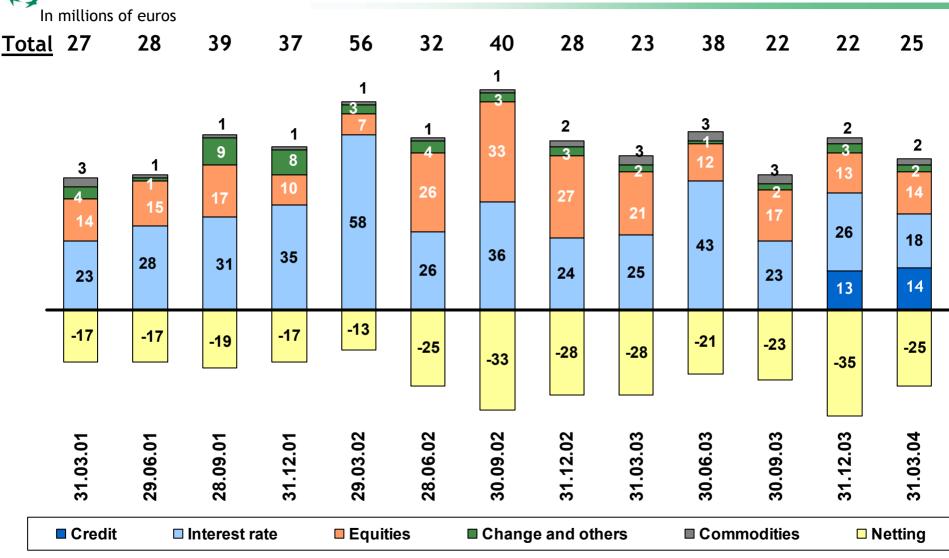
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5.4

5.2



## VAR (1 day - 99%) by type of risk



Inclusion in 4Q03 of credit risk, previously included and netted in the "interest rate" risk