## SOCIAL AUDIT <br> BNP PARIBAS S.A.



2010

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13 - Recruitment during the year
14 - Employees leaving the company
15 - Career development
17 - Disabled people
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I I EMPLOYMENT

## 11 - HEADCOUNT

All the indicators, with the exception of data concerning promotions, pay rises and remuneration, are based on total headcount excluding employees on secondment and employees who are unpaid and students on sandwich courses (indicator 111-B).

111 ■ TOTAL HEADCOUNT AT DECEMBER 31 ${ }^{\text {sT }}$ (one for one)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 17,859 | 22,462 | 40,321 | 17,570 | 22,398 | 39,968 | 111-A - Paid headcount | 18,139 | 23,262 | 41,401 |
| 451 | 1,262 | 1,713 | 407 | 1,261 | 1,668 | Unpaid absentees | 397 | 1,288 | 1,685 |
| 499 | 747 | 1,246 | 502 | 732 | 1,234 | Work-study contracts | 521 | 838 | 1,359 |
| 18,809 | 24,471 | 43,280 | 18,479 | 24,391 | 42,870 | 111-B - Total headcount | 19,057 | 25,388 | 44,445 |
| 330 | 277 | 607 | 349 | 286 | 635 | On secondment in France | 385 | 318 | 703 |
| 829 | 157 | 986 | 791 | 143 | 934 | On secondment outside France | 831 | 176 | 1,007 |
| 19,968 | 24,905 | 44,873 | 19,619 | 24,820 | 44,439 | 111-C - Total headcount including employees on secondment | 20,273 | 25,882 | 46,155 |

111-B ■ TOTAL HEADCOUNT AT DECEMBER $31^{\text {sT }}$ (one for one)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 7,144 | 15,643 | 22,787 | 6,725 | 15,146 | 21,871 | Technical staff | 6,482 | 15,251 | 21,733 |
| 31.4\% | 68.6\% | 100.0\% | 30.7\% | 69.3\% | 100.0\% | \% Technical staff | 29.8\% | 70.2\% | 100.0\% |
| 11,665 | 8,828 | 20,493 | 11,754 | 9,245 | 20,999 | Executive staff | 12,575 | 10,137 | 22,712 |
| 56.9\% | 43.1\% | 100.0\% | 56.0\% | 44.0\% | 100.0\% | \% Executive staff | 55.4\% | 44.6\% | 100.0\% |
| 18,809 | 24,471 | 43,280 | 18,479 | 24,391 | 42,870 | TOTAL | 19,057 | 25,388 | 44,445 |
| 43.5\% | 56.5\% | 100.0\% | 43.1\% | 56.9\% | 100.0\% | \% Total | 42.9\% | 57.1\% | 100.0\% |
| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 38.0\% | 63.9\% | 52.7\% | 36.4\% | 62.1\% | 51.0\% | Technical staff \% by gender Executive staff | 34.0\% | 60.1\% | 48.9\% |
| 62.0\% | 36.1\% | 47.3\% | 63.6\% | 37.9\% | 49.0\% | \% by gender | 66.0\% | 39.9\% | 51.1\% |
| 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | TOTAL <br> \% by gender | 100.0\% | 100.0\% | 100.0\% |

Change in total headcount excluding employees on secondment


## Change in total headcount excluding employees on secondment (as a\%)

Change in female executive staff (as $2 \%$ )

## 11 HEADCOUNT

## 111 b ■ TOTAL HEADCOUNT AT DECEMBER $31^{\text {sT }}$ PER CATEGORY (FTE)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 7,050 | 14,658 | 21,708 | 6,638 | 14,228 | 20,866 | Technical staff | 6,399 | 14,361 | 20,760 |
| 11,643 | 8,607 | 20,250 | 11,733 | 9,014 | 20,747 | Executive staff | 12,552 | 9,886 | 22,439 |
| 18,692 | 23,265 | 41,958 | 18,371 | 23,242 | 41,613 | TOTAL | 18,952 | 24,247 | 43,199 |
|  |  |  |  |  |  |  |  |  |  |

FTE standard: each full-time employee is counted for 1 and each part-time employee in proportion to their working hours
(e.g.: 0.8 for $4 / 5$ of a full-time position. 0.6 for $3 / 5$ full-time).

## 112 PERMANENT STAFF

| 2008 | 2009 |  | 2010 |
| :---: | :---: | :---: | :---: |
| 16,706 | 14,436 | Technical staff | 15,157 |
| 18,096 | 18,408 | Executive staff | 19,267 |
| 34,802 | 32,844 | TOTAL | 34,424 |
|  |  |  |  |

Holders of an unlimited term, full-time work contract, registered as permanent staff from January 1 to December 31 of the year in question.

113 NUMBER OF EMPLOYEES WITH A FIXED-TERM CONTRACT
AT DECEMBER $31^{\text {sT }}$ (one for one)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 34 | 88 | 122 | 57 | 185 | 242 | Paid headcount Technical staff | 60 | 108 | 168 |
| 13 | 28 | 41 | 24 | 43 | 67 | Executive staff | 22 | 37 | 59 |
| 47 | 116 | 163 | 81 | 228 | 309 | Total | 82 | 145 | 227 |
|  |  |  |  |  |  | Unpaid absentees |  |  |  |
| 0 | 1 | 1 | 0 | 0 | 0 | Technical staff | 0 | 0 | 0 |
| 0 | 0 | 0 | 0 | 0 | 0 | Executive staff | 0 | 0 | 0 |
| 0 | 1 | 1 | 0 | 0 | 0 | Total | 0 | 0 | 0 |
|  |  |  |  |  |  | Work-study contracts |  |  |  |
| 498 | 746 | 1,244 | 502 | 732 | 1,234 | Technical staff | 521 | 838 | 1,359 |
| 0 | 0 | 0 | 0 | 0 | 0 | Executive staff | 0 | 0 | 0 |
| 498 | 746 | 1,244 | 502 | 732 | 1,234 | Total | 521 | 838 | 1,359 |
|  |  |  |  |  |  | TOTAL |  |  |  |
| 532 | 835 | 1,367 | 559 | 917 | 1,476 | Technical staff | 581 | 946 | 1,527 |
| 13 | 28 | 41 | 24 | 43 | 67 | Executive staff | 22 | 37 | 59 |
| 545 | 863 | 1,408 | 583 | 960 | 1,543 | Total | 603 | 983 | 1,586 |

114 ■ AVERAGE MONTHLY HEADCOUNT (one for one)

|  |  |  |  | $\mathbf{2 0 1 0}$ |
| ---: | ---: | ---: | ---: | ---: |
| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  |  |  |
| 23,434 | 22,159 | Technical staff | $\mathbf{2 1 , 8 1 1}$ |  |
| 20,251 | 20,757 | Executive staff | $\mathbf{2 1 , 9 9 7}$ |  |
| 43,685 | 42,915 | TOTAL |  |  |

[^0]
## I I EMPLOYMENT

## 11 HEADCOUNT

115/116 ■ BREAKDOWN OF TOTAL HEADCOUNT BY GENDER AND BY AGE AT DECEMBER $31^{\text {sT }}$ (one for one)

| 2008 |  |  |  |  |  | 2009 |  |  |  |  |  |  | 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| H | \%* | F | \%* | Total |  | H |  | F |  | Total |  |  | H |  | F |  | Total | \%* |
| 766 | 10.7 | 1,543 |  |  |  |  |  | 1,491 |  |  |  | UNDER 25 <br> Technical staff |  | 12.4 | 1,564 |  | 2,369 | 10.9 |
| 154 | 1.3 | 235 | 2.7 | 389 | 1.9 | 106 | 0.9 | 195 | 2.1 | 301 | 1.4 | Executive staff | 131 | 1.0 | 207 | 2.0 | 338 | 1.5 |
| 920 | 4.9 | 1,778 | 7.3 | 2,698 | 6.2 | 887 | 4.8 | 1,686 | 6.9 | 2,573 | 6.0 | TOTAL | 936 | 4.9 | 1,771 | 7.0 | 2,707 | 6.1 |
|  |  |  |  |  |  |  |  |  |  |  |  | 25 TO 29 |  |  |  |  |  |  |
| 808 | 11.3 | 2,472 | 15.8 | 3,280 | 14.4 | 815 | 12.1 | 2,419 | 16.0 | 3,234 | 14.8 | Technical staff | 799 | 12.3 | 2,231 | 14.6 | 3,030 | 13.9 |
| 1,257 | 10.8 | 1,502 | 17.0 | 2,759 | 13.5 | 1,198 | 10.2 | 1,449 | 15.7 | 2,647 | 12.6 | Executive staff | 1,282 | 10.2 | 1,470 | 14.5 | 2,752 | 12.1 |
| 2,065 | 11.0 | 3,974 | 16.2 | 6,039 | 14.0 | 2,013 | 10.9 | 3,868 | 15.9 | 5,881 | 13.7 | TOTAL | 2,081 | 10.9 | 3,701 | 14.6 | 5,782 | 13.0 |
|  |  |  |  |  |  |  |  |  |  |  |  | 30 TO 34 |  |  |  |  |  |  |
| 498 | 7.0 | 1,370 | 8.8 | 1,868 | 8.2 | 558 | 8.3 | 1,617 | 10.7 | 2,175 | 9.9 | Technical staff | 629 | 9.7 | 1,957 | 12.8 | 2,586 | 11.9 |
| 1,740 | 14.9 | 1,766 | 20.0 | 3,506 | 17.1 | 1,765 | 15.0 | 1,846 | 20.0 | 3,611 | 17.2 | Executive staff | 1,848 | 14.7 | 2,003 | 19.8 | 3,851 | 17.0 |
| 2,238 | 11.9 | 3,136 | 12.8 | 5,374 | 12.4 | 2,323 | 12.6 | 3,463 | 14.2 | 5,786 | 13.5 | TOTAL | 2,477 | 13.0 | 3,960 | 15.6 | 6,437 | 14.5 |
| 249 | 3.5 | 908 | 5.8 | 1,157 | 5.1 | 231 | 3.4 | 887 |  | 1,118 | 5.1 | 35 T0 39 <br> Technical staff | 251 | 3.9 | 922 |  | 1,173 | 5.4 |
| 1,474 | 12.6 | 1,295 | 14.7 | 2,769 | 13.5 | 1,611 | 13.7 | 1,459 | 15.8 | 3,070 | 14.6 | Executive staff | 1,907 | 15.2 | 1,697 | 16.7 | 3,604 | 15.9 |
| 1,723 | 9.2 | 2,203 | 9.0 | 3,926 | 9.1 | 1,842 | 10.0 | 2,346 | 9.6 | 4,188 | 9.8 | TOTAL | 2,158 | 11.3 | 2,619 | 10.3 | 4,777 | 10.7 |
| 387 | 5.4 | 1,170 | 7.5 | 1,557 | 6.8 | 343 | 5.1 | 1,041 |  | 1,384 | 6.3 | 40 TO 44 Technical staff | 303 | 4.7 | 1,007 | 6.6 | 1,310 | 6.0 |
| 1,299 | 11.1 | 1,014 | 11.5 | 2,313 | 11.3 | 1,302 | 11.1 | 1,033 | 11.2 | 2,335 | 11.1 | Executive staff | 1,392 | 11.1 | 1,141 | 11.3 | 2,533 | 11.2 |
| 1,686 | 9.0 | 2,184 | 8.9 | 3,870 | 8.9 | 1,645 | 8.9 | 2,074 | 8.5 | 3,719 | 8.7 | TOTAL | 1,695 | 8.9 | 2,148 | 8.5 | 3,843 | 8.6 |
|  |  |  |  |  |  |  |  |  |  |  |  | 45 T0 49 |  |  |  |  |  |  |
| 936 | 13.1 | 2,136 | 13.7 | 3,072 | 13.5 | 724 | 10.8 | 1,965 | 13.0 | 2,689 | 12.3 | Technical staff | 591 | 9.1 | 1,893 | 12.4 | 2,484 | 11.4 |
| 1,480 | 12.7 | 946 | 10.7 | 2,426 | 11.8 | 1,546 | 13.2 | 1,072 | 11.6 | 2,618 | 12.5 | Executive staff | 1,631 | 13.0 | 1,223 | 12.1 | 2,854 | 12.6 |
| 2,416 | 12.8 | 3,082 | 12.6 | 5,498 | 12.7 | 2,270 | 12.3 | 3,037 | 12.5 | 5,307 | 12.4 | TOTAL | 2,222 | 11.7 | 3,116 | 12.3 | 5,338 | 12.0 |
|  |  |  |  |  |  |  |  |  |  |  |  | 50 TO 54 |  |  |  |  |  |  |
| 1,631 | 22.8 | 2,983 | 19.1 | 4,614 | 20.2 | 1,405 | 20.9 | 2,547 | 16.8 | 3,952 | 18.1 | Technical staff | 1,240 | 19.1 | 2,264 | 14.8 | 3,504 | 16.1 |
| 1,837 | 15.7 | 990 | 11.2 | 2,827 | 13.8 | 1,710 | 14.5 | 948 | 10.3 | 2,658 | 12.7 | Executive staff | 1,794 | 14.3 | 975 | 9.6 | 2,769 | 12.2 |
| 3,468 | 18.4 | 3,973 | 16.2 | 7,441 | 17.2 | 3,115 | 16.9 | 3,495 | 14.3 | 6,610 | 15.4 | TOTAL | 3,034 | 15.9 | 3,239 | 12.8 | 6,273 | 14.1 |
|  |  |  |  |  |  |  |  |  |  |  |  | 55 T0 59 |  |  |  |  |  |  |
| 1,768 | 24.7 | 2,967 | 19.0 | 4,735 | 20.8 | 1,746 | 26.0 | 3,066 | 20.2 | 4,812 | 22.0 | Technical staff | 1,712 | 26.4 | 3,292 | 21.6 | 5,004 | 23.0 |
| 2,076 | 17.8 | 997 | 11.3 | 3,073 | 15.0 | 2,145 | 18.2 | 1,128 | 12.2 | 3,273 | 15.6 | Executive staff | 2,192 | 17.4 | 1,295 | 12.8 | 3,487 | 15.4 |
| 3,844 | 20.4 | 3,964 | 16.2 | 7,808 | 18.0 | 3,891 | 21.1 | 4,194 | 17.2 | 8,085 | 18.9 | TOTAL | 3,904 | 20.5 | 4,587 | 18.1 | 8,491 | 19.1 |
|  |  |  |  |  |  |  |  |  |  |  |  | 60 AND OVER |  |  |  |  |  |  |
| 101 | 1.4 | 94 | 0.6 | 195 | 0.9 | 122 | 1.8 | 113 | 0.7 | 235 | 1.1 | Technical staff | 152 | 2.3 | 121 | 0.8 | 273 | 1.3 |
| 348 | 3.0 | 83 | 0.9 | 431 | 2.1 | 371 | 3.2 | 115 | 1.2 | 486 |  | Executive staff | 398 | 3.2 | 126 | 1.2 | 524 | 2.3 |
| 449 | 2.4 | 177 | 0.7 | 626 | 1.4 | 493 | 2.7 | 228 | 0.9 | 721 |  | TOTAL | 550 | 2.9 | 247 | 1.0 | 797 | 1.8 |
| 18,809 | 100 | 24,471 | 100 | ,280 | 100 | 18,479 | 100 | 24,391 | 100 | 2,870 | 100 | GLOBAL | 19,057 | 100 | 25,388 | 100 | 44,445 | 100 |

* The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.


## Age pyramid

(\% of age brackets in Male or Female headcount)
Years 2009-2010


## 11 ■ HEADCOUNT

115/117 ■ BREAKDOWN OF HEADCOUNT BY GENDER AND BY LENGTH OF SERVICE AT DECEMBER 31 ${ }^{\text {sT }}$ (one for one)

| 2008 |  |  |  |  |  | 2009 |  |  |  |  |  |  | 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| H | \%* | F | \%* | Total | \%* | H | \%* | F | \%* | Total |  |  | H |  | F | \%* | Total | \%* |
| 1,486 | 20.8 | 3,226 | 20.6 | 4,712 | 20.7 | 1,507 | 22.4 | 3,048 | 20.1 | 4,555 |  | LESS THAN 5 YEARS Technical staff | 1,549 | 23.9 | 3,042 |  | 4,591 | 21.1 |
| 2,841 | 24.4 | 2,585 | 29.3 | 5,426 | 26.5 | 2,809 | 23.9 | 2,570 | 27.8 | 5,379 | 25.6 | Executive staff | 3,125 | 24.9 | 2,654 | 26.2 | 5,779 | 25.4 |
| 4,327 | 23.0 | 5,811 | 23.7 | 10,138 | 23.4 | 4,316 | 23.4 | 5,618 | 23.0 | 9,934 | 23.2 | TOTAL | 4,674 | 24.5 | 5,696 | 22.4 | 10,370 | 23.3 |
|  |  |  |  |  |  |  |  |  |  |  |  | 5 TO 9 YEARS |  |  |  |  |  |  |
| 722 | 10.1 | 2,374 | 15.2 | 3,096 | 13.6 | 783 | 11.6 | 2,666 | 17.6 | 3,449 | 15.8 | Technical staff | 832 | 12.8 | 2,841 | 18.6 | 3,673 | 16.9 |
| 1,993 | 17.1 | 2,028 | 23.0 | 4,021 | 19.6 | 2,038 | 17.3 | 2,103 | 22.7 | 4,141 | 19.7 | Executive staff | 2,250 | 17.9 | 2,336 | 23.0 | 4,586 | 20.2 |
| 2,715 | 14.4 | 4,402 | 18.0 | 7,117 | 16.4 | 2,821 | 15.3 | 4,769 | 19.6 | 7,590 | 17.7 | TOTAL | 3,082 | 16.2 | 5,177 | 20.4 | 8,259 | 18.6 |
|  |  |  |  |  |  |  |  |  |  |  |  | 10 TO 14 YEARS |  |  |  |  |  |  |
| 102 | 1.4 | 455 | 2.9 | 557 | 2.4 | 153 | 2.3 | 659 | 4.4 | 812 | 3.7 | Technical staff | 197 | 3.0 | 930 | 6.1 | 1,127 | 5.2 |
| 732 | 6.3 | 708 | 8.0 | 1,440 | 7.0 | 989 | 8.4 | 918 | 9.9 | 1,907 | 9.1 | Executive staff | 1,326 | 10.5 | 1,269 | 12.5 | 2,595 | 11.4 |
| 834 | 4.4 | 1,163 | 4.8 | 1,997 | 4.6 | 1,142 | 6.2 | 1,577 | 6.5 | 2,719 | 6.3 | TOTAL | 1,523 | 8.0 | 2,199 | 8.7 | 3,722 | 8.4 |
|  |  |  |  |  |  |  |  |  |  |  |  | 15 TO 19 YEARS |  |  |  |  |  |  |
| 356 | 5.0 | 1,079 | 6.9 | 1,435 | 6.3 | 279 | 4.1 | 885 | 5.8 | 1,164 | 5.3 | Technical staff | 214 | 3.3 | 663 | 4.3 | 877 | 4.0 |
| 840 | 7.2 | 677 | 7.7 | 1,517 | 7.4 | 739 | 6.3 | 636 | 6.9 | 1,375 | 6.5 | Executive staff | 642 | 5.1 | 567 | 5.6 | 1,209 | 5.3 |
| 1,196 | 6.4 | 1,756 | 7.2 | 2,952 | 6.8 | 1,018 | 5.5 | 1,521 | 6.2 | 2,539 | 5.9 | TOTAL | 856 | 4.5 | 1,230 | 4.8 | 2,086 | 4.7 |
|  |  |  |  |  |  |  |  |  |  |  |  | 20 TO 24 YEARS |  |  |  |  |  |  |
| 329 | 4.6 | 979 | 6.3 | 1,308 | 5.7 | 240 | 3.6 | 2,775 | 24.5 | 1,073 | 4.9 | Technical staff | 277 | 4.3 | 942 | 6.2 | 1,219 | 5.6 |
| 720 | 6.2 | 551 | 6.2 | 1,271 | 6.2 | 742 | 6.3 | 613 | 6.6 | 1,355 | 6.5 | Executive staff | 896 | 7.1 | 759 | 7.5 | 1,655 | 7.3 |
| 1,049 | 5.6 | 1,530 | 6.3 | 2,579 | 6.0 | 982 | 5.3 | 1,446 | 5.9 | 2,428 | 5.7 | TOTAL | 1,173 | 6.2 | 1,701 | 6.7 | 2,874 | 6.5 |
|  |  |  |  |  |  |  |  |  |  |  |  | 25 TO 29 TEARS |  |  |  |  |  |  |
| 1,081 | 15.1 | 2,147 | 13.7 | 3,228 | 14.2 | 923 | 13.7 | 2,016 | 13.3 | 2,939 | 13.4 | Technical staff | 800 | 12.3 | 1,925 | 12.6 | 2,725 | 12.5 |
| 1,147 | 9.8 | 701 | 7.9 | 1,848 | 9.0 | 1,152 | 9.8 | 771 | 8.3 | 1,923 | 9.2 | Executive staff | 1,169 | 9.3 | 830 | 8.2 | 1,999 | 8.8 |
| 2,228 | 11.8 | 2,848 | 11.6 | 5,076 | 11.7 | 2,075 | 11.2 | 2,787 | 11.4 | 4,862 | 11.3 | TOTAL | 1,969 | 10.3 | 2,755 | 10.9 | 4,724 | 10.6 |
|  |  |  |  |  |  |  |  |  |  |  |  | 30 TO 34 YEARS |  |  |  |  |  |  |
| 1,438 | 20.1 | 2,588 | 16.5 | 4,026 | 17.7 | 1,137 | 16.9 | 2,054 | 13.6 | 3,191 | 14.6 | Technical staff | 1,000 | 15.4 | 1,795 | 11.8 | 2,795 | 12.9 |
| 1,546 | 13.3 | 689 | 7.8 | 2,235 | 10.9 | 1,279 | 10.9 | 597 | 6.5 | 1,876 | 8.9 | Executive staff | 1,160 | 9.2 | 570 | 5.6 | 1,730 | 7.6 |
| 2,984 | 15.9 | 3,277 | 13.4 | 6,261 | 14.5 | 2,416 | 13.1 | 2,651 | 10.9 | 5,067 | 11.8 | TOTAL | 2,160 | 11.3 | 2,365 | 9.3 | 4,525 | 10.2 |
|  |  |  |  |  |  |  |  |  |  |  |  | 35 TO 39 YEARS |  |  |  |  |  |  |
| 1,435 | 20.1 | 2,390 | 15.3 | 3,825 | 16.8 | 1,533 | 22.8 | 2,679 | 17.7 | 4,212 | 19.3 | Technical staff | 1,419 | 21.9 | 2,753 | 18.1 | 4,172 | 19.2 |
| 1,604 | 13.8 | 762 | 8.6 | 2,366 | 11.5 | 1,796 | 15.3 | 915 | 9.9 | 2,711 | 12.9 | Executive staff | 1,749 | 13.9 | 1,030 | 10.2 | 2,779 | 12.2 |
| 3,039 | 16.2 | 3,152 | 12.9 | 6,191 | 14.3 | 3,329 | 18.0 | 3,594 | 14.7 | 6,923 | 16.1 | TOTAL | 3,168 | 16.6 | 3,783 | 14.9 | 6,951 | 15.6 |
|  |  |  |  |  |  |  |  |  |  |  |  | 40 YeARS AND OVER |  |  |  |  |  |  |
| 195 | 2.7 | 405 | 2.6 | 600 | 2.6 | 170 | 2.5 | 306 | 2.0 | 476 | 2.2 | Technical staff | 194 | 3.0 | 360 | 2.4 | 554 | 2.5 |
| 242 | 2.1 | 127 | 1.4 | 369 | 1.8 | 210 | 1.8 | 122 | 1.3 | 332 | 1.6 | Executive staff | 258 | 2.1 | 122 | 1.2 | 380 | 1.7 |
| 437 | 2.3 | 532 | 2.2 | 969 | 2.2 | 380 | 2.1 | 428 | 1.8 | 808 | 1.9 | TOTAL | 452 | 2.4 | 482 | 1.9 | 934 | 2.1 |
| 18,809 | 100 | 24,471 | 100 | 43,280 | 100 | 18,479 | 100 | 24,391 | 100 | 42,870 | 100 | GLOBAL | 19,057 | 100 | 25,388 | 100 | 44,445 | 100 |

* The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.


## Seniority pyramid

(\% of seniority groups in Male or Female headcount)
Years 2009-2010

- Female
- Male
- 2009 Figures



## 11 ■ HEADCOUNT

## 115/118 ■ BREAKDOWN OF HEADCOUNT BY GENDER AND BY NATIONALITY AT DECEMBER $31^{\text {sT }}$ (one for one)

| 2008 |  |  |  | 2009 |  |  |  |  | 2010 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| French |  | Foreign |  | French |  | Foreign |  | Technical staff Executive staff | French |  | Foreign |  |
| H | F | H | F | H | F | H | F |  | H | F | H | F |
| 7,089 | 15,516 | 55 | 127 | 6,660 | 15,005 | 65 | 141 |  | 6,420 | 15,096 | 62 | 155 |
| 11,338 | 8,498 | 327 | 330 | 11,415 | 8,877 | 339 | 368 |  | 12,170 | 9,707 | 405 | 430 |
| 18,427 | 24,014 | 382 | 457 | 18,075 | 23,882 | 404 | 509 | TOTAL | 18,590 | 24,803 | 467 | 585 |
| 42,441 |  | 839 |  | 41,957 |  | 913 |  |  | 43,393 |  | 1,052 |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |

## 115/119 ■ BREAKDOWN OF HEADCOUNT BY GENDER AND BY QUALIFICATION LEVEL AT DECEMBER 31 ${ }^{\text {sT }}$ (one for one)



* The percentages are calculated by reference to the total headcount by qualification level.

Breakdown of headcount by qualification level


## 12 NON-BNP PARIBAS EMPLOYEES

121 - NUMBER OF EMPLOYEES BELONGING TO A SUBCONTRACTOR
(in equivalent man-months)

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  |  |
| ---: | ---: | ---: | ---: |
| 2010 | $\mathbf{2 0 1 0}$ |  |  |

Data for the month of December of the year in question.

122 NUMBER OF INTERNS (schools, universities...)

| 2008 | 2009 | 2010 |
| ---: | ---: | ---: | ---: |
| 3,215 | 3,304 | 3,450 |

Internships longer than 1 week.

123 ■ AVERAGE MONTHLY HEADCOUNT OF TEMPORARY EMPLOYEES

| 2008 | 2009 | 2010 |  |
| :---: | :---: | :---: | :---: |
|  | 253 |  | 339 |

124 ■ AVERAGE DURATION OF TEMPORARY WORK CONTRACTS (in number of days)

| 2008 | 2009 | 2010 |  |
| :---: | :---: | :---: | :---: |
| 25 |  | 34 | 32 |

124 b ■ TOTAL PAYMENTS TO TEMPORARY EMPLOYMENT AGENCIES (in millions of Euros)

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  |  |
| :---: | :---: | :---: | :---: |
| 2010 | $\mathbf{2 0 1 0}$ |  |  |
| 11.96 | 15.70 | $\mathbf{2 3 . 4 9}$ |  |

## I I EMPLOYMENT

13 ■ RECRUITMENT DURING THE YEAR (one for one)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |  | Technical staff | Executive staff | Total |
| 2,175 | 1,578 | 3,753 | 2,274 | 1,028 | 3,302 | 130-A - Total recruitments | 3,186 | 2,562 | 5,748 |
| 807 | 1,414 | 2,221 | 727 | 828 | 1,605 | 131 - Staff recruited on unlimited term contracts | 1,280 | 2,332 | 3,612 |
| 260 | 63 | 323 | 330 | 30 | 360 | unlimited term contracts | 439 | 77 | 516 |
| 1,334 | 224 | 1,558 | 1,412 | 170 | 1,582 | 134-Of which number of recruits aged 25 or less | 1,619 | 212 | 1,831 |
| 205 | 248 | 453 | 143 | 165 | 308 | 30-B - Of which Contract transfers | 688 | 1,130 | 1,818 |

## $13 \square$ RECRUITMENT BY HIERARCHICAL LEVEL AND BY GENDER (one for one)



NUMBER OF SEASONAL WORKERS

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |
| ---: | ---: | ---: |
| 6,509 | 6,347 | $\mathbf{8 , 2 2 1}$ |

## 14 EMPLOYEES LEAVING THE COMPANY (one for one)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |  | Technical staff | Executive staff | Total |
| 2,563 | 1,226 | 3,789 | 2,143 | 1,104 | 3,247 | 141 - Total departures | 2,189 | 1,177 | 3,366 |
| 441 | 431 | 872 | 212 | 241 | 453 | 142 - Resignations | 228 | 263 | 491 |
| 301 | 45 | 346 | 132 | 109 | 241 | 143 - Subsidized departures | 7 | 29 | 36 |
| 264 | 131 | 395 | 184 | 101 | 285 | 144 - Redundancies 144-A - Of which amicable termination | 226 | 181 | 407 |
| - | - | - | 16 | 13 | 29 | of employment contracts* 145 - End of fixed-term | 65 | 37 | 102 |
| 750 | 49 | 799 | 664 | 61 | 725 | 146- Departure during | 876 | 81 | 957 |
| 84 | 74 | 158 | 119 | 48 | 167 | 146 - Departure during probationary period** | 104 | 59 | 163 |
| 673 | 483 | 1,156 | 779 | 515 | 1,294 | 147 - Retirements/early retirements | 706 | 547 | 1,253 |
| 50 | 13 | 63 | 53 | 29 | 82 | 148 - Deaths | 42 | 17 | 59 |

* New item in 2009.
** New breakdown method for Redundancies and Departures during the probationary period.


## 14 ■ DEPARTURES BY HIERARCHICAL LEVEL AND BY GENDER (one for one)



* New item in 2009.
** New breakdown method for Redundancies and Departures during the probationary period.
■ OVERVIEW: RECRUITMENTS/DEPARTURES

|  | $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |
| ---: | ---: | ---: | ---: |
| Headcount in previous year | $\mathbf{4 3 , 8 8 7}$ | $\mathbf{4 3 , 2 8 0}$ | $\mathbf{4 2 , 8 7 0}$ |
| $130-A-$ Total recruitments | 3,753 | 3,302 | 5,748 |
| 141 - Total departures | $-3,789$ | $-3,247$ | $-3,366$ |
| Transfers of outgoing contracts | -103 | -100 | -90 |
| Balance of appointments with other Group entities | -145 | -5 | -201 |
| Transformation into unlimited-term contracts* | -323 | -360 | -516 |
| Headcount in current year | 43,280 | 42,870 | 44,445 |

[^1]
## 15 CAREER DEVELOPMENT

## 151 ■ NUMBER OF EMPLOYEES PROMOTED TO A HIGHER LEVEL

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total | B | Male | Female | Total |
| 12 | 10 | 22 | 5 | 3 | 8 | C | 4 | 6 | 10 |
| 95 | 229 | 324 | 75 | 222 | 297 | D | 62 | 127 | 189 |
| 276 | 762 | 1,038 | 271 | 756 | 1,027 | E | 263 | 856 | 1,119 |
| 225 | 528 | 753 | 251 | 575 | 826 | F | 243 | 651 | 894 |
| 236 | 389 | 625 | 200 | 386 | 586 | G | 245 | 514 | 759 |
| 844 | 1,918 | 2,762 | 802 | 1,942 | 2,744 | Technical staff | 817 | 2,154 | 2,971 |
| 289 | 375 | 664 | 267 | 348 | 615 | H | 260 | 317 | 577 |
| 416 | 324 | 740 | 408 | 319 | 727 | I | 433 | 375 | 808 |
| 264 | 191 | 455 | 292 | 206 | 498 | J | 326 | 204 | 530 |
| 157 | 90 | 247 | 155 | 88 | 243 | K | 174 | 115 | 289 |
| 70 | 42 | 112 | 77 | 50 | 127 | HC | 79 | 51 | 130 |
| 1,196 | 1,022 | 2,218 | 1,199 | 1,011 | 2,210 | Executive staff | 1,272 | 1,062 | 2,334 |
| 2,040 | 2,940 | 4,980 | 2,001 | 2,953 | 4,954 | TOTAL | 2,089 | 3,216 | 5,305 |

Reminder, number of paid employees (excluding administrators) at Dec. 31 of the previous year i.e. the number of employees liable to be promoted during the following year.

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,854 | 14,647 | 21,501 | 6,314 | 13,899 | 20,213 | Technical staff | 5,921 | 13,429 | 19,350 |
| 10,233 | 7,666 | 17,899 | 10,466 | 8,181 | 18,647 | Executive staff | 10,523 | 8,537 | 19,060 |
| 17,087 | 22,313 | 39,400 | 16,780 | 22,080 | 38,860 | TOTAL | 16,444 | 21,966 | 38,410 |

\% of promotions in terms of total Technical or Executive staff HC

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 3.93 | 8.92 | 12.85 | 3.97 | 9.61 | 13.58 | Technical staff | 4.22 | 11.13 | 15.35 |
| 6.68 | 5.71 | 12.39 | 6.43 | 5.42 | 11.85 | Executive staff | 6.67 | 5.57 | 12.25 |
| 5.18 | 7.46 | 12.64 | 5.15 | 7.60 | 12.75 | TOTAL | 5.44 | 8.37 | 13.81 |

\% of promotions in terms of total Technical or Executive Staff, Male or Female

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 12.31 | 13.09 | 12.85 | 12.70 | 13.97 | 13.58 | Technical staff | 13.80 | 16.04 | 15.35 |
| 11.69 | 13.33 | 12.39 | 11.46 | 12.36 | 11.85 | Executive staff | 12.09 | 12.44 | 12.25 |
| 11.94 | 13.18 | 12.64 | 11.92 | 13.37 | 12.75 | TOTAL | 12.70 | 14.64 | 13.81 |

Change in number of employees promoted

## Change in promotions

(\% in terms of paid headcount excluding administrators, HC ,


## 15 ■ CAREER DEVELOPMENT

152-A ■ NUMBER OF EMPLOYEES BENEFITING FROM AN INDIVIDUAL SALARY INCREASE

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 0 | 3 | 3 | 2 | 1 | 3 | B | - | - | - |
| 46 | 111 | 157 | 36 | 76 | 112 | C | 25 | 45 | 70 |
| 363 | 1,188 | 1,551 | 328 | 1,033 | 1,361 | D | 290 | 887 | 1,177 |
| 292 | 814 | 1,106 | 265 | 873 | 1,138 | E | 263 | 845 | 1,108 |
| 320 | 702 | 1,022 | 317 | 784 | 1,101 | F | 306 | 803 | 1,109 |
| 506 | 775 | 1,281 | 494 | 849 | 1,343 | G | 481 | 949 | 1,430 |
| 1,527 | 3,593 | 5,120 | 1,442 | 3,616 | 5,058 | Technical staff | 1,365 | 3,529 | 4,894 |
| 1,461 | 1,585 | 3,046 | 1,399 | 1,602 | 3,001 | H | 1,544 | 1,761 | 3,305 |
| 901 | 680 | 1,581 | 910 | 696 | 1,606 | । | 1,148 | 855 | 2,003 |
| 593 | 376 | 969 | 555 | 391 | 946 | J | 736 | 460 | 1,196 |
| 355 | 170 | 525 | 301 | 169 | 470 | K | 471 | 253 | 724 |
| 376 | 158 | 534 | 343 | 130 | 473 | HC | 519 | 237 | 756 |
| 3,686 | 2,969 | 6,655 | 3,508 | 2,988 | 6,496 | Executive staff | 4,418 | 3,566 | 7,984 |
| 5,213 | 6,562 | 11,775 | 4,950 | 6,604 | 11,554 | TOTAL | 5,783 | 7,095 | 12,878 |

Reminder, number of employees at Dec. 31 of the previous year
i.e. the number of employees liable to receive an increase during the following year.

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,854 | 14,647 | 21,501 | 6,314 | 13,899 | 20,213 | Technical staff | 5,921 | 13,429 | 19,350 |
| 11,329 | 8,017 | 19,346 | 11,545 | 8,563 | 20,108 | Executive staff | 11,649 | 8,969 | 20,618 |
| 18,183 | 22,664 | 40,847 | 17,859 | 22,462 | 40,321 | TOTAL | 17,570 | 22,398 | 39,968 |
|  |  |  |  |  |  |  |  |  |  |

\% in terms of total Technical or Executive staff

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 7.10 | 16.71 | 23.81 | 7.13 | 17.89 | 25.02 | Technical staff | 7.05 | 18.24 | 25.29 |
| 19.05 | 15.35 | 34.40 | 17.45 | 14.86 | 32.31 | Executive staff | 21.43 | 17.30 | 38.72 |
| 12.76 | 16.05 | 28.83 | 12.28 | 16.38 | 28.66 | TOTAL | 14.47 | 17.75 | 32.22 |
|  |  |  |  |  |  |  |  |  |  |

\% in terms of total Technical or Executive Staff, Male or Female

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 22.28 | 24.53 | 23.81 | 22.84 | 26.02 | 25.02 | Technical staff | 23.05 | 26.28 | 25.29 |
| 32.54 | 37.03 | 34.40 | 30.39 | 34.89 | 32.31 | Executive staff | 37.93 | 39.76 | 38.72 |
| 28.67 | 28.95 | 28.83 | 27.72 | 29.40 | 28.66 | TOTAL | 32.91 | 31.68 | 32.22 |
|  |  |  |  |  |  |  |  |  |  |

Change in salary increases
(number of employees raised)


## 15 C CAREER DEVELOPMENT

## 153-A ■ TOTAL STATUS REVIEWS

| $\mathbf{2 0 0 8}$ |  | $\mathbf{2 0 0 9}$ |  |
| ---: | ---: | ---: | ---: |
| 16,755 | 16,508 |  | $\mathbf{2 0 1 0}$ |
| 29 | 29 | Average frequency of status reviews (in months) | $\mathbf{1 8 , 1 8 3}$ |
| $\mathbf{2 6}$ |  |  |  |

## 17 ■ DISABLED PEOPLE

## 171 NUMBER OF DISABLED EMPLOYEES IN THE YEAR IN QUESTION

| 2008 | 2009 |  | 2010 |
| :---: | :---: | :---: | :---: |
| 754 | 850 | Expressed as natural persons | 893 |
| $\begin{array}{r} 1,007 \\ 18 \end{array}$ | $\begin{array}{r} 1,006 \\ 15 \end{array}$ | Expressed in unity of disability Additional units related to ESAT* services | 1,044 22 |
| 1,025 | 1,021 | TOTAL nb of units | 1,066 |

* ESAT: Sheltered work centers for the disabled (Etablissements ou Services d'Aide par le Travail, formerly known as "CAT").


## 172 NUMBER OF DISABLED EMPLOYEES FOLLOWING WORK ACCIDENTS OCCURRING WITHIN THE COMPANY

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  | $\mathbf{2 0 1 0}$ |
| :--- | :--- | :--- | :--- | :--- |
| 77 | 78 | Expressed as natural persons | $\mathbf{7 0}$ |

## 18 ABSENTEEISM

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total | DAYS OF ABSENTEEISM | Technical staff | Executive staff | Total |
| 517,194 | 157,380 | 674,574 | 513,819 | 173,996 | 687,815 | 182-Illness <br> 183-Breakdown of absences by duration | 553,156 | 193,145 | 746,300 |
| 113,064 | 6,008 | 19,072 | 13,056 | 6,456 | 19,513 | up to 2 days | 13,581 | 6,973 | 20,554 |
| 25,304 | 10,364 | 35,668 | 27,590 | 12,972 | 40,563 | 3 to 6 days | 23,785 | 11,586 | 35,372 |
| 478,826 | 141,008 | 619,834 | 473,172 | 154,567 | 627,739 | 6 days and more 184 - Work-related and | 515,790 | 174,586 | 690,375 |
| 19,416 | 6,425 | 25,840 | 19,572 | 8,618 | 28,190 | commuting accidents | 17,744 | 8,698 | 26,442 |
| 139,939 | 135,706 | 275,646 | 156,682 | 149,468 | 306,151 | 185 - Maternity leave | 165,414 | 171,580 | 336,995 |
| 114,105 | 69,182 | 183,287 | 115,036 | 81,993 | 197,028 | 186 - Authorized leave* | 117,545 | 92,757 | 210,302 |
| 227,413 | 52,117 | 279,530 | 192,964 | 46,496 | 239,460 | 187-Other reasons** | 171,751 | 46,058 | 217,809 |
| 1,018,067 | 420,810 | 1,438,877 | 998,073 | 460,571 | 1,458,644 | 181-1 - TOTAL | 1,025,610 | 512,238 | 1,537,848 |
| 11.90 | 5.69 | 9.02 | 12.34 | 6.08 | 9.31 | 181 - Rate of absenteeism | 12.88 | 6.38 | 9.62 |
| 6.39 | 3.85 | 5.19 | 6.79 | 4.22 | 5.52 | Rate of paid staff absenteeism | 7.49 | 4.49 | 5.95 |
| 1.64 | 1.84 | 1.73 | 1.94 | 1.97 | 1.95 | Rate of maternity leave | 2.08 | 2.14 | 2.11 |
| 10.27 | 3.86 | 7.30 | 10.40 | 4.11 | 7.36 | Rate without maternity leave | 10.81 | 4.24 | 7.51 |

* Family emergencies, sick children, parental care leave, etc.
** Coordination of and participation in union-organized training, leave of absence for personal reasons, unpaid leave for persons wishing to set up a company, sabbatical leave, unpaid disability leave, etc.

189-A ■ NUMBER OF EMPLOYEES ON FLEXITIME (variable work schedule)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 406 | 2,190 | 2,596 | 381 | 2,112 | 2,493 | Technical staff | 366 | 2,131 | 2,497 |
| 353 | 750 | 1,103 | 324 | 838 | 1,162 | Executive staff | 358 | 891 | 1,249 |
| 759 | 2,940 | 3,699 | 705 | 2,950 | 3,655 | TOTAL | 724 | 3,022 | 3,746 |

## 19-A ■ LEAVES

191-A ■ PARENTAL CHILDCARE (duration over 6 months)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 2 | 89 | 91 | 2 | 120 | 122 | Technical staff | 0 | 110 | 110 |
| 1 | 47 | 48 | 0 | 62 | 62 | Executive staff | 2 | 65 | 67 |
| 3 | 136 | 139 | 2 | 182 | 184 | TOTAL | 2 | 175 | 177 |
|  |  |  |  |  |  |  |  |  |  |

192-A ■ SABBATICAL (duration over 6 months)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 2 | 6 | 8 | 1 | 11 | 12 | Technical staff | 3 | 9 | 12 |
| 9 | 16 | 25 | 9 | 11 | 20 | Executive staff | 8 | 9 | 17 |
| 11 | 22 | 33 | 10 | 22 | 32 | TOTAL | 11 | 18 | 29 |
|  |  |  |  |  |  |  |  |  |  |

193-A ■ PATERNITY LEAVE

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |  | Technical staff | Executive staff | Total |
| 1,927 | 3,982 | 5,909 | 1,742 | 5,698 | 7,440 | Days taken during the year | 1,741 | 5,337 | 7,078 |
| 2,159 | 6,108 | 8,267 | 1,726 | 6,490 | 8,216 | Theoretical days during the year | 1,971 | 6,131 | 8,102 |

## 193-B ■ EXISTENCE OF ADDITIONAL REMUNERATION PAID BY THE EMPLOYER FOR

- Maternity leave: application of the provisions of article 51 of the collective agreement of the banking industry regarding legal maternity leave and additional leave of absence ( 45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal maternity leave). Inclusion of all paid leave of absence related to maternity for the calculation of the employee's length of service in the company.
- Adoption leave: application of the provisions of article 52 of the collective agreement of the banking industry regarding legal adoption leave and additional leave of absence ( 45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal adoption leave). Inclusion of all leave of absence related to adoption for the calculation of the employee's length of service in the company.
- Parental childcare leave: application of the provisions of article 53 of the collective agreement of the banking industry regarding parental childcare leave taken in the event of a birth: preservation of the salary during the first 45 days of the parental childcare leave (the breast-feeding condition provided for in article 53 is removed by virtue of the social guarantees provided by BNP Paribas SA).
- Paternity leave: application of the new rule implemented by BNP Paribas SA since January 1, 2009 included in the July 2, 2010 amendment to the company-wide agreement dated July 30, 2007 on equal opportunities for male and female employees: continued payment of salary during paternity leave (less the daily allowances paid by the Social Security).

21 - Employee compensation, social security contributions and payroll taxes
22 - Analysis of compensation
26 - Company profit sharing scheme and matching contributions

21 ■ EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES Paid during the year (in millions of Euros)

| 2008 | 2009 |  | 2010 |
| :---: | :---: | :---: | :---: |
| 3,264.4 | 2,980.6 | TOTAL PERSONNEL COSTS | 3,391.8 |
| 2,002.7 | 1,900.8 | "Wages and Salaries" | 2,100.7 |
| 1,524.3 | 1,551.5 | Fixed remuneration including the remuneration bonus and lump-sum allowance (before deductions) | 1,695.0 |
| -40.0 | -42.9 | Miscellaneous allowances and overtime | -46.7 |
| 90.3 | 75.5 | Deductions (sickness, maternity, flexitime, etc.) | 77.1 |
| 388.2 | 288.7 | Variable remuneration | 324.6 |
| 1,962.8 | 1,872.9 | Subtotal "Wages and Salaries" | 2,050.1 |
| 40.0 | 27.9 | Employer contributions to employee saving schemes and administrative expenses | 50.6 |
| 797.7 | 783.6 | "Social security contributions" | 865.0 |
| 231.3 | 211.3 | "Tax expenses" | 244.7 |
| 232.5 | 84.9 | "Incentive plans and profit-sharing" (payment with respect to the previous year) | 181.3 |
| 39,613 | 39,007 | Average monthly headcount in Metropolitan France (Including Monte Carlo) | 39,906 |
| 50,558 | 48,730 | Wages and salaries, average per employee in € $\qquad$ <br> Average monthly headcount | 52,641 |
| 56,428 | 50,906 | Average employee remuneration (income) in € (including incentive plans, profit-sharing) | 57,186 |
| 25,979 | 25,506 | Average employer's contributions per employee in € | 27,809 |
| 31.5\% | 33.4\% | Ratio of social security charges and tax expenses and total personnel costs | 32.7\% |
| 38.7\% | 33.9\% | Aggregate employer's contributions <br> Total personnel costs <br> Added Value | 35.5\% |

## 21 ■ EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

## 211 BIS © AVERAGE MONTHLY COMPENSATION (in Euros) FIXED SALARIES

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 2,351 | 2,226 | 2,265 | 2,409 | 2,300 | 2,333 | Technical staff | 2,449 | 2,369 | 2,392 |
|  |  |  | - |  |  | A |  |  |  |
| 1,918 | 1,809 | 1,857 | 1,951 | 1,868 | 1,903 | B | 2,136 | 1,943 | 2,032 |
| 2,022 | 1,952 | 1,974 | 2,043 | 1,981 | 2,003 | C | 2,031 | 1,991 | 2,006 |
| 2,101 | 1,993 | 2,021 | 2,126 | 2,047 | 2,067 | D | 2,125 | 2,083 | 2,094 |
| 2,238 | 2,173 | 2,190 | 2,311 | 2,235 | 2,255 | E | 2,357 | 2,281 | 2,301 |
| 2,381 | 2,339 | 2,352 | 2,436 | 2,413 | 2,421 | F | 2,482 | 2,471 | 2,474 |
| 2,639 | 2,592 | 2,612 | 2,712 | 2,668 | 2,685 | G | 2,756 | 2,733 | 2,742 |
| 4,211 | 3,707 | 3,996 | 4,346 | 3,834 | 4,123 | Executive staff | 4,489 | 3,944 | 4,249 |
| 3,039 | 2,978 | 3,008 | 3,121 | 3,065 | 3,092 | H | 3,186 | 3,133 | 3,159 |
| 3,758 | 3,685 | 3,728 | 3,871 | 3,798 | 3,841 | I | 3,983 | 3,903 | 3,950 |
| 4,561 | 4,483 | 4,532 | 4,674 | 4,603 | 4,647 | J | 4,831 | 4,758 | 4,803 |
| 5,810 | 5,605 | 5,743 | 5,991 | 5,734 | 5,903 | K | 6,215 | 5,923 | 6,115 |
| 8,221 | 7,365 | 7,990 | 8,345 | 7,497 | 8,103 | HC | 8,547 | 7,766 | 8,328 |
| 3,551 | 2,790 | 3,127 | 3,691 | 2,914 | 3,255 | TOTAL | 3,849 | 3,031 | 3,389 |
|  |  |  |  |  |  |  |  |  |  |

## 213 ■ BREAKDOWN OF ANNUAL COMPENSATION (in Euros) GROSS SALARY (FOR TAX PURPOSES)

| 2008 | 2009 |  | 2010 |
| :---: | :---: | :---: | :---: |
| 21,107 | 21,569 | $99 \%$ of employees earned at least | 21,741 |
| 23,844 | 24,612 | 95\% of employees earned at least | 25,718 |
| 25,900 | 26,603 | 90\% of employees earned at least | 28,002 |
| 27,272 | 28,052 | 85\% of employees earned at least | 29,564 |
| 28,575 | 29,334 | 80\% of employees earned at least | 30,893 |
| 29,817 | 30,578 | $75 \%$ of employees earned at least | 32,272 |
| 31,183 | 32,053 | $70 \%$ of employees earned at least | 33,746 |
| 32,639 | 33,650 | $65 \%$ of employees earned at least | 35,388 |
| 34,265 | 35,325 | $60 \%$ of employees earned at least | 37,174 |
| 36,003 | 37,194 | $55 \%$ of employees earned at least | 39,169 |
| 37,922 | 39,122 | $50 \%$ of employees earned at least | 41,236 |
| 39,919 | 41,164 | 45\% of employees earned at least | 43,386 |
| 42,166 | 43,512 | 40\% of employees earned at least | 45,671 |
| 44,621 | 45,997 | $35 \%$ of employees earned at least | 48,307 |
| 47,437 | 48,918 | $30 \%$ of employees earned at least | 51,162 |
| 50,798 | 52,249 | 25\% of employees earned at least | 54,846 |
| 55,174 | 56,792 | 20\% of employees earned at least | 59,771 |
| 61,579 | 63,205 | 15\% of employees earned at least | 66,805 |
| 72,903 | 73,994 | 10\% of employees earned at least | 78,419 |
| 100,089 | 99,750 | $5 \%$ of employees earned at least | 108,510 |
| 260,485 | 214,850 | 1\% of employees earned at least | 237,694 |
| $\frac{100,089}{23,844}=4.20$ | $\frac{99,750}{24,612}=4.05$ | Ratio of the 5\% and 95\% | $\frac{108,510}{25,718}=4.22$ |
| $\frac{260,485}{23,844}=10.92$ | $\frac{214,850}{24,612}=8.73$ | Ratio of the 1\% et 95\% | $\frac{237,694}{25,718}=9.24$ |
|  |  |  |  |

## II - EMPLOYEE COMPENSATION AND RELATED EXPENSES

## 21 ■ EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

213-A ■ REMUNERATION SCALE PER LEVEL OF AUTHORITY AND PER GENDER

| 2010 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| MALE |  |  |  |  | Female |  |  |  |
| Average age | $1^{\text {st }}$ decile | Median | $9^{\text {tr }}$ decile | Level | Average age | $1^{\text {st }}$ decile | Median | $9^{\text {th }}$ decile |
| 48.6 | 25,160 | 28,680 | 31,883 | B | nc | nc | nc | nc |
| 48.1 | 22,430 | 25,529 | 29,221 | C | 46.1 | 21,527 | 25,478 | 28,415 |
| 40.7 | 23,564 | 27,614 | 32,320 | D | 36.8 | 22,675 | 27,085 | 30,793 |
| 45.5 | 26,874 | 30,417 | 35,689 | E | 42.7 | 25,692 | 29,909 | 33,571 |
| 47.1 | 28,991 | 32,614 | 37,528 | F | 45.4 | 28,093 | 32,384 | 36,760 |
| 48.8 | 31,904 | 36,253 | 42,100 | G | 47.4 | 31,174 | 35,981 | 41,238 |
| 46.1 | 26,202 | 32,258 | 39,224 | Technical staff | 43.3 | 24,991 | 31,012 | 37,588 |
| 41.9 | 37,571 | 43,801 | 51,625 | H | 39.4 | 35,150 | 42,204 | 49,125 |
| 43.4 | 46,808 | 54,234 | 66,473 | I | 41.1 | 43,578 | 51,648 | 62,008 |
| 46.5 | 57,176 | 67,157 | 84,840 | J | 43.9 | 53,519 | 64,144 | 79,827 |
| 48.1 | 72,225 | 86,918 | 156,061 | K | 46 | 68,762 | 83,525 | 119,953 |
| 51.2 | 98,210 | 142,543 | 354,443 | HC | 49.2 | 90,722 | 121,926 | 239,937 |
| 44.7 | 40,824 | 55,348 | 117,393 | Executive staff | 41.4 | 37,452 | 47,999 | 82,729 |

Remuneration is presented in ascending order (per level of authority and per gender) and divided into $10 \%$ brackets:

- The $1^{\text {st }}$ decile gives remuneration just above the $1^{\text {st }} 10 \%$ bracket ( $90 \%$ of employees earned at least this amount),

The median gives remuneration just above the $5^{\text {th }} 10 \%$ bracket ( $50 \%$ of employees earned at least this amount),

- The $9^{\text {th }}$ decile gives remuneration just above the $9^{\text {th }} 10 \%$ bracket ( $10 \%$ of employees earned at least this amount).


## 22 aNALYSIS OF COMPENSATION

221 RATIO OF THE AVERAGE COMPENSATION PAID TO THE TOP 10\% AND BOTTOM 10\% OF EMPLOYEES EARNING THE HIGHEST AND LOWEST SALARIES RESPECTIVELY

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |
| ---: | ---: | ---: |
| 6.8 | 5.5 | 5.9 |

222 ■ TOTAL OF THE TEN HIGHEST PAY PACKAGES

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |  |
| :---: | ---: | :---: | :---: |
|  | $27,728,325$ |  | $12,210,039$ |

## 26 COMPANY PROFIT SHARING SCHEME AND MATCHING CONTRIBUTIONS

261 SPECIAL PROFIT SHARING RESERVE
Total amount with respect to the year in question (in millions of Euros)

| 2008 | 2009 | 2010 |  |
| :---: | :---: | :---: | :---: |
|  |  | 63.31 | 108.21 |
| 261 INCENTIVE SCHEMES <br> Total amount with respect to the year in question (in millions of Euros) |  |  |  |
| 2008 | 2009 |  | 2010 |
| 61.74 | 118.04 | 127.62 | 127.62 |
| 262 - INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN PROFIT SHARING PER PARTICIPATING EMPLOYEE (in Euros) |  |  |  |
| 2008 | 2009 |  | 2010 |
| $\begin{array}{r} 466 \\ 1,282 \\ 581 \end{array}$ | $\begin{aligned} & 1,302 \\ & 3,580 \\ & 1,624 \end{aligned}$ | Minimum share Maximum share Average amount* | $\begin{aligned} & 2,088 \\ & 5,743 \\ & 2,675 \end{aligned}$ |

Gross amounts, for an employee working full-time and present throughout the year.

* The average amount is calculated on the basis of an employee working full-time and present throughout the year.

262 INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN INCENTIVE SCHEMES

| 2008 | 2009 |  | 2010 |
| :---: | :---: | :---: | :---: |
| 1,272 | 2,480 | Minimum share | 2,539 |
| 3,359 | 6,548 | Maximum share | 6,704 |
| 1,551 | 3,023 | Average amount* | 3,170 |

Gross amounts, for an employee working full-time and present throughout the year.

* The average amount is calculated on the basis of an employee working full-time and present throughout the year.

263 ■ PROPORTION OF CAPITAL HELD BY EMPLOYEES THROUGH EMPLOYEE SHARE OWNERSHIP PLANS (as \%)*

| 2008 | $\mathbf{2 0 0 9}$ |  | 2010 |
| ---: | ---: | ---: | ---: |
| 4.28 | 3.75 | 3.83 |  |

* Including voluntary payments.


## 264-A ■ EMPLOYER CONTRIBUTIONS PAID WITHIN THE FRAMEWORK OF THE EMPLOYEE SAVINGS SCHEME (in millions of Euros)

| 2008 | 2009 | 2010 |
| :--- | ---: | ---: |
| 39.97 | 27.92 | 50.65 |

This amount includes management charges paid by the company on behalf of employees.

## III ■ HEALTH AND SAFETY

## 31 ■ WORK-RELATED AND COMMUTING ACCIDENTS

311
NUMBER OF WORK-RELATED ACCIDENTS RESULTING IN SICK LEAVE

| 2008 |  |  | 2009 |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |
| 214 | 111 | 325 | 188 | 70 | 258 | 334 | 89 | 423 |

312 ■ NUMBER OF DAYS LOST OWING TO WORK-RELATED ACCIDENTS

| 2008 |  |  | 2009 |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff 6,315 | Executive staff 1,736 | Total $8,051$ | Technical staff 7,391 | Executive staff 1,940 | $\begin{aligned} & \text { Total } \\ & 9,331 \end{aligned}$ | $\begin{array}{r} \text { Technical } \\ \text { staff } \\ 7,206 \end{array}$ | Executive staff 3,316 | $\begin{array}{r} \text { Total } \\ 10,522 \end{array}$ |

313 - NUMBER OF CASES OF PERMANENT DISABILITY (PARTIAL OR TOTAL) NOTIFIED TO THE COMPANY DURING THE YEAR IN QUESTION

| 2008 | 2009 |  | 2010 |
| :---: | ---: | ---: | ---: |
|  | 20 |  | 17 |

314 ■ NUMBER OF FATAL ACCIDENTS

| 2008 | 2009 |  | 1 |
| ---: | ---: | ---: | ---: |
|  | 0 |  | 2010 |

315 ■ NUMBER OF COMMUTING ACCIDENTS RESULTING IN SICK LEAVE

| 2008 | 2009 | 2010 |
| ---: | ---: | ---: |
| 321 | 359 | 403 |

316 ■ NUMBER OF ACCIDENTS SUFFERED BY TEMPORARY EMPLOYEES WORKING IN THE COMPANY

| 2008 | 2009 | 2010 |
| :---: | :---: | :---: |
| 2 | 2 | 3 |

## 32 BREAKDOWN OF ACCIDENTS BY MATERIAL ASPECT

321 ( NUMBER OF ACCIDENTS INVOLVING SERIOUS RISKS
Codes 32 to 40:

| 2008 | 2009 | 2010 |
| :---: | :---: | :---: |
| 0 | 1 | 0 |

322 ■ NUMBER OF ACCIDENTS INVOLVING FALLS FROM HEIGHTS
Code 02:

| 2008 | 2009 | 2010 |  |
| :---: | ---: | ---: | ---: |
|  | 86 |  | 64 |

323 ■ NUMBER OF ACCIDENTS CAUSED BY MACHINES, EXCLUDING
THOSE INVOLVING THE ABOVE CODES
Codes 09 to 30:

| 2008 | 2009 | 2010 |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | 1 |  | 3 | 1 |

324 ■ NUMBER OF ACCIDENTS INVOLVING HANDLING, TRANSFER OR STORAGE

Codes 01, 03, 04, 06, 07, 08 :

| 2008 | 2009 | 2010 |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | 124 |  | 91 |  |

325 ■ NUMBER OF ACCIDENTS CAUSED BY ACCIDENTAL MOVEMENT OF OBJECTS

Code 05:

| 2008 | 2009 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 10 |  | 9 | 9 |

326 OTHER CASES OF ACCIDENTS

| 2008 |  | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |
| :--- | ---: | ---: | ---: |
|  | 104 |  | 89 |
| including declarations <br> following bank robberies: | 77 |  | 79 |

In accordance with the classification code for the material aspect of work-related accidents (decree dated October 10, 1974).

## 34 HEALTH AND SAFETY AT WORK COMMITTEE (CHSCT)

## 341 ■ NUMBER OF CHSCT MEETINGS

| 2008 | 2009 | 2010 |  |
| :---: | ---: | ---: | ---: |
|  | 570 |  | 601 |

35 EXPENDITURE ON SAFETY
351 ■ STAFF TRAINING ON SAFETY

| 2008 | 2009 | 2010 |
| ---: | ---: | ---: |
| 23,894 |  | 23,139 |

352 EXPENDITURE ON SAFETY (in millions of Euros)

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  | 2010 |
| :--- | :--- | ---: | ---: |
| 23.39 | 30.58 | 27.36 |  |

41 - Hours worked and flexible working hours
42 - Organization of working hours per category of personnel
45 - Expenditure to improve working conditions

IV OTHER WORKING CONDITIONS 41 ■ HOURS WORKED AND FLEXIBLE WORKING HOURS

411 - NUMBER OF HOURS IN A WORKING WEEK
General rule: 35 h (Average number of hours worked by a full-time employee during the year). Particular working hours in accordance with flexible working hours agreed locally.

412 - NUMBER OF EMPLOYEES WORKING OVERTIME BENEFITING FROM TIME OFF IN LIEU OF OVERTIME WAGES

| 2008 | 2009 |  |
| :---: | ---: | ---: |
| 358 | 316 | 2010 |

Change in labour laws (August 20, 2008): only hours worked above the annual quota entitle employees to take time off in lieu of overtime (compensatory time).

The decline in the number of beneficiaries will only begin in 2010 because employees have 2 years to use the compensatory time acquired by working overtime.

| $\mathbf{2 0 0 8}$ |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |

## IV - OTHER WORKING CONDITIONS

## 41 - HOURS WORKED AND FLEXIBLE WORKING HOURS

## 414 ( NUMBER OF EMPLOYEES WORKING PART-TIME




| $60 \%$ |  |  |  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 2008 |  |  |  |  |  |


| 50\% |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 112 | 611 | 723 | 106 | 570 | 676 | Technical staff | 103 | 531 | 634 |
| 18 | 57 | 75 | 17 | 57 | 74 | Executive staff | 22 | 63 | 85 |
| 130 | 668 | 798 | 123 | 627 | 750 | Sub-TOTAL | 125 | 594 | 719 |
|  |  |  |  |  |  |  |  |  |  |

Miscellaneous

| 2008 |  |  | 2009 |  |  |  | $\mathbf{2 0 1 0}$ |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female |
| 13 | 92 | 105 | 13 | 80 | Total |  |  |  |
| 4 | 4 | 8 | 93 | Technical staff | 10 | 80 | 90 |  |
| 17 | 96 | 113 | 16 | 5 | 8 | Executive staff | 3 | 8 |

## Total

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 251 | 3,514 | 3,765 | 229 | 3,294 | 3,523 | Technical staff | 223 | 3,237 | 3,460 |
| 67 | 966 | 1,033 | 66 | 1,023 | 1,089 | Executive staff | 70 | 1,103 | 1,173 |
| 318 | 4,480 | 4,798 | 295 | 4,317 | 4,612 | TOTAL | 293 | 4,340 | 4,633 |

## 41 - HOURS WORKED AND FLEXIBLE WORKING HOURS

414-A ■ NUMBER OF EMPLOYEES WORKING FULL-TIME

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,893 | 12,129 | 19,022 | 6,496 | 11,852 | 18,348 | Technical staff | 6,259 | 12,014 | 18,273 |
| 11,598 | 7,862 | 19,460 | 11,688 | 8,222 | 19,910 | Executive staff | 12,505 | 9,034 | 21,539 |
| 18,491 | 19,991 | 38,482 | 18,184 | 20,074 | 38,258 | TOTAL | 18,764 | 21,048 | 39,812 |
|  |  |  |  |  |  |  |  |  |  |

415-A ■ NUMBER OF EMPLOYEES WORKING PART-TIME DURING THE YEAR IN QUESTION

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 35 | 329 | 364 | 20 | 309 | 329 | Technical staff | 32 | 355 | 387 |
| 27 | 144 | 171 | 22 | 156 | 178 | Executive staff | 9 | 145 | 154 |
| 62 | 473 | 535 | 42 | 465 | 507 | TOTAL | 41 | 500 | 541 |
|  |  |  |  |  |  |  |  |  |  |

415-B ■ NUMBER OF EMPLOYEES WORKING PART-TIME WHO RESUMED FULL-TIME EMPLOYMENT DURING THE YEAR IN QUESTION

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 25 | 341 | 366 | 16 | 319 | 335 | Technical staff | 20 | 297 | 317 |
| 15 | 73 | 88 | 8 | 113 | 121 | Executive staff | 7 | 116 | 123 |
| 40 | 414 | 454 | 24 | 432 | 456 | TOTAL | 27 | 413 | 440 |
|  |  |  |  |  |  |  |  |  |  |

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

## 415-C ■ EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK

## EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK TO FACILITATE THE RELATIONSHIP BETWEEN EMPLOYEES' FAMILY AND PROFESSIONAL LIVES:

- Part time: the principal solutions offered are $50 \%, 60 \%, 80 \%$ and $90 \%$ of full-time employment. The organization of the working hours can be on a daily, weekly or annual basis.
- Flexitime: all employees on unlimited-term contracts may benefit from variable work schedules that allow employees to take unpaid leave.
- The right to take leave of absence to take care of a sick child: authorization to take paid leave in the event of illness affecting one or several children is granted to the mother or father. BNP Paribas grants 3 additional days to the 3 days per sliding 12-month period allowed by the Collective Agreement governing the banking industry, and extends the age of the child (or children) from 14 to 15 years.


## LOCAL SERVICES:

- Contribution of the company to the cost of childminding facilities for infants: the maximum daily allowance for childminding fees that may be granted for all children up to the age of 10 , is 4.50 euros.
- Family tax credit: the expenses incurred by the company are well above the ceiling for tax deductions.


## 416 NUMBER OF DAYS OF ANNUAL HOLIDAYS

2726 days of annual holidays +1 additional day.

417 ■ PAID PUBLIC HOLIDAYS (including bank holidays)
7 Saturdays
7 Mondays
Including May $1^{\text {st }}$.

## 42 ■ ORGANIZATION OF WORKING HOURS PER CATEGORY OF PERSONNEL

421 - NUMBER OF EMPLOYEES ON FLEXIBLE WORKING HOURS

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 238 | 398 | 636 | 227 | 390 | 617 | Technical staff | 220 | 364 | 584 |
| 85 | 69 | 154 | 89 | 63 | 152 | Executive staff | 72 | 81 | 153 |
| 323 | 467 | 790 | 316 | 453 | 769 | TOTAL | 292 | 445 | 737 |
|  |  |  |  |  |  |  |  |  |  |

This indicator refers, for the most part, to employees working days.

421-A ■ NUMBER OF EMPLOYEES WORKING NIGHTS

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 137 | 449 | 586 | 211 | 434 | 645 | Technical staff | 222 | 403 | 625 |
| 11 | 8 | 19 | 8 | 7 | 15 | Executive staff | 7 | 6 | 13 |
| 148 | 457 | 605 | 219 | 441 | 660 | TOTAL | 229 | 409 | 638 |
|  |  |  |  |  |  |  |  |  |  |

Working night between 9 pm and 6 am: Act of May 9, 2001, company agreement dated February 18, 2002.
The organization of work in cycles makes it impossible to distinguish between Flexible working hours and Night work: whenever there is night work, the employees are included in the 421-A indicator.

## 45 ■ EXPENDITURE TO IMPROVE WORKING CONDITIONS

451 TOTAL EXPENDITURE (in millions of Euros)

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |
| ---: | ---: | ---: |
| 157.91 | 125.60 | $\mathbf{1 0 8 . 1 0}$ |

These sums represent expenditure devoted to the upgrading and reorganization of working areas and to the improvement of reception areas reserved for customers.

## 51 - IN-SERVICE PROFESSIONAL TRAINING

511 PERCENTAGE OF TOTAL PAYROLL DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING AND 512 ■ AMOUNT DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING (in millions of Euros)

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  | $\mathbf{2 0 1 0}$ |
| ---: | ---: | ---: | ---: |
|  | 3.60 | 3.74 | As \% of payroll |

Figure estimated for the reference year.

## 513 ■ NUMBER OF STAFF TRAINED

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 5,816 | 13,035 | 18,851 | 5,596 | 12,804 | 18,400 | Technical staff | 5,515 | 12,931 | 18,446 |
| 9,246 | 7,318 | 16,564 | 9,715 | 7,728 | 17,443 | Executive staff | 10,380 | 8,381 | 18,761 |
| 15,062 | 20,353 | 35,415 | 15,311 | 20,532 | 35,843 | TOTAL | 15,895 | 21,312 | 37,207 |

Individuals are counted once, even if they follow more than one training course.
Reminder, number of employees at Dec. 31 of the previous year:

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,854 | 14,647 | 21,501 | 6,314 | 13,899 | 20,213 | Technical staff | 5,921 | 13,429 | 19,350 |
| 11,329 | 8,017 | 19,346 | 11,545 | 8,563 | 20,108 | Executive staff | 11,649 | 8,969 | 20,618 |
| 18,183 | 22,664 | 40,847 | 17,859 | 22,462 | 40,321 | TOTAL | 17,570 | 22,398 | 39,968 |

i.e. the number of employees liable to receive training during the following year.
\% in terms of total Technical or Executive staff

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 27.05 | 60.63 | 87.67 | 27.69 | 63.35 | 91.03 | Technical staff | 28.50 | 66.83 | 95.33 |
| 47.79 | 37.83 | 85.62 | 48.31 | 38.43 | 86.75 | Executive staff | 50.34 | 40.65 | 90.99 |
| 36.87 | 49.83 | 86.70 | 37.97 | 50.92 | 88.89 | TOTAL | 39.77 | 53.32 | 93.09 |

\% in terms of total headcount Technical or Executive staff, Male or Female

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 84.86 | 88.99 | 87.67 | 88.63 | 92.12 | 91.03 | Technical staff | 93.14 | 96.29 | 95.33 |
| 81.61 | 91.28 | 85.62 | 84.15 | 90.25 | 86.75 | Executive staff | 89.11 | 93.44 | 90.99 |
| 82.84 | 89.80 | 86.70 | 85.73 | 91.41 | 88.89 | TOTAL | 90.47 | 95.15 | 93.09 |

513-A ■ NUMBER OF BENEFICIARIES CLAIMING INDIVIDUAL TRAINING ENTITLEMENTS (DIF)

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 1,387 | 3,362 | 4,749 | 1,573 | 3,824 | 5,397 | Technical staff | 1,124 | 2,691 | 3,815 |
| 2,683 | 2,322 | 5,005 | 2,817 | 2,428 | 5,245 | Executive staff | 2,736 | 2,491 | 5,227 |
| 4,070 | 5,684 | 9,754 | 4,390 | 6,252 | 10,642 | TOTAL | 3,860 | 5,182 | 9,042 |

## 51 ■ IN-SERVICE PROFESSIONAL TRAINING

514 ■ NUMBER OF HOURS OF TRAINING BY LEVEL

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 224,806 | 478,320 | 703,126 | 232,999 | 476,720 | 709,719 | Technical staff | 216,391 | 449,958 | 666,348 |
| 350,235 | 336,175 | 686,411 | 345,806 | 317,868 | 663,674 | Executive staff | 383,354 | 343,620 | 726,975 |
| 575,042 | 814,495 | 1,389,537 | 578,805 | 794,588 | 1,373,393 | TOTAL | 599,745 | 793,578 | 1,393,323 |

514-A ■ NUMBER OF HOURS OF TRAINING BY LEVEL DIF

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 46,316 | 102,784 | 149,100 | 37,561 | 86,753 | 124,314 | Technical staff | 29,237 | 68,535 | 97,772 |
| 54,392 | 50,461 | 104,853 | 56,670 | 51,206 | 107,876 | Executive staff | 60,019 | 55,022 | 115,041 |
| 100,708 | 153,245 | 253,953 | 94,231 | 137,959 | 232,190 | TOTAL | 89,256 | 123,557 | 212,813 |

515-1 ■ NUMBER OF HOURS OF TRAINING PER COMPETENCE

| 2008 |  | 2009 |  | Business line training courses | 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of hours | Number of training sessions | Number of hours | Number of training sessions |  | Number of hours | Number of training sessions |
| 51,474 | 12,552 | 38,009 | 6,430 | Insurance | 83,013 | 18,656 |
| 12,340 | 932 | 11,330 | 1,226 | Internal Audit and Control | 11,025 | 850 |
| 2,513 | 388 | 2,376 | 343 | Communications and advertising | 2,899 | 385 |
| 9,393 | 696 | 12,291 | 980 | Bookkeeping - Management Control | 18,950 | 1,221 |
| 89,467 | 3,582 | 75,541 | 2,777 | Consultancy Services - Wealth Management | 89,825 | 3,434 |
| 1,638 | 79 | 2,986 | 126 | Corporate Finance | 4,074 | 200 |
| 34,624 | 3,380 | 31,623 | 3,158 | Loans and Financing | 28,660 | 2,557 |
| 2,314 | 316 | 1,652 | 183 | Asset Management | 1,746 | 137 |
| 7,575 | 530 | 6,133 | 471 | Real Estate | 12,412 | 860 |
| 27,316 | 2,101 | 30,716 | 2,519 | Information Systems | 35,391 | 3,523 |
| 15,327 | 2,206 | 8,578 | 1,319 | Legal and Tax Affairs | 9,996 | 1,596 |
| 1,584 | 170 | 1,203 | 196 | Logistics | 4,007 | 2,212 |
| 15,813 | 958 | 12,147 | 879 | Financial Markets | 12,995 | 856 |
| 407,232 | 33,999 | 412,432 | 35,840 | Marketing and Selling Techniques | 351,410 | 29,790 |
| 287,251 | 34,826 | 247,447 | 25,919 | Banking Products and Services | 259,105 | 29,433 |
| 13,773 | 1,840 | 27,294 | 18,327 | Human Resources | 17,750 | 2,012 |
| 20,482 | 3,588 | 28,543 | 4,450 | Risk Management | 26,594 | 6,720 |
| 48 | 20 | 41 | 19 | Stocks and shares - Securities services | 4 | 1 |
| 14,483 | 1,535 | 14,511 | 1,360 | Cross-functional training courses Office Automation - NICT | 17,076 | 1,813 |
| 44,676 | 4,373 | 75,169 | 8,020 | Professional Development | 75,742 | 9,153 |
| 51,216 | 23,661 | 47,652 | 22,209 | Ethics - Deontology | 55,982 | 23,179 |
| 19,633 | 1,925 | 14,391 | 1,580 | Management - Organization | 11,889 | 2,086 |
| 13,229 | 792 | 37,445 | 2,162 | Induction - Support | 7,848 | 464 |
| 49,619 | 2,793 | 52,098 | 3,574 | Languages | 56,338 | 3,955 |
| 25,107 | 1,284 | 33,709 | 1,779 | Operational Management | 50,472 | 2,535 |
| 5,315 | 883 | 4,110 | 504 | Quality | 4,668 | 1,003 |
| 8,693 | 1,205 | 7,392 | 1,147 | First aid | 8,729 | 1,111 |
| 38,253 | 39,916 | 31,337 | 25,598 | Safety of Individuals and Property Corporate training courses | 31,982 | 27,578 |
| 31,777 | 1,624 | 29,724 | 1,632 | Integration | 37,428 | 2,487 |
| 6,175 | 552 | 2,422 | 110 | Corporate Management | 1,802 | 71 |
| 124,911 | 4,368 | 108,144 | 3,947 | Training leading to a banking qualification | 100,562 | 3,582 |
| 1,433,246 | 187,074 | 1,408,442 | 178,784 | TOTAL | 1,430,371 | 183,460 |


| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  | $\mathbf{2 0 1 0}$ |
| :---: | :---: | :---: | :---: |
| 43,709 | 35,049 | Of which total of non-chargeable hours <br> in accordance with the tax declaration | $\mathbf{3 7 , 0 4 8}$ |

## 51 ■ IN-SERVICE PROFESSIONAL TRAINING

515-2 ■ NUMBER OF HOURS BY TYPE OF TRAINING

| 2008 | 2009 | 2010 |  |
| ---: | ---: | ---: | ---: |
| $1,289,125$ | $1,222,593$ | In-class training |  |
| 18,607 | 20,090 | Residential in-class training | $1,236,742$ |
| 29,580 | 112,178 | 189 | On-site training |

## 52 - TRAINING LEAVE

## 521 ■ NUMBER OF EMPLOYEES BENEFITING REMUNERATED OR PARTLY REMUNERATED TRAINING LEAVE

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 4 | 24 | 28 | 9 | 21 | 30 | Remunerated | 7 | 16 | 23 |
| 4 | 4 | 8 | 5 | 9 | 14 | Partly remunerated | 8 | 12 | 20 |
| 8 | 28 | 36 | 14 | 30 | 44 | TOTAL | 15 | 28 | 43 |

522 ■ NUMBER OF EMPLOYEES BENEFITING NOT REMUNERATED TRAINING LEAVE

| 2008 |  |  | 2009 |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total | Male | Female | Total |
| 1 | 6 | 7 | 4 | 6 | 10 | 8 | 7 | 15 |

523 NUMBER OF EMPLOYEES REFUSED TRAINING LEAVE

| 2008 |  |  | 2009* |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total | Male | Female | Total |
| 0 | 0 | 0 | 1 | 1 | 2 | 0 | 0 | 0 |

*The 2 sabbatical training applications were rejected for failure to respect the period of notice.

## 53 ■ WORK-STUDY CONTRACTS

531 ■ NUMBER OF APPRENTICESHIP AND OTHER WORK-STUDY CONTRACTS

| 2008 |  |  | 2009 |  |  |  | 2010 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 201 | 250 | 451 | 201 | 269 | 470 | Apprenticeship | 238 | 364 | 602 |
| 298 | 497 | 795 | 301 | 463 | 764 | Other work-study contracts | 283 | $474$ | 757 |
| 499 | 747 | 1,246 | 502 | 732 | 1,234 | TOTAL | 521 | 838 | 1,359 |



## VI - PROFESSIONAL RELATIONS

## 61 EMPLOYEE REPRESENTATIVES

611 ■ PARTICIPATION IN EMPLOYEE REPRESENTATIVE ELECTIONS

| $\mathbf{2 0 0 8}$ |  | $\mathbf{2 0 0 9}$ |  |  |
| ---: | ---: | ---: | ---: | ---: |
| Nber registered | As \% of voters | Nber registered | As \% of voters |  |
| - | - | 22,380 | $76.9 \%$ | Technical staff body of electors |
| - | - | 20,075 | $62.2 \%$ | Executive staff body of electors |

No elections in 2008 and 2010.

## 611 ■ PARTICIPATION IN WORKS COUNCIL ELECTIONS

| $\mathbf{2 0 0 8}$ |  | $\mathbf{2 0 0 9}$ |  |  |
| ---: | ---: | ---: | ---: | ---: |
| Nber registered | As \% of voters | Nber registered | As \% of voters |  |
| - | - | 17,344 | $77.6 \%$ | Technical staff body of electors |
| - | - | 12,516 | $62.5 \%$ | Executive staff body of electors |

No elections in 2008 and 2010.

## 612 - TOTAL NUMBER OF HOURS ALLOWED FOR EMPLOYEE REPRESENTATION ACTIVITIES

All employee representation in the Bank is decentralized at the level of each group of branches or group of sales support centres, each business centre and each provincial Client Relations Centre platform.

In addition, the representative Trade Union Organizations appoint, in accordance with the law and the Collective Agreement, union representatives among the employee representatives and among the Works Councils, as well as union representatives in each of the different Entities of the Bank.
The total number of hours allowed for employee representation in all these bodies amounted to approximately 538,211 hours in 2009, excluding meetings with Management or committee meetings.

613 ■ NUMBER OF MEETINGS WITH THE EMPLOYEES' REPRESENTATIVES DURING THE YEAR IN QUESTION

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  | $\mathbf{2 0 1 0}$ |  |
| ---: | ---: | ---: | ---: | ---: |
| 1,088 | 1,260 | 335 | Staff Representatives | $\mathbf{1 , 2 5 5}$ |
|  | 1,068 | Works Councils* | $\mathbf{1 4 1}$ |  |
|  | 223 | 83 | Specialized Committees* | $\mathbf{8 4}$ |
|  | 72 | 43 | Union Delegates |  |

As of April 2009, the number of Works Councils was reduced from 100 to 10.

## 61 ■ EMPLOYEE REPRESENTATIVES

## 614 ■ DATES AND SUBJECT OF AGREEMENTS SIGNED IN THE COMPANY DURING THE YEAR

## EMPLOYEE SAVINGS SCHEMES

■ June 30: Group agreement on profit-sharing schemes for BNP Paribas Group employees.

- June 30: Agreement on incentive schemes for BNP Paribas Group employees.
- December 15: Amendment № 1 to the agreement defining the rules governing the top-up payments applicable to employees of BNP Paribas SA with respect to the company sponsored Employee savings scheme (PEE) of the BNP Paribas Group.


## SALARIES

■ November 9: 2011 BNP Paribas SA wages agreement.

## DIVERSITY

- July 2: Amendment to the company-wide agreement dated July 30, 2007 on equal opportunities for male and female employees.


## SOCIAL SECURITY SCHEMES

■ December 2: Group agreement relating to the consolidation of membership of the ARRCO and AGIRC complementary pension schemes.

## EMPLOYEE REPRESENTATION BODIES AND TRADE UNION LAW

■ June 30: Amendment $\mathrm{N}^{\circ} .3$ to the agreement dated July 10, 1996 on the establishment of the European Committee of the BNP Paribas Group.

## OTHER

■ June 11: Agreement on measures taken within BNP Paribas SA to appraise and prevent work-related stress.

615 NUMBER OF EMPLOYEES BENEFITING FROM LEAVE OF ABSENCE FOR UNION-ORGANIZED TRAINING

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ | $\mathbf{2 0 1 0}$ |
| :---: | :---: | :---: | :---: |
| 1,003 | 1,728 | 568 |

## 62 EMPLOYEE COMMUNICATIONS

## 622 INDUCTION PROCEDURE

- The new recruit is welcomed by a member of the Senior Management team of his or her entity and then by the immediate head of the department to which the recruit is appointed.
- The welcoming HR department:

1. Presents to the new recruit the conditions governing subscription to the BNP Paribas complementary health insurance.
2. Informs the new recruit of the position of the induction booklet on the B2E Group intranet covering the following topics:

- Professional appraisals,
- Professional mobility,
- Training opportunities,
- Remuneration,
- Profit-sharing and incentive schemes,
- Employee savings schemes,
- Working hours and holidays,


## 623 ■ INFORMATION PROCEDURES

- Ambitions, the magazine devoted to BNP Paribas Group employees,
- Starlight, the Group's news video,
- Flash Group, the Group's newsletter,
- Web Radio, reports and the latest news in the life the Group,
- Echo'net, the Group's intranet,
- Pôle Position, the newsletter of the Retail Banking in France division

Information is also circulated within the BNP Paribas Group through the organization of meetings, the publication of memos, circulars, procedures, etc.

## 624 ■ INDIVIDUAL INTERVIEWS

All employees attend an appraisal interview at least once every two years (every year for executive staff and team managers).
These interviews follow a written appraisal procedure that is identical for all employees.

- Welfare and complementary health insurance,
- Practical information (the social activities of the Works Council, the advantages related to banking operations, the A.S.C...),
- The presentation of the Group's intranet site Echo'Net.

3. Gives the employee explanations about:

- The INCA tool: management of paid holidays,
- The SITADIN tool: updating of personal details, certificate requests, acquisition of flexible working hours, using the Group's intranet site - Echo'Net.

4. Informs the employee about the existence of the Annual Report, the Collective Labour Agreement and Company Rules \& Regulations - including the code of ethics - accessible on the Group's intranet site Echo'Net.
5. Informs the employee about the organization of the professional appraisal, whose guide can be obtained from the Group's intranet site - Echo'Net.

- Finance, the review published by the Corporate and Investment Banking division,
- Investment Solutions network, the website for the employees of the IS division,
- Investment Solutions review, the newsletter for the managerial staff in the IS division,
- The Retail Banking newletter, a publication aimed at mangers in the RB business area,

A large number of other news and information media within BNP Paribas SA also exist in the company's different divisions, business lines and functions.

A new support document was adopted in 2006 that is both easier to use and shorter than the previous one.

63 ■ DISPUTES

| $\mathbf{2 0 0 8}$ | $\mathbf{2 0 0 9}$ |  | $\mathbf{2 0 1 0}$ |
| ---: | ---: | ---: | ---: |
| 0 |  |  |  |
| 4 | 2 | 631 - Number of appeals to extrajudicial arbitration systems: |  |
| 36 | 2 | - to the Bank's "appeal formation" Joint Commission | 1 |
| 2 | 32 | - to the Joint Commission for Disciplinary Action | 3 |
|  | 0 | $632-$ Number of legal proceedings | 46 |

# VII ■ OTHER WELFARE FACILITIES PROVIDED BY THE COMPANY <br> 71 - SOCIAL AND CULTURAL ACTIVITIES (in millions of Euros) 

711 ■ EXPENSES INCURRED DIRECTLY BY THE HEAD OFFICE

| 2008 | 2009 |  | 2010 |
| :---: | :---: | :---: | :---: |
| 9.38 | 10.62 | Restaurants | 9.85 |
| 9.91 | 9.59 | Transports | 9.52 |
| 2.47 | 2.23 | Medical expenses (Paris and the Provinces) | 2.29 |
| 8.32 | 7.68 | Family benefits | 7.93 |
| 1.33 | 1.28 | Miscellaneous benefits | 1.23 |
| 31.42 | 31.40 | TOTAL | 30.83 |
|  |  |  |  |

712 ■ PAYMENTS MADE TO THE CENTRAL WORKS COUNCIL

| 2008 | 2009 |  | 2010 |
| :---: | :---: | :---: | :---: |
| 25.21 | 24.80 | Contribution to midday meal expenses | 25.55 |
| $\begin{aligned} & 2.32 \\ & 0.07 \\ & 2.39 \end{aligned}$ | $\begin{aligned} & 2.58 \\ & 0.06 \\ & 2.64 \end{aligned}$ | Family welfare Contribution to childminding fees Miscellaneous aid | 2.91 0.06 2.98 |
| $\begin{array}{r} 15.99 \\ 2.25 \\ 0.34 \end{array}$ | $\begin{array}{r} 16.50 \\ 2.28 \\ 0.34 \end{array}$ | Leisure activities <br> Summer camp and contribution to employees' holidays <br> A.S.C. <br> Miscellaneous | $\begin{array}{r} 16.79 \\ 2.30 \\ 0.34 \end{array}$ |
| 18.57 | 19.12 | TOTAL | 19.42 |
| 12.36 | 12.46 | Locally based activities | 12.75 |
| $\begin{aligned} & 1.74 \\ & 1.13 \\ & 2.87 \end{aligned}$ | $\begin{aligned} & 1.81 \\ & 0.80 \\ & 2.61 \end{aligned}$ | Miscellaneous <br> Administrative costs Investments TOTAL | $\begin{aligned} & 1.38 \\ & 0.65 \\ & \hline 2.03 \end{aligned}$ |
| 61.40 | 61.64 | GRAND TOTAL | 62.72 |
|  |  |  |  |

Estimate of spending for the reference year.

## 71 ■ SOCIAL AND CULTURAL ACTIVITIES (in millions of Euros)

TOTAL WELFARE BUDGET

| $\mathbf{2 0 0 8}$ |  | $\mathbf{2 0 0 9}$ |  |
| ---: | ---: | ---: | ---: |
|  | 31.40 | Budget allocated by Senior Management | $\mathbf{2 0 1 0}$ |
| 61.42 | 61.64 | Budget allocated to the Central Works Council* | $\mathbf{3 0 . 8 3}$ |
| 92.82 | 93.04 |  | 62.72 |
|  |  |  | $\mathbf{9 3 . 5 5}$ |

Estimate of spending for the reference year.

## 72 OTHER WELFARE CONTRIBUTIONS

## BNP PARIBAS FRIENDLY SOCIETY

The BNP Paribas complementary health insurance reimburses the health expenses incurred by all BNP PARIBAS SA employees and, on a voluntary basis, the health expenses of their spouses and children.
In 2010, the employer's contribution amounted to $€ 14.73 \mathrm{~m}$.

## PRÉVOYANCE FLEXIBLE

Prévoyance Flexible (Flexible Welfare) is the welfare scheme covering employees against the risks of death, disability and incapacity liable to arise during both their private and professional lives. The contract is offered on an optional basis to employees on unpaid leave (risk of death and disability).
For the 2010 financial year, the employer's contribution amounted to $€ 16.14 \mathrm{~m}$.

## PERE BNP PARIBAS CONTRACT

The PERE BNP PARIBAS contract is a compulsory, company-level pension scheme over and above the complementary pension fund, set up by company agreement, in favour of all employees of BNP Paribas SA.
It is funded by contributions paid by the company fixed at $1 \%$ of the annual salary capped at $110 \%$ of the upper salary limit at which social security contributions are paid. Employees may add to the employer's contributions by making voluntary additional payments.
In 2010, payments made by the company amounted to $€ 13.65 m$.

## SOME DEFINITIONS:

PTC

FTC

Local

On Loan

## Seconded

## Expatriate

Trainee-Apprentice

Permanent employees with unlimited term contracts.

BNP Paribas employees with fixed-term contracts.

An employee working in his/her home company and paid by the latter. Is considered local any employee that is not expatriate, seconded or on loan.

The employee is lent for a short period (three years maximum). He/she keeps his/her employment contract with the home company, who pays him/her and charges the corresponding expenses to the host company.

The employee is seconded for at least three years. During this period the contract with the home company is suspended.

The employee is transferred to a country different from that of the home company for a minimum of 3 years. The employment contract in the home company is suspended. An expatriate is paid by the host company and included in the latter's headcount.

A training/apprenticeship agreement must have been signed between BNP PARIBAS and the student's school or university.



[^0]:    Monthly headcount obtained by adding together the number of employees at the end of each month and dividing the total by 12

[^1]:    * Included in recruitment, not included in departures.

