SOCIAL AUDIT AND REPORT ON "EQUAL OPPORTUNITIES BETWEEN MALE AND FEMALE EMPLOYEES"

2003

| 3 | I - EMPLOYMENT |
|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| | |
| | 11 - Headcount |
| | 12 - Non-BNP Paribas employees |
| | 13 - Recruitment during the year |
| | 14 - Employees leaving the company |
| | 15 - Career development |
| | 17 - Disabled people |
| | 18 - Absenteeism |
| | 19-A - Leaves |
| 11 | II - EMPLOYEE COMPENSATION AND RELATED |
| | |
| | EXPENSES |
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| | 22 - Analysis of compensation |
| | 26 - Employee profit sharing |
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| | III - HEALTH AND SAFETY |
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| | 34 - Health & safety at work committee |
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| | 45 - Expenditure to improve working conditions |
| 21 | V - TRAINING |
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| 25 | VI - PROFESSIONAL RELATIONS |
| | 61 - Employee representatives |
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| | PROVIDED BY THE COMPANY |
| | 71 - Company welfare facilities |
| | 72 - Other welfare contributions |
| SOME DEF | |
| SOME DEF PTC | Permanent employees with unlimited term contracts |
| FTC | BNP Paribas employees with fixed-term contracts |
| Local | An employee working in his/her home company and paid by the latter. Is considered |
| On Loan | employee that is not expatriate, seconded or on loan. The employee is lent for a short period (three years maximum). He/she keeps his/her |
| Un Ludii | employment contract with the home company, who pays him/her and charges the corr |
| | expenses to the host company. |
| Seconded | The employee is seconded for at least three years. During this period the contract wit |
| On Tempo | company is suspended. rary The employee is transferred for a short period which cannot exceed six months. |
| Assignmen | |
| | in its headcount. |
| | The employee is transferred to a country different from that of the home company for |
| Expatriate | |
| Expatriate | of 3 years. The employment contract in the home company is suspended. An expatria |
| Expatriate Trainee- | |

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ГТ

EMPLOYMENT

| 11 - Headcount | 4/7 |
|------------------------------------|----------|
| | 7 |
| 12 - Non-BNP Paribas employees | E CALLAR |
| 13 - Recruitment during the year | 8 |
| 14 - Employees leaving the company | 8/9 |
| 15 - Career development | 9 |
| 17 - Disabled people | 9 |
| 18 - Absenteeism | 10 |
| 19-A - Leaves — | 10 |



11 - Headcount

111 - TOTAL HEADCOUNT AT DECEMBER 31^{ST} (one for one)

| | 2001 | | | 2002 | | | | 2003 | |
|--------|--------|--------|---------|--------|--------|----------------------|--------|--------|--------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 9 820 | 16 424 | 26 244 | 9 294 | 16 393 | 25 687 | - TECHNICAL STAFF | 8 702 | 15 962 | 24 664 |
| 37.4% | 62.6% | 100.0% | 36.2% | 63.8% | 100.0% | % Technical staff | 35.3% | 64.7% | 100.0% |
| 8 407 | 4 339 | 12 746 | 9 1 7 6 | 5 107 | 14 283 | - EXECUTIVE STAFF | 9 407 | 5 498 | 14 905 |
| 66.0% | 34.0% | 100.0% | 64.2% | 35.8% | 100.0% | % Executive staff | 63.1% | 36.9% | 100.0% |
| 18 227 | 20 763 | 38 990 | 18 470 | 21 500 | 39 970 | TOTAL | 18 109 | 21 460 | 39 569 |
| 46.7% | 53.3% | 100.0% | 46.2% | 53.8% | 100.0% | % Total | 45.8% | 54.2% | 100.0% |

Reminder: the personnel of BPSS, included at 31/12/2000, were removed at the end of the first half of 2001 (949 employees).

The BPSS staff changes in the first half of 2001 are included in the relevant indicators.

111 b - TOTAL HEADCOUNT AT DECEMBER 31ST (proportional) *

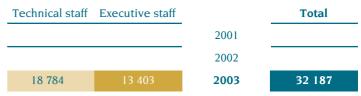
| | 2001 | | | 2002 | | | | 2003 | |
|--------|--------|--------|--------|--------|--------|-----------------|--------|--------|--------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 9 717 | 15 180 | 24 897 | 9 187 | 15 170 | 24 357 | TECHNICAL STAFF | 8 607 | 14 828 | 23 435 |
| 8 384 | 4 237 | 12 621 | 9 152 | 4 988 | 14 140 | EXECUTIVE STAFF | 9 387 | 5 368 | 14 755 |
| 18 101 | 19 417 | 37 518 | 18 339 | 20 158 | 38 497 | TOTAL | 17 994 | 20 196 | 38 190 |

* The proportional headcount: each full-time employee is counted for 1 and each part-time employee in proportion to their working hours (e.g.: 0.8 for 4/5 of a full-time position, 0.6 for 3/5 full-time).

111 c - EMPLOYEES ON SECONDMENT

| | IN METROPOLITAN FRANCE | IN EXTERNAL NETWORKS | |
|---|---------------------------|-------------------------|------|
| Ī | 475 | 831 | 2001 |
| | 56 | 905 | 2002 |
| | 69 | 863 | 2003 |

112 - PERMANENT STAFF*



* New indicator, background not reconstituted.

113 - NUMBER OF EMPLOYEES WITH A FIXED-TERM CONTRACT

AT DECEMBER 31ST (one for one)

| | 2001 | | | 2002 | | | | 2003 | |
|------|--------|-------|------|--------|-------|-----------------|------|--------|-------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 200 | 449 | 649 | 80 | 237 | 317 | TECHNICAL STAFF | 127 | 307 | 434 |
| 11 | 15 | 26 | 17 | 12 | 29 | EXECUTIVE STAFF | 12 | 17 | 29 |
| 211 | 464 | 675 | 97 | 249 | 346 | TOTAL | 139 | 324 | 463 |

114 - AVERAGE MONTHLY HEADCOUNT (one for one)

(monthly headcount obtained by adding together the number of employees at the end of each month and dividing the total by 12)

| Technical staff | Executive staff | _ | Total |
|-----------------|-----------------|------|--------|
| 26 547 | 12 275 | 2001 | 38 822 |
| 26 084 | 13 873 | 2002 | 39 957 |
| 24 996 | 14 653 | 2003 | 39 649 |



115/116 - BREAKDOWN OF TOTAL HEADCOUNT BY GENDER AND

BY AGE AT DECEMBER 31ST (one for one)

| 2001 | | 2002 | | 2003 |
|----------------------------|------------------------------|-------------------------------------|---------------------------------------|------------------------------------------------------|
| M %* F %* | Total %* M %* | F %* Total % | %* UNDER 25 | M %* F %* Total %* |
| 350 3.6 1 004 6.1 | 1 354 5.2 438 4.7 | 1 240 7.6 1 678 6 | 5 Technical staff | 457 5.3 1 421 8.9 1 878 7.6 |
| 164 2.0 301 6.9 | 465 3.6 156 1.7 | | B.1 Executive staff | 121 1.3 205 3.7 326 2.2 |
| 514 2.8 1 305 6.3 | 1 819 4.7 594 3.2 | 1 532 7.1 2 126 5 | 5.3 TOTAL | 578 3.2 1 626 7.6 2 204 5.6 |
| | | · | 25 TO 29 | |
| 459 4.7 946 5.8 | 1 405 5.4 550 5.9 | 1 130 6.9 1 680 6 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 612 7.0 1 373 8.6 1 985 8.0 |
| 1 035 12.3 909 20.9 | 1 944 15.3 1 173 12.8 | 1 160 22.7 2 333 16 | | 1 138 12.1 1 216 22.1 2 354 15.8 |
| 1 494 8.2 1 855 8.9 | | 2 290 10.7 4 013 10 | | 1 750 9.7 2 589 12.1 4 339 11.0 |
| | | | | |
| | | 1 | 30 TO 34 | |
| 576 5.9 1 153 7.0 | 1 729 6.6 469 5.0 | 1 103 6.7 1 572 6 | | 412 4.7 999 6.3 1 411 5.7 |
| 813 9.7 646 14.9 | 1 459 11.4 1 076 11.7 | 795 15.6 1 871 13 | | 1 228 13.1 962 17.5 2 190 14.7 |
| 1 389 7.6 1 799 8.7 | 3 188 8.2 1 545 8.4 | 1 898 8.8 3 443 8 | B.6 TOTAL | 1 640 9.1 1 961 9.1 3 601 9.1 |
| | | | 35 TO 39 | |
| 887 9.0 1 902 11.6 | 2 789 10.6 684 7.4 | 1 642 10.0 2 326 9 | 0.1 Technical staff | 5 73 6.6 1 327 8.3 1 900 7.7 |
| 936 11.1 587 13.5 | 1 523 11.9 1 022 11.1 | 696 13.6 1 718 12 | 2.0 Executive staff | 1 065 11.3 722 13.1 1 787 12.0 |
| 1 823 10.0 2 489 12.0 | 4 312 11.1 1 706 9.2 | 2 338 10.9 4 044 10 | 0.1 TOTAL | 1 638 9.0 2 049 9.5 3 687 9.3 |
| | | | 40 TO 44 | |
| 1 815 18.5 2 510 15.3 | 4 325 16.5 1 570 16.9 | 2 394 14.6 3 964 15 | 1 | 1 301 15.0 2 395 15.0 3 696 15.0 |
| 958 11.4 426 9.8 | 1 384 10.9 1 080 11.8 | 509 10.0 1 589 11 | | 1 141 12.1 595 10.8 1 736 11.6 |
| 2 773 15.2 2 936 14.1 | 5 709 14.6 2 650 14.3 | 2 903 13.5 5 553 13 | .9 TOTAL | 2 442 13.5 2 990 13.9 5 432 13.7 |
| 1 1 | | I | ' | |
| | | | 45 TO 49 | |
| 2 613 26.6 4 187 25.5 | 6 800 25.9 2 311 24.9 | 3 815 23.3 6 126 23 | | 1 995 22.9 3 258 20.4 5 253 21.3 |
| 1 505 17.9 593 13.7 | 2 098 16.5 1 517 16.5 | 620 12.1 2 137 15 | | 1 474 15.7 653 11.9 2 127 14.3 |
| 4 118 22.6 4 780 23.0 | 8 898 22.8 3 828 20.7 | 4 435 20.6 8 263 20 | 0.7 TOTAL | 3 469 19.2 3 911 18.2 7 380 18.7 |
| | | | 50 TO 54 | |
| 2 393 24.4 3 737 22.8 | 6 130 23.4 2 474 26.6 | 3 733 22.8 6 207 24 | 1.2 Technical staff | 2 461 28.3 3 755 23.5 6 216 25.2 |
| 1 960 23.3 631 14.5 | 2 591 20.3 2 007 21.9 | 701 13.7 2 708 19 | 0.0 Executive staff | 1 979 21.0 760 13.8 2 739 18.4 |
| 4 353 23.9 4 368 21.0 | 8 721 22.4 4 481 24.3 | 4 434 20.6 8 915 22 | 2.3 TOTAL | 4 440 24.5 4 515 21.0 8 955 22.6 |
| | | | 55 AND OVER | |
| 727 7.4 985 6.0 | 1 712 6.5 798 8.6 | 1 336 8.1 2 134 8 | 3.3 Technical staff | 891 10.2 1 434 9.0 2 325 9.4 |
| 1 036 12.3 246 5.7 | 1 282 10.1 1 145 12.5 | 334 6.5 1 479 10 | | 1 261 13.4 385 7.0 1 646 11.0 |
| 1 763 9.7 1 231 5.9 | 2 994 7.7 1 943 10.5 | | 2.0 TOTAL | 2 152 11.9 1 819 8.5 3 971 10.0 |
| | | | | |
| | | | | |
| 18 227 100 20 763 100 | 38 990 100 18 470 100 | 21 500 100 <mark> 39 970 </mark> [| 00 GLOBAL | 18 109 100 21 460 100 39 569 100 |

* The percentages are based on the Male or Female headcount in each category, and the percentages of the "**Total**" lines are calculated on the basis of the number of Male or Female employees as a whole.



115/117 - BREAKDOWN OF HEADCOUNT BY GENDER AND BY LENGTH OF SERVICE AT DECEMBER 31ST (one for one)

| 2001 | | 2002 | | 2003 | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------|---------------------------|----------------------------------|------------------------------------------------|--|--|--|
| M %* F %* Total | %* M %* | F %* Total | %* LESS THAN 5 YEARS | M %* F %* Total %* | | | |
| 837 8.5 1 961 11.9 2 798 | | 2 554 15.6 3 617 1 | | 1 150 13.2 2 932 18.4 4 082 16.6 | | | |
| 2 080 24.7 1 743 40.2 3 823 | 30.0 2 463 26.8 | 2 114 41.4 4 577 3 | 32.0 Executive staff | 2 443 26.0 2 120 38.6 4 563 30.6 | | | |
| 2 917 16.0 3 704 17.8 6 621 | 17.0 3 526 19.1 | 4 668 21.7 8 194 2 | 20.5 TOTAL | 3 593 19.8 5 052 23.5 8 645 21.8 | | | |
| | | | | | | | |
| | | | 5 TO 9 YEARS | | | | |
| 365 3.7 655 4.0 1 020 459 5 4 202 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | | | 2.9 Technical staff | 229 2.6 551 3.5 780 3.2 | | | |
| 458 5.4 383 8.8 841 | | 502 9.8 1 092 | 7.6 Executive staff | 807 8.6 665 12.1 1 472 9.9 | | | |
| 823 4.5 1 038 5.0 1 861 | 4.8 827 4.5 | 1 012 4.7 1 839 | 4.6 TOTAL | 1 036 5.7 1 216 5.7 2 252 5.7 | | | |
| | | | 10 TO 14 YEARS | | | | |
| 606 6.2 1 280 7.8 1 886 | 7.2 607 6.5 | 1 287 7.9 1 894 | 7.4 Technical staff | 577 6.6 1 227 7.7 1 804 7.3 | | | |
| 669 8.0 481 11.1 1 150 | 9.0 709 7.7 | 498 9.8 1 207 | 8.5 Executive staff | 723 7.7 515 9.4 1 238 8.3 | | | |
| 1 275 7.0 1 761 8.5 3 036 | 7.8 1 316 7.1 | 1 785 8.3 3 101 | 7.8 TOTAL | 1 300 7.2 1 742 8.1 3 042 7.7 | | | |
| | | | | | | | |
| 1 283 13.1 2 187 13.3 3 470 | 13.2 727 7.8 | 1 464 8.9 2 191 | 15 TO 19 YEARS8.5Technical staff | 478 5.5 1 094 6.9 1 572 6.4 | | | |
| 682 8.1 341 7.9 1 023 | | 337 6.6 990 | 6.9 Executive staff | 630 6.7 396 7.2 1026 6.9 | | | |
| 1 965 10.8 2 528 12.2 4 493 | | 1 801 8.4 3 181 | 8.0 TOTAL | 1 108 6.1 1 490 6.9 2 598 6.6 | | | |
| | 1.5 | | TOTAL | | | | |
| | | | 20 TO 24 YEARS | | | | |
| 1 603 16.3 2 272 13.8 3 875 | | 2 597 15.8 4 300 1 | 16.7 Technical staff | 1 484 17.1 2 492 15.6 3 976 16.1 | | | |
| 693 8.2 228 5.3 921 | 7.2 863 9.4 | 369 7.2 1 232 | 8.6 Executive staff | 899 9.6 434 7.9 1 333 8.9 | | | |
| 2 296 12.6 2 500 12.0 4 796 | 12.3 2 566 13.9 | 2 966 13.8 5 532 1 | 13.8 TOTAL | 2 383 13.2 2 926 13.6 5 309 13.4 | | | |
| | | | 25 TO 29 YEARS | | | | |
| 2 798 28.5 4 318 26.3 7 116 | 27.1 2 324 25.0 | 3 736 22.8 6 060 2 | | 1 874 21.5 3 024 18.9 4 898 19.9 | | | |
| 1 806 21.5 549 12.7 2 355 | | 529 10.4 2 117 1 | | 1 343 14.3 458 8.3 1 801 12.1 | | | |
| 4 604 25.3 4 867 23.4 9 471 | | | Encourine Stan | 3 217 17.8 3 482 16.2 6 699 16.9 | | | |
| | | | | | | | |
| 1 I I | | | 30 YEARS AND OVER | | | | |
| 2 328 23.7 3 751 22.8 6 079 | | 4 245 25.9 6 878 2 | | 2 910 33.4 4 642 29.1 7 552 30.6 | | | |
| 2 019 24.0 614 14.2 2 633 | | 758 14.8 3 068 2 | | 2 562 27.2 910 16.6 3 472 23.3 | | | |
| 4 347 23.8 4 365 21.0 8 712 | 22.3 4 943 26.8 | 5 003 23.3 9 946 2 | 24.9 TOTAL | 5 472 30.2 5 552 25.9 11 024 27.9 | | | |
| | | | | | | | |
| 18 227 100 20 763 100 38 990 | 100 18 470 100 | 21 500 100 39 970 | 100 GLOBAL | 18 109 100 21 460 100 39 569 100 | | | |

* The percentages are based on the Male or Female headcount in each category, and the percentages of the "**Total**" lines are calculated on the basis of the number of Male or Female employees as a whole.

115/118 - BREAKDOWN OF HEADCOUNT BY GENDER AND BY NATIONALITY AT DECEMBER 31ST (one for one)

| | Technical staff | | | | Executi | ve staff | | Total | | | | | | |
|-------|-----------------|------|------|-------|---------|----------|------|-------|--------|--------|--------|-----|---------|-----|
| Fre | nch | Fore | eign | Fre | nch | For | eign | | | French | | | Foreign | |
| Μ | F | Μ | F | М | F | Μ | F | | Μ | F | M&F | Μ | F | M&F |
| 9 784 | 16 351 | 36 | 73 | 8 238 | 4 212 | 169 | 127 | 2001 | 18 022 | 20 563 | 38 585 | 205 | 200 | 405 |
| 9 254 | 16 301 | 40 | 92 | 8 975 | 4 971 | 201 | 136 | 2002 | 18 229 | 21 272 | 39 501 | 241 | 228 | 469 |
| | | | | | | | | | | | | | | |
| 8 658 | 15 866 | 44 | 96 | 9 208 | 5 366 | 199 | 132 | 2003 | 17 866 | 21 232 | 39 098 | 243 | 228 | 471 |



115/119 - BREAKDOWN OF HEADCOUNT BY GENDER AND BY QUALIFICATION LEVEL AT DECEMBER 31ST (one for one)

| | DLCLI | | (one jor on | e) | | | | | |
|----------------------|------------------|-----------------|---------------|------------------|-----------------|------------------------------------------------------------|----------------------|------------------|-----------------|
| | 2 | .001 | | 200 |)2 | | | 2003 | |
| Male 9 820 | Female 16 424 | Total 26 244 | Male 9 294 | Female 16 393 | Total 25 687 | Technical staff | Male 8 702 | Female 15 962 | Total 24 664 |
| 3 | 3 | 6 | /2/4 | 2 | 27 007 | A | - 0102 | 17 702 | 0 |
| 261 | 435 | 696 | 225 | 337 | 562 | В | 171 | 250 | 421 |
| 1 349 | 3 534 | 4 883 | 1 237 | 3 221 | 4 458 | C | 1 157 | 3 028 | 4 185 |
| 1 771 | 4 625 | 6 396 | 1 743 | 4 663 | 6 406 | D | 1 681 | 4 591 | 6 272 |
| 1 651 | 3 137 | 4 788 | 1 548 | 3 229 | 4 777 | E | 1 441 | 3 126 | 4 567 |
| 1 564 | 2 081 | 3 645 | 1 540 | 2 219 | 3 730 | F | 1 471 | 2 309 | 3 780 |
| 3 221 | 2 609 | 5 830 | 3 030 | 2 722 | 5 752 | G | 2 781 | 2 509 | 5 439 |
| | | 67.3 | | | 64.3 | Percentage of technical staff in the total headcount | | | 62.3 |
| 8 407 | 4 339 | 12 746 | 9 1 7 6 | 5 107 | 14 283 | Executive staff | 9 407 | 5 498 | 14 905 |
| 2 870 | 2 016 | 4 886 | 3 273 | 2 475 | 5 748 | Н | 3 444 | 2 732 | 6 1 7 6 |
| 2 463 | 1 291 | 3 754 | 2 529 | 1 363 | 3 892 | Ι | 2 532 | 1 397 | 3 929 |
| 1 382 | 588 | 1 970 | 1 521 | 733 | 2 254 | J | 1 583 | 794 | 2 377 |
| 734 | 266 | 1 000 | 824 | 316 | 1 1 4 0 | К | 822 | 329 | 1 151 |
| 958 | 178 | 1 136 | 1 029 | 220 | 1 249 | НС | 1 026 | 246 | 1 272 |
| | | 32.7 | | | 35.7 | Percentage of executive staff in the total headcount | | | 37.7 |
| 18 227 | 20 763 | 38 990 | 18 470 | 21 500 | 39 970 | TOTAL | 18 109 | 21 460 | 39 569 |

12 - Non-BNP Paribas employees

121 - NUMBER OF EMPLOYEES

BELONGING TO A SUBCONTRACTOR

(in equivalent man-months)* 1 2002

2001

124 - AVERAGE DURATION OF TEMPORARY WORK CONTRACTS

(in number of days)

| | 2003 | 2001 | 2002 | 2003 | |
|------------------------------|--------------------|------|------|------|--|
| | 2 611.7 | 22 | 43 | 30 | |
| reconstituted The figures or | a those of the CE(| | | | |

* New indicator, background not reconstituted. The figures are those of the CECP.

122 - NUMBER OF INTERNS

(schools, universities...)

| 2001 | 2002 |
|-------|---------|
| 1 198 | 2 1 2 9 |

123 - AVERAGE MONTHLY HEADCOUNT OF TEMPORARY EMPLOYEES

| 1 1 1 | VIPOKAK | |
|-------|---------|------|
| 2001 | 2002 | 2003 |
| 480 | 391 | 160 |

124 *b* - TOTAL PAYMENTS TO TEMPORARY EMPLOYMENT AGENCIES (in millions of euros)

| 2001 | 2002 | 2003 |
|-------|-------|------|
| 15.86 | 10.99 | 5.32 |



13 - Recruitment during the year (one for one)

| | 2001 | | | 2002 | | | | 2003 | |
|--------------------|--------------------|-------|--------------------|--------------------|-------|---------------------------------------------------------|--------------------|--------------------|-------|
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total | | Technical staff | Executive staff | Total |
| 2 282 | 1 763 | 4 045 | 2 995 | 1 340 | 4 335 | 130-A - TOTAL RECRUITMENTS | 2 091 | 841 | 2 932 |
| 900 | 1 677 | 2 577 | 1 255 | 1 272 | 2 527 | 131 - STAFF RECRUITED ON UNLIMITED TERM CONTRACTS | 999 | 779 | 1 778 |
| 1 205 | 51 | 1 256 | 1 250 | 45 | 1 295 | 132 - STAFF RECRUITED ON FIXED-TERM CONTRACTS | 878 | 45 | 923 |
| 177 | 35 | 212 | 490 | 23 | 513 | 132-A - TRANSFORMATION INTO UNLIMITED TERM CONTRACTS | 214 | 17 | 231 |
| 1 326 | 439 | 1 765 | 1 730 | 349 | 2 079 | 134 - of which number of recruits aged 25 or less | 1 282 | 205 | 1 487 |

13 - Recruitment by hierarchical level and by gender (one for one)

| | | 200 |)2 | | | | | | 20 | 03 | | |
|------|--------------|--------------|-----|-------|-------------|---------------------------------------------------|-----|------------------|-------|-----|---------|-------|
| Tech | nical aff | Execu sta | | Тс | otal | | | nical aff | Exect | | То | tal |
| M | F | M | F | М | F | | M | F | М | | Μ | F |
| 912 | 2 0 8 3 | 717 | 623 | 1 629 | 2 706 | 130-A - TOTAL RECRUITMENTS | 556 | 1 535 | 470 | 371 | 1 0 2 6 | 1 906 |
| 413 | 842 | 684 | 588 | 1 097 | 1 430 | 131 - STAFF RECRUITED ON UNLIMITED TERM CONTRACTS | 270 | 729 | 445 | 334 | 715 | 1 063 |
| 356 | 894 | 24 | 21 | 380 | 915 | 132 - STAFF RECRUITED ON FIXED-TERM CONTRACTS | 226 | 652 | | | 245 | 678 |
| | | | | | | 132-A - TRANSFORMATION INTO | | | | | | |
| 143 | 347 | 9 | 14 | 152 | 36 1 | UNLIMITED TERM CONTRACTS | 60 | 154 | | | 66 | 165 |
| 504 | 1 226 | 149 | 200 | 653 | 1 426 | 134 - of which number of recruits aged 25 or less | 317 | <mark>965</mark> | 87 | 118 | 404 | 1 083 |

133 - NUMBER OF SEASONAL WORKERS

| 2001 | 2002 | 2003 |
|-------|--------|-------|
| 9 274 | 10 222 | 8 722 |

14 - Employees leaving the Company (one for one)

| | 2001 | | | 2002 | | | | 2003 | |
|--------------------|--------------------|-------|--------------------|--------------------|-------|------------------------------------------------------------------|--------------------|--------------------|-------|
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total | | Technical staff | Executive staff | Total |
| 1 863 | 900 | 2 763 | 2 257 | 774 | 3 031 | 141 - TOTAL DEPARTURES | 2 053 | 741 | 2 794 |
| 396 | 336 | 732 | 350 | 169 | 519 | 142 - RESIGNATIONS | 328 | 143 | 471 |
| 418 | 88 | 506 | 285 | 54 | 339 | 143 - "EMPLOYEE AID PROGRAMME" (PAE) SUBSIDIZED DEPARTURES | 413 | 59 | 472 |
| 89 | 65 | 154 | 163 | 63 | 226 | 144 - REDUNDANCIES, TERMINATION OF CONTRACT | 95 | 73 | 168 |
| 389 | 27 | 416 | 897 | 22 | 919 | 145 - END OF FIXED-TERM CONTRACTS | 485 | 21 | 506 |
| 114 | 54 | 168 | 91 | 91 | 182 | 146 - DEPARTURE DURING PROBATIONARY PERIOD | 77 | 23 | 100 |
| 398 | 311 | 709 | 438 | 358 | 796 | 147 - RETIREMENTS/ EARLY RETIREMENTS | 619 | 410 | 1 029 |
| 59 | 19 | 78 | 33 | 17 | 50 | 148 - DEATHS | 36 | 12 | 48 |

2002



14 - Departures by hierarchical level and by gender (one for one)

| 0 | - | | |
|---|---|--|--|

| | nical | Exec | | То | tal | | |
|----------|------------|----------|----------|-----------|-----------|---------------------------------------------------------------|--|
| M 797 | F 1 460 | M 569 | F 205 | M 1366 | F 1665 | 141 - TOTAL DEPARTURES | |
| 131 | 219 | 105 | 64 | 236 | 283 | 142 - RESIGNATIONS | |
| 76 | 209 | 41 | 13 | 117 | 222 | 143 - "EMPLOYEE AID PROGRAMME" (PAE) SUBSIDIZED DEPARTURES | |
| 58 | 105 | 52 | 11 | 110 | 116 | 144 - REDUNDANCIES, TERMINATION OF CONTRACT | |
| 280 | 617 | 11 | 11 | 291 | 628 | 145 - END OF FIXED-TERM CONTRACTS | |
| 28 | 63 | 53 | 38 | 81 | 101 | 146 - DEPARTURE DURING PROBATIONARY PERIOD | |
| 199 | 239 | 295 | 63 | 494 | 302 | 147 - RETIREMENTS/EARLY RETIREMENTS | |
| 25 | 8 | 12 | 5 | 37 | 13 | 148 - DEATHS | |

| 2003 | | | | | | | | | |
|----------|---------|--------------|-----|---------------|-----|--|--|--|--|
| Total | Тс | utive aff | | nnical aff | | | | | |
| M F | М | F | M | F | M | | | | |
| 171 1623 | 1 1 7 1 | 216 | 525 | 1 407 | 646 | | | | |
| 209 262 | 209 | 58 | 85 | 204 | 124 | | | | |
| 138 334 | 138 | 22 | 37 | 312 | 101 | | | | |
| 85 83 | 85 | 23 | | 60 | 35 | | | | |
| 116 390 | 116 | | | 379 | 106 | | | | |
| 37 63 | 37 | | 12 | 52 | 25 | | | | |
| 558 471 | 558 | 90 | 320 | 381 | 238 | | | | |
| 28 20 | 28 | | | 19 | 17 | | | | |

15 - Career development

151 - NUMBER OF EMPLOYEES PROMOTED TO A HIGHER LEVEL

| | | 2001 | | | 2002 | | 2003 | | | |
|-------|--------|-------|-------|--------|-------|-------|-------|--------|-------|--|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total | |
| - | - | - | - | - | - | В | — | - | — | |
| 29 | 120 | 149 | 53 | 107 | 160 | С | 35 | 71 | 106 | |
| 201 | 608 | 809 | 216 | 700 | 916 | D | 160 | 415 | 575 | |
| 294 | 588 | 882 | 242 | 625 | 867 | E | 216 | 563 | 779 | |
| 290 | 390 | 680 | 297 | 491 | 788 | F | 258 | 485 | 743 | |
| 347 | 312 | 659 | 339 | 377 | 716 | G | 260 | 333 | 593 | |
| 507 | 310 | 817 | 469 | 305 | 774 | Н | 356 | 269 | 625 | |
| 406 | 198 | 604 | 377 | 210 | 587 | Ι | 320 | 184 | 504 | |
| 294 | 161 | 455 | 324 | 182 | 506 | J | 246 | 126 | 372 | |
| 159 | 64 | 223 | 158 | 56 | 214 | K | 108 | 49 | 157 | |
| 65 | 17 | 82 | 77 | 30 | 107 | HC | 58 | 37 | 95 | |
| | | | | | | | | | | |
| 2 592 | 2 768 | 5 360 | 2 552 | 3 083 | 5 635 | TOTAL | 2 017 | 2 532 | 4 549 | |

17 - Disabled people

171 - NUMBER OF DISABLED EMPLOYEES IN THE YEAR IN QUESTION

Expressed in unity of disability

| 1023 | December 31 st 2002 |
|-------|--------------------------------|
| 1.025 | December 31 st 2002 |
| 1012 | December 31 st 2001 |

172 - NUMBER OF DISABLED EMPLOYEES FOLLOWING WORK ACCIDENTS OCCURRING WITHIN THE COMPANY*

Expressed as natural persons



*New indicator, background not reconstituted.





18 - Absenteeism (in number of days)

| | 2001* | | | 2002** | | | | 2003 | |
|--------------------|--------------------|---------|--------------------|--------------------|---------|---------------------------------------------------------------|--------------------|--------------------|---------|
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total | | Technical staff | Executive staff | Total |
| 384 212 | 63 718 | 447 930 | 367 971 | 66 075 | 434 046 | 182 - ILLNESS | 355 502 | 80 299 | 435 801 |
| 13 932 | 3 219 | 17 151 | 10 920 | 3 434 | 14 354 | 183 - BREAKDOWN OF ABSENCES BY DURATION up to 2 days | 12 020 | 3 844 | 15 864 |
| 39 772 | 7 088 | 46 860 | 27 918 | 6 637 | 34 555 | 3 to 6 days | 30 340 | 7 819 | 38 159 |
| 330 508 | 53 411 | 383 919 | 329 133 | 56 004 | 385 137 | 6 days and more | 313 142 | 68 636 | 381 778 |
| 550 500 | <i>JJ</i> 411 | 505 /17 | 527155 | 90 004 | 507 151 | o days and more | 515 142 | 00000 | 501110 |
| 18 627 | 2 368 | 20 995 | 19 494 | 2 561 | 22 055 | 184 - WORK-RELATED AND COMMUTING ACCIDENTS | 24 000 | 3 449 | 27 449 |
| 65 282 | 47 058 | 112 340 | 63 982 | 52 013 | 115 995 | 185 - MATERNITY LEAVE | 73 441 | 69 913 | 143 354 |
| 19 258 | 7 684 | 26 942 | 21 450 | 10 296 | 31 746 | 186-AUTHORIZED LEAVE | 24 361 | 12 930 | 37 291 |
| 3 712 | 539 | 4 251 | 3 951 | 367 | 4 318 | 187 - OTHER REASONS | 4 560 | 478 | 5 038 |
| 491 091 | 121 367 | 612 458 | 476 848 | 131 312 | 608 160 | 181-1 - TOTAL | 481 864 | 167 069 | 648 933 |
| 5.16 | 2.85 | 4.45 | 5.01 | 2.59 | 4.17 | 181 - Rate | 5.28 | | 4.48 |
| 0.69 | 1.10 | 0.82 | 0.67 | 1.03 | 0.80 | of which rate of maternity leave | 0.80 | 1.31 | 0.99 |

* For the calculation of the 2001 rate, number of weekdays (Paribas) or calendar days (BNP) depending on the Pay system. ** For 2002, a single tool, a single rule : 365 calendar days.

19-A - Leaves

191-A - PARENTAL CHILDCARE (duration over 6 months)

| | 2001 | | | 2002 | | | | 2003 | |
|------|--------|-------|------|--------|-------|-----------------|------|--------|-------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| - | 178 | 178 | 1 | 134 | 135 | Technical staff | - | 111 | 111 |
| 1 | 50 | 51 | - | 50 | 50 | Executive staff | - | 47 | 47 |
| 1 | 228 | 229 | 1 | 184 | 185 | TOTAL | - | 158 | 158 |

192-A - SABBATICAL (duration over 6 months)

| | 2001 | | | 2002 | | | | 2003 | |
|------|--------|-------|------|--------|-------|-----------------|------|--------|-------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 1 | 3 | 4 | 1 | 9 | 10 | Technical staff | - | 6 | 6 |
| 2 | 4 | 6 | 2 | 4 | 6 | Executive staff | 1 | 4 | 5 |
| 3 | 7 | 10 | 3 | 13 | 16 | TOTAL | 1 | 10 | 11 |

EMPLOYEE COMPENSATION AND RELATED EXPENSES

| 21 - Employee compensation, social security contributions and payroll taxes —— | 12/13 |
|-----------------------------------------------------------------------------------|-------|
| 22 - Analysis of compensation | 14 |
| 26 - Employee profit sharing | 14 |

21 - Employee compensation, social security contributions and payroll taxes (in millions of euros)

| and payron taxes (in millions of euros) | 2001 | 2002 | 2003 |
|--------------------------------------------------------------------------------------------------------|---------|---------|---------|
| TOTAL PAYROLL EXPENSES | 2 650.7 | 2 798.6 | 2 832.5 |
| "Salaries and Wages" | 1 598.5 | 1 735.4 | 1 730.4 |
| Fixed compensation | 1 191.2 | 1 313.5 | 1 323.9 |
| Miscellaneous allowances and overtime | 75.3 | 92.3 | 93.9 |
| Variable compensation | 269.8 | 297.2 | 277.9 |
| Sub-total "Salaries and Wages" | 1 536.3 | 1 703.0 | 1 695.7 |
| Special child benefit | 10.5 | 9.8 | 9.3 |
| Miscellaneous (complementary contribution to employee savings scheme, reserve for holiday leave, etc.) | 51.7 | 22.6 | 25.4 |
| "Social Security Contributions" | 734.5 | 809.2 | 816.3 |
| Including Medical Expenses, Company Welfare Facilities | 81.0 | 84.7 | 89.3 |
| "Payroll Taxes" | 163.5 | 170.0 | 165.5 |
| "Incentive Schemes and Profit Sharing" | 154.2 | 84.0 | 120.3 |

| Average monthly headcount on a proportional basis in Metropolitan France | 37 277 | 38 669 | 38 360 |
|------------------------------------------------------------------------------------------------------------------------------|--------|--------|--------|
| Average compensation paid to an employee (fulfillment of the contract of employment) | 41 213 | 44 040 | 44 205 |
| Average compensation paid to an employee (income) (including Special child benefit, Incentive Schemes and Profit Sharing) | 45 630 | 46 467 | 47 582 |
| Average payroll expenses per employee | 71 109 | 72 372 | 73 839 |
| Social Security Contributions and Payroll Taxes as a percentage of payroll expenses | 33.9 % | 35.0 % | 34.7 % |
| Overall payroll costs Total payroll expenses Value Added | 46.5 % | 42.7 % | 40.8 % |

211b - AVERAGE MONTHLY COMPENSATION (in euros)

| | 2001 | | | 2002 | | | | 2003 | |
|---------|--------|---------|---------|---------|-------|------------------------|-------|---------|-------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 2 216 | 2 060 | 2 1 1 8 | 2 235 | 2 083 | 2 138 | Technical staff | 2 224 | 2 074 | 2 127 |
| ns | ns | 1 572 | | ns | ns | А | | | |
| 1 759 | 1 689 | 1 715 | 1 761 | 1 706 | 1 728 | В | 1 773 | 1 701 | 1 730 |
| 1 927 | 1 826 | 1 854 | 1 952 | 1 835 | 1 867 | С | 1 924 | 1 804 | 1 837 |
| 2 051 | 1 955 | 1 981 | 2 067 | 1 966 | 1 993 | D | 2 060 | 1 951 | 1 980 |
| 2 1 2 2 | 2 090 | 2 101 | 2 160 | 2 1 1 4 | 2 129 | E | 2 163 | 2 111 | 2 128 |
| 2 235 | 2 216 | 2 224 | 2 251 | 2 228 | 2 237 | F | 2 243 | 2 218 | 2 227 |
| 2 505 | 2 466 | 2 487 | 2 514 | 2 473 | 2 495 | G | 2 497 | 2 460 | 2 479 |
| 3 988 | 3 385 | 3 808 | 4 018 | 3 509 | 3 835 | Executive staff | 3 990 | 3 498 | 3 807 |
| 2 897 | 2 832 | 2 870 | 2 916 | 2 872 | 2 897 | Н | 2 907 | 2 864 | 2 888 |
| 3 514 | 3 407 | 3 477 | 3 534 | 3 446 | 3 503 | Ι | 3 525 | 3 452 | 3 499 |
| 4 219 | 4 137 | 4 194 | 4 244 | 4 1 3 0 | 4 207 | J | 4 252 | 4 1 4 0 | 4 215 |
| 5 040 | 5 027 | 5 037 | 5 1 1 9 | 5 126 | 5 121 | К | 5 147 | 5 086 | 5 130 |
| 7 800 | 6 646 | 7 609 | 7 699 | 6 728 | 7 523 | HC | 7 659 | 6 659 | 7 459 |
| 3 027 | 2 353 | 2 667 | 3 1 1 8 | 2 422 | 2 743 | TOTAL | 3 138 | 2 438 | 2 758 |



65

29

| 2001 | 2002 | | 2003 |
|-----------------------------------|-----------------------------------|----------------------------------------|----------------------------------|
| 19 957 | 20 263 | - 99 % of employees earned at least | 19 905 |
| 22 217 | 22 715 | 95 % of employees earned at least | 22 070 |
| 23 700 | 24 413 | 90 % of employees earned at least | 23 920 |
| 24 781 | 25 610 | 85 % of employees earned at least | 25 181 |
| 25 715 | 26 612 | 80 % of employees earned at least | 26 245 |
| 26 608 | 27 555 | 75 % of employees earned at least | 27 213 |
| 27 504 | 28 483 | 70 % of employees earned at least | 28 208 |
| 28 400 | 29 527 | 65 % of employees earned at least | 29 310 |
| 29 373 | 30 612 | 60 % of employees earned at least | 30 472 |
| 30 469 | 31 883 | 55 % of employees earned at least | 31 784 |
| 31 717 | 33 294 | 50 % of employees earned at least | 33 279 |
| 33 095 | 34 929 | 45 % of employees earned at least | 35 010 |
| 34 630 | 36 747 | 40 % of employees earned at least | 36 849 |
| 36 638 | 38 798 | 35 % of employees earned at least | 38 864 |
| 38 881 | 41 131 | 30 % of employees earned at least | 41 177 |
| 41 725 | 44 068 | 25 % of employees earned at least | 43 974 |
| 45 628 | 47 994 | 20 % of employees earned at least | 47 845 |
| 50 909 | 53 582 | 15 % of employees earned at least | 53 331 |
| 58 838 | 62 474 | - 10 % of employees earned at least | 62 220 |
| 74 555 | 81 118 | 5 % of employees earned at least | 80 468 |
| 152 046 | 170 677 | 1 % of employees earned at least | 160 872 |
| $\frac{74\ 555}{22\ 217} = 3.36$ | $\frac{81\ 118}{22\ 715} = 3.57$ | Ratio of the 5 % and 95 % | $\frac{80\ 468}{22\ 070} = 3.0$ |
| $\frac{152\ 046}{22\ 217} = 6.84$ | $\frac{170\ 677}{22\ 715} = 7.51$ | Ratio of the 1 % and 95 % | $\frac{160\ 872}{22\ 070} = 7.2$ |

213 - BREAKDOWN OF ANNUAL COMPENSATION (in euros)

213-A - BREAKDOWN OF ANNUAL COMPENSATION BY HIERARCHICAL LEVEL

AND BY GENDER (as %)

| | | 200 | 2 | | | 2003 | | | | | | |
|--------------------|------|------|--------------------|------|------|-----------------------------------|--------------------|------|------|--------------------|------|------|
| Technical staff | % M* | % F* | Executive staff | % M* | % F* | | Technical staff | % M* | % F* | Executive staff | % M* | % F* |
| 19 763 | 45.1 | 54.9 | 30 719 | 68.0 | 32.0 | 99 % of employees earned at least | 19 521 | 44.0 | 56.0 | 29 129 | 66.6 | 33.4 |
| 21 710 | 45.6 | 54.4 | 34 237 | 69.0 | 31.0 | 95 % of employees earned at least | 21 131 | 44.6 | 55.4 | 33 935 | 67.5 | 32.5 |
| 23 157 | 46.1 | 53.9 | 36 274 | 70.0 | 30.0 | 90 % of employees earned at least | 22 425 | 45.2 | 54.8 | 35 880 | 68.3 | 31.7 |
| 24 157 | 46.7 | 53.3 | 37 698 | 70.9 | 29.1 | 85 % of employees earned at least | 23 523 | 45.7 | 54.3 | 37 246 | 69.3 | 30.7 |
| 24 965 | 47.1 | 52.9 | 38 926 | 71.6 | 28.4 | 80 % of employees earned at least | 24 389 | 46.1 | 53.9 | 38 404 | 70.3 | 29.7 |
| 25 650 | 47.5 | 52.5 | 40 184 | 72.3 | 27.7 | 75 % of employees earned at least | 25 086 | 46.5 | 53.5 | 39 528 | 71.1 | 28.9 |
| 26 269 | 48.2 | 51.8 | 41 337 | 73.3 | 26.7 | 70 % of employees earned at least | 25 760 | 47.2 | 52.8 | 40 673 | 71.8 | 28.2 |
| 26 832 | 48.9 | 51.1 | 42 584 | 74.0 | 26.0 | 65 % of employees earned at least | 26 330 | 48.0 | 52.0 | 41 828 | 72.7 | 27.3 |
| 27 396 | 49.9 | 50.1 | 44 090 | 74.6 | 25.4 | 60 % of employees earned at least | 26 872 | 48.8 | 51.2 | 43 091 | 73.5 | 26.5 |
| 27 981 | 50.9 | 49.1 | 45 674 | 75.2 | 24.8 | 55 % of employees earned at least | 27 477 | 49.7 | 50.3 | 44 618 | 74.3 | 25.7 |
| 28 542 | 52.0 | 48.0 | 47 570 | 76.0 | 24.0 | 50 % of employees earned at least | 28 035 | 50.8 | 49.2 | 46 309 | 75.2 | 24.8 |
| 29 173 | 52.8 | 47.2 | 49 764 | 76.9 | 23.1 | 45 % of employees earned at least | 28 682 | 51.7 | 48.3 | 48 332 | 76.0 | 24.0 |
| 29 836 | 54.1 | 45.9 | 52 124 | 77.6 | 22.4 | 40 % of employees earned at least | 29 317 | 52.8 | 47.2 | 50 733 | 76.9 | 23.1 |
| 30 503 | 55.7 | 44.3 | 55 012 | 78.3 | 21.7 | 35 % of employees earned at least | 30 008 | 53.8 | 46.2 | 53 372 | 77.4 | 22.6 |
| 31 271 | 56.6 | 43.4 | 58 455 | 79.2 | 20.8 | 30 % of employees earned at least | 30 724 | 55.4 | 44.6 | 56 740 | 78.3 | 21.7 |
| 32 156 | 58.3 | 41.7 | 62 584 | 79.9 | 20.1 | 25 % of employees earned at least | 31 520 | 57.0 | 43.0 | 60 780 | 79.2 | 20.8 |
| 33 127 | 60.8 | 39.2 | 68 125 | 80.4 | 19.6 | 20 % of employees earned at least | 32 412 | 59.0 | 41.0 | 66 041 | 80.3 | 19.7 |
| 34 313 | 64.2 | 35.8 | 75 557 | 81.6 | 18.4 | 15 % of employees earned at least | 33 548 | 60.5 | 39.5 | 73 285 | 80.4 | 19.6 |
| 35 939 | 68.4 | 31.6 | 88 895 | 82.8 | 17.2 | 10 % of employees earned at least | 35 032 | 65.8 | 34.2 | 86 136 | 82.4 | 17.6 |
| 38 732 | 76.2 | 23.8 | 124 392 | 86.0 | 14.0 | 5 % of employees earned at least | 37 437 | 76.7 | 23.3 | 119 890 | 85.7 | 14.3 |
| 47 845 | 95.7 | 4.3 | 286 387 | 88.6 | 11.4 | 1 % of employees earned at least | 46 677 | 96.7 | 3.3 | 272 829 | 89.5 | 10.5 |

* The percentages are calculated in terms of the number of employees in each compensation level (99%, 95%, etc.) broken down per category.



22 - Analysis of compensation

221 - RATIO OF THE AVERAGE COMPENSATION PAID

TO THE TOP 10% AND BOTTOM 10% OF EMPLOYEES EARNING THE HIGHEST AND LOWEST SALARIES RESPECTIVELY

| 2001 | 2002 | 2003 |
|------|------|------|
| 5.2 | 5.7 | 5.5 |
| | | • |

222 - TOTAL OF THE TEN HIGHEST PAY PACKAGES

| 2001 | 2002 | | 2003 | |
|------------|------------|---|------------|--|
| 17 572 650 | 18 265 901 | - | 14 595 751 | |

26 - Employee profit sharing

| 261 - SPECIAL PR Total amount (in m | OFIT-SHARING RESERVE | | 261 - INCENTIVE SCHEMES Total amount (in millions of euros) | | | |
|----------------------------------------|----------------------|------|----------------------------------------------------------------|--|--|--|
| 69.5 | 2001 | 65.9 | . 2001 | | | |
| 40.5 | 2002 | 40.3 | 2002 | | | |
| 67.3 | 2003 | 49.5 | 2003 | | | |
| | | | | | | |

INDIVIDUAL AMOUNT (in euros) AND

262 - AVERAGE AMOUNT IN PROFIT-SHARING PER PARTICIPATING EMPLOYEE (in euros)

| 2001 | 2002 | | 2003 |
|-------|-------|----------------|-------|
| 1 382 | 780 | Minimum share | 1 332 |
| 5 025 | 2 836 | Maximum share | 4 846 |
| 1 613 | 899 | Average amount | 1 526 |

INDIVIDUAL AMOUNT (in euros) AND 262 - AVERAGE AMOUNT IN INCENTIVE SCHEMES PER PARTICIPATING EMPLOYEE (in euros)

| 2001 | 2002 |
|-------|-------|
| 1 335 | 788 |
| 4 004 | 2 366 |
| 1 529 | 893 |

| Minimum share |
|----------------|
| Maximum share |
| Average amount |

| 2003 | |
|-------|--|
| 995 | |
| 2 985 | |
| 1 121 | |

263 - PROPORTION OF CAPITAL HELD BY EMPLOYEES THROUGH EMPLOYEE SHARE OWNERSHIP PLANS (as %)

| 3.24 | 2001 |
|------|------|
| 3.54 | 2002 |
| 3.83 | 2003 |

264-A - EMPLOYER CONTRIBUTIONS PAID INTO MUTUAL FUNDS

| (in millions of e | euros) |
|-------------------|--------|
| 31.25 | 2001 |
| 31.09 | 2002 |
| 30.10 | 2003 |

HEALTH AND SAFETY

| 31 - Work-related and commuting accidents | 16 |
|--------------------------------------------------|----|
| 32 - Breakdown of accidents by material aspect — | 16 |
| 34 - Health & safety at work committee | 16 |
| 35 - Expenditure on safety | 16 |



31 - Work-related and commuting accidents

| 311 - NUMB | ER OF WOR | K-RELATED | ACCIDENTS | 312 - NUME | BER OF DAY | 'S LOST | |
|-------------------------|--------------------|-----------|---------------------------------|--------------------|--------------------|---------|--------|
| RESULTING IN SICK LEAVE | | | OWING TO WORK-RELATED ACCIDENTS | | | | |
| Technical staff | Executive staff | | Total | Technical staff | Executive staff | _ | Total |
| 266 | 24 | 2001 | 290 | 6 346 | 888 | 2001 | 7 234 |
| 284 | 22 | 2002 | 306 | 8 634 | 1 277 | 2002 | 9 91 1 |
| 270 | 33 | 2003 | 303 | 10 604 | 1 324 | 2003 | 11 928 |

313-NUMBER OF CASES OF PERMANENT DISBILITY (partial or total) notified to the company during the year in question*

| 2001 | 2002 | | 2003 |
|------|------|-------|------|
| | | TOTAL | 54 |

314 - NUMBER OF FATAL ACCIDENTS 2001 2002



* New indicator, background not reconstituted.

315 - NUMBER OF COMMUTING ACCIDENTS

| RESU | JLTING IN SICH | K LEAVE | |
|------|----------------|---------|------|
| 2001 | 2002 | | 2003 |
| 213 | 208 | TOTAL | 245 |

316 - NUMBER OF ACCIDENTS SUFFERED BY TEMPORARY EMPLOYEES WORKING IN THE COMPANY *

| 2001 | 2002 | | 2003 |
|------|------|-------|------|
| | | TOTAL | 0 |

* New indicator, background not reconstituted.

32 - Breakdown of accidents by material aspect

| | 2001 | 2002 | 2003 |
|----------------------------------------------------------------------------------------------------|------|------|------|
| 321 - NUMBER OF ACCIDENTS INVOLVING SERIOUS RISKS | 1 | - | - |
| 322 - NUMBER OF ACCIDENTS INVOLVING FALLS FROM HEIGHTS | 49 | 46 | 47 |
| 323 - NUMBER OF ACCIDENTS CAUSED BY MACHINES, | | | |
| EXCLUDING THOSE INVOLVING THE ABOVE CODES — codes 09 to 30: | 1 | - | - |
| 324 - NUMBER OF ACCIDENTS INVOLVING HANDLING, TRANSFER OR STORAGE codes 01, 03, 04, 06, 07, 08: | 78 | 94 | 85 |
| 325 - NUMBER OF ACCIDENTS CAUSED BY ACCIDENTAL MOVEMENT OF OBJECTS code 05: | 2 | 1 | - |
| 326 - OTHER CASES | 159 | 165 | 171 |
| | 147 | 145 | 162 |

In accordance with the classification code for the material aspect of work-related accidents (decree dated October 10, 1974).

34 - Health & safety at work committee (CHSCT)

| | 2001 | 2002 | 2003 |
|--------------------------------|--------|--------|--------|
| 341 - NUMBER OF CHSCT MEETINGS | 612 | 617 | 544 |
| 35 - Expenditure on safety | | | |
| | 2001 | 2002 | 2003 |
| 351 - STAFF TRAINING ON SAFETY | 18 478 | 17 728 | 20 371 |

352 - EXPENDITURE ON SAFETY (in millions of euros)

| | 36 | .58 |
|--|----|-----|

28.94

29.29

IV

OTHER WORKING CONDITIONS

| 41 - Hours worked and flexible working hours | /20 |
|----------------------------------------------------------------|-----|
| 42 - Organization of working hours per category of personnel - | 20 |
| 45 - Expenditure to improve working conditions | 20 |



41 - Hours worked and flexible working hours

411 - NUMBER OF HOURS IN A WORKING WEEK

General rule: 35 hours (Average number of hour worked by a full-time employee during the year) Particular working hours in accordance with flexible working hours agreed locally.

412 - NUMBER OF EMPLOYEES WORKING OVERTIME BENEFITING FROM

| TIME OFF IN | LIEU OF OVERTIN | E WAGES |
|-------------|-----------------|---------|
| 2001 | 2002 | 2003 |
| 1 445 | 588 | 286 |

413 - NUMBER OF EMPLOYEES BENEFITING FROM FLEXITIME

| | 2001 | | | 2002 | | | | 2003 | |
|-------|--------|--------|-------|--------|--------|-----------------|-------|--------|--------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 4 373 | 8 828 | 13 201 | 4 190 | 8 888 | 13 078 | Technical staff | 3 828 | 8 300 | 12 128 |
| 734 | 650 | 1 384 | 708 | 628 | 1 336 | Executive staff | 636 | 653 | 1 289 |
| 5 107 | 9 478 | 14 585 | 4 898 | 9 516 | 14 414 | TOTAL | 4 464 | 8 953 | 13 417 |



19

414 - NUMBER OF EMPLOYEES WORKING PART-TIME

| | 2001 | | | 2002 | | 90 % | | 2003 | |
|------------|------------------|----------------|------------|------------------|--------------|------------------------------------|----------------|------------------|----------------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 6 | 66 34 | 73 40 | 6 | 88 42 | 99 48 | Technical staff Executive staff | 10 6 | 96 43 | 106 49 |
| 13 | 100 | 113 | 17 | 42 130 | 40 147 | Sub-total | 16 | 43 139 | 155 |
| 1.5 | | 115 | 1 17 | | 147 | · | 10 | | 177 |
| Male | 2001 Female | Tetel | Male | 2002 Female | Total | 80 % | Mala | 2003 Female | Total |
| 184 | 3 196 | Total 3 380 | 151 | 3 063 | 3 214 | Technical staff | Male 127 | 2 849 | 2 976 |
| 73 | 349 | 422 | 59 | 402 | 461 | Executive staff | 35 | 448 | 483 |
| 257 | 3 545 | 3 802 | 210 | 3 465 | 3 675 | Sub-total | 162 | 3 297 | 3 459 |
| | 2001 | | | 2002 | | 60 % | | 2003 | |
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 19 | 446 | 465 | 22 | 447 | 469 | Technical staff | 23 | 444 | 467 |
| 8 27 | 34 480 | 42 507 | 6 28 | 43 490 | 49 518 | Executive staff Sub-total | 8 31 | 44 488 | 52 519 |
| 21 | 400 | 507 | 20 | 490 | 510 | Sub-total | 51 | 400 | 519 |
| | 2001 | | | 2002 | | 50 % | | 2003 | |
| Male 64 | Female 600 | Total 664 | Male 67 | Female 565 | Total 632 | Technical staff | Male 71 | Female 607 | Total 678 |
| 8 | 25 | 33 | 8 | 27 | 35 | Executive staff | 8 | 35 | 43 |
| 72 | 625 | 697 | 75 | 592 | 667 | Sub-total | 79 | 642 | 721 |
| | 2001 | | | 2002 | | 40 % | | 2003 | |
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 11 | 139 | 150 | 13 | 159 | 172 | Technical staff | 11 | 44 | 55 |
| - | 4 | 4 | 1 | 3 | 4 | Executive staff | 1 | 2 | 3 |
| 11 | 143 | 154 | 14 | 162 | 176 | Sub-total | 12 | 46 | 58 |
| | 2001 | | | 2002 | | Miscellaneous | | 2003 | |
| Male | Female | Total | Male | Female | Total | Tochnical staff | Male | Female | Total |
| 28 | 54 | 82 3 | 36 6 | 61 2 | 97 8 | Technical staff Executive staff | 22 5 | 62 | <u>84</u> 5 |
| 31 | 54 | 85 | 42 | 63 | 105 | Sub-total | 27 | 62 | 89 |
| , | 2001 | | | 2002 | | | | 2003 | |
| Male | Female | Total | Male | Female | Total | Total | Male | Female | Total |
| 313 | 4 501 | 4 814 | 300 | 4 383 | 4 683 | Technical staff | 264 | 4 102 | 4 366 |
| 98 | 446 | 544 | 86 | 519 | 605 | Executive staff | 63 | 572 | 635 |
| 411 | 4 947 | 5 358 | 386 | 4 902 | 5 288 | Sub-total | 327 | 4 674 | 5 001 |

414-A - NUMBER OF EMPLOYEES WORKING FULL-TIME

| | 2001 | | | 2002 | | 100 % | | 2003 |
|--------|--------|--------|--------|--------|--------|-----------------|--------|--------|
| Male | Female | Total | Male | Female | Total | | Male | Female |
| 9 507 | 11 923 | 21 430 | 8 994 | 12 010 | 21 004 | Technical staff | 8 438 | 11 860 |
| 8 309 | 3 893 | 12 202 | 9 090 | 4 588 | 13 678 | Executive staff | 9 344 | 4 926 |
| 17 816 | 15 816 | 33 632 | 18 084 | 16 598 | 34 682 | Total | 17 782 | 16 786 |





416 - NUMBER OF DAYS OF ANNUAL HOLIDAYS

27

26 days of annual holidays + 1 additional day.

417 - PAID PUBLIC HOLIDAYS (including bank holidays)

| Saturdays | 10 |
|-------------------------|----|
| Mondays | 8 |
| Including First of May. | |

42 - Organization of working hours per category of personnel

421 - NUMBER OF EMPLOYEES ON FLEXIBLE WORKING HOURS

| | 2001 | | | 2002 | | | | 2003 | |
|------|--------|-------|------|--------|-------|-----------------|------|--------|-------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 245 | 90 | 335 | 212 | 53 | 265 | Technical staff | 278 | 134 | 412 |
| 26 | 12 | 38 | 46 | 30 | 76 | Executive staff | 26 | 12 | 38 |
| 271 | 102 | 373 | 258 | 83 | 341 | Total | 304 | 146 | 450 |

This indicator chiefly refers to employees working days.

421-A - NUMBER OF EMPLOYEES WORKING NIGHTS

| | 2001 | | | 2002 | | | | 2003 | |
|------------|--------------|--------------|-------------|---------------|--------------|-----------------|-------------|---------------|--------------|
| Male 83 | Female 69 | Total 152 | Male 118 | Female 225 | Total 343 | Technical staff | Male 121 | Female 377 | Total 498 |
| 10 | 6 | 16 | 10 | 5 | 15 | Executive staff | 4 | 1 | 5 |
| 93 | 75 | 168 | 128 | 230 | 358 | Total | 125 | 378 | 503 |

Working night between 9 pm and 6 am: Act of May 9, 2001. Company agreement dated February 18, 2002.

The organization of work in cycles makes it impossible to distinguish between Flexible working hours and Night work: whenever there is night work, the employees are included in the 421-A indicator.

45 - Expenditure to improve working conditions

451 - TOTAL EXPENDITURE (in millions of euros)

| 2001 | 2002 | 2003 |
|--------|--------|--------|
| 102.49 | 102.78 | 102.84 |

These sums represent expenditure devoted to the upgrading and reorganization of working areas and to the improvement of reception areas reserved for customers.

TRAINING

| 51 - In-service professional training | 22/23 |
|---------------------------------------------|-------|
| 52 - Training leave | 24 |
| 53 - Apprenticeship and occupational skills | 24 |

TRAINING

51 - In-service professional training

511 - PERCENTAGE OF TOTAL PAYROLL DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING AND

512 - AMOUNT DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING (in millions of euros)

| 2001 | 2002 | | 2003* |
|-------|-------|-------------------------|-------|
| 4.18 | 3.93 | As % of payroll | 3.78 |
| 62.67 | 65.45 | Expenditure on training | 60.86 |

* Provisional figures.

513- NUMBER OF STAFF TRAINED

| 2001 2002 | | | | | | 2003 | | | | |
|-----------|--------|--------|--------|--------|--------|----------------------------|--------|--------|--------|--|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total | |
| 8 801 | 14 461 | 23 262 | 8 760 | 15 737 | 24 497 | Technical staff | 8 295 | 15 238 | 23 533 | |
| 6 481 | 3 486 | 9 967 | 7 159 | 4 193 | 11 352 | Executive staff | 7 549 | 4 560 | 12 109 | |
| 15 282 | 17 947 | 33 229 | 15 919 | 19 930 | 35 849 | TOTAL | 15 844 | 19 798 | 35 642 | |
| 39.2 | 46.0 | 85.2 | 39.8 | 49.9 | 89.7 | as % of total headcount | 40.0 | 50.0 | 90.0 | |

514 - NUMBER OF HOURS OF TRAINING BY LEVEL

| | | | 2003 | | | | | | |
|---------|---------|------------------------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 291 009 | 468 872 | 759 881 | 272 618 | 487 695 | 760 313 | Technical staff | 249 572 | 461 769 | 711 341 |
| 313 513 | 243 851 | 557 364 | 353 822 | 291 851 | 645 673 | Executive staff | 299 833 | 233 527 | 533 360 |
| 604 522 | 712 723 | 1 317 245 | 626 440 | 779 546 | 1 405 986 | TOTAL | 549 405 | 695 296 | 1 244 701 |
| | 291 009 | 291 009468 872313 513243 851 | 291 009 468 872 759 881 313 513 243 851 557 364 | 291 009 468 872 759 881 272 618 313 513 243 851 557 364 353 822 | 291 009 468 872 759 881 272 618 487 695 313 513 243 851 557 364 353 822 291 851 | MaleFemaleTotalMaleFemaleTotal291 009468 872759 881272 618487 695760 313313 513243 851557 364353 822291 851645 673 | Male Female Total Male Female Total 291 009 468 872 759 881 272 618 487 695 760 313 Technical staff 313 513 243 851 557 364 353 822 291 851 645 673 Executive staff | Male Female Total Male Female Total Male 291 009 468 872 759 881 272 618 487 695 760 313 Technical staff 249 572 313 513 243 851 557 364 353 822 291 851 645 673 Executive staff 299 833 | Male Female Total Male Female Total Male Female 291 009 468 872 759 881 272 618 487 695 760 313 Technical staff 249 572 461 769 313 513 243 851 557 364 353 822 291 851 645 673 Executive staff 299 833 233 527 |



515-1 - NUMBER OF HOURS OF TRAINING PER COMPETENCE

| 20 | 01 | 20 | 02 | | 20 | 03 |
|--------------------|-----------------------------------|--------------------|-----------------------------------|-----------------------------------------------------------|--------------------|-----------------------------------|
| NUMBER OF HOURS | NUMBER OF TRAINING SESSIONS | NUMBER OF HOURS | NUMBER OF TRAINING SESSIONS | | NUMBER OF HOURS | NUMBER OF TRAINING SESSIONS |
| 43 635 | 9 188 | 15 788 | 1 873 | Private customers: Risks | 12 182 | 995 |
| 192 652 | 10 320 | 298 982 | 17 761 | Private customers: Sales | 243 203 | 15 663 |
| 39 186 | 1 596 | 43 156 | 2 008 | Professionals: Risks | 34 161 | 1 651 |
| 45 005 | 2 143 | 49 747 | 3 076 | Professionals: Sales | 46 503 | 3 512 |
| 151 414 | 6 094 | 154 094 | 6 480 | High net worth customers | 139 147 | 5 825 |
| 27 170 | 871 | 25 279 | 960 | Corporate customers: Risks | 23 703 | 1 009 |
| 45 396 | 1 792 | 40 090 | 1 599 | Corporate customers: Sales | 28 068 | 1 634 |
| 130 133 | 6 068 | 140 176 | 6 149 | Management, Organization, Administration | 147 246 | 12 222 |
| 73 109 | 6 879 | 71 656 | 6 65 1 | Information Systems | 87 597 | 9 855 |
| 3 685 | 173 | 4 987 | 150 | Financial Activities | 2 930 | 221 |
| 3 759 | 303 | 3 602 | 324 | Legal, Fiscal Activities | 4 495 | 493 |
| 45 175 | 1 554 | 47 853 | 2 073 | International Activities | 39 371 | 1 772 |
| 74 701 | 3 953 | 80 585 | 3 419 | Human Resource Management | 81 245 | 3 219 |
| 143 895 | 1 484 | 136 834 | 1 653 | Training leading to a banking qualification | 143 265 | 1 839 |
| 2 905 | 54 | 2 324 | 35 | Retraining | 2 822 | 29 |
| 255 907 | 14 524 | 248 497 | 4 534 | General professional knowledge | 136 827 | 2 644 |
| 28 524 | 776 | 28 544 | 1 619 | Corporate & Investment Banking: Finance and Investment | 26 326 | 1 181 |
| 10 994 | 8 989 | 13 792 | 10 823 | Security of operations | 45 610 | 20 349 |
| 1 317 245 | 76 761 | 1 405 986 | 71 187 | TOTAL | 1 244 701 | 84 113 |

515-2 - NUMBER OF HOURS BY TYPE OF TRAINING ACTION

| 2001 | 2002 | | 2003 |
|-----------|-----------|-------------------------------------------------------------------------------------|-----------|
| 283 202 | 147 546 | Training on the work station | 126 712 |
| 200 529 | 338 574 | Individual training sessions | 208 307 |
| 674 541 | 770 765 | Meetings/seminars | 754 026 |
| 12 948 | 17 298 | Computer Assisted Learning/Multimedia | 12 464 |
| 142 115 | 130 632 | Training leading to a banking qualification and training in foreign languages | 141 206 |
| 3 910 | 1 171 | Training support work leading to a banking qualification | 1 986 |
| 1 317 245 | 1 405 986 | TOTAL | 1 244 701 |

52 - Training leave

521 - NUMBER OF EMPLOYEES BENEFITING FROM PAID, OR PARTLY PAID, TRAINING LEAVE

| | | 2001 | | 2002 | | | 2003 | |
|-----------|--------------|--------------|-----------|--------------|---------------|--|--------------|--|
| Male 8 | Female 18 | Total 26* | Male 8 | Female 23 | Total 31** | | Female 18 | |

*12 partly paid. **19 partly paid. ***18 partly paid.

522 - NUMBER OF EMPLOYEES BENEFITING FROM UNPAID TRAINING LEAVE

| | 2001 | | | 2002 | | | 2003 | |
|-----------|-------------|------------|-----------|-------------|------------|-----------|-------------|--|
| Male 1 | Female 3 | Total 4 | Male 4 | Female 2 | Total 6 | Male 8 | Female 3 | |

523 - NUMBER OF EMPLOYEES REFUSED TRAINING LEAVE

| | 2001 | | | 2002 | | | 2003 | |
|---|--------|---|---|------|---|------|--------|-------|
| | Female | | | | | Male | Female | Total |
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

53 - Apprenticeship and occupational skills

531 - NUMBER OF APPRENTICESHIP AND OCCUPATIONAL SKILLS CONTRACTS

| | 2001 | | | 2002 | | | | 2003 | |
|------|--------|-------|------|--------|-------|---------------------|------|--------|-------|
| Male | Female | Total | Male | Female | Total | | Male | Female | Total |
| 49 | 73 | 122 | 45 | 68 | 113 | Apprenticeship | 40 | 62 | 102 |
| 235 | 525 | 760 | 215 | 610 | 825 | Occupational skills | 209 | 586 | 795 |
| 284 | 598 | 882 | 260 | 678 | 938 | Total | 249 | 648 | 897 |

VI

PROFESSIONAL RELATIONS

| 61 - Employee representatives | 26/27 |
|-------------------------------|-------|
| 62 - Employee communications | 28 |
| 63 - Disputes | 28 |

61 - Employee representatives

611 - PARTICIPATION IN EMPLOYEE REPRESENTATIVE ELECTIONS

| 20 | 01 | 200 |)2* | | 20 | 03 |
|-----------------|----------------|-----------------|----------------|----------------------------------|-----------------|----------------|
| Nber registered | as % of voters | Nber registered | as % of voters | | Nber registered | as % of voters |
| 27 573 | 80.69 | _ | _ | Technical staff body of electors | 26 401 | 82.64 |
| 12 579 | 55.10 | _ | - | Executive staff body of electors | 14 734 | 65.92 |

611 - PARTICIPATION IN WORKS COUNCIL ELECTIONS

| 20 | 01 | 200 | 2* | | 20 | 03 |
|-----------------|----------------|-----------------|----------------|----------------------------------|-----------------|----------------|
| Nber registered | as % of voters | Nber registered | as % of voters | | Nber registered | as % of voters |
| 27 933 | 80.58 | _ | _ | Technical staff body of electors | 26 329 | 82.64 |
| 12 666 | 55.32 | - | - | Executive staff body of electors | 14 726 | 69.58 |

* No elections in 2002.

612 - TOTAL NUMBER OF HOURS ALLOWED FOR EMPLOYEE REPRESENTATION ACTIVITIES

All employee representation in the Bank is decentralized in each major branch and each provincial sub-office, each Parisian branch office and each entity.

In addition, the Trade Union Organizations* appoint, in accordance with the law and the Collective Agreement, union representatives among the employee representatives and * CFDT, CFTC, CGT, FO, SNB-CFE/CGC. among the Works Councils, as well as union representatives in each of the different Entities of the Bank.

The total number of hours allowed for employee representation in all these bodies amounts to approximately 644 631 hours per year, excluding meetings with Management or committee meetings.

613 - NUMBER OF MEETINGS WITH THE EMPLOYEES' REPRESENTATIVES DURING THE YEAR IN QUESTION**

| 2001 | 2002 | | 2003 |
|------|------|------------------------|-------|
| | | Staff Representatives | 1 757 |
| | | Works Councils | 1 567 |
| | | Specialized Committees | 203 |
| | | Union Delegates | 61 |

** New indicator, background not reconstituted.



614 - DATES AND SUBJECT OF AGREEMENTS SIGNED IN THE COMPANY DURING THE YEAR

Length of the working week and flexible working hours

- July 17, 2003: Amendment to the agreement dated August 4, 2000 concerning the adjustment of working hours for personal convenience and leave granted in addition to parental childcare leave.
- November 14, 2003: Amendment to the agreement concerning flexible working hours and the shorter working week, dated July 20, 2000, regarding the provisions governing the "time savings account" (compte épargne temps).

Incentive schemes and profit sharing

- June 30, 2003: Agreement concerning the profit-sharing scheme open to BNP Paribas employees.
- June 30, 2003: Amendment to the Group's profit-sharing agreement.

Employee representation bodies

- May 19, 2003: Memorandum of agreement concerning the renewal of the mandates of the employee representatives in BNP Paribas establishments.
- June 30, 2003: Agreement concerning the representation bodies of BNP Paribas employees concluded within the framework of the organization of professional elections scheduled in 2003.

- July 7, 2003: Amendment to the agreement concerning the creation of a BNP Paribas Group European Committee.
- July 22, 2003: Agreement concerning staff representation on the Works Council of the Central Organizations in Paris concluded within the framework of the professional elections in 2003.
- November 14, 2003: Agreement concerning the procedure for consulting the Central Works Council of BNP Paribas S.A.
- November 14, 2003: Agreement concerning the BNP Paribas Group Committee.

Salaries

• February 24, 2003: Salary agreement.

Others

- March 10, 2003: Agreement concerning the adoption of the ISIN code.
- June 30, 2003: Agreement concerning the creation of an intercompany committee within the framework of the BNP Paribas Group Mutual Insurance Company.

615 - NUMBER OF EMPLOYEES BENEFITING FROM LEAVE OF ABSENCE FOR UNION-ORGANIZED TRAINING

| 2001 | 2002 | 2003 |
|------|------|------|
| 651 | 674 | 494 |

62 - EMPLOYEE COMMUNICATIONS

622 - INDUCTION PROCEDURE

Reception and welcome of the new employee by a member of the senior management of his or her entity followed by the manager of the department to which the new recruit is assigned.

The new recruit is given the following documents:

- The BNP Paribas welcome booklet, containing information sheets devoted to: career management, young graduates, professional appraisals, occupational mobility, training programmes, remuneration, profit sharing and incentive schemes, employee savings schemes, working hours and holidays, Welfare and Mutual Insurance cover, practical information and the intranet sites,
- Annual Report (in brief),
- Material used for the annual appraisal,
- Annual appraisal guidebook.

Information about:

- Collective labour agreement,
- Company rules and regulations,
- The agreement concerning the mandatory "fruits of growth" profit-sharing scheme,
- The agreement concerning the incentive scheme enabling the employees to share in the profits of the Bank,
- The Company Savings Scheme,
- The partial reimbursement of travelling expenses (form given to the new recruit),
- The advantages related to banking operations,
- The A.S.C.,
- The social activities of the Works Council.

623 - INFORMATION PROCEDURES

- BNP Paribas SA Human Resources News,
- Call-in newspaper,
- Internal memos,
- The "ETINCELLE" suggestion system,
- Circulars,
- General information circulated in written or other form (notes, cassettes, meetings, etc.),
- "Mutuelle Informations" mutual benefit society news (newsletters circulated to members of the Friendly Society),
- Short annual Report,
- Social Audit of the Company and Establishment,
- Ambitions, the @-magazine of BNP Paribas,
- The newsletter "Conjoncture",
- Multi Média@, the Group's intranet and internet newsletter,
- Echo'net, the Group's intranet,
- Horizons, the bimonthly newsletter of the Private Banking, Asset Management core business,
- Pôle Positions, the quarterly newsletter of the Retail Banking in France core business,
- Finance, the review published by the Corporate and Investment Banking core business,
- Deals, the newsletter of the Corporate and Investment Banking core business,
- The Group's weekly newsflash.

624 - INDIVIDUAL INTERVIEWS

A new professional appraisal system was adopted in 2001.

All employees attend an appraisal interview at least once every two years (every year for executive staff and team managers).

These interviews follow a written appraisal procedure that is identical for all employees.

63 - Disputes

| 2002 | |
|------|--|
| 0 | |
| 9 | |
| 95 | |
| 9 | |
| | |

631 - NUMBER OF APPEALS TO EXTRAJUDICIAL ARBITRATION SYSTEMS
to the Bank's "appeal formation" Joint Commission
to the Joint Commission for Disciplinary Action
632 - NUMBER OF LEGAL PROCEEDINGS IN PROGRESS
633 - NUMBER OF FORMAL NOTICES AND REPORTS RECEIVED

FROM THE LABOUR INSPECTORATE

2003



30/31

31/32

OTHER WELFARE FACILITIES PROVIDED BY THE COMPANY

71 - Company welfare facilities

72 - Other welfare contributions-



71 - Company welfare facilities (in millions of euros)

TOTAL WELFARE BUDGET

| 2001 | 2002 | | 2003* |
|--------|--------|-----------------------------------------------|--------|
| 69.65 | 74.80 | Budget allocated to the Central Works Council | 75.48 |
| 38.21 | 38.22 | Budget allocated by Senior Management | 38.30 |
| 107.86 | 113.02 | TOTAL | 113.78 |

712 - PAYMENTS MADE TO THE CENTRAL WORKS COUNCIL

| 2001 | 2002 | | 2003* |
|-------|-------|--------------------------------------------------------|-------|
| 23.10 | 24.03 | Contribution to midday meal expenses | 23.08 |
| | | Family welfare | |
| 1.58 | 1.64 | Contribution to childminding fees | 1.65 |
| 13.89 | 16.84 | Complementary health insurance | 17.60 |
| 0.09 | 0.07 | Miscellaneous aid | 0.25 |
| 15.56 | 18.55 | TOTAL | 19.50 |
| | | Leisure activities | |
| 16.23 | 16.41 | Summer camp and contribution to employees' holidays | 16.60 |
| 2.10 | 2.10 | A.S.C. | 2.06 |
| 0.24 | 0.32 | Miscellaneous | 0.36 |
| 18.57 | 18.83 | TOTAL | 19.02 |
| | | | |
| 9.60 | 9.71 | Locally based activities | 10.12 |
| | | Miscellaneous | |
| 2.36 | 3.22 | Administrative costs | 3.30 |
| 0.46 | 0.46 | Investments | 0.46 |
| 2.82 | 3.68 | TOTAL | 3.76 |
| 69.65 | 74.80 | GRAND TOTAL | 75.48 |

The budget of the Central Works Council varied by + 1.5 % in 2003.

*Estimated costs.



711 - EXPENSES INCURRED DIRECTLY BY THE HEAD OFFICE

For the sake of completion, the expenses incurred directly by the Head Office should also be added to the Central Works Council's budget (in millions of euros)

| 2001 | 2002 | | 2003 |
|-------|-------|--------------------------------------|-------|
| 38.21 | 38.22 | TOTAL | 38.30 |
| | | Restaurants | 8.03 |
| | | Transport | 8.51 |
| | Ν | 2.21 | |
| | | Payments to the company Welfare Fund | 9.15 |
| | | Family benefits | 9.30 |
| | | Miscellaneous benefits | 1.10 |

72 - Other welfare contributions (in millions of euros)

FORMER BNP PARIBAS FRIENDLY SOCIETY

At December 31, 2003, the employees' Friendly Society included 105 810 protected individuals.

Net payments amounted to €40.41m, operating costs, sums retained by way of amortization and provisions stood at €4.45m, representing total expenses of €44.86m.

Receipts amounted to €45.27m.

This year, a surplus of $\in 0.41$ m will be allocated to the compulsory reserve.





PREVOYANCE FLEXIBLE

Prévoyance Flexible (Flexible Welfare) is the welfare scheme covering employees against the risks of death, disability and incapacity liable to arise during both their private and professional lives. The contract is offered on an optional basis to employees on unpaid leave (risk of death and disability) as well as to employees who have left on full early retirement (risk of death).

The contribution rates are divided by gross salary bracket subject to national insurance contributions as follows:

| | Total as a % | Employer contrib. as a % | Employee contrib. as a % |
|------------|-----------------|--------------------------------|--------------------------------|
| Bracket A: | 1.60 | 1.08 | 0.52 |
| Bracket B: | 1.88 | 1.03 | 0.85 |
| Bracket C: | 1.81 | 0.96 | 0.85 |

For the 2003 financial year, the employer's contribution amounted to €17.31m.

FORMER PARIBAS SA PENSION FUND

Residual banking scheme

In 2003, the former Paribas Pension Fund paid \in 3.81m with respect to the "residual banking scheme" (*régime résiduel bancaire*) and \in 1.25m with respect to the supplementary pension.

EXNAT BNP PARIBAS CONTRACT

A memorandum of agreement on the adoption of a supplementary pension scheme proper to the BNP was signed with the CFDT and CFTC trade unions on January 27, 1997. This agreement was revised in the course of 2001 for all the employees of BNP Paribas SA.

This agreement is a compulsory contract provisioned by contributions from the company fixed at 1% of the annual salary up to a maximum of 110% of the Social Security ceiling.

In 2003, payments made by the company amounted to $\notin 10.84m$.

FORMER BNP SA WELFARE FUND

The object of the BNP Personnel's Welfare Fund is to provide employees who joined the BNP before April 6, 2000 with end-of-service bonuses when they retire from the company, and bonuses paid to employees who leave on early retirement.

In 2003, payments made by the Welfare Fund amounted to \in 22.27m with respect to end-of-service bonuses and bonuses paid to employees who leave on early retirement.

The Welfare Fund received a contribution from the company for a total of \notin 9.15m.

FORMER BNP SA PENSION FUND

In 2003, the former BNP Pension Fund provided payment for the banking supplementary pension for \in 23.55m and the ARRCO and AGIRC deductions for \in 11.01m and \in 3.46m respectively.

To fulfil its commitments, the Pension Fund received a contribution from the company for a total of €29.98m.