SOCIAL AUDIT AND REPORT ON "EQUAL OPPORTUNITIES BETWEEN MALE AND FEMALE EMPLOYEES"

2003

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SOME DEF	
SOME DEF PTC	Permanent employees with unlimited term contracts
FTC	BNP Paribas employees with fixed-term contracts
Local	An employee working in his/her home company and paid by the latter. Is considered
On Loan	employee that is not expatriate, seconded or on loan. The employee is lent for a short period (three years maximum). He/she keeps his/her
Un Ludii	employment contract with the home company, who pays him/her and charges the corr
	expenses to the host company.
Seconded	The employee is seconded for at least three years. During this period the contract wit
On Tempo	company is suspended. rary The employee is transferred for a short period which cannot exceed six months.
Assignmen	
	in its headcount.
	The employee is transferred to a country different from that of the home company for
Expatriate	
Expatriate	of 3 years. The employment contract in the home company is suspended. An expatria
Expatriate Trainee-	

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# EMPLOYMENT

11 - Headcount	4/7
	7
12 - Non-BNP Paribas employees	E CALLAR
13 - Recruitment during the year	8
14 - Employees leaving the company	8/9
15 - Career development	9
17 - Disabled people	9
18 - Absenteeism	10
19-A - Leaves —	10



## 11 - Headcount

#### 111 - TOTAL HEADCOUNT AT DECEMBER $31^{ST}$ (one for one)

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
9 820	16 424	26 244	9 294	16 393	25 687	- TECHNICAL STAFF	8 702	15 962	24 664
37.4%	62.6%	100.0%	36.2%	63.8%	100.0%	% Technical staff	35.3%	64.7%	100.0%
8 407	4 339	12 746	9 1 7 6	5 107	14 283	- EXECUTIVE STAFF	9 407	5 498	14 905
66.0%	34.0%	100.0%	64.2%	35.8%	100.0%	% Executive staff	63.1%	36.9%	100.0%
18 227	20 763	38 990	18 470	21 500	39 970	TOTAL	18 109	21 460	39 569
46.7%	53.3%	100.0%	46.2%	53.8%	100.0%	% Total	45.8%	54.2%	100.0%

Reminder: the personnel of BPSS, included at 31/12/2000, were removed at the end of the first half of 2001 (949 employees).

The BPSS staff changes in the first half of 2001 are included in the relevant indicators.

#### 111 b - TOTAL HEADCOUNT AT DECEMBER 31<sup>ST</sup> (proportional) \*

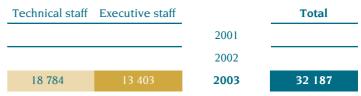
	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
9 717	15 180	24 897	9 187	15 170	24 357	TECHNICAL STAFF	8 607	14 828	23 435
8 384	4 237	12 621	9 152	4 988	14 140	EXECUTIVE STAFF	9 387	5 368	14 755
18 101	19 417	37 518	18 339	20 158	38 497	TOTAL	17 994	20 196	38 190

\* The proportional headcount: each full-time employee is counted for 1 and each part-time employee in proportion to their working hours (e.g.: 0.8 for 4/5 of a full-time position, 0.6 for 3/5 full-time).

#### 111 c - EMPLOYEES ON SECONDMENT

	IN METROPOLITAN FRANCE	IN EXTERNAL NETWORKS	
Ī	475	831	2001
	56	905	2002
	69	863	2003

#### 112 - PERMANENT STAFF\*



\* New indicator, background not reconstituted.

#### 113 - NUMBER OF EMPLOYEES WITH A FIXED-TERM CONTRACT

#### AT DECEMBER 31<sup>ST</sup> (one for one)

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
200	449	649	80	237	317	TECHNICAL STAFF	127	307	434
11	15	26	17	12	29	EXECUTIVE STAFF	12	17	29
211	464	675	97	249	346	TOTAL	139	324	463

#### 114 - AVERAGE MONTHLY HEADCOUNT (one for one)

(monthly headcount obtained by adding together the number of employees at the end of each month and dividing the total by 12)

Technical staff	Executive staff	_	Total
26 547	12 275	2001	38 822
26 084	13 873	2002	39 957
24 996	14 653	2003	39 649



#### 115/116 - BREAKDOWN OF TOTAL HEADCOUNT BY GENDER AND

BY AGE AT DECEMBER 31<sup>ST</sup> (one for one)

2001		2002		2003
M %* F %*	<b>Total %*</b> M %*	F %* Total %	%* UNDER 25	M %* F %* Total %*
350 3.6 1 004 6.1	<b>1 354 5.2</b> 438 4.7	1 240 7.6 <b>1 678 6</b>	5 Technical staff	457 5.3 1 421 8.9 <b>1 878 7.6</b>
164 2.0 301 6.9	<b>465 3.6</b> 156 1.7		B.1 Executive staff	121 1.3 205 3.7 <b>326 2.2</b>
514 2.8 1 305 6.3	1 819 4.7 594 3.2	1 532 7.1 2 126 5	5.3 TOTAL	578 3.2 1 626 7.6 2 204 5.6
		·	25 TO 29	
459 4.7 946 5.8	<b>1 405 5.4</b> 550 5.9	1 130 6.9 <b>1 680 6</b>	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	612 7.0 1 373 8.6 <b>1 985 8.0</b>
1 035 12.3 909 20.9	<b>1 944 15.3</b> 1 173 12.8	1 160 22.7 <b>2 333 16</b>		1 138 12.1 1 216 22.1 <b>2 354 15.8</b>
<b>1 494 8.2 1 855 8.9</b>		2 290 10.7 4 013 10		<b>1 750</b> 9.7 <b>2 589</b> 12.1 <b>4 339</b> 11.0
		1	30 TO 34	
576 5.9 1 153 7.0	<b>1 729 6.6</b> 469 5.0	1 103 6.7 <b>1 572 6</b>		412 4.7 999 6.3 <b>1 411 5.7</b>
813 9.7 646 14.9	<b>1 459 11.4</b> 1 076 11.7	795 15.6 <b>1 871 13</b>		1 228 13.1 962 17.5 <b>2 190 14.7</b>
1 389 7.6   1 799 8.7	3 188 8.2 1 545 8.4	1 898 8.8 3 443 8	B.6 TOTAL	1 640 9.1 1 961 9.1 3 601 9.1
			35 TO 39	
887 9.0 1 902 11.6	<b>2 789 10.6</b> 684 7.4	1 642 10.0 <b>2 326 9</b>	0.1 Technical staff	<b>5</b> 73 6.6 1 327 8.3 <b>1 900 7.7</b>
936 11.1 587 13.5	<b>1 523 11.9</b> 1 022 11.1	696 13.6 <b>1 718 12</b>	2.0 Executive staff	1 065 11.3 722 13.1 <b>1 787 12.0</b>
1 823 10.0 2 489 12.0	4 312 11.1 1 706 9.2	2 338 10.9 4 044 10	0.1 TOTAL	<b>1 638 9.0 2 049 9.5 3 687 9.3</b>
			40 TO 44	
1 815 18.5 2 510 15.3	<b>4 325 16.5</b> 1 570 16.9	2 394 14.6 <b>3 964 15</b>	1	1 301 15.0 2 395 15.0 <b>3 696 15.0</b>
958 11.4 426 9.8	<b>1 384 10.9</b> 1 080 11.8	509 10.0 1 589 11		1 141 12.1 595 10.8 <b>1 736 11.6</b>
2 773 15.2 2 936 14.1	5 709 14.6 2 650 14.3	2 903 13.5 5 553 13	.9 TOTAL	2 442 13.5 2 990 13.9 5 432 13.7
1 1		I	'	
			45 TO 49	
2 613 26.6 4 187 25.5	<b>6 800 25.9</b> 2 311 24.9	3 815 23.3 6 126 23		1 995 22.9 3 258 20.4 <b>5 253 21.3</b>
1 505 17.9 593 13.7	<b>2 098 16.5</b> 1 517 16.5	620 12.1 <b>2 137 15</b>		1 474 15.7 653 11.9 <b>2 127 14.3</b>
4 118 22.6 4 780 23.0	8 898 22.8 3 828 20.7	4 435 20.6 8 263 20	0.7 TOTAL	3 469 19.2         3 911 18.2         7 380 18.7
			50 TO 54	
2 393 24.4 3 737 22.8	<b>6 130 23.4</b> 2 474 26.6	3 733 22.8 <b>6 207 24</b>	1.2 Technical staff	2 461 28.3 3 755 23.5 6 216 25.2
1 960 23.3 631 14.5	<b>2 591 20.3</b> 2 007 21.9	701 13.7 <b>2 708 19</b>	<b>0.0</b> Executive staff	1 979 21.0 760 13.8 <b>2 739 18.4</b>
4 353 23.9 4 368 21.0	8 721 22.4 4 481 24.3	4 434 20.6 8 915 22	2.3 TOTAL	4 440 24.5         4 515 21.0         8 955 22.6
			55 AND OVER	
727 7.4 985 6.0	<b>1 712 6.5</b> 798 8.6	1 336 8.1 <b>2 134 8</b>	3.3 Technical staff	891 10.2 1 434 9.0 <b>2 325 9.4</b>
1 036 12.3 246 5.7	<b>1 282 10.1</b> 1 145 12.5	334 6.5 <b>1 479 10</b>		1 261 13.4 385 7.0 <b>1 646 11.0</b>
1 763 9.7 1 231 5.9	2 994 7.7 1 943 10.5		2.0 TOTAL	<b>2 152 11.9 1 819 8.5 3 971 10.0</b>
18 227 100 20 763 100	38 990 100 18 470 100	21 500 100 <mark> 39 970  </mark> [	00 GLOBAL	18 109 100 21 460 100 39 569 100

\* The percentages are based on the Male or Female headcount in each category, and the percentages of the "**Total**" lines are calculated on the basis of the number of Male or Female employees as a whole.



#### 115/117 - BREAKDOWN OF HEADCOUNT BY GENDER AND BY LENGTH OF SERVICE AT DECEMBER 31<sup>ST</sup> (one for one)

2001		2002		2003			
M %* F %* Total	%* M %*	F %* <b>Total</b>	%* LESS THAN 5 YEARS	M %* F %* Total %*			
837 8.5 1 961 11.9 <b>2 798</b>		2 554 15.6 <b>3 617 1</b>		1 150 13.2 2 932 18.4 <b>4 082 16.6</b>			
2 080 24.7 1 743 40.2 <b>3 823</b>	<b>30.0</b> 2 463 26.8	2 114 41.4 <b>4 577</b> 3	<b>32.0</b> Executive staff	2 443 26.0 2 120 38.6 <b>4 563 30.6</b>			
2 917 16.0 3 704 17.8 6 621	17.0 3 526 19.1	4 668 21.7 8 194 2	20.5 TOTAL	<b>3 593 19.8 5 052 23.5 8 645 21.8</b>			
			5 TO 9 YEARS				
365         3.7         655         4.0         1         020           459         5         4         202         0			2.9 Technical staff	229 2.6 551 3.5 <b>780 3.2</b>			
458 5.4 383 8.8 <b>841</b>		502 9.8 <b>1 092</b>	<b>7.6</b> Executive staff	807 8.6 665 12.1 <b>1 472 9.9</b>			
823 4.5 1 038 5.0 1 861	4.8 827 4.5	1 012 4.7 1 839	4.6 TOTAL	1 036 5.7 1 216 5.7 2 252 5.7			
			10 TO 14 YEARS				
606 6.2 1 280 7.8 <b>1 886</b>	<b>7.2</b> 607 6.5	1 287 7.9 <b>1 894</b>	7.4 Technical staff	577 6.6 1 227 7.7 <b>1 804 7.3</b>			
669 8.0 481 11.1 <b>1 150</b>	<b>9.0</b> 709 7.7	498 9.8 <b>1 207</b>	8.5 Executive staff	723 7.7 515 9.4 <b>1 238 8.3</b>			
1 275 7.0 1 761 8.5 3 036	7.8 1 316 7.1	1 785 8.3 3 101	7.8 TOTAL	1 300 7.2 1 742 8.1 3 042 7.7			
1 283 13.1 2 187 13.3 <b>3 470</b>	<b>13.2</b> 727 7.8	1 464 8.9 <b>2 191</b>	15 TO 19 YEARS8.5Technical staff	478 5.5 1 094 6.9 <b>1 572 6.4</b>			
682         8.1         341         7.9         1         023		337 6.6 <b>990</b>	<b>6.9</b> Executive staff	630 6.7 396 7.2 <b>1026 6.9</b>			
<b>1 965 10.8 2 528 12.2 4 493</b>		<b>1 801 8.4 3 181</b>	8.0 TOTAL	<b>1 108 6.1 1 490 6.9 2 598 6.6</b>			
	1.5		TOTAL				
			20 TO 24 YEARS				
1 603 16.3 2 272 13.8 <b>3 875</b>		2 597 15.8 <b>4 300 1</b>	16.7 Technical staff	1 484 17.1 2 492 15.6 <b>3 976 16.1</b>			
693 8.2 228 5.3 <b>921</b>	<b>7.2</b> 863 9.4	369 7.2 <b>1 232</b>	8.6 Executive staff	899 9.6 434 7.9 <b>1 333 8.9</b>			
2 296 12.6 2 500 12.0 4 796	12.3 2 566 13.9	2 966 13.8 5 532 1	13.8 TOTAL	2 383 13.2 2 926 13.6 5 309 13.4			
			25 TO 29 YEARS				
2 798 28.5 4 318 26.3 <b>7 116</b>	<b>27.1</b> 2 324 25.0	3 736 22.8 6 060 2		1 874 21.5 3 024 18.9 <b>4 898 19.9</b>			
1 806 21.5 549 12.7 <b>2 355</b>		529 10.4 <b>2 117 1</b>		1 343 14.3 458 8.3 <b>1 801 12.1</b>			
4 604 25.3 4 867 23.4 9 471			Encourine Stan	3 217 17.8 3 482 16.2 6 699 16.9			
1 I I			<b>30 YEARS AND OVER</b>				
2 328 23.7 3 751 22.8 <b>6 079</b>		4 245 25.9 <b>6 878 2</b>		<b>2</b> 910 33.4 4 642 29.1 <b>7 552 30.6</b>			
2 019 24.0 614 14.2 <b>2 633</b>		758 14.8 <b>3 068</b> 2		2 562 27.2 910 16.6 <b>3 472 23.3</b>			
4 347 23.8 4 365 21.0 8 712	22.3 4 943 26.8	5 003 23.3 9 946 2	24.9 TOTAL	5 472 30.2       5 552 25.9       11 024 27.9			
18 227 100 20 763 100 38 990	100 18 470 100	21 500 100 39 970	100 GLOBAL	18 109 100 21 460 100 39 569 100			

\* The percentages are based on the Male or Female headcount in each category, and the percentages of the "**Total**" lines are calculated on the basis of the number of Male or Female employees as a whole.

#### 115/118 - BREAKDOWN OF HEADCOUNT BY GENDER AND BY NATIONALITY AT DECEMBER 31<sup>ST</sup> (one for one)

	Technical staff				Executi	ve staff		Total						
Fre	nch	Fore	eign	Fre	nch	For	eign			French			Foreign	
Μ	F	Μ	F	М	F	Μ	F		Μ	F	M&F	Μ	F	M&F
9 784	16 351	36	73	8 238	4 212	169	127	2001	18 022	20 563	38 585	205	200	405
9 254	16 301	40	92	8 975	4 971	201	136	2002	18 229	21 272	39 501	241	228	469
8 658	15 866	44	96	9 208	5 366	199	132	2003	17 866	21 232	39 098	243	228	471



## 115/119 - BREAKDOWN OF HEADCOUNT BY GENDER AND BY QUALIFICATION LEVEL AT DECEMBER 31<sup>ST</sup> (one for one)

	DLCLI		(one jor on	e)					
	2	.001		200	)2			2003	
Male <b>9 820</b>	Female 16 424	Total 26 244	Male 9 294	Female 16 393	Total 25 687	Technical staff	Male <b>8 702</b>	Female 15 962	Total 24 664
3	3	6	/2/4	2	27 007	A	- 0102	17 702	0
261	435	696	225	337	562	В	171	250	421
1 349	3 534	4 883	1 237	3 221	4 458	C	1 157	3 028	4 185
1 771	4 625	6 396	1 743	4 663	6 406	D	1 681	4 591	6 272
1 651	3 137	4 788	1 548	3 229	4 777	E	1 441	3 126	4 567
1 564	2 081	3 645	1 540	2 219	3 730	F	1 471	2 309	3 780
3 221	2 609	5 830	3 030	2 722	5 752	G	2 781	2 509	5 439
		67.3			64.3	Percentage of technical staff in the total headcount			62.3
8 407	4 339	12 746	9 1 7 6	5 107	14 283	Executive staff	9 407	5 498	14 905
2 870	2 016	4 886	3 273	2 475	5 748	Н	3 444	2 732	6 1 7 6
2 463	1 291	3 754	2 529	1 363	3 892	Ι	2 532	1 397	3 929
1 382	588	1 970	1 521	733	2 254	J	1 583	794	2 377
734	266	1 000	824	316	1 1 4 0	К	822	329	1 151
958	178	1 136	1 029	220	1 249	НС	1 026	246	1 272
		32.7			35.7	Percentage of executive staff in the total headcount			37.7
18 227	20 763	38 990	18 470	21 500	39 970	TOTAL	18 109	21 460	39 569

## 12 - Non-BNP Paribas employees

#### 121 - NUMBER OF EMPLOYEES

BELONGING TO A SUBCONTRACTOR

(in equivalent man-months)\* 1 2002

2001

#### 124 - AVERAGE DURATION OF TEMPORARY WORK CONTRACTS

(in number of days)

	2003	2001	2002	2003	
	2 611.7	22	43	30	
reconstituted The figures or	a those of the CE(				

\* New indicator, background not reconstituted. The figures are those of the CECP.

#### 122 - NUMBER OF INTERNS

(schools, universities...)

2001	2002
1 198	2 1 2 9

#### 123 - AVERAGE MONTHLY HEADCOUNT OF TEMPORARY EMPLOYEES

1 1 1	VIPOKAK	
2001	2002	2003
480	391	160

#### 124 *b* - TOTAL PAYMENTS TO TEMPORARY EMPLOYMENT AGENCIES (in millions of euros)

2001	2002	2003
15.86	10.99	5.32



## 13 - Recruitment during the year (one for one)

	2001			2002				2003	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
2 282	1 763	4 045	2 995	1 340	4 335	130-A - TOTAL RECRUITMENTS	2 091	841	2 932
900	1 677	2 577	1 255	1 272	2 527	131 - STAFF RECRUITED ON UNLIMITED TERM CONTRACTS	999	779	1 778
1 205	51	1 256	1 250	45	1 295	132 - STAFF RECRUITED ON FIXED-TERM CONTRACTS	878	45	923
177	35	212	490	23	513	132-A - TRANSFORMATION INTO UNLIMITED TERM CONTRACTS	214	17	231
1 326	439	1 765	1 730	349	2 079	134 - of which number of recruits aged 25 or less	1 282	205	1 487

## 13 - Recruitment by hierarchical level and by gender (one for one)

		200	)2						20	03		
Tech	nical aff	Execu sta		Тс	otal			nical aff	Exect		То	tal
M	F	M	F	М	F		M	F	М		Μ	F
912	2 0 8 3	717	623	1 629	2 706	130-A - TOTAL RECRUITMENTS	556	1 535	470	371	1 0 2 6	1 906
413	842	684	588	1 097	1 430	131 - STAFF RECRUITED ON UNLIMITED TERM CONTRACTS	270	729	445	334	715	1 063
356	894	24	21	380	915	132 - STAFF RECRUITED ON FIXED-TERM CONTRACTS	226	652			245	678
						132-A - TRANSFORMATION INTO						
143	347	9	14	152	<b>36</b> 1	UNLIMITED TERM CONTRACTS	60	154			66	165
504	1 226	149	200	653	1 426	134 - of which number of recruits aged 25 or less	317	<mark>965</mark>	87	118	404	1 083

#### 133 - NUMBER OF SEASONAL WORKERS

2001	2002	2003
9 274	10 222	8 722

## 14 - Employees leaving the Company (one for one)

	2001			2002				2003	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
1 863	900	2 763	2 257	774	3 031	141 - TOTAL DEPARTURES	2 053	741	2 794
396	336	732	350	169	519	142 - RESIGNATIONS	328	143	471
418	88	506	285	54	339	143 - "EMPLOYEE AID PROGRAMME" (PAE) SUBSIDIZED DEPARTURES	413	59	472
89	65	154	163	63	226	144 - REDUNDANCIES, TERMINATION OF CONTRACT	95	73	168
389	27	416	897	22	919	145 - END OF FIXED-TERM CONTRACTS	485	21	506
114	54	168	91	91	182	146 - DEPARTURE DURING PROBATIONARY PERIOD	77	23	100
398	311	709	438	358	796	147 - RETIREMENTS/ EARLY RETIREMENTS	619	410	1 029
59	19	78	33	17	50	148 - DEATHS	36	12	48

2002



## 14 - Departures by hierarchical level and by gender (one for one)

0	-		

	nical	Exec		То	tal		
M 797	F 1 460	M 569	F 205	M 1366	F 1665	141 - TOTAL DEPARTURES	
131	219	105	64	236	283	142 - RESIGNATIONS	
76	209	41	13	117	222	143 - "EMPLOYEE AID PROGRAMME" (PAE) SUBSIDIZED DEPARTURES	
58	105	52	11	110	116	144 - REDUNDANCIES, TERMINATION OF CONTRACT	
280	617	11	11	291	628	145 - END OF FIXED-TERM CONTRACTS	
28	63	53	38	81	101	146 - DEPARTURE DURING PROBATIONARY PERIOD	
199	239	295	63	494	302	147 - RETIREMENTS/EARLY RETIREMENTS	
25	8	12	5	37	13	148 - DEATHS	

2003									
Total	Тс	utive aff		nnical aff					
M F	М	F	M	F	M				
171 1623	1 1 7 1	216	525	1 407	646				
209 262	209	58	85	204	124				
138 334	138	22	37	312	101				
85 83	85	23		60	35				
116 390	116			379	106				
37 63	37		12	52	25				
558 471	558	90	320	381	238				
28 20	28			19	17				

## 15 - Career development

#### 151 - NUMBER OF EMPLOYEES PROMOTED TO A HIGHER LEVEL

		2001			2002		2003			
Male	Female	Total	Male	Female	Total		Male	Female	Total	
-	-	-	-	-	-	В	—	-	—	
29	120	149	53	107	160	С	35	71	106	
201	608	809	216	700	916	D	160	415	575	
294	588	882	242	625	867	E	216	563	779	
290	390	680	297	491	788	F	258	485	743	
347	312	659	339	377	716	G	260	333	593	
507	310	817	469	305	774	Н	356	269	625	
406	198	604	377	210	587	Ι	320	184	504	
294	161	455	324	182	506	J	246	126	372	
159	64	223	158	56	214	K	108	49	157	
65	17	82	77	30	107	HC	58	37	95	
2 592	2 768	5 360	2 552	3 083	5 635	TOTAL	2 017	2 532	4 549	

## 17 - Disabled people

#### 171 - NUMBER OF DISABLED EMPLOYEES IN THE YEAR IN QUESTION

Expressed in unity of disability

1023	December 31 <sup>st</sup> 2002
1.025	December 31 <sup>st</sup> 2002
1012	December 31 <sup>st</sup> 2001

#### 172 - NUMBER OF DISABLED EMPLOYEES FOLLOWING WORK ACCIDENTS OCCURRING WITHIN THE COMPANY\*

Expressed as natural persons



\*New indicator, background not reconstituted.





## 18 - Absenteeism (in number of days)

	2001*			2002**				2003	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
384 212	63 718	447 930	367 971	66 075	434 046	182 - ILLNESS	355 502	80 299	435 801
13 932	3 219	17 151	10 920	3 434	14 354	183 - BREAKDOWN OF ABSENCES BY DURATION up to 2 days	12 020	3 844	15 864
39 772	7 088	46 860	27 918	6 637	34 555	3 to 6 days	30 340	7 819	38 159
330 508	53 411	383 919	329 133	56 004	385 137	6 days and more	313 142	68 636	381 778
550 500	<i>JJ</i> 411	505 /17	527155	90 004	507 151	o days and more	515 142	00000	501110
18 627	2 368	20 995	19 494	2 561	22 055	184 - WORK-RELATED AND COMMUTING ACCIDENTS	24 000	3 449	27 449
65 282	47 058	112 340	63 982	52 013	115 995	185 - MATERNITY LEAVE	73 441	69 913	143 354
19 258	7 684	26 942	21 450	10 296	31 746	186-AUTHORIZED LEAVE	24 361	12 930	37 291
3 712	539	4 251	3 951	367	4 318	187 - OTHER REASONS	4 560	478	5 038
491 091	121 367	612 458	476 848	131 312	608 160	181-1 - TOTAL	481 864	167 069	648 933
5.16	2.85	4.45	5.01	2.59	4.17	181 - Rate	5.28		4.48
0.69	1.10	0.82	0.67	1.03	0.80	of which rate of maternity leave	0.80	1.31	0.99

\* For the calculation of the 2001 rate, number of weekdays (Paribas) or calendar days (BNP) depending on the Pay system. \*\* For 2002, a single tool, a single rule : 365 calendar days.

## 19-A - Leaves

#### 191-A - PARENTAL CHILDCARE (duration over 6 months)

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
-	178	178	1	134	135	Technical staff	-	111	111
1	50	51	-	50	50	Executive staff	-	47	47
1	228	229	1	184	185	TOTAL	-	158	158

#### 192-A - SABBATICAL (duration over 6 months)

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
1	3	4	1	9	10	Technical staff	-	6	6
2	4	6	2	4	6	Executive staff	1	4	5
3	7	10	3	13	16	TOTAL	1	10	11

## EMPLOYEE COMPENSATION AND RELATED EXPENSES

21 - Employee compensation, social security contributions and payroll taxes ——	12/13
22 - Analysis of compensation	14
26 - Employee profit sharing	14

### 21 - Employee compensation, social security contributions and payroll taxes (in millions of euros)

and payron taxes (in millions of euros)	2001	2002	2003
TOTAL PAYROLL EXPENSES	2 650.7	2 798.6	2 832.5
"Salaries and Wages"	1 598.5	1 735.4	1 730.4
Fixed compensation	1 191.2	1 313.5	1 323.9
Miscellaneous allowances and overtime	75.3	92.3	93.9
Variable compensation	269.8	297.2	277.9
Sub-total "Salaries and Wages"	1 536.3	1 703.0	1 695.7
Special child benefit	10.5	9.8	9.3
Miscellaneous (complementary contribution to employee savings scheme, reserve for holiday leave, etc.)	51.7	22.6	25.4
"Social Security Contributions"	734.5	809.2	816.3
Including Medical Expenses, Company Welfare Facilities	81.0	84.7	89.3
"Payroll Taxes"	163.5	170.0	165.5
"Incentive Schemes and Profit Sharing"	154.2	84.0	120.3

Average monthly headcount on a proportional basis in Metropolitan France	37 277	38 669	38 360
Average compensation paid to an employee (fulfillment of the contract of employment) 	41 213	44 040	44 205
Average compensation paid to an employee (income) (including Special child benefit, Incentive Schemes and Profit Sharing)	45 630	46 467	47 582
Average payroll expenses per employee	71 109	72 372	73 839
Social Security Contributions and Payroll Taxes as a percentage of payroll expenses	33.9 %	35.0 %	34.7 %
Overall payroll costs Total payroll expenses Value Added	46.5 %	42.7 %	40.8 %

#### 211b - AVERAGE MONTHLY COMPENSATION (in euros)

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
2 216	2 060	2 1 1 8	2 235	2 083	2 138	<b>Technical staff</b>	2 224	2 074	2 127
ns	ns	1 572		ns	ns	А			
1 759	1 689	1 715	1 761	1 706	1 728	В	1 773	1 701	1 730
1 927	1 826	1 854	1 952	1 835	1 867	С	1 924	1 804	1 837
2 051	1 955	1 981	2 067	1 966	1 993	D	2 060	1 951	1 980
2 1 2 2	2 090	2 101	2 160	2 1 1 4	2 129	E	2 163	2 111	2 128
2 235	2 216	2 224	2 251	2 228	2 237	F	2 243	2 218	2 227
2 505	2 466	2 487	2 514	2 473	2 495	G	2 497	2 460	2 479
3 988	3 385	3 808	4 018	3 509	3 835	<b>Executive staff</b>	3 990	3 498	3 807
2 897	2 832	2 870	2 916	2 872	2 897	Н	2 907	2 864	2 888
3 514	3 407	3 477	3 534	3 446	3 503	Ι	3 525	3 452	3 499
4 219	4 137	4 194	4 244	4 1 3 0	4 207	J	4 252	4 1 4 0	4 215
5 040	5 027	5 037	5 1 1 9	5 126	5 121	К	5 147	5 086	5 130
7 800	6 646	7 609	7 699	6 728	7 523	HC	7 659	6 659	7 459
3 027	2 353	2 667	3 1 1 8	2 422	2 743	TOTAL	3 138	2 438	2 758



65

29

2001	2002		2003
19 957	20 263	- 99 % of employees earned at least	19 905
22 217	22 715	95 % of employees earned at least	22 070
23 700	24 413	90 % of employees earned at least	23 920
24 781	25 610	85 % of employees earned at least	25 181
25 715	26 612	80 % of employees earned at least	26 245
26 608	27 555	75 % of employees earned at least	27 213
27 504	28 483	70 % of employees earned at least	28 208
28 400	29 527	65 % of employees earned at least	29 310
29 373	30 612	60 % of employees earned at least	30 472
30 469	31 883	55 % of employees earned at least	31 784
31 717	33 294	50 % of employees earned at least	33 279
33 095	34 929	45 % of employees earned at least	35 010
34 630	36 747	40 % of employees earned at least	36 849
36 638	38 798	35 % of employees earned at least	38 864
38 881	41 131	30 % of employees earned at least	41 177
41 725	44 068	25 % of employees earned at least	43 974
45 628	47 994	20 % of employees earned at least	47 845
50 909	53 582	15 % of employees earned at least	53 331
58 838	62 474	- 10 % of employees earned at least	62 220
74 555	81 118	5 % of employees earned at least	80 468
152 046	170 677	1 % of employees earned at least	160 872
$\frac{74\ 555}{22\ 217} = 3.36$	$\frac{81\ 118}{22\ 715} = 3.57$	Ratio of the 5 % and 95 %	$\frac{80\ 468}{22\ 070} = 3.0$
$\frac{152\ 046}{22\ 217} = 6.84$	$\frac{170\ 677}{22\ 715} = 7.51$	Ratio of the 1 % and 95 %	$\frac{160\ 872}{22\ 070} = 7.2$

#### 213 - BREAKDOWN OF ANNUAL COMPENSATION (in euros)

#### 213-A - BREAKDOWN OF ANNUAL COMPENSATION BY HIERARCHICAL LEVEL

#### AND BY GENDER (as %)

		200	2			2003						
Technical staff	% M*	% F*	Executive staff	% M*	% F*		Technical staff	% M*	% F*	Executive staff	% M*	% F*
19 763	45.1	54.9	30 719	68.0	32.0	99 % of employees earned at least	19 521	44.0	56.0	29 129	66.6	33.4
21 710	45.6	54.4	34 237	69.0	31.0	95 % of employees earned at least	21 131	44.6	55.4	33 935	67.5	32.5
23 157	46.1	53.9	36 274	70.0	30.0	90 % of employees earned at least	22 425	45.2	54.8	35 880	68.3	31.7
24 157	46.7	53.3	37 698	70.9	29.1	85 % of employees earned at least	23 523	45.7	54.3	37 246	69.3	30.7
24 965	47.1	52.9	38 926	71.6	28.4	80 % of employees earned at least	24 389	46.1	53.9	38 404	70.3	29.7
25 650	47.5	52.5	40 184	72.3	27.7	75 % of employees earned at least	25 086	46.5	53.5	39 528	71.1	28.9
26 269	48.2	51.8	41 337	73.3	26.7	70 % of employees earned at least	25 760	47.2	52.8	40 673	71.8	28.2
26 832	48.9	51.1	42 584	74.0	26.0	65 % of employees earned at least	26 330	48.0	52.0	41 828	72.7	27.3
27 396	49.9	50.1	44 090	74.6	25.4	60 % of employees earned at least	26 872	48.8	51.2	43 091	73.5	26.5
27 981	50.9	49.1	45 674	75.2	24.8	55 % of employees earned at least	27 477	49.7	50.3	44 618	74.3	25.7
28 542	52.0	48.0	47 570	76.0	24.0	50 % of employees earned at least	28 035	50.8	49.2	46 309	75.2	24.8
29 173	52.8	47.2	49 764	76.9	23.1	45 % of employees earned at least	28 682	51.7	48.3	48 332	76.0	24.0
29 836	54.1	45.9	52 124	77.6	22.4	40 % of employees earned at least	29 317	52.8	47.2	50 733	76.9	23.1
30 503	55.7	44.3	55 012	78.3	21.7	35 % of employees earned at least	30 008	53.8	46.2	53 372	77.4	22.6
31 271	56.6	43.4	58 455	79.2	20.8	30 % of employees earned at least	30 724	55.4	44.6	56 740	78.3	21.7
32 156	58.3	41.7	62 584	79.9	20.1	25 % of employees earned at least	31 520	57.0	43.0	60 780	79.2	20.8
33 127	60.8	39.2	68 125	80.4	19.6	20 % of employees earned at least	32 412	59.0	41.0	66 041	80.3	19.7
34 313	64.2	35.8	75 557	81.6	18.4	15 % of employees earned at least	33 548	60.5	39.5	73 285	80.4	19.6
35 939	68.4	31.6	88 895	82.8	17.2	10 % of employees earned at least	35 032	65.8	34.2	86 136	82.4	17.6
38 732	76.2	23.8	124 392	86.0	14.0	5 % of employees earned at least	37 437	76.7	23.3	119 890	85.7	14.3
47 845	95.7	4.3	286 387	88.6	11.4	1 % of employees earned at least	46 677	96.7	3.3	272 829	89.5	10.5

\* The percentages are calculated in terms of the number of employees in each compensation level (99%, 95%, etc.) broken down per category.



## 22 - Analysis of compensation

#### 221 - RATIO OF THE AVERAGE COMPENSATION PAID

TO THE TOP 10% AND BOTTOM 10% OF EMPLOYEES EARNING THE HIGHEST AND LOWEST SALARIES RESPECTIVELY

2001	2002	2003
5.2	5.7	5.5
		•

#### 222 - TOTAL OF THE TEN HIGHEST PAY PACKAGES

2001	2002		2003	
17 572 650	18 265 901	-	14 595 751	

## 26 - Employee profit sharing

261 - SPECIAL PR Total amount (in m	OFIT-SHARING RESERVE		261 - INCENTIVE SCHEMES Total amount (in millions of euros)			
69.5	2001	65.9	. 2001			
40.5	2002	40.3	2002			
67.3	2003	49.5	2003			

#### INDIVIDUAL AMOUNT (in euros) AND

262 - AVERAGE AMOUNT IN PROFIT-SHARING PER PARTICIPATING EMPLOYEE (in euros)

2001	2002		2003
1 382	780	Minimum share	1 332
5 025	2 836	Maximum share	4 846
1 613	899	Average amount	1 526

#### INDIVIDUAL AMOUNT (in euros) AND 262 - AVERAGE AMOUNT IN INCENTIVE SCHEMES PER PARTICIPATING EMPLOYEE (in euros)

2001	2002
1 335	788
4 004	2 366
1 529	893

Minimum share
Maximum share
Average amount

2003	
995	
2 985	
1 121	

#### 263 - PROPORTION OF CAPITAL HELD BY EMPLOYEES THROUGH EMPLOYEE SHARE OWNERSHIP PLANS (as %)

3.24	2001
3.54	2002
3.83	2003

#### 264-A - EMPLOYER CONTRIBUTIONS PAID INTO MUTUAL FUNDS

(in millions of e	euros)
31.25	2001
31.09	2002
30.10	2003

## HEALTH AND SAFETY

31 - Work-related and commuting accidents	16
32 - Breakdown of accidents by material aspect —	16
34 - Health & safety at work committee	16
35 - Expenditure on safety	16



## 31 - Work-related and commuting accidents

311 - NUMB	ER OF WOR	K-RELATED	ACCIDENTS	312 - NUME	BER OF DAY	'S LOST	
RESULTING IN SICK LEAVE			OWING TO WORK-RELATED ACCIDENTS				
Technical staff	Executive staff		Total	Technical staff	Executive staff	_	Total
266	24	2001	290	6 346	888	2001	7 234
284	22	2002	306	8 634	1 277	2002	9 91 1
270	33	2003	303	10 604	1 324	2003	11 928

#### 313-NUMBER OF CASES OF PERMANENT DISBILITY (partial or total) notified to the company during the year in question\*

2001	2002		2003
		TOTAL	54

#### 314 - NUMBER OF FATAL ACCIDENTS 2001 2002



\* New indicator, background not reconstituted.

#### 315 - NUMBER OF COMMUTING ACCIDENTS

RESU	JLTING IN SICH	K LEAVE	
2001	2002		2003
213	208	TOTAL	245

#### 316 - NUMBER OF ACCIDENTS SUFFERED BY TEMPORARY EMPLOYEES WORKING IN THE COMPANY \*

2001	2002		2003
		TOTAL	0

\* New indicator, background not reconstituted.

## 32 - Breakdown of accidents by material aspect

	2001	2002	2003
321 - NUMBER OF ACCIDENTS INVOLVING SERIOUS RISKS	1	-	-
322 - NUMBER OF ACCIDENTS INVOLVING FALLS FROM HEIGHTS	49	46	47
323 - NUMBER OF ACCIDENTS CAUSED BY MACHINES,			
EXCLUDING THOSE INVOLVING THE ABOVE CODES — codes 09 to 30:	1	-	-
324 - NUMBER OF ACCIDENTS INVOLVING HANDLING, TRANSFER OR STORAGE codes 01, 03, 04, 06, 07, 08:	78	94	85
325 - NUMBER OF ACCIDENTS CAUSED BY ACCIDENTAL MOVEMENT OF OBJECTS code 05:	2	1	-
326 - OTHER CASES	159	165	171
	147	145	162

In accordance with the classification code for the material aspect of work-related accidents (decree dated October 10, 1974).

## 34 - Health & safety at work committee (CHSCT)

	2001	2002	2003
341 - NUMBER OF CHSCT MEETINGS	612	617	544
35 - Expenditure on safety			
	2001	2002	2003
351 - STAFF TRAINING ON SAFETY	18 478	17 728	20 371

352 - EXPENDITURE ON SAFETY (in millions of euros)

	36	.58

28.94

29.29

IV

# **OTHER WORKING CONDITIONS**

41 - Hours worked and flexible working hours	/20
42 - Organization of working hours per category of personnel -	20
45 - Expenditure to improve working conditions	20



### 41 - Hours worked and flexible working hours

#### 411 - NUMBER OF HOURS IN A WORKING WEEK

**General rule: 35 hours** (Average number of hour worked by a full-time employee during the year) Particular working hours in accordance with flexible working hours agreed locally.

### 412 - NUMBER OF EMPLOYEES WORKING OVERTIME BENEFITING FROM

TIME OFF IN	LIEU OF OVERTIN	E WAGES
2001	2002	2003
1 445	588	286

#### 413 - NUMBER OF EMPLOYEES BENEFITING FROM FLEXITIME

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
4 373	8 828	13 201	4 190	8 888	13 078	Technical staff	3 828	8 300	12 128
734	650	1 384	708	628	1 336	Executive staff	636	653	1 289
5 107	9 478	14 585	4 898	9 516	14 414	TOTAL	4 464	8 953	13 417



19

#### 414 - NUMBER OF EMPLOYEES WORKING PART-TIME

	2001			2002		<b>90</b> %		2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
6	66 34	73 40	6	88 42	99 48	Technical staff Executive staff	10 6	96 43	106 49
13	100	113	17	42 130	40 147	Sub-total	16	43 139	155
1.5		115	1 17		147	·	10		177
Male	2001 Female	Tetel	Male	2002 Female	Total	<b>80</b> %	Mala	2003 Female	Total
184	3 196	Total 3 380	151	3 063	3 214	Technical staff	Male 127	2 849	2 976
73	349	422	59	402	461	Executive staff	35	448	483
257	3 545	3 802	210	3 465	3 675	Sub-total	162	3 297	3 459
	2001			2002		<b>60</b> %		2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
19	446	465	22	447	469	Technical staff	23	444	467
8 27	34 <b>480</b>	42 507	6 28	43 <b>490</b>	49 518	Executive staff Sub-total	8 <b>31</b>	44 <b>488</b>	52 519
21	400	507	20	490	510	Sub-total	51	400	519
	2001			2002		50 %		2003	
Male 64	Female 600	Total 664	Male 67	Female 565	Total 632	Technical staff	Male 71	Female 607	Total 678
8	25	33	8	27	35	Executive staff	8	35	43
72	625	697	75	592	667	Sub-total	79	642	721
	2001			2002		40 %		2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
11	139	150	13	159	172	Technical staff	11	44	55
-	4	4	1	3	4	Executive staff	1	2	3
11	143	154	14	162	176	Sub-total	12	46	58
	2001			2002		Miscellaneous		2003	
Male	Female	Total	Male	Female	Total	Tochnical staff	Male	Female	Total
28	54	82 3	36 6	61 2	97 8	Technical staff Executive staff	22 5	62	<u>84</u> 5
31	54	85	42	63	105	Sub-total	27	62	89
,	2001			2002				2003	
Male	Female	Total	Male	Female	Total	Total	Male	Female	Total
313	4 501	4 814	300	4 383	4 683	Technical staff	264	4 102	4 366
98	446	544	86	519	605	Executive staff	63	572	635
411	4 947	5 358	386	4 902	5 288	Sub-total	327	4 674	5 001

#### 414-A - NUMBER OF EMPLOYEES WORKING FULL-TIME

	2001			2002		100 %		2003
Male	Female	Total	Male	Female	Total		Male	Female
9 507	11 923	21 430	8 994	12 010	21 004	Technical staff	8 438	11 860
8 309	3 893	12 202	9 090	4 588	13 678	Executive staff	9 344	4 926
17 816	15 816	33 632	18 084	16 598	34 682	Total	17 782	16 786





#### 416 - NUMBER OF DAYS OF ANNUAL HOLIDAYS

27

26 days of annual holidays + 1 additional day.

#### 417 - PAID PUBLIC HOLIDAYS (including bank holidays)

Saturdays	10
Mondays	8
Including First of May.	

## 42 - Organization of working hours per category of personnel

#### 421 - NUMBER OF EMPLOYEES ON FLEXIBLE WORKING HOURS

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
245	90	335	212	53	265	Technical staff	278	134	412
26	12	38	46	30	76	Executive staff	26	12	38
271	102	373	258	83	341	Total	304	146	450

This indicator chiefly refers to employees working days.

#### 421-A - NUMBER OF EMPLOYEES WORKING NIGHTS

	2001			2002				2003	
Male 83	Female 69	Total 152	Male 118	Female 225	Total 343	Technical staff	Male 121	Female 377	Total 498
10	6	16	10	5	15	Executive staff	4	1	5
93	75	168	128	230	358	Total	125	378	503

Working night between 9 pm and 6 am: Act of May 9, 2001. Company agreement dated February 18, 2002.

The organization of work in cycles makes it impossible to distinguish between Flexible working hours and Night work: whenever there is night work, the employees are included in the 421-A indicator.

## 45 - Expenditure to improve working conditions

#### 451 - TOTAL EXPENDITURE (in millions of euros)

2001	2002	2003
102.49	102.78	102.84

These sums represent expenditure devoted to the upgrading and reorganization of working areas and to the improvement of reception areas reserved for customers.

## TRAINING

51 - In-service professional training	22/23
52 - Training leave	24
53 - Apprenticeship and occupational skills	24

TRAINING

## 51 - In-service professional training

511 - PERCENTAGE OF TOTAL PAYROLL DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING AND

#### 512 - AMOUNT DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING (in millions of euros)

2001	2002		2003*
4.18	3.93	As % of payroll	3.78
62.67	65.45	Expenditure on training	60.86

\* Provisional figures.

#### 513- NUMBER OF STAFF TRAINED

2001 2002						2003				
Male	Female	Total	Male	Female	Total		Male	Female	Total	
8 801	14 461	23 262	8 760	15 737	24 497	Technical staff	8 295	15 238	23 533	
6 481	3 486	9 967	7 159	4 193	11 352	Executive staff	7 549	4 560	12 109	
15 282	17 947	33 229	15 919	19 930	35 849	TOTAL	15 844	19 798	35 642	
39.2	46.0	85.2	39.8	49.9	89.7	as % of total headcount	40.0	50.0	90.0	

#### 514 - NUMBER OF HOURS OF TRAINING BY LEVEL

			2003						
Male	Female	Total	Male	Female	Total		Male	Female	Total
291 009	468 872	759 881	272 618	487 695	760 313	Technical staff	249 572	461 769	711 341
313 513	243 851	557 364	353 822	291 851	645 673	Executive staff	299 833	233 527	533 360
604 522	712 723	1 317 245	626 440	779 546	1 405 986	TOTAL	549 405	695 296	1 244 701
	291 009	291 009468 872313 513243 851	291 009         468 872 <b>759 881</b> 313 513         243 851 <b>557 364</b>	291 009         468 872 <b>759 881</b> 272 618           313 513         243 851 <b>557 364</b> 353 822	291 009         468 872 <b>759 881</b> 272 618         487 695           313 513         243 851 <b>557 364</b> 353 822         291 851	MaleFemaleTotalMaleFemaleTotal291 009468 872759 881272 618487 695760 313313 513243 851557 364353 822291 851645 673	Male         Female         Total         Male         Female         Total           291 009         468 872         759 881         272 618         487 695         760 313         Technical staff           313 513         243 851         557 364         353 822         291 851         645 673         Executive staff	Male         Female         Total         Male         Female         Total         Male           291 009         468 872 <b>759 881</b> 272 618         487 695 <b>760 313</b> Technical staff         249 572           313 513         243 851 <b>557 364</b> 353 822         291 851 <b>645 673</b> Executive staff         299 833	Male         Female         Total         Male         Female         Total         Male         Female           291 009         468 872         759 881         272 618         487 695         760 313         Technical staff         249 572         461 769           313 513         243 851         557 364         353 822         291 851         645 673         Executive staff         299 833         233 527



#### 515-1 - NUMBER OF HOURS OF TRAINING PER COMPETENCE

20	01	20	02		20	03
NUMBER OF HOURS	NUMBER OF TRAINING SESSIONS	NUMBER OF HOURS	NUMBER OF TRAINING SESSIONS		NUMBER OF HOURS	NUMBER OF TRAINING SESSIONS
43 635	9 188	15 788	1 873	Private customers: Risks	12 182	995
192 652	10 320	298 982	17 761	Private customers: Sales	243 203	15 663
39 186	1 596	43 156	2 008	Professionals: Risks	34 161	1 651
45 005	2 143	49 747	3 076	Professionals: Sales	46 503	3 512
151 414	6 094	154 094	6 480	High net worth customers	139 147	5 825
27 170	871	25 279	960	Corporate customers: Risks	23 703	1 009
45 396	1 792	40 090	1 599	Corporate customers: Sales	28 068	1 634
130 133	6 068	140 176	6 149	Management, Organization, Administration	147 246	12 222
73 109	6 879	71 656	6 65 1	Information Systems	87 597	9 855
3 685	173	4 987	150	Financial Activities	2 930	221
3 759	303	3 602	324	Legal, Fiscal Activities	4 495	493
45 175	1 554	47 853	2 073	International Activities	39 371	1 772
74 701	3 953	80 585	3 419	Human Resource Management	81 245	3 219
143 895	1 484	136 834	1 653	Training leading to a banking qualification	143 265	1 839
2 905	54	2 324	35	Retraining	2 822	29
255 907	14 524	248 497	4 534	General professional knowledge	136 827	2 644
28 524	776	28 544	1 619	Corporate & Investment Banking: Finance and Investment	26 326	1 181
10 994	8 989	13 792	10 823	Security of operations	45 610	20 349
1 317 245	76 761	1 405 986	71 187	TOTAL	1 244 701	84 113

#### 515-2 - NUMBER OF HOURS BY TYPE OF TRAINING ACTION

2001	2002		2003
283 202	147 546	Training on the work station	126 712
200 529	338 574	Individual training sessions	208 307
674 541	770 765	Meetings/seminars	754 026
12 948	17 298	Computer Assisted Learning/Multimedia	12 464
142 115	130 632	Training leading to a banking qualification and training in foreign languages	141 206
3 910	1 171	Training support work leading to a banking qualification	1 986
1 317 245	1 405 986	TOTAL	1 244 701

### 52 - Training leave

#### 521 - NUMBER OF EMPLOYEES BENEFITING FROM PAID, OR PARTLY PAID, TRAINING LEAVE

		2001		2002			2003	
Male 8	Female 18	Total 26*	Male 8	Female 23	Total 31**		Female 18	

\*12 partly paid. \*\*19 partly paid. \*\*\*18 partly paid.

#### 522 - NUMBER OF EMPLOYEES BENEFITING FROM UNPAID TRAINING LEAVE

	2001			2002			2003	
Male 1	Female 3	Total 4	Male 4	Female 2	Total 6	Male 8	Female 3	

#### 523 - NUMBER OF EMPLOYEES REFUSED TRAINING LEAVE

	2001			2002			2003	
	Female					Male	Female	Total
0	0	0	0	0	0	0	0	0

## 53 - Apprenticeship and occupational skills

#### 531 - NUMBER OF APPRENTICESHIP AND OCCUPATIONAL SKILLS CONTRACTS

	2001			2002				2003	
Male	Female	Total	Male	Female	Total		Male	Female	Total
49	73	122	45	68	113	Apprenticeship	40	62	102
235	525	760	215	610	825	Occupational skills	209	586	795
284	598	882	260	678	938	Total	249	648	897

VI

## PROFESSIONAL RELATIONS

61 - Employee representatives	26/27
62 - Employee communications	28
63 - Disputes	28

## 61 - Employee representatives

#### 611 - PARTICIPATION IN EMPLOYEE REPRESENTATIVE ELECTIONS

20	01	200	)2*		20	03
Nber registered	as % of voters	Nber registered	as % of voters		Nber registered	as % of voters
27 573	80.69	_	_	Technical staff body of electors	26 401	82.64
12 579	55.10	_	-	Executive staff body of electors	14 734	65.92

#### 611 - PARTICIPATION IN WORKS COUNCIL ELECTIONS

20	01	200	2*		20	03
Nber registered	as % of voters	Nber registered	as % of voters		Nber registered	as % of voters
27 933	80.58	_	_	Technical staff body of electors	26 329	82.64
12 666	55.32	-	-	Executive staff body of electors	14 726	69.58

\* No elections in 2002.

#### 612 - TOTAL NUMBER OF HOURS ALLOWED FOR EMPLOYEE REPRESENTATION ACTIVITIES

All employee representation in the Bank is decentralized in each major branch and each provincial sub-office, each Parisian branch office and each entity.

In addition, the Trade Union Organizations\* appoint, in accordance with the law and the Collective Agreement, union representatives among the employee representatives and \* CFDT, CFTC, CGT, FO, SNB-CFE/CGC. among the Works Councils, as well as union representatives in each of the different Entities of the Bank.

The total number of hours allowed for employee representation in all these bodies amounts to approximately 644 631 hours per year, excluding meetings with Management or committee meetings.

#### 613 - NUMBER OF MEETINGS WITH THE EMPLOYEES' REPRESENTATIVES DURING THE YEAR IN QUESTION\*\*

2001	2002		2003
		Staff Representatives	1 757
		Works Councils	1 567
		Specialized Committees	203
		Union Delegates	61

\*\* New indicator, background not reconstituted.



#### 614 - DATES AND SUBJECT OF AGREEMENTS SIGNED IN THE COMPANY DURING THE YEAR

#### Length of the working week and flexible working hours

- July 17, 2003: Amendment to the agreement dated August 4, 2000 concerning the adjustment of working hours for personal convenience and leave granted in addition to parental childcare leave.
- November 14, 2003: Amendment to the agreement concerning flexible working hours and the shorter working week, dated July 20, 2000, regarding the provisions governing the "time savings account" (compte épargne temps).

#### Incentive schemes and profit sharing

- June 30, 2003: Agreement concerning the profit-sharing scheme open to BNP Paribas employees.
- June 30, 2003: Amendment to the Group's profit-sharing agreement.

#### **Employee representation bodies**

- May 19, 2003: Memorandum of agreement concerning the renewal of the mandates of the employee representatives in BNP Paribas establishments.
- June 30, 2003: Agreement concerning the representation bodies of BNP Paribas employees concluded within the framework of the organization of professional elections scheduled in 2003.

- July 7, 2003: Amendment to the agreement concerning the creation of a BNP Paribas Group European Committee.
- July 22, 2003: Agreement concerning staff representation on the Works Council of the Central Organizations in Paris concluded within the framework of the professional elections in 2003.
- November 14, 2003: Agreement concerning the procedure for consulting the Central Works Council of BNP Paribas S.A.
- November 14, 2003: Agreement concerning the BNP Paribas Group Committee.

#### **Salaries**

• February 24, 2003: Salary agreement.

#### Others

- March 10, 2003: Agreement concerning the adoption of the ISIN code.
- June 30, 2003: Agreement concerning the creation of an intercompany committee within the framework of the BNP Paribas Group Mutual Insurance Company.

#### 615 - NUMBER OF EMPLOYEES BENEFITING FROM LEAVE OF ABSENCE FOR UNION-ORGANIZED TRAINING

2001	2002	2003
651	674	494

## 62 - EMPLOYEE COMMUNICATIONS

#### 622 - INDUCTION PROCEDURE

Reception and welcome of the new employee by a member of the senior management of his or her entity followed by the manager of the department to which the new recruit is assigned.

## The new recruit is given the following documents:

- The BNP Paribas welcome booklet, containing information sheets devoted to: career management, young graduates, professional appraisals, occupational mobility, training programmes, remuneration, profit sharing and incentive schemes, employee savings schemes, working hours and holidays, Welfare and Mutual Insurance cover, practical information and the intranet sites,
- Annual Report (in brief),
- Material used for the annual appraisal,
- Annual appraisal guidebook.

#### Information about:

- Collective labour agreement,
- Company rules and regulations,
- The agreement concerning the mandatory "fruits of growth" profit-sharing scheme,
- The agreement concerning the incentive scheme enabling the employees to share in the profits of the Bank,
- The Company Savings Scheme,
- The partial reimbursement of travelling expenses (form given to the new recruit),
- The advantages related to banking operations,
- The A.S.C.,
- The social activities of the Works Council.

#### 623 - INFORMATION PROCEDURES

- BNP Paribas SA Human Resources News,
- Call-in newspaper,
- Internal memos,
- The "ETINCELLE" suggestion system,
- Circulars,
- General information circulated in written or other form (notes, cassettes, meetings, etc.),
- "Mutuelle Informations" mutual benefit society news (newsletters circulated to members of the Friendly Society),
- Short annual Report,
- Social Audit of the Company and Establishment,
- Ambitions, the @-magazine of BNP Paribas,
- The newsletter "Conjoncture",
- Multi Média@, the Group's intranet and internet newsletter,
- Echo'net, the Group's intranet,
- Horizons, the bimonthly newsletter of the Private Banking, Asset Management core business,
- Pôle Positions, the quarterly newsletter of the Retail Banking in France core business,
- Finance, the review published by the Corporate and Investment Banking core business,
- Deals, the newsletter of the Corporate and Investment Banking core business,
- The Group's weekly newsflash.

#### 624 - INDIVIDUAL INTERVIEWS

A new professional appraisal system was adopted in 2001.

All employees attend an appraisal interview at least once every two years (every year for executive staff and team managers).

These interviews follow a written appraisal procedure that is identical for all employees.

## 63 - Disputes

2002	
0	
9	
95	
9	

631 - NUMBER OF APPEALS TO EXTRAJUDICIAL ARBITRATION SYSTEMS
to the Bank's "appeal formation" Joint Commission
to the Joint Commission for Disciplinary Action
632 - NUMBER OF LEGAL PROCEEDINGS IN PROGRESS
633 - NUMBER OF FORMAL NOTICES AND REPORTS RECEIVED

FROM THE LABOUR INSPECTORATE

2003



30/31

31/32

## OTHER WELFARE FACILITIES PROVIDED BY THE COMPANY

71 - Company welfare facilities

72 - Other welfare contributions-



## 71 - Company welfare facilities (in millions of euros)

TOTAL WELFARE BUDGET

2001	2002		2003*
69.65	74.80	Budget allocated to the Central Works Council	75.48
38.21	38.22	Budget allocated by Senior Management	38.30
107.86	113.02	TOTAL	113.78

#### 712 - PAYMENTS MADE TO THE CENTRAL WORKS COUNCIL

2001	2002		2003*
23.10	24.03	Contribution to midday meal expenses	23.08
		Family welfare	
1.58	1.64	Contribution to childminding fees	1.65
13.89	16.84	Complementary health insurance	17.60
0.09	0.07	Miscellaneous aid	0.25
15.56	18.55	TOTAL	19.50
		Leisure activities	
16.23	16.41	Summer camp and contribution to employees' holidays	16.60
2.10	2.10	A.S.C.	2.06
0.24	0.32	Miscellaneous	0.36
18.57	18.83	TOTAL	19.02
9.60	9.71	Locally based activities	10.12
		Miscellaneous	
2.36	3.22	Administrative costs	3.30
0.46	0.46	Investments	0.46
2.82	3.68	TOTAL	3.76
69.65	74.80	GRAND TOTAL	75.48

The budget of the Central Works Council varied by + 1.5 % in 2003.

\*Estimated costs.



#### 711 - EXPENSES INCURRED DIRECTLY BY THE HEAD OFFICE

For the sake of completion, the expenses incurred directly by the Head Office should also be added to the Central Works Council's budget (in millions of euros)

2001	2002		2003
38.21	38.22	TOTAL	38.30
		Restaurants	8.03
		Transport	8.51
	Ν	2.21	
		Payments to the company Welfare Fund	9.15
		Family benefits	9.30
		Miscellaneous benefits	1.10

## 72 - Other welfare contributions (in millions of euros)

#### FORMER BNP PARIBAS FRIENDLY SOCIETY

At December 31, 2003, the employees' Friendly Society included 105 810 protected individuals.

Net payments amounted to €40.41m, operating costs, sums retained by way of amortization and provisions stood at €4.45m, representing total expenses of €44.86m.

#### Receipts amounted to €45.27m.

This year, a surplus of  $\in 0.41$  m will be allocated to the compulsory reserve.





#### PREVOYANCE FLEXIBLE

*Prévoyance Flexible* (Flexible Welfare) is the welfare scheme covering employees against the risks of death, disability and incapacity liable to arise during both their private and professional lives. The contract is offered on an optional basis to employees on unpaid leave (risk of death and disability) as well as to employees who have left on full early retirement (risk of death).

The contribution rates are divided by gross salary bracket subject to national insurance contributions as follows:

	Total as a %	Employer contrib. as a %	Employee contrib. as a %
Bracket A:	1.60	1.08	0.52
Bracket B:	1.88	1.03	0.85
Bracket C:	1.81	0.96	0.85

For the 2003 financial year, the employer's contribution amounted to €17.31m.

#### FORMER PARIBAS SA PENSION FUND

#### **Residual banking scheme**

In 2003, the former Paribas Pension Fund paid  $\in$  3.81m with respect to the "residual banking scheme" (*régime résiduel bancaire*) and  $\in$  1.25m with respect to the supplementary pension.

#### EXNAT BNP PARIBAS CONTRACT

A memorandum of agreement on the adoption of a supplementary pension scheme proper to the BNP was signed with the CFDT and CFTC trade unions on January 27, 1997. This agreement was revised in the course of 2001 for all the employees of BNP Paribas SA.

This agreement is a compulsory contract provisioned by contributions from the company fixed at 1% of the annual salary up to a maximum of 110% of the Social Security ceiling.

In 2003, payments made by the company amounted to  $\notin 10.84m$ .

#### FORMER BNP SA WELFARE FUND

The object of the BNP Personnel's Welfare Fund is to provide employees who joined the BNP before April 6, 2000 with end-of-service bonuses when they retire from the company, and bonuses paid to employees who leave on early retirement.

In 2003, payments made by the Welfare Fund amounted to  $\in$  22.27m with respect to end-of-service bonuses and bonuses paid to employees who leave on early retirement.

The Welfare Fund received a contribution from the company for a total of  $\notin$  9.15m.

#### FORMER BNP SA PENSION FUND

In 2003, the former BNP Pension Fund provided payment for the banking supplementary pension for  $\in$ 23.55m and the ARRCO and AGIRC deductions for  $\in$ 11.01m and  $\in$ 3.46m respectively.

To fulfil its commitments, the Pension Fund received a contribution from the company for a total of €29.98m.