

SOCIAL REPORT 2012

BNP PARIBAS S.A.





BNP PARIBAS | The bank for a changing world



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- 11 HEADCOUNT
- 12 NON-BNP PARIBAS EMPLOYEES
- 13 RECRUITMENT DURING THE YEAR
- 14 EMPLOYEES LEAVING THE COMPANY
- **15 CAREER DEVELOPMENT**
- **16 UNEMPLOYMENT**
- 17 DISABLED PEOPLE
- 18 ABSENTEEISM
- **19 LEAVES**

EMPLOYMENT

11 | HEADCOUNT

All the indicators, with the exception of data concerning promotions, pay rises and remuneration, are based on total headcount excluding employees on secondment and employees who are unpaid and students on sandwich courses (indicator 111-B).

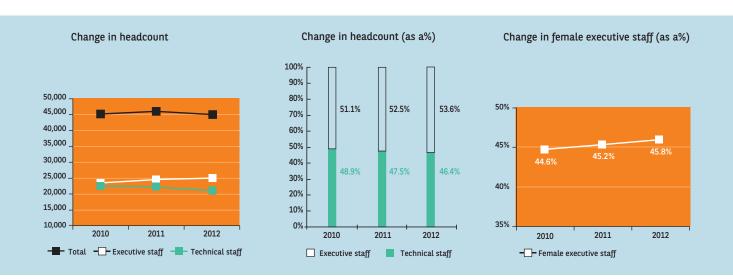
111 | TOTAL HEADCOUNT AT DECEMBER 31 ST (one for one)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
18,139	23,262	41,401	18,391	23,706	42,097	111-A - Paid headcount	17,982	23,435	41,417
397	1,288	1,685	416	1,298	1,714	Unpaid absentees	445	1,346	1,791
521	838	1,359	562	902	1,464	Work-study contracts	579	885	1,464
19,057	25,388	44,445	19,369	25,906	45,275	111-B - Total headcount	19,006	25,666	44,672
385	318	703	430	361	791				001
			.00	001	/31	On secondment in France	472	389	861
831	176	1,007	834	200	1,034	On secondment outside France	736	389 179	915

111-B | TOTAL HEADCOUNT AT DECEMBER 31 st (one for one)

	2010			2011			2012				
Male	Female	Total	Male	Female	Total		Male	Female	Total		
6,482	15,251	21,733	6,354	15,164	21,518	Technical staff	6,025	14,691	20,716		
29.8%	70.2%	100.0%	29.5%	70.5%	100.0%	% per genre	29.1%	70.9%	100.0%		
12,575	10,137	22,712	13,015	10,742	23,757	Executive staff	12,981	10,975	23,956		
55.4%	44.6%	100.0%	54.8%	45.2%	100.0%	% per genre	54.2%	45.8%	100.0%		
19,057	25,388	44,445	19,369	25,906	45,275	TOTAL	19,006	25,666	44,672		
42.9%	57.1%	100.0%	42.8%	57.2%	100.0%	% per genre	42.5%	<i>57.5%</i>	100.0%		

	2010			2011				2012				
Male	Female	Total	Male	Female	Total		Male	Female	Total			
34.0%	60.1%	48.9%	32.8%	58.5%	47.5%	% Technical staff	31.7	57.2	46.4			
66.0%	39.9%	51.1%	67.2%	41.5%	52.5%	% Executive staff	68.3	42.8	53.6			
100%	100%	100.0%	100%	100%	100.0%	% TOTAL	100.0%	100.0%	100.0%			



111-BIS TOTAL HEADCOUNT AT DECEMBER 31ST PER CATEGORY (FTE)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
6,399	14,361	20,760	6,270	14,281	20,552	Technical staff	5,939	13,823	19,762
12,552	9,886	22,439	12,989	10,466	23,455	Executive staff	12,951	10,685	23,636
18,952	24,247	43,199	19,259	24,747	44,006	TOTAL	18,890	24,508	43,398

FTE standard: each full-time employee is counted for 1 and each part-time employee in proportion to their working hours. (e.g.: 0.8 for 4/5 of a full-time position. 0.6 for 3/5 full-time).

112 | PERMANENT STAFF

	2010			2011					
Male	Female	Total	Male	Female	Total		Male	Female	Total
5,253	9,904	15,157	5,133	10,048	15,181	Technical staff	4,981	9,930	14,911
11,235	8,032	19,267	11,970	8,786	20,756	Executive staff	12,387	9,233	21,620
16,488	17,936	34,424	17,103	18,834	35,937	TOTAL	17,368	19,163	36,531

Holders of an unlimited term, full-time work contract, registered as permanent staff from January 1 to December 31 of the year in question.

113 NUMBER OF EMPLOYEES WITH A FIXED-TERM CONTRACT AT DECEMBER 31ST (one for one)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
						Paid headcount			
60	108	168	48	93	141	Technical staff	13	33	46
22	37	59	27	33	60	Executive staff	28	31	59
82	145	227	75	126	201	Total	41	64	105
						Unpaid absentees			
0	0	0	0	0	0	Technical staff	0	0	0
0	0	0	0	0	0	Executive staff	0	0	0
0	0	0	0	0	0	Total	0	0	0
						Apprenticeship			
238	364	602	312	450	762	Technical staff	343	491	834
0	0	0	0	0	0	Executive staff	0	0	0
238	364	602	312	450	762	Total	343	491	834
						Other work-study contracts			
283	474	757	250	452	702	Technical staff	236	394	630
0	0	0	0	0	0	Executive staff	0	0	0
283	474	757	250	452	702	Total	236	394	630
						TOTAL			
581	946	1,527	610	995	1,605	Technical staff	592	918	1,510
22	37	59	27	33	60	Executive staff	28	31	59
603	983	1,586	637	1,028	1,665	TOTAL	620	949	1,569

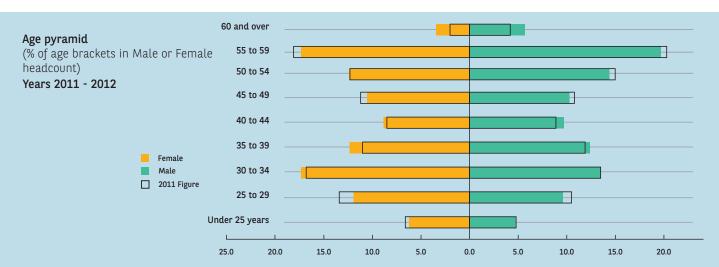
114 | AVERAGE MONTHLY HEADCOUNT (one for one)

2010	2011		2012
21,811	21,392	Technical staff	20,980
21,997	23,260	Executive staff	23,805
43,808	44,653	TOTAL	44,785

115/116 BREAKDOWN OF TOTAL HEADCOUNT BY GENDER AND BY AGE AT DECEMBER 31ST (one for one)

		20	10					20	11						202	12		
M	%	F	%	Total	%	М	%	F	%	Total	%		M	%	F	%	Total	%
												UNDER 25						
805	12.4	1,564	10.3	2,369	10.9	818	12.9	1,552	10.2	2,370	11.0	Technical staff	760	12.6	1,427	9.7	2,187	10.6
131	1.0	207	2.0	338	1.5	121	0.9	170	1.6	291	1.2	Executive staff	125	1.0	152	1.4	277	1.2
936	4.9	1,771	7.0	2,707	6.1	939	4.8	1,722	6.6	2,661	5.9	TOTAL	885	4.7	1,579	6.2	2,464	5.5
												25 TO 29						
799	12.3	2,231	14.6	3,030	13.9	803	12.6	2,034	13.4	2,837	13.2	Technical staff	788	13.1	1,799	12.2	2,587	12.5
1,282	10.2	1,470	14.5	2,752	12.1	1,229	9.4	1,441	13.4	2,670	11.2	Executive staff	1,034	8.0	1,268	11.6	2,302	9.6
2,081	10.9	3,701	14.6	5,782	13.0	2,032	10.5	3,475	13.4	5,507	12.2	TOTAL	1,822	9.6	3,067	11.9	4,889	10.9
												30 TO 34						
629	9.7	1,957	12.8	2,586	11.9	687	10.8	2,259	14.9	2,946	13.7	Technical staff	692	11.5	2,386	16.2	3,078	14.9
1,848	14.7	2,003	19.8	3,851	17.0	1,921	14.8	2,097	19.5	4,018	16.9	Executive staff	1,877	14.5	2,049	18.7	3,926	16.4
2,477	13.0	3,960	15.6	6,437	14.5	2,608	13.5	4,356	16.8	6,964	15.4	TOTAL	2,569	13.5	4,435	17.3	7,004	15.7
												35 TO 39						
251	3.9	922	6.0	1,173	5.4	267	4.2	1,017	6.7	1,284	6.0	Technical staff	327	5.4	1,180	8.0	1,507	7.3
1,907	15.2	1,697	16.7	3,604	15.9	2,047	15.7	1,834	17.1	3,881	16.3	Executive staff	2,039	15.7	1,965	17.9	4,004	16.7
2,158	11.3	2,619	10.3	4,777	10.7	2,314	11.9	2,851	11.0	5,165	11.4	TOTAL	2,366	12.4	3,145	12.3	5,511	12.3
												40 TO 44						
303	4.7	1,007	6.6	1,310	6.0	261	4.1	960	6.3	1,221	5.7	Technical staff	223	3.7	907	6.2	1,130	5.5
1,392	11.1	1,141	11.3	2,533	11.2	1,469	11.3	1,235	11.5	2,704	11.4	Executive staff	1,620	12.5	1,352	12.3	2,972	12.4
1,695	8.9	2,148	8.5	3,843	8.6	1,730	8.9	2,195	8.5	3,925	8.7	TOTAL	1,843	9.7	2,259	8.8	4,102	9.2
												45 TO 49						
591	9.1	1,893	12.4	2,484	11.4	490	7.7	1,605	10.6	2,095	9.7	Technical staff	381	6.3	1,337	9.1	1,718	8.3
1,631	13.0	1,223	12.1	2,854	12.6	1,609	12.4	1,298	12.1	2,907	12.2	Executive staff	1,577	12.1	1,348	12.3	2,925	12.2
2,222	11.7	3,116	12.3	5,338	12.0	2,099	10.8	2,903	11.2	5,002	11.0	TOTAL	1,958	10.3	2,685	10.5	4,643	10.4
												50 TO 54						
1,240	19.1	2,264	14.8	3,504	16.1	1,108	17.4	2,132	14.1	3,240	15.1	Technical staff	939	15.6	2,036	13.9	2,975	14.4
1,794	14.3	975	9.6	2,769	12.2	1,790	13.8	1,058	9.8	2,848	12.0	Executive staff	1,799	13.9	1,151	10.5	2,950	12.3
3,034	15.9	3,239	12.8	6,273	14.1	2,898	15.0	3,190	12.3	6,088	13.4	TOTAL	2,738	14.4	3,187	12.4	5,925	13.3
												55 TO 59						
1,712	26.4	3,292	21.6	5,004	23.0	1,690	26.6	3,319	21.9	5,009	23.3	Technical staff	1,575	26.1	3,080	21.0	4,655	22.5
2,192	17.4	1,295	12.8	3,487	15.4	2,244	17.2	1,381	12.9	3,625	15.3	Executive staff	2,161	16.6	1,357	12.4	3,518	14.7
3,904	20.5	4,587	18.1	8,491	19.1	3,934	20.3	4,700	18.1	8,634	19.1	TOTAL	3,736	19.7	4,437	17.3	8,173	18.3
												60 AND OVER						
152	2.3	121	0.8	273	1.3	230	3.6	286	1.9	516	2.4	Technical staff	340	5.6	539	3.7	879	4.2
398	3.2	126	1.2	524	2.3	585	4.5	228	2.1	813	3.4	Executive staff	749	5.8	333	3.0	1,082	4.5
550	2.9	247	1.0	797	1.8	815	4.2	514	2.0	1,329	2.9	TOTAL	1,089	5.7	872	3.4	1,961	4.4
19,057	100	25,388	100	44,445	100	19,369	100	25,906	100	45 275	100	GLOBAL	19.006	100	25,666	100	44,672	100
10,007	100	23,300	100	44,440	100	10,000	100	23,300	100	45,275	100	ULUDAL	13,000	100	23,000	100	44,072	100

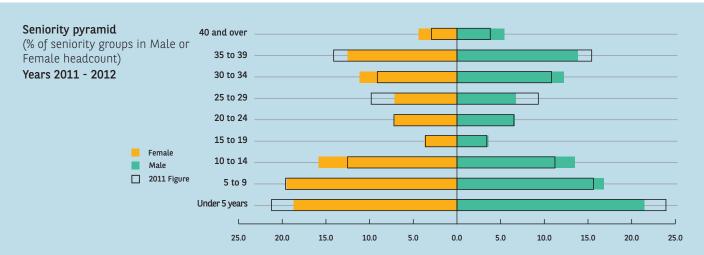
The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.



115/117 BREAKDOWN OF HEADCOUNT BY GENDER AND BY LENGTH OF SERVICE AT DECEMBER 31ST (one for one)

		20:	10					20	11						20:	12		
М	%	F	%	Total	%	М	%	F	%	Total	%		М	%	F	%	Total	%
												LESS THAN 5 YEARS						
1,549	23.9	3,042	19.9	4,591	21.1	1,585	24.9	3,025	19.9	4,610	21.4	Technical staff	1,508	25.0	2,790	19.0	4,298	20.7
3,125	24.9	2,654	26.2	5,779	25.4	3,051	23.4	2,469	23.0	5,520	23.2	Executive staff	2,561	19.7	1,997	18.2	4,558	19.0
4,674	24.5	5,696	22.4	10,370	23.3	4,636	23.9	5,494	21.2	10,130	22.4	TOTAL	4,069	21.4	4,787	18.7	8,856	19.8
												5 TO 9 YEARS						
832	12.8	2,841	18.6	3,673	16.9	813	12.8	2,747	18.1	3,560	16.5	Technical staff	795	13.2	2,525	17.2	3,320	16.0
2,250	17.9	2,336	23.0	4,586	20.2	2,206	16.9	2,340	21.8	4,546	19.1	Executive staff	2,392	18.4	2,484	22.6	4,876	20.4
3,082	16.2	5,177	20.4	8,259	18.6	3,019	15.6	5,087	19.6	8,106	17.9	TOTAL	3,187	16.8	5,009	19.5	8,196	18.3
												10 TO 14 YEARS						
197	3.0	930	6.1	1,127	5.2	312	4.9	1,390	9.2	1,702	7.9	Technical staff	403	6.7	1,856	12.6	2,259	10.9
1,326	10.5	1,269	12.5	2,595	11.4	1,859	14.3	1,845	17.2	3,704	15.6	Executive staff	2,166	16.7	2,208	20.1	4,374	18.3
1,523	8.0	2,199	8.7	3,722	8.4	2,171	11.2	3,235	12.5	5,406	11.9	TOTAL	2,569	13.5	4,064	15.8	6,633	14.8
												15 TO 19 YEARS						
214	3.3	663	4.3	877	4.0	143	2.3	413	2.7	556	2.6	Technical staff	95	1.6	351	2.4	446	2.2
642	5.1	567	5.6	1,209	5.3	524	4.0	516	4.8	1,040	4.4	Executive staff	585	4.5	599	5.5	1,184	4.9
856	4.5	1,230	4.8	2,086	4.7	667	3.4	929	3.6	1,596	3.5	TOTAL	680	3.6	950	3.7	1,630	3.6
												20 TO 24 YEARS						
277	4.3	942	6.2	1,219	5.6	281	4.4	1,029	6.8	1,310	6.1	Technical staff	275	4.6	972	6.6	1,247	6.0
896	7.1	759	7.5	1,655	7.3	969	7.4	842	7.8	1,811	7.6	Executive staff	973	7.5	851	7.8	1,824	7.6
1,173	6.2	1,701	6.7	2,874	6.5	1,250	6.5	1,871	7.2	3,121	6.9	TOTAL	1,248	6.6	1,823	7.1	3,071	6.9
												25 TO 29 YEARS						
800	12.3	1,925	12.6	2,725	12.5	664	10.5	1,684	11.1	2,348	10.9	Technical staff	399	6.6	1,134	7.7	1,533	7.4
1,169	9.3	830	8.2	1,999	8.8	1,141	8.8	860	8.0	2,001	8.4	Executive staff	883	6.8	699	6.4	1,582	6.6
1,969	10.3	2,755	10.9	4,724	10.6	1,805	9.3	2,544	9.8	4,349	9.6	TOTAL	1,282	6.7	1,833	7.1	3,115	7.0
												30 TO 34 YEARS						
1,000	15.4	1,795	11.8	2,795	12.9	943	14.8	1,740	11.5	2,683	12.5	Technical staff	983	16.3	1,995	13.6	2,978	14.4
1,160	9.2	570	5.6	1,730	7.6	1,157	8.9	614	5.7	1,771	7.5	Executive staff	1,343	10.3	862	7.9	2,205	9.2
2,160	11.3	2,365	9.3	4,525	10.2	2,100	10.8	2,354	9.1	4,454	9.8	TOTAL	2,326	12.2	2,857	11.1	5,183	11.6
												35 TO 39 YEARS						
1,419	21.9	2,753	18.1	4,172	19.2	1,282	20.2	2,598	17.1	3,880	18.0	Technical staff	1,114	18.5	2,288	15.6	3,402	16.4
1,749	13.9	1,030	10.2	2,779	12.2	1,700	13.1	1,045	9.7	2,745	11.6	Executive staff	1,501	11.6	923	8.4	2,424	10.1
3,168	16.6	3,783	14.9	6,951	15.6	2,982	15.4	3,643	14.1	6,625	14.6	TOTAL	2,615	13.8	3,211	12.5	5,826	13.0
												40 YEARS AND OVER						
194	3.0	360	2.4	554	2.5	331	5.2	538	3.5	869	4.0	Technical staff	453	7.5	780	5.3	1,233	6.0
258	2.1	122	1.2	380	1.7	408	3.1	211	2.0	619	2.6	Executive staff	577	4.4	352	3.2	929	3.9
452	2.4	482	1.9	934	2.1	739	3.8	749	2.9	1,488	3.3	TOTAL	1,030	5.4	1,132	4.4	2,162	4.8
19,057	100	25,388	100	44,445	100	19,369	100	25,906	100	45,275	100	GLOBAL	19,006	100	25,666	100	44,672	100

The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.



115/118 BREAKDOWN OF HEADCOUNT BY GENDER AND BY NATIONALITY AT DECEMBER 31ST (one for one)

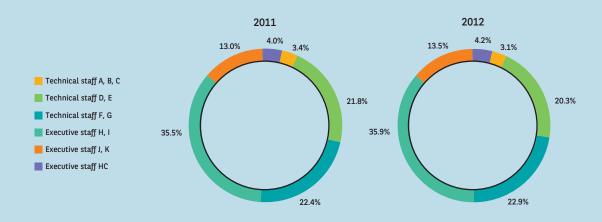
	20	10			20	11				20	12		
Fr	rench Foreigners		gners	Fre	nch	Foreigners			Fre	French Foreig		gners	
Male	Female	Male	Female	Male	Female	Male	Female		Male	Female	Male	Female	
6,420	15,096	62	155	6,285	15,009	69	155	Technical staff	5,949	14,533	76	158	
12,170	9,707	405	430	12,606	10,317	409	425	Executive staff	12,597	10,569	384	406	
18,590	24,803	467	585	18,891	25,326	478	580		18,546	25,102	460	564	
43	3,393	1,0)52	44,	,217	1,0)58	TOTAL	43,	648	1,0	124	

115/119 BREAKDOWN OF HEADCOUNT BY GENDER AND BY QUALIFICATION LEVEL AT DECEMBER 31st (one for one)

		2010			2011								2012		
М	%	F	%	Total	M	%	F	%	Total		М	%	F	%	Total
-		-		0	-		-		0	А					0
45	27.3	120	72.7	165	39	26.5	108	73.5	147	В	34	25.8	98	74.2	132
563	35.8	1,008	64.2	1,571	492	35.4	898	64.6	1,390	С	457	36.2	804	63.8	1,261
1,275	26.0	3,631	74.0	4,906	1,191	27.6	3,131	72.4	4,322	D	1,025	27.8	2,657	72.2	3,682
1,379	25.3	4,081	74.7	5,460	1,335	24.1	4,200	75.9	5,535	E	1,277	23.6	4,124	76.4	5,401
1,343	29.3	3,248	70.7	4,591	1,390	28.4	3,510	71.6	4,900	F	1,396	27.7	3,640	72.3	5,036
1,877	37.2	3,163	62.8	5,040	1,907	36.5	3,317	63.5	5,224	G	1,836	35.3	3,368	64.7	5,204
6,482	29.8	15,251	70.2	21,733	6,354	29.5	15,164	70.5	21,518	Technical staff	6,025	29.1	14,691	70.9	20,716
4,550	47.2	5,080	52.8	9,630	4,534	46.0	5,316	54.0	9,850	Н	4,379	45.1	5,338	54.9	9,717
3,420	57.3	2,545	42.7	5,965	3,583	57.4	2,654	42.6	6,237	I	3,583	56.6	2,745	43.4	6,328
2,131	60.7	1,377	39.3	3,508	2,316	60.8	1,494	39.2	3,810	J	2,353	60.3	1,551	39.7	3,904
1,250	65.2	667	34.8	1,917	1,302	63.1	762	36.9	2,064	K	1,349	63.6	771	36.4	2,120
1,224	72.3	468	27.7	1,692	1,280	71.3	516	28.7	1,796	HC	1,317	69.8	570	30.2	1,887
12,575	55.4	10,137	44.6	22,712	13,015	54.8	10,742	45.2	23,757	Executive staff	12,981	54.2	10,975	45.8	23,956
19,057	42.9	25,388	57.1	44,445	19,369	42.8	25,906	57.2	45,275	TOTAL	19,006	42.5	25,666	57.5	44,672

The percentages are calculated by reference to the total headcount by qualification level.

Breakdown of headcount by qualification level



12 NON-BNP PARIBAS EMPLOYEES

121 NUMBER OF EMPLOYEES BELONGING TO A SUBCONTRACTOR

2010	2011	2012
4,093	4,246	4,217

Data for the month of December of the year in question.

122 NUMBER OF INTERNS (schools, universities...)

2010	2011	2012
3,450	2,766	2,659

Internships longer than 1 week.

123 AVERAGE MONTHLY HEADCOUNT OF TEMPORARY EMPLOYEES

2010	2011	2012
510	631	503

124 AVERAGE DURATION OF TEMPORARY WORK CONTRACTS (in number of days)

2010	2011	2012
32	37	46

13 RECRUITMENT DURING THE YEAR

13 | RECRUITMENT BY HIERARCHICAL LEVEL (one for one)

	2010			2011				2012	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
3,186	2,562	5,748	2,803	1,786	4,589	130-A - Total recruitments	2,093	909	3,002
1,280	2,332	3,612	1,071	1,610	2,681	131 - Staff recruited on permanent term contracts	503	706	1,209
1,467	153	1,620	1,356	123	1,479	132 - Staff recruited on fixed-term contracts	1,232	153	1,385
439	77	516	376	53	429	132-A - Transformation into unlimited term contracts	358	50	408
1,619	212	1,831	1,520	163	1,683	134 - Of which number of recruitsaged 25 or less	1,335	192	1,527
688	1,130	1,818	552	481	1,033	130-B - Of which Contract transfers	122	219	341

13 | RECRUITMENT BY HIERARCHICAL LEVEL AND BY GENDER (one for one)

		20	10					20	11						20	12		
	nical aff		utive aff	To	tal		nical aff		utive aff	To	tal			nical aff		utive aff	To	tal
M	F	M	F	M	F	М	F	M	F	M	F		М	F	М	F	М	F
1,042	2,144	1,452	1,110	2,494	3,254	991	1,812	1,035	751	2,026	2,563	130-A - Total recruitments	752	1,341	474	435	1,226	1,776
380	900	1,360	972	1,740	1,872	366	705	957	653	1,323	1,358	131 - Staff recruited on permanent term contracts	167	336	380	326	547	662
512	955	64	89	576	1,044	501	855	54	69	555	924	132 - Staff recruited on fixed-term contracts	459	773	66	87	525	860
150	289	28	49	178	338	124	252	24	29	148	281	132-A - Transformation into unlimited term contracts	126	232	28	22	154	254
548	1,071	80	132	628	1,203	562	958	65	98	627	1,056	134 - Of which number of recruitsaged 25 or less	489	846	92	100	581	946
170	518	619	511	789	1,029	166	386	283	198	449	584	130-B - Of which Contract transfers	24	98	116	103	140	201

133 NUMBER OF SEASONAL WORKERS

2010	2011	2012
8,221	7,696	7,202

14 DEPARTURES

14 | DEPARTURES BY HIERARCHICAL LEVEL (one for one)

	2010			2011				2012	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
2,189	1,177	3,366	1,982	1,161	3,143	141 - Total departures	2,003	1,154	3,157
228	263	491	264	380	644	142 - Resignations	181	261	442
7	29	36	0	2	2	143 - Subsidized departures	8	98	106
161	144	305	198	181	379	144 - Redundancies	245	135	380
65	37	102	44	48	92	144-A - Amicable termination of employment contracts	26	32	58
876	81	957	799	70	869	145 - End of fixed-term contracts	861	104	965
104	59	163	98	56	154	146 - Departure during probationary period	78	35	113
706	547	1,253	505	312	817	147 - Retirements/early retirements	536	381	917
42	17	59	37	22	59	148 - Deaths	36	25	61
-	-	-	37	90	127	140-A - Transfers of outgoing contracts*	32	83	115

^{*} New indicator included in 2011: this indicator shows the number of employees who left BNP Paribas SA to join a different Group company under a new contract.

14 | DEPARTURES BY HIERARCHICAL LEVEL AND BY GENDER (one for one)

		20	10					20	11						20	12		
	nical aff		utive aff	To	tal		nical aff		utive aff	To	tal			nical aff		utive aff	To	tal
M	F	M	F	M	F	M	F	M	F	M	F		M	F	M	F	M	F
824	1,365	763	414	1,587	1,779	742	1,240	717	444	1,459	1,684	141 - Total departures	743	1,260	685	469	1,428	1,729
85	143	160	103	245	246	94	170	229	151	323	321	142 - Resignations	63	118	132	129	195	247
2	5	18	11	20	16	0	0	2	0	2	0	143 - Subsidized departures	1	7	71	27	72	34
75	86	102	42	177	128	66	132	117	64	183	196	144 - Redundancies	84	161	87	48	171	209
29	36	23	14	52	50	15	29	30	18	45	47	144-A - Amicable termination of employment contracts*	6	20	19	13	25	33
293	583	36	45	329	628	302	497	28	42	330	539	145 - End of fixed-term contracts	314	547	37	67	351	614
39	65	34	25	73	90	46	52	35	21	81	73	146 - Departure during probationary period	31	47	15	20	46	67
271	435	376	171	647	606	185	320	208	104	393	424	147 - Retirements/early retirements	209	327	258	123	467	450
30	12	14	3	44	15	19	18	16	6	35	24	148 - Deaths	18	18	19	6	37	24
-	-	-	-	-	-	15	22	52	38	67	60	140-A - Transfers of outgoing contracts*	17	15	47	36	64	51

^{*} New indicator included in 2011: this indicator shows the number of employees who left BNP Paribas SA to join a different Group company under a new contract.

OVERVIEW: RECRUITMENTS/DEPARTURES

2010	2011		2012
42,870	44,445	Headcount in previous year	45,275
5,748	4,589	130-A - Total recruitments	3,002
-3,366	-3,143	141 - Total departures	-3,157
-90	-	Transfers of outgoing contracts*	-
-201	-187	Balance of appointments with other Group entities	-40
-516	-429	Transformation into unlimited-term contracts**	-408
44,445	45,275	Headcount in current year	44,672

 $[\]boldsymbol{\ast}$ Transfers of outgoing contracts are included in Total departures as of 2011.

^{**} Included in recruitment, not included in departures.

15 CAREER DEVELOPMENT

151 NUMBER OF EMPLOYEES PROMOTED TO A HIGHER LEVEL

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
-	-	-	-	-	-	В	-	-	-
4	6	10	4	1	5	С	0	1	1
62	127	189	52	119	171	D	30	49	79
263	856	1,119	269	828	1,097	Е	203	579	782
243	651	894	293	680	973	F	188	552	740
245	514	759	238	491	729	G	178	389	567
817	2,154	2,971	856	2,119	2,975	Technical staff	599	1,570	2,169
260	317	577	205	353	558	Н	178	287	465
433	375	808	422	362	784	I	346	320	666
326	204	530	363	273	636	J	258	198	456
174	115	289	169	154	323	K	156	94	250
79	51	130	95	62	157	HC	80	65	145
1,272	1,062	2,334	1,254	1,204	2,458	Executive staff	1,018	964	1,982
2,089	3,216	5,305	2,110	3,323	5,433	TOTAL	1,617	2,534	4,151

REMINDER, NUMBER OF PAID EMPLOYEES (EXCLUDING ADMINISTRATORS) AT DEC. 31 OF THE PREVIOUS YEAR

	2009		2010					2011	
Male	Female	Total	Male	Female	Total		Male	Female	Total
5,921	13,429	19,350	5,677	13,477	19,154	Technical staff	5,511	13,329	18,840
10,523	8,537	19,060	11,250	9,327	20,577	Executive staff	11,620	9,876	21,496
16,444	21,966	38,410	16,927	22,804	39,731	TOTAL	17,131	23,205	40,336

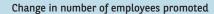
i.e. the number of employees liable to be promoted during the following year.

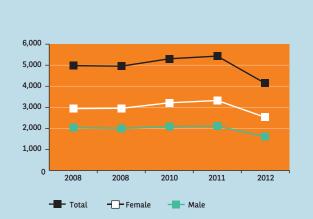
% OF PROMOTIONS IN TERMS OF TOTAL TECHNICAL OR EXECUTIVE STAFF (EXCLUDING HC)

2010			2011					2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
4.22	11.13	15.35	4.47	11.06	15.53	Technical staff	3.18	8.33	11.51
6.67	5.57	12.25	6.09	5.85	11.95	Executive staff	4.74	4.48	9.22
5.44	8.37	13.81	5.31	8.36	13.67	TOTAL	4.01	6.28	10.29

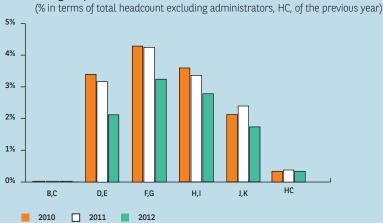
% OF PROMOTIONS IN TERMS OF TOTAL TECHNICAL OR EXECUTIVE STAFF, MALE OR FEMALE

2010			2011					2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
13.80	16.04	15.35	15.08	15.72	15.53	Technical staff	10.87	11.78	11.51
12.09	12.44	12.25	11.15	12.91	11.95	Executive staff	8.76	9.76	9.22
12.70	14.64	13.81	12.47	14.57	13.67	TOTAL	9.44	10.92	10.29





Change in promotions



152-A NUMBER OF EMPLOYEES BENEFITING FROM AN INDIVIDUAL SALARY INCREASE

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
0	0	0	0	0	0	В	0	0	0
25	45	70	12	20	32	С	5	6	11
290	887	1,177	247	680	927	D	169	479	648
263	845	1,108	310	900	1,210	Е	224	736	960
306	803	1,109	337	825	1,162	F	254	673	927
481	949	1,430	487	872	1,359	G	298	629	927
1,365	3,529	4,894	1,393	3,297	4,690	Technical staff	950	2,523	3,473
1,544	1,761	3,305	1,475	1,744	3,219	Н	1,112	1,331	2,443
1,148	855	2,003	1,106	841	1,947	I	815	641	1,456
736	460	1,196	744	512	1,256	J	517	317	834
471	253	724	442	248	690	K	270	145	415
519	237	756	548	238	786	HC	332	148	480
4,418	3,566	7,984	4,315	3,583	7,898	Executive staff	3,046	2,582	5,628
5,783	7,095	12,878	5,708	6,880	12,588	TOTAL	3,996	5,105	9,101

REMINDER, NUMBER OF EMPLOYEES AT DEC. 31 OF THE PREVIOUS YEAR

	2009		2010					2011	
Male	Female	Total	Male	Female	Total		Male	Female	Total
5,921	13,429	19,350	5,677	13,477	19,154	Technical staff	5,511	13,329	18,840
11,649	8,969	20,618	12,462	9,785	22,247	Executive staff	12,880	10,377	23,257
17,570	22,398	39,968	18,139	23,262	41,401	TOTAL	18,391	23,706	42,097

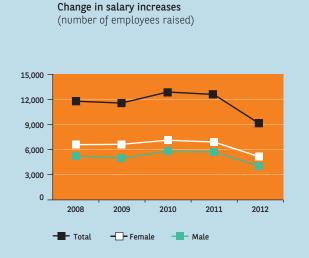
i.e. the number of employees liable to receive an increase during the following year.

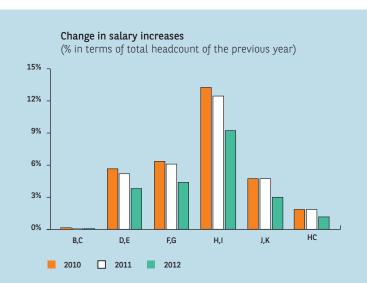
% IN TERMS OF TOTAL TECHNICAL OR EXECUTIVE STAFF

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
7.05	18.24	25.29	7.27	17.21	24.49	Technical staff	5.04	13.39	18.43
21.43	17.30	38.72	19.40	16.11	35.50	Executive staff	13.10	11.10	24.20
14.47	17.75	32.22	13.79	16.62	30.41	TOTAL	9.49	12.13	21.62

% IN TERMS OF TOTAL TECHNICAL OR EXECUTIVE STAFF, MALE OR FEMALE

2010			2011					2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
23.05	26.28	25.29	24.54	24.46	24.49	Technical staff	17.24	18.93	18.43
37.93	39.76	38.72	34.63	36.62	35.50	Executive staff	23.65	24.88	24.20
32.91	31.68	32.22	31.47	29.58	30.41	TOTAL	21.73	21.53	21.62





153-A | TOTAL STATUS REVIEWS

2010	2011		2012
18,183	18,021	Total number of status reviews	13,252
26	27	Average frequency of status reviews (in months)	38

16 UNEMPLOYMENT

2010	2011		2012
-	0	161 - Number of employees laid off part-time during the year in question	0
-	0	162 - Total number of hours of part-time unemployment during the year in question	0

New item in 2011.

17 DISABLED PEOPLE

171 NUMBER OF DISABLED EMPLOYEES

2010	2011		2012
893	983	Expressed as natural persons	1,088
1,044	1,148	Expressed in unity of disability	1,259
22	18	Additional units related to ESAT* services	26
1,066	1,166	TOTAL NB OF UNITS	1,285

^{*}ESAT: Sheltered work centers for the disabled (Etablissements ou Services d'Aide par le Travail, formerly known as "CAT").

172 NUMBER OF DISABLED EMPLOYEES FOLLOWING WORK ACCIDENTS OCCURRING WITHIN THE COMPANY

2010	2011		2012
70	67	Expressed as natural persons	68

18 ABSENTEEISM

	2010			2011				2012	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
						DAYS OF ABSENTEEISM			
509,917	180,765	690,682	517,914	196,944	714,858	182 - illness	503,095	211,725	714,820
14,045	7,190	21,236	13,916	7,512	21,429	up to 2 days	13,654	7,830	21,484
25,914	12,232	38,146	26,952	13,918	40,870	3 to 5 days	26,926	14,896	41,822
469,958	161,343	631,300	477,046	175,513	652,559	6 days and more	462,515	188,999	651,514
17,746	8,588	26,334	21,991	10,314	32,304	184 - Work-related and commuting accidents	16,684	8,543	25,227
165,799	172,206	338,006	178,414	164,723	343,138	185 - Maternity and paternity leave	179,452	175,874	355,326
117,822	92,734	210,556	110,600	104,266	214,866	186 - Authorized leave*	110,456	102,484	212,940
170,918	45,818	216,735	151,882	52,679	204,562	187 - Other reasons**	144,228	50,340	194,568
982,202	500,112	1,482,314	980,801	528,925	1,509,727	181-1 - TOTAL	953,915	548,965	1,502,881
						RATE OF ABSENTEEISM			
6.93	4.34	5.60	7.28	4.17	5.64	Rate of paid staff absenteeism	6.92	4.29	5.50
2.08	2.14	2.11	2.28	1.94	2.11	Rate of maternity and paternity leave	2.34	2.02	2.17
10.26	4.08	7.16	10.28	4.29	7.16	Rate without maternity and paternity leave	10.11	4.29	7.02
12.34	6.23	9.27	12.56	6.23	9.26	TOTAL	12.46	6.32	9.19

^{*}Family emergencies, sick children, parental care leave, etc.

189-A | NUMBER OF EMPLOYEES ON FLEXITIME (variable work schedule)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
366	2,131	2,497	386	2,186	2,572	Technical staff	382	2,187	2,569
358	891	1,249	449	1,077	1,526	Executive staff	469	1,090	1,559
724	3,022	3,746	835	3,263	4,098	TOTAL	851	3,277	4,128

^{**}Coordination of and participation in union-organized training, leave of absence for personal reasons, unpaid leave for persons wishing to set upa company, sabbatical leave, unpaid disability leave, etc.

19 LEAVES

191-A | PARENTAL CHILDCARE LEAVE (duration over 6 months)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
0	110	110	0	106	106	Technical staff	0	109	109
2	65	67	3	77	80	Executive staff	1	65	66
2	175	177	3	183	186	TOTAL	1	174	175

192-A | SABBATICAL LEAVE (duration over 6 months)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
3	9	12	2	13	15	Technical staff	1	7	8
8	9	17	8	10	18	Executive staff	3	10	13
11	18	29	10	23	33	TOTAL	4	17	21

192-A | PATERNITY LEAVE

	2010			2011				2012	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
1,741	5,337	7,078	2,098	6,603	8,701	Days taken during the year	1,979	6,866	8,845
1,971	6,131	8,102	2,059	7,097	9,156	Theoretical days during the year	2,128	6,973	9,101

193-B | EXISTENCE OF ADDITIONAL REMUNERATION PAID BY THE EMPLOYER FOR

- Maternity leave: application of the provisions of article 51 of the collective agreement of the banking industry regarding legal maternity leave and additional leave of absence (45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal maternity leave). Inclusion of all paid leave of absence related to maternity for the calculation of the employee's length of service in the company.
- Adoption leave: application of the provisions of article 52 of the collective agreement of the banking industry regarding legal adoption leave and additional leave of absence (45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal adoption leave). Inclusion of all leave of absence related to adoption for the calculation of the employee's length of service in the company.
- Parental childcare leave: application of the provisions of article 53 of the collective agreement of the banking industry regarding parental childcare leave taken in the event of a birth: preservation of the salary during the first 45 days of the parental childcare leave (the breast-feeding condition provided for in article 53 is removed by virtue of the social guarantees provided by BNP Paribas SA).
- Paternity leave: application of the provision for additional visits (antenatal and postnatal check-ups, interim visits), listed in the July 2, 2010 amendment to the company-wide agreement dated July 30, 2007 on the professional equality between men and women: continued payment of salary and assimilation to a period of actual work). Inclusion of all paid maternity-related leave for the calculation of seniority and Individual Training Entitlement in the company.



- 21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES
- 22 ANALYSIS OF COMPENSATION
- **24 RELATED EXPENSES**
- 26 COMPANY PROFIT SHARING SCHEME AND MATCHING CONTRIBUTIONS

EMPLOYEE COMPENSATION AND RELATED EXPENSES

21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

21 | EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES PAID DURING THE YEAR (in millions of Euros)

2010	2011		2012
3,391.8	3,617.0	TOTAL PERSONNEL COSTS	3,565
2,100.7	2,220.0	"Wages and Salaries"	2,164.2
1,695.0	1,742.3	Fixed remuneration including the remuneration bonus and lump-sum allowance (before deductions)	1,773.2
-46.7	-48.2	Deductions (sickness, maternity, flexitime, etc.)	-47.6
77.1	106.9	Miscellaneous allowances and overtime	87.0
324.6	370.1	Variable remuneration	305.8
2,050.1	2,171.0	Subtotal "Wages and Salaries"	2,118.4
50.6	49.0	Employer contributions to employee saving schemes and administrative expenses	45.9
865.0	915.1	"Social security contributions"	910.0
244.7	246.1	"Tax expenses"	256.2
181.3	235.8	"incentive plans and profit-sharing" (payment with respect to the previous year)	234.6
39,906	40,586	Average monthly headcount in Metropolitan France (Including Monte Carlo)	40,627
52,641	54,699	Wages and salaries, average per employee in € ("Wages and Salaries" / Average monthly headcount)	53,270
57,186	60,509	Average employee remuneration (income) in € (including incentive plans, profit-sharing)	59,044
27,809	28,610	Average employer's contributions per employee in €	28,706
32.7	32.1	Ratio of social security charges and tax expenses and total personnel costs	32.7
35.5	34.0	Aggregate employer's contributions (Total personnel costs / Added Value)	36.7

211 BIS AVERAGE MONTHLY COMPENSATION FIXED SALARIES (In Euros)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
2,136	1,943	2,032	2,168	1,865	1,966	В	2,186	2,098	2,142
2,031	1,991	2,006	2,044	1,964	1,998	С	2,035	1,963	1,992
2,125	2,083	2,094	2,131	2,110	2,116	D	2,139	2,126	2,130
2,357	2,281	2,301	2,413	2,337	2,355	Е	2,419	2,352	2,368
2,482	2,471	2,474	2,541	2,527	2,531	F	2,557	2,540	2,545
2,756	2,733	2,742	2,820	2,802	2,809	G	2,829	2,826	2,827
2,449	2,369	2,392	2,509	2,440	2,460	Technical staff	2,530	2,474	2,490
3,186	3,133	3,159	3,262	3,212	3,235	Н	3,276	3,234	3,253
3,983	3,903	3,950	4,065	3,982	4,030	I	4,073	3,998	4,041
4,831	4,758	4,803	4,938	4,857	4,907	J	4,967	4,868	4,928
6,215	5,923	6,115	6,349	6,081	6,251	K	6,341	6,121	6,262
8,547	7,766	8,328	8,664	7,954	8,458	HC	8,736	8,006	8,511
4,489	3,944	4,249	4,605	4,061	4,362	Executive staff	4,654	4,108	4,407
3,849	3,031	3,389	3,975	3,149	3,510	TOTAL	4,042	3,211	3,572

213 BREAKDOWN OF ANNUAL COMPENSATION GROSS SALARY (In Euros)

2010	2011		2012
21,741	21,305	99% of employees earned at least	22,337
25,718	25,826	95% of employees earned at least	26,006
28,002	28,304	90% of employees earned at least	28,311
29,564	30,045	85% of employees earned at least	29,935
30,893	31,457	80% of employees earned at least	31,364
32,272	32,860	75% of employees earned at least	32,785
33,746	34,385	70% of employees earned at least	34,435
35,388	36,081	65% of employees earned at least	36,232
37,174	37,944	60% of employees earned at least	38,123
39,169	39,908	55% of employees earned at least	40,207
41,236	42,006	50% of employees earned at least	42,338
43,386	44,278	45% of employees earned at least	44,540
45,671	46,635	40% of employees earned at least	47,083
48,307	49,227	35% of employees earned at least	49,786
51,162	52,266	30% of employees earned at least	52,817
51,846	56,082	25% of employees earned at least	56,612
59,771	61,238	20% of employees earned at least	61,641
66,805	68,261	15% of employees earned at least	68,666
78,419	80,142	10% of employees earned at least	79,940
108,510	109,262	5% of employees earned at least	105,241
237,694	251,675	1% of employees earned at least	208,862
4.22	4.23	Ratio of the 5% and 95%	4.05
9.24	9.75	Ratio of the 1% et 95%	8.03

213-A | REMUNERATION SCALE PER LEVEL OF AUTHORITY AND PER GENDER

				2012				
	Ma	ale				Fen	nale	
Average age	1st decile	Median	9 th decile	Level	Average age	1 st decile	Median	9 th decile
nc	nc	nc	nc	В	nc	nc	nc	nc
47.8	21,939	25,750	31,264	С	42.8	20,990	23,907	28,154
38.5	22,599	26,711	31,787	D	35.9	22,689	26,496	30,413
44.8	26,198	30,111	34,861	E	42.5	25,257	29,517	33,398
47.3	28,631	32,173	36,939	F	45.3	27,907	31,860	36,298
48.7	31,761	35,827	41,494	G	47.5	30,877	35,481	40,880
45.8	26,039	32,129	38,873	Technical staff	43.6	25,238	31,114	37,441
42.1	37,733	43,710	51,795	Н	40.3	35,215	42,064	49,223
43.4	46,889	54,203	65,104	I	41.8	43,988	51,800	61,136
46.7	57,794	67,743	82,847	J	44.5	54,539	64,730	78,320
48.0	72,497	87,393	130,667	K	46.3	69,486	83,445	111,043
51.5	96,407	136,793	285,316	HC	49.4	90,340	120,830	209,131
44.9	40,858	55,996	108,392	Executive staff	42.2	37,611	48,483	82,859

Remuneration is presented in ascending order (per level of authority and per gender) and divided into 10% brackets:

- The 1st decile gives remuneration just above the 1st 10% bracket (90% of employees earned at least this amount),
- The median gives remuneration just above the 5th 10% bracket (50% of employees earned at least this amount),
- The 9th decile gives remuneration just above the 9th 10% bracket (10% of employees earned at least this amount).

22 ANALYSIS OF COMPENSATION

221 RATIO OF THE AVERAGE COMPENSATION PAID TO THE TOP 10% AND BOTTOM 10% OF EMPLOYEES EARNING THE HIGHEST AND LOWEST SALARIES RESPECTIVELY

2010	2011	2012
5.9	6.0	5.3

222 TOTAL OF THE TEN HIGHEST PAY PACKAGES

2010	2011	2012
17.896.702	18.900.227	14.506.622

24 RELATED EXPENSES

242 TOTAL PAYMENTS TO TEMPORARY EMPLOYMENT AGENCIES (in millions of Euros)

2010	2011	2012
23.49	30.17	24.89

COMPANY PROFIT SHARING SCHEME AND MATCHING CONTRIBUTIONS

261 | SPECIAL PROFIT SHARING RESERVE

Total amount with respect to the year in question (in millions of Euros)

2010	2011	2012
108.21	83.19	91.15

261 | INCENTIVE SCHEMES

Total amount with respect to the year in question (in millions of Euros)

2010	2011	2012
127.62	119.36	91.76

262 | INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN PROFIT SHARING PER PARTICIPATING EMPLOYEE (in Euros)

2010		2011			20	12
Technical staff	Executive staff	Technical staff	Executive staff		Technical staff	Executive staff
2,088	2,088	1,591	1,591	Minimum share	1,763	1,763
4,921	5,743	3,428	4,376	Maximum share	3,497	4,862
2,100	3,066	1,598	2,294	Average amount	1,774	2,500

Gross amounts, for an employee working full-time and present throughout the year.

262 INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN INCENTIVE SCHEMES PER PARTICIPATING EMPLOYEE (in Euros)

2010		2011			20	12
Technical staff	Executive staff	Technical staff	Executive staff		Technical staff	Executive staff
2,539	2,539	2,347	2,347	Minimum share	1,825	1,825
3,663	6,704	3,367	6,195	Maximum share	2,640	4,832
2,546	3,594	2,351	3,267	Average amount	1,832	2,501

Gross amounts, for an employee working full-time and present throughout the year.

263 PROPORTION OF CAPITAL HELD BY EMPLOYEES THROUGH EMPLOYEE SHARE OWNERSHIP PLANS (as %)

2010	2011	2012
2.85	3.02	3.01

Including voluntary payments.

264-A | EMPLOYER CONTRIBUTIONS PAID WITHIN THE FRAMEWORK OF THE EMPLOYEE SAVINGS SCHEME (in millions of Euros)

2010	2011	2012
50.65	48.96	45.85

This amount includes management charges paid by the company on behalf of employees.



- 31 WORK-RELATED AND COMMUTING ACCIDENTS
- 32 BREAKDOWN OF ACCIDENTS
 BY MATERIAL ASPECT
- **35 EXPENDITURE ON SAFETY**

HEALTH AND SAFETY

31 WORK-RELATED AND COMMUTING ACCIDENTS

311 NUMBER OF WORK-RELATED ACCIDENTS RESULTING IN SICK LEAVE

	2010			2011			2012	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total	Technical staff	Executive staff	Total
334	89	423	344	136	480	225	104	329

312 NUMBER OF DAYS LOST OWING TO WORK-RELATED ACCIDENTS

	2010			2011			2012	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total	Technical staff	Executive staff	Total
7,206	3,316	10,522	7,307	3,346	10,653	6,474	2,357	8,831

313 NUMBER OF CASES OF PERMANENT DISABILITY (PARTIAL OR TOTAL) NOTIFIED TO THE COMPANY DURING THE YEAR IN QUESTION

2010	2011	2012
20	27	14

314 NUMBER OF FATAL ACCIDENTS

2010	2011		2012
0	2	Commuting	0
0	1	Work-related	0

315 NUMBER OF COMMUTING ACCIDENTS RESULTING IN SICK LEAVE

2010	2011	2012
403	374	337

316 NUMBER OF ACCIDENTS SUFFERED BY TEMPORARY EMPLOYEES WORKING IN THE COMPANY

2010	2011	2012
3	7	1

BREAKDOWN OF ACCIDENTS BY MATERIAL ASPECT

321 NUMBER OF ACCIDENTS INVOLVING SERIOUS RISKS

Codes 32 to 40:

2010	2011	2012
0	2	1

322 NUMBER OF ACCIDENTS INVOLVING FALLS FROM HEIGHTS

Code 02:

2010	2011	2012
66	84	57

323 NUMBER OF ACCIDENTS CAUSED BY MACHINES, EXCLUDING THOSE INVOLVING THE ABOVE CODES

Codes 09 to 30:

2010	2011	2012		
1	3	0		

324 NUMBER OF ACCIDENTS INVOLVING HANDLING, TRANSFER OR STORAGE

Codes 01, 03, 04, 06, 07, 08:

2010	2011	2012
106	139	106

325 NUMBER OF ACCIDENTS CAUSED BY ACCIDENTAL MOVEMENT OF OBJECTS

Code 05:

2010	2011	2012		
9	10	16		

326 OTHER CASES OF ACCIDENTS

2010	2011		2012
241	242	TOTAL	149
45	30	including declarations following bank robberies	36

In accordance with the classification code for the material aspect of work-related accidents (decree dated October 10, 1974).

35 EXPENDITURE ON SAFETY

351 STAFF TRAINING ON SAFETY

2010	2011	2012
24,503	24,296	22,180

352 | EXPENDITURE ON SAFETY (in millions of Euros)

2010	2011	2012
27.36	31.18	33.73



- 41 HOURS WORKED AND FLEXIBLE WORKING HOURS
- 42 ORGANIZATION OF WORKING HOURS
 PER CATEGORY OF PERSONNEL
- **45 EXPENDITURE TO IMPROVE WORKING CONDITIONS**

OTHERS WORKING CONDITIONS

41 HOURS WORKED AND FLEXIBLE WORKING HOURS

411 NUMBER OF HOURS IN A WORKING WEEK

General rule: 35h (Average number of hours worked by a full-time employee during the year). Particular working hours in accordance with flexible working hours agreed locally.

412 NUMBER OF EMPLOYEES WORKING OVERTIME BENEFITING FROM TIME OFF IN LIEU OF OVERTIME WAGES

2010	2011	2012
27	22	12

Change in labour laws (August 20, 2008): only hours worked above the annual quota entitle employees to take time off in lieu of overtime(compensatory time). The decline in the number of beneficiaries will only begin in 2010 because employees have 2 years to use the compensatory time acquired by working overtime.

412-A NUMBER OF EXECUTIVE STAFF SUBJECT TO AN ANNUAL WORKING DAYS AGREEMENT

Under the terms of the company-wide agreement dated July 20, 2000 on the reorganization and reduction of working time, the annual working days system concerns the following category of employees: "executive staff whose working hours cannot be pre-determined owing to the nature of their activities, the responsibilities entrusted to them and the degree of autonomy they have in organizing their time. They occupy a position whose main goal is to lead and guide a team, or whose objective requires great skill in project management.

The company-wide agreement dated July 20, 2000, as amended, provides for two annual working day systems:

- The mandatory system whose details are laid out in the agreement dated July 20, 2000
- The optional system whose principles are defined in the company-wide agreement dated December 1, 2006 which amends the previous agreement dated July 20, 2000. This annual working day system may be chosen freely by the individual employee.

2010			2011			2012		
Male	Female	Total	Male	Female	Total	Male	Female	Total
9,648	6,907	16,555	10,086	7,519	17,605	10,191	7,748	17,939

412-B | MONITORING THE WORKLOAD OF EXECUTIVE STAFF EMPLOYED ON AN ANNUAL WORKING DAYS BASIS

The organization of the work of an executive is monitored by his or her manager. As such, the company-wide agreement dated July 20, 2000 on the reorganization and reduction of working time provides for the following: "All executives employed on an annual working days basis are informed of the way the organization of their work, the length of their working days and their consequent workload are monitored. A review of their work is carried out at their first professional assessment following the signature of the agreement." This process is subsequently repeated every year. The BNP Paribas SA company-wide agreement dated December 1, 2006 which amends the previous agreement dated July 20, 2000 also provides that "the status of executive employed on an annual working days basis must not lead to an increase in the workload of the executive concerned under conditions inappropriate to the organization of his or her working time."

413 NUMBER OF EMPLOYEES BENEFITING FROM FLEXITIME

	2010		2011				2012		
Male	Female	Total	Male	Female	Total		Male	Female	Total
2,546	6,269	8,815	2,439	6,163	8,602	Technical staff	2,320	5,881	8,201
433	647	1,080	404	665	1,069	Executive staff	372	719	1,091
2,979	6,916	9,895	2,843	6,828	9,671	TOTAL	2,692	6,600	9,292

414 NUMBER OF EMPLOYEES WORKING PART-TIME

90%									
	2010 2011				2012				
Male	Female	Total	Male	Female	Total		Male	Female	Total
9	103	112	8	98	106	Technical staff	8	94	102
9	48	57	9	47	56	Executive staff	6	52	58
18	151	169	17	145	162	TOTAL	14	146	160

80%									
	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
79	2,212	2,291	73	2,187	2,260	Technical staff	70	2,167	2,237
29	919	948	37	1,011	1,048	Executive staff	40	1,043	1,083
108	3,131	3,239	110	3,198	3,308	TOTAL	110	3,210	3,320

60%									
	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
22	311	333	20	299	319	Technical staff	17	290	307
7	65	72	10	76	86	Executive staff	13	83	96
29	376	405	30	375	405	TOTAL	30	373	403

50%									
	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
103	531	634	111	527	638	Technical staff	117	521	638
22	63	85	21	66	87	Executive staff	25	73	98
125	594	719	132	593	725	TOTAL	142	594	736

MISCELLAN	MISCELLANEOUS										
	2010			2011				2012			
Male	Female	Total	Male	Female	Total		Male	Female	Total		
10	80	90	8	104	112	Technical staff	11	82	93		
3	8	11	5	11	16	Executive staff	7	11	18		
13	88	101	13	115	128	TOTAL	18	93	111		

TOTAL PART	TOTAL PART-TIME										
2010				2011				2012			
Male	Female	Total	Male	Female	Total		Male	Female	Total		
223	3,237	3,460	220	3,215	3,435	Technical staff	223	3,154	3,377		
70	1,103	1,173	82	1,211	1,293	Executive staff	91	1,262	1,353		
293	4,340	4,633	302	4,426	4,728	TOTAL	314	4,416	4,730		

414 | PERCENTAGE OF PART-TIME EMPLOYEES COMPARED TO THE TOTAL HEADCOUNT

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
3.4%	21.2%	15.9%	3.5%	21.2%	16.0%	Technical staff	3.7%	21.5%	16.3%
0.6%	10.9%	5.2%	0.6%	11.3%	5.4%	Executive staff	0.7%	11.5%	5.6%
1.5%	17.1%	10.4%	1.6%	17.1%	10.4%	TOTAL	1.7%	17.2%	10.6%

414-A NUMBER OF EMPLOYEES WORKING FULL-TIME

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
6,259	12,014	18,273	6,134	11,949	18,083	Technical staff	5,802	11,537	17,339
12,505	9,034	21,539	12,933	9,531	22,464	Executive staff	12,890	9,713	22,603
18,764	21,048	39,812	19,067	21,480	40,547	TOTAL	18,692	21,250	39,942

415-A NUMBER OF EMPLOYEES WORKING PART-TIME DURING THE YEAR IN QUESTION

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
32	355	387	31	341	372	Technical staff	50	412	462
9	145	154	34	209	243	Executive staff	31	173	204
41	500	541	65	550	615	TOTAL	81	585	666

415-B NUMBER OF EMPLOYEES WORKING PART-TIME WHO RESUMED FULL-TIME EMPLOYMENT **DURING THE YEAR IN QUESTION**

	2010		2011					2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
20	297	317	21	269	290	Technical staff	18	323	341
7	116	123	17	107	124	Executive staff	9	125	134
27	413	440	38	376	414	TOTAL	27	448	475

415-C | EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK

EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK TO FACILITATE THE RELATIONSHIP BETWEEN EMPLOYEES' FAMILYAND PROFESSIONAL LIVES:

- Part time: the principal solutions offered are 50%, 60%, 80% and 90% of full-time employment. The organization of the working hours can be on a daily, weekly or annual basis.
- Flexible working hours: flexible working hours enable employees to manage their time in a way that strikes a better balance between their professional duties and private lives. This is achieved by allowing employees subject to collective work schedules to choose when they begin and when they end their working day provided, however, they respect a core period when they must be present at work. Compensatory time credit may also be provided for later use during the calendar year in question.
- **Flexitime:** all employees on unlimited-term contracts may benefit from variable work schedules that allow employees totake unpaid leave.
- The right to take leave of absence to take care of a sick child: authorization to take paid leave in the event of illness affecting one orseveral children is granted to the mother or father. BNP Paribas grants 3 additional days to the 3 days per sliding 12-month period allowed by the Collective Agreement governing the banking industry, and extends the age of the child (or children) from 14 to 15 years.

LOCAL SERVICES:

- Contribution of the company to the cost of childminding facilities for infants: the maximum daily allowance for childmind-ing fees that may be granted for all children up to the age of 10, is 5 euros.
- Family tax credit: the expenses incurred by the company are well above the ceiling for tax deductions.

416 NUMBER OF DAYS OF ANNUAL HOLIDAYS

27

26 days of annual holidays +1 additional day.

417 | PAID PUBLIC HOLIDAYS

2010	2011		2012
7	5	Mondays	7
7	7	Saturdays	8

ORGANIZATION OF WORKING HOURS 42 PER CATEGORY OF PERSONNEL

421 NUMBER OF EMPLOYEES ON FLEXIBLE WORKING HOURS

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
220	364	584	414	645	1,059	Technical staff	282	576	858
72	81	153	100	125	225	Executive staff	84	134	218
292	445	737	514	770	1,284	TOTAL	366	710	1,076

This indicator refers, for the most part, to employees working days.

421-A NUMBER OF EMPLOYEES WORKING NIGHTS

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
222	403	625	112	95	207	Technical staff	105	107	212
7	6	13	4	4	8	Executive staff	8	15	23
229	409	638	116	99	215	TOTAL	113	122	235

Working night between 9 pm and 6 am: Act of May 9, 2001, company agreement dated February 18, 2002.

The organization of work in cycles makes it impossible to distinguish between Flexible working hours and Night work: whenever there is nightwork, the employees are included in the 421-A indicator.

EXPENDITURE TO IMPROVE WORKING CONDITIONS

451 TOTAL EXPENDITURE (in millions of Euros)

2010	2011		2012
108.10	109.55	451 - Expenditure to improve working conditions	116.64

These sums represent expenditure devoted to the upgrading and reorganization of working areas andto the improvement of reception areas reserved for customers.



- 51 IN-SERVICE PROFESSIONAL TRAINING
- 52 TRAINING LEAVE
- 53 WORK-STUDY CONTRACTS

TRAINING

51 IN-SERVICE PROFESSIONAL TRAINING

511 PERCENTAGE OF TOTAL PAYROLL DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING

2010	2011		2012
3.80%	3.77%	As % of payroll	3.96%

Figure estimated for the reference year.

512 AMOUNT DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING (in millions of Euros)

2010	2011		2012
80.37	83.64	Expenditure on training	86.41

Figure estimated for the reference year.

513 NUMBER OF STAFF TRAINED

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
5,515	12,931	18,446	5,255	12,555	17,810	Technical staff	5,091	12,498	17,589
10,380	8,381	18,761	10,505	8,884	19,389	Executive staff	10,673	9,094	19,767
15,895	21,312	37,207	15,760	21,439	37,199	TOTAL	15,764	21,592	37,356

Individuals are counted once, even if they follow more than one training course.

REMINDER, NUMBER OF EMPLOYEES AT DEC. 31 OF THE PREVIOUS YEAR:

	2009			2010				2011	
Male	Female	Total	Male	Female	Total		Male	Female	Total
5,921	13,429	19,350	5,677	13,477	19,154	Technical staff	5,511	13,329	18,840
11,649	8,969	20,618	12,462	9,785	22,247	Executive staff	12,880	10,377	23,257
17,570	22,398	39,968	18,139	23,262	41,401	TOTAL	18,391	23,706	42,097

i.e. the number of employees liable to receive training during the following year.

% IN TERMS OF TOTAL TECHNICAL OR EXECUTIVE STAFF

2010			2011					2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
28.50	66.83	95.33	27.44	65.55	92.98	Technical staff	27.02	66.34	93.36
50.34	40.65	90.99	47.22	39.93	87.15	Executive staff	45.89	39.10	84.99
39.77	53.32	93.09	38.07	51.78	89.85	TOTAL	37.44	51.29	88.73

% in terms of total headcount technical or executive staff, male or female

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
93.14	96.29	95.33	92.57	93.16	92.98	Technical staff	92.38	93.77	93.36
89.11	93.44	90.99	84.30	90.79	87.15	Executive staff	82.86	87.64	84.99
90.47	95.15	93.09	86.88	92.16	89.85	TOTAL	85.71	91.08	88.73

513-A NUMBER OF BENEFICIARIES CLAIMING INDIVIDUAL TRAINING ENTITLEMENTS (DIF)

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
1,124	2,691	3,815	1,216	2,969	4,185	Technical staff	1,071	2,654	3,725
2,736	2,491	5,227	2,855	2,894	5,749	Executive staff	3,160	3,273	6,433
3,860	5,182	9,042	4,071	5,863	9,934	TOTAL	4,231	5,927	10,158

514 NUMBER OF HOURS OF TRAINING BY LEVEL

2010			2011					2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
216,391	449,958	666,349	198,330	426,532	624,862	Technical staff	179,988	381,180	561,168
383,354	343,620	726,975	381,028	361,765	742,793	Executive staff	316,821	302,143	618,964
599,745	793,578	1,393,323	579,358	788,297	1,367,655	TOTAL	496,809	683,323	1,180,132

514-A NUMBER OF HOURS OF TRAINING BY LEVEL DIF

2010			2011					2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
29,237	68,535	97,772	30,964	74,597	105,561	Technical staff	37,723	67,511	100,234
60,019	55,022	115,041	60,602	64,308	124,910	Executive staff	60,208	63,827	124,035
89,256	123,557	212,813	91,566	138,905	230,471	TOTAL	92,931	131,338	224,269

515-1 NUMBER OF HOURS OF TRAINING PER COMPETENCE

2010			200	11
houre	Number of training sessions		Number of hours	Number of training sessions
		BUSINESS LINE TRAINING COURSES		
83,013	18,656	Insurance	61,449	6,370
11,025	850	Internal Audit and Control	12,143	1,256
2,899	385	Communications and advertising	3,343	396
18,950	1,221	Bookkeeping - Management Control	20,605	1,725
89,825	3,434	Consultancy Services - Wealth Management	95,958	4,442
4,074	200	Corporate Finance	3,417	118
28,660	2,557	Loans and Financing	45,964	5,827
1,746	137	Asset Management	1,701	183
12,412	860	Real Estate	16,336	2,189
35,391	3,523	Information Systems	33,324	5,081
9,996	1,596	Legal and Tax Affairs	9,666	1,338
4,007	2,212	Logistics	1,246	675
12,995	856	Capital Markets	16,712	966
351,410	29,790	Financial Markets	301,744	33,670
259,105	29,433	Banking Products and Services	215,780	22,06
17,750	2,012	Human Resources	26,360	3,481
26,594	6,720	Risk Management	32,325	7,360
4	1	Stocks and shares - Securities services	144	10
969,855	104,443	Total	898,217	97,159
		CROSS-FUNCTIONAL TRAINING COURSES		
17,076	1,813	Office Automation - NICT	16,338	1,818
75,742	9,153	Professional Development	89,185	12,33
55,982	23,179	Ethics - Deontology	56,026	23,26
11,889 7,848	2,086 464	Management - Organization Induction - Support	12,537 2,783	1,19 28
56,338	3,955	Languages	68,451	4,43
50,472	2,535	Management - Organization	66,959	7,01
4,668	1,003	Quality	3,430	691
8,729	1,111	First aid	8,790	1,10
31,982	27,578	Safety of Individuals and Property	30,976	26,34
320,725	72,877	Total	355,475	78,48
		CORPORATE TRAINING COURSES		
37,428	2,487	Integration	40,429	2,503
1,802	71	Corporate Management	1,500	4:
100,562	3,582	Training leading to a banking qualification	108,539	4,69
139,791	6,140	Total	150,468	7,24
1,430,371	183,460	TOTAL	1,404,157	182,885
			203	11
2010			20.	LI

515-1 | NEW LEARNING AREAS AND CATEGORIES

20	10	20	11		20	12
Number of hours	Number of training sessions	Number of hours	Number of training sessions		Number of hours	Number of training sessions
				CULTURE AND KNOWLEDGE OF THE GROUP AND ITS ENTITIES		
-	-	-	-	Quality	3,394	186
-	-	-	-	Group knowledge and Induction	24,074	1,344
-	-	-	-	Strategy and Ethics General Orientation	26,280	6,261
-	-	-	-	Security	34,496	24,082
-	-	-	-	Total	88,243	31,873
				BUSINESS LINES TECHNICAL TRAINING		
-	-	-	-	Marketing and Sales Techniques	228,810	13,219
_	-	-	-	Banking diplomas	82,720	1,073
-	-	-	-	Financial Products and Services	204,555	11,522
-	-	-	-	Securities Services	281	53
-	-	-	-	Insurance	63,658	4,839
-	-	-	-	Corporate Finance	770	78
-	-	-	-	Credit and Finance	43,839	2,663
-	-	-	-	Advisory Service - Wealth Management	100,332	3,016
-	-	-	-	Asset Management	1,189	99
-	-	-	-	Real Estate	10,504	792
-	-	-	-	Capital Markets	7,075	541
-	-	-	-	Total	743,735	37,895
				BUSINESS SUPPORT FUNCTIONS TECHNICAL TRAINING		
-	-	-	-	Legal and Tax Affairs	9,710	1,034
-	-	-	-	Human Resources	19,426	2,461
-	-	-	-	IΤ	29,792	3,823
-	-	-	-	Back Offices	3,194	543
-	-	-	-	Accounting, Finance and Management Control	17,497	1,146
-	-	-	-	Procurement and Logistics	642	72
-	-	-	-	Internal Audit and Control	5,970	527
-	-	-	-	Communication	1,328	138
-	-	-	-	Total	87,560	9,744
				RISKS		
-	-	-	-	Risk Essentials	6,584	1,901
-	-	-	-	Insurance Risk	270	33
-	-	-	-	Market Risk and Liquidity Risk	885	108
-	-	-	-	Credit Risk and Counterpart Risk	15,087	1,484
-	-	-	-	Compliance Risk / Reputation Risk	50,436	19,518
-	-	-	-	Operational Risk	6,518	2,291
-	-	-	-	Total	79,780	25,335

515-1 NEW LEARNING AREAS AND CATEGORIES

203	10	20:	11		20	12
Number of hours	Number of training sessions	Number of hours	Number of training sessions		Number of hours	Number of training sessions
				INDIVIDUAL COMPETENCIES		
-	-	-	-	Personal Development	62,863	5,929
-	-	-	-	Project Management and Organization	18,832	1,466
-	-	-	-	Languages	57,801	3,076
-	-	-	-	Career Support	3,156	162
-	-	-	-	IT Tools and NTIC	9,457	1,363
-	-	-	-	First Aid	7,033	789
-	-	-	-	Total	159,142	12,785
				MANAGEMENT		
-	-	-	-	Leadership	1,080	109
-	-	-	-	Performance Management	5,881	432
-	-	-	-	Team Management	36,486	2,354
-	-	-	-	Management Values and Principles	7,574	301
-	-	-	-	Total	51,020	3,196
-	-	-	-	UNKNOWN VALUE	4,466	1,828
1,430,371	183,460	1,404,157	182,885	TOTAL	1,213,947	122,656
203	10	20:	11		20	12
37,04	48	36,5	02	Of which total of non-chargeable hours in accordance with the tax declaration	33,8	814

515-2 | (HISTORICAL DATA) NUMBER OF HOURS BY TYPE OF TRAINING

2010		2011
1,236,742	In-class training	1,207,888
21,299	Residential in-class training	20,976
123,957	On-site training	114,400
632	Multimedia	1,267
10,693	E-learning	23,125
1,393,323	TOTAL	1,367,655

515-2 | (CURRENT DATA) NUMBER OF HOURS BY TYPE OF TRAINING

2010	2011		2012
-	-	Classroom training sessions	1,053,419
-	-	On-the-job training	89,859
-	-	Open distance learning	36,855
-	-	TOTAL	1,180,133

52 TRAINING LEAVE

521 NUMBER OF EMPLOYEES BENEFITING REMUNERATED OR PARTLY REMUNERATED TRAINING LEAVE

	2010			2011				2012	
Male	Female	Total	Male	Female	Total		Male	Female	Total
7	16	23	4	15	19	Remunerated	1	8	9
8	12	20	9	11	20	Partly remunerated	6	9	15
15	28	43	13	26	39	TOTAL	7	17	24

522 NUMBER OF EMPLOYEES BENEFITING NOT REMUNERATED TRAINING LEAVE

2010			2011			2012		
Male	Female	Total	Male Female Total		Male	Female	Total	
8	7	15	2	7	9	5	8	13

523 NUMBER OF EMPLOYEES REFUSED TRAINING LEAVE

2010				2011		2012		
Male	Female	Total	Male Female Total		Male	Female	Total	
0	0	0	1	0	1	0	0	0

In 2011, the request did not comply with regulations.

53 WORK-STUDY CONTRACTS

531 NUMBER OF APPRENTICESHIP AND OTHER WORK-STUDY CONTRACTS

2010			2011				2012	
Female	Total	Male	Female	Total		Male	Female	Total
364	602	312	450	762	Apprenticeship	343	491	834
474	757	250	452	702	Other work-study contracts	236	394	630
838	1,359	562	902	1,464	TOTAL	579	885	1,464
	Female 364 474	Female Total 364 602 474 757	Female Total Male 364 602 312 474 757 250	Female Total Male Female 364 602 312 450 474 757 250 452	Female Total Male Female Total 364 602 312 450 762 474 757 250 452 702	Female Total Male Female Total 364 602 312 450 762 Apprenticeship 474 757 250 452 702 Other work-study contracts	Female Total Male Female Total Male 364 602 312 450 762 Apprenticeship 343 474 757 250 452 702 Other work-study contracts 236	Female Total Male Female Total Male Female 364 602 312 450 762 Apprenticeship 343 491 474 757 250 452 702 Other work-study contracts 236 394



- **61 EMPLOYEE REPRESENTATIVES**
- **62 EMPLOYEE COMMUNICATIONS**
- 63 **DISPUTES**

PROFESSIONAL RELATIONS

61 EMPLOYEE REPRESENTATIVES

611 | PARTICIPATION IN EMPLOYEE REPRESENTATIVE ELECTIONS

20	2010 2011			20	12	
Number registered	As % of voters	Number registered	As % of voters	BODY OF ELECTORS	Number registered	As % of voters
-	-	-	-	Technical staff	-	-
-	-	-	-	Executive staff	-	-

No elections in 2010, 2011 and 2012.

611 | PARTICIPATION IN WORK COUNCIL ELECTIONS

2010 2011		2010 2011			20	12
Number registered	As % of voters	Number registered	As % of voters	BODY OF ELECTORS	Number registered	As % of voters
-	-	-	-	Technical staff	-	-
-	-	-	-	Executive staff	-	-

No elections in 2011 and 2012.

612 TOTAL NUMBER OF HOURS ALLOWED FOR EMPLOYEE REPRESENTATION ACTIVITIES

All employee representation in the Bank is decentralized at the level of each group of branches or group of sales support centres, each business centre and each provincial Client Relations Centre platform.

In addition, the representative Trade Union Organizations appoint, in accordance with the law and the Collective Agreement, union representatives among the employee representatives and among the Works Councils, as well as union representatives in each of the different Entities of the Bank.

The total number of hours allowed for employee representation in all these bodies amounted to approximately 535,322 hours in 2012, excluding meetings with Management or committee meetings.

613 NUMBER OF MEETINGS WITH THE EMPLOYEES' REPRESENTATIVES DURING THE YEAR IN QUESTION

2010	2011		2012
1,255	1,247	Staff Representatives	1,240
683	689	снѕст	625
141	132	Works Councils	125
84	97	Specialized Committees	79
54	72	Union Delegates	61

614 DATES AND SUBJECT OF AGREEMENTS SIGNED IN THE COMPANY DURING THE YEAR

SALARIES - PROFESSIONAL EQUALITY BETWEEN MEN AND WOMEN / ADDITIONAL PROFIT-SHARING PAYMENTS

- November 8, 2012 : 2013 wage agreement.
- November 16, 2012 : Agreement on conditions governing the distribution of additional profit-sharing paid with respect to 2011.

EMPLOYEE REPRESENTATIVE BODIES - SOCIAL DIALOGUE

- April 23, 2012 : Agreement on conditions governing negotiations at Group level in France.
- October 2, 2012 : Agreement on the extension of mandates of staff representatives from the different entities and members of the Central Works Council of BNP Paribas SA.
- October 4, 2012 : Agreement on additional communications resources allocated to the trade union organizations of BNP Paribas SA.
- November 23, 2012 : Company-wide agreement concerning the entities of BNP Paribas SA for the election in 2013 of shop stewards and staff representatives as members of the different Works Councils.

DIVERSITY

- July 9, 2012: 2013-2015 three-year agreement signed by BNP Paribas SA in favor of the employment of older workers.

WORKING TIME

- April 23, 2012: Agreement on specific constraints related to working for BNP Paribas SA.

615 NUMBER OF EMPLOYEES BENEFITING FROM LEAVE OF ABSENCE FOR UNION-ORGANIZED TRAINING

2010	2011	2012
568	649	666

62 EMPLOYEE COMMUNICATIONS

622 | INDUCTION PROCEDURE

- The new recruit is welcomed by a member of the Senior Management team of his or her entity and then by the immediate head of the department to which the recruit is appointed.
- The welcoming HR department:
- 1) Presents to the new recruit the conditions governing subscription to the BNP Paribas complementary health insurance.
- 2) Informs the new recruit of the position of the induction booklet on the B2E Group intranet covering the following topics:
- Professional appraisals,
- Professional mobility,
- Training opportunities,
- Remuneration,
- Profit-sharing and incentive schemes,
- Employee savings schemes,
- Working hours and holidays,
- Welfare and complementary health insurance,
- Practical information (the social activities of the Works Council, the advantages related to banking operations, the A.S.C...),
- The presentation of the Group's intranet site Echo'Net.
- 3) Gives the employee explanations about:
- The INCA tool: management of paid holidays,
- The SITADIN tool: updating of personal details, certificate requests, acquisition of flexible working hours, using the Group's intranet site Echo'Net.
- **4)** Informs the employee about the existence of the Annual Report, the Collective Labour Agreement and Company Rules & Regulations including the code of ethics accessible on the Group's intranet site -Echo'Net.
- 5) Informs the employee about the organization of the professional appraisal, whose guide can be obtained from the Group's intranet site Echo'Net.

623 INFORMATION PROCEDURES

- Ambition, the magazine devoted to BNP Paribas Group employees,
- Starlight, the Group's video news programme,
- Flash Groupe, the Group's in-house newsletter,
- Echo'Net, the Group's intranet,
- Point Com Un, the information environment of the French Retail Banking division,
- Finance, the journal of the CIB division,
- Magazine itp: the magazine devoted to Information Technology & Processes
- Investment Solutions network, the newsletter devoted to IS division employees,
- Inside, the Retail Banking newsletter,
- Webzines published by the different core businesses, etc.

Information is also circulated within the BNP Paribas Group through the organization of meetings, the publication of memos, circulars, procedures, etc.

There also exist a large number of news and communication media within BNP Paribas SA, in the divisions, core business lines, and functions.

Finally, the development of social networks within the company reflects the emergence of a new way to exchange information and to work more horizontally across divisions and departments.

■ Internal communications, a vector for staff cohesion

Internal communications have focused on information sharing, interaction between employees, and potential synergies generated between core business lines.

Through the various internal communications media made available to all employees - Ambition (a quarterly magazine), Starlight (a monthly WebTV channel), Echo'Net, Key News of the Week (Essentiels de la semaine) – employees have been made more fully aware of changes in the Group (whose workforce has leapt from 80,000 to 190,000 employees in the space of ten years), the new regulations governing international finance, the major projects launched and the strategy pursued by the Group. One of the objectives adopted by the Internal Communications Department was also to restore employees' confidence and to strengthen their pride in working for a socially responsible Group at the service of the real economy.

2012 was also marked by the organization of discussions between employees and the members of the senior management team: employees had the opportunity to put their questions to members of the Executive Committee (COMEX TDP breakfasts).

The Group managerial communications initiative: measures taken to encourage managers to share information with their teams (communication kit devoted to the Group's results).

Information about the economic crisis: designed to reassure employees about the strength of BNP Paribas and the company's fundamentals (economic news section - Espace Actualités économiques - accessible to employees on the intranet).

Considerable communications effort devoted to the merger of TEB and Fortis in Turkey (Starlight and Ambition are also available in Turkish).

624 | INDIVIDUAL INTERVIEWS

All employees attend an appraisal interview at least once every two years (every year for executive staff and team managers).

These interviews follow a written appraisal procedure that is identical for all employees.

The procedure was first introduced in 2006. .

63 DISPUTES

2010	2011		2012
		631 - Number of appeals to extrajudicial arbitration systems	
1	0	to the Bank's "appeal formation" Joint Commission	6
3	3	to the Joint Commission for Disciplinary Action	10
46	34	632 - Number of legal proceedings	36
1	1	633 - Number of formal notices and reports received from the Labour inspectorate	1



71 - SOCIAL AND CULTURAL ACTIVITIES

72 - OTHER WELFARE CONTRIBUTIONS

OTHER WELFARE FACILITIES PROVIDED BY THE COMPANY

71 SOCIAL AND CULTURAL ACTIVITIES (in millions of Euros)

711 | EXPENSES INCURRED DIRECTLY BY THE HEAD OFFICE

2010	2011		2012
9.85	12.30	Restaurants	12.27
9.52	10.30	Transports	10.64
2.29	2.09	Medical expenses (Paris and the Provinces)	1.05
7.93	7.47	Family benefits	7.41
1.23	1.19	Miscellaneous benefits	1.19
30.83	33.35	TOTAL	32.56

712 | PAYMENTS MADE TO THE CENTRAL WORKS COUNCIL (in millions of Euros)

2010	2011		2012	
24.72	24.93	Contribution to midday meal expenses	27.99	
		Family welfare		
2.64	3.15	Contribution to childminding fees	3.85	
0.06	0.05	Miscellaneous aid	0.05	
2.71	3.20	TOTAL	3.90	
Leisure activities				
16.79	16.79	Summer camp and contribution to employees' holidays	17.47	
2.30	2.36	A.S.C.	2.40	
0.34	0.34	Miscellaneous	0.34	
19.42	19.48	TOTAL	20.20	
12.75	13.33	Locally based activities	13.76	
Miscellaneous				
1.38	1.51	Administrative costs	1.37	
0.64	0.69	Investments	0.59	
2.02	2.20	TOTAL	1.96	
61.61	63.15	GRAND TOTAL	67.81	

Estimate of spending for the reference year.

TOTAL WELFARE BUDGET (in millions of Euros)

2010	2011		2012
30.83	33.35	Budget allocated by Senior Management	32.56
61.61	63.15	Budget allocated to the Central Works Council*	67.81
92.44	96.50	TOTAL	100.37

 $[\]boldsymbol{\ast}$ Estimate of spending for the reference year.

72 OTHER WELFARE CONTRIBUTIONS

■ BNP PARIBAS FRIENDLY SOCIETY

The BNP Paribas complementary health insurance reimburses the health expenses incurred by all BNP Paribas SA employees and, on a voluntary basis, the health expenses of their spouses and children, and retired persons.

In 2012, the employer's contribution amounted to €16.22m.

■ PRÉVOYANCE FLEXIBLE

Prévoyance Flexible (Flexible Welfare) is the welfare scheme covering employees against the risks of death, disability and incapacity liable to arise during both their private and professional lives. The contract is offered on an optional basis to employees on unpaid leave (risk of death and disability).

For the 2012 financial year, the employer's contribution amounted to €18.42m.

■ PERE BNP PARIBAS CONTRACT

The PERE BNP PARIBAS contract is a compulsory, company-level pension scheme over and above the complementary pension fund, set up by company agreement, in favour of all employees of BNP Paribas SA.

It is funded by contributions paid by the company fixed at 1% of the annual salary capped at 110% of the upper salary limit at which social security contributions are paid. Employees may add to the employer's contributions by making voluntary additional payments.

In 2012, payments made by the company amounted to €14.67m.

SOME DEFINITIONS:

PTC Permanent employees with unlimited term contracts.

FTC BNP Paribas employees with fixed-term contracts.

Local An employee working in his/her home company and paid by the latter.

Is considered local any employee that is not expatriate, seconded or on loan.

On Loan The employee is lent for a short period (three years maximum).

He/she keeps his/her employment contract with the home company, who pays

him/her and charges the corresponding expenses to the host company.

Seconded The employee is seconded for at least three years. During this period the

contract with the home company is suspended.

Expatriate The employee is transferred to a country different from that of the home

company for a minimum of 3 years. The employment contract in the home company is suspended. An expatriate is paid by the host company and

included in the latter's headcount.

Trainee-Apprentice A training/apprenticeship agreement must have been signed between

BNP Paribas and the student's school or university.



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