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I EMPLOYMENT

11 HEADCOUNT

All the indicators, with the exception of data concerning promotions, pay rises and remuneration, are based on total headcount excluding employees on secondment and employees who are unpaid and students on sandwich courses (indicator 111-B).

111 TOTAL HEADCOUNT AT DECEMBER 31ST (one for one)

	2008			2009				2010	
Male 17,859 451 499	Female 22,462 1,262 747	Total 40,321 1,713 1,246	Male 17,570 407 502	Female 22,398 1,261 732	Total 39,968 1,668 1,234	111-A – Paid headcount Unpaid absentees Work-study contracts	397	Female 23,262 1,288 838	Total 41,401 1,685 1,359
18,809 330 829	24,471 277 157	43,280 607 986	18,479 349 791	24,391 286 143	42,870 635 934	111-B – Total headcount On secondment in France On secondment outside France	19,057	25,388 318 176	44,445 703 1,007
19,968	24,905	44,873	19,619	24,820	44,439	111-C – Total headcount including employees on secondment		25,882	46,155

111-B TOTAL HEADCOUNT AT DECEMBER 31st (one for one)

	2008			2009			2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
7,144	15,643	22,787	6,725	15,146	21,871	Technical staff	6,482	15,251	21,733
31.4%	68.6%	100.0%	30.7%	69.3%	100.0%	% Technical staff	29.8%	70.2%	100.0%
11,665	8,828	20,493	11,754	9,245	20,999	Executive staff	12,575	10,137	22,712
56.9%	43.1%	100.0%	56.0%	44.0%	100.0%	% Executive staff	55.4%	44.6%	100.0%
18,809	24,471	43,280	18,479	24,391	42,870	TOTAL	19,057	25,388	44,445
43.5%	56.5%	100.0%	43.1%	56.9%	100.0%	% Total	42.9%	57.1%	100.0%

		2008			2009			2010				
N	Male	Female	Total	Male	Female	Total		Male	Female	Total		
38	8.0%	63.9%	52.7%	36.4%	62.1%	51.0%	Technical staff % by gender	34.0%	60.1%	48.9%		
6'	2.0%	36.1%	47.3%	63.6%	37.9%	49.0%	Executive staff % by gender	66.0%	39.9%	51.1%		
0.	2.070	50.170	-77.370	03.070	57.570	-5.070	TOTAL	00.070	55.570	51.170		
100	0.0%	100.0%	100.0%	100.0%	100.0%	100.0%	% by gender	100.0%	100.0%	100.0%		

Change in total headcount excluding employees on secondment



Change in total headcount excluding employees on secondment (as a%)



Change in female executive staff (as a%)



Social Audit = 2010

111 b TOTAL HEADCOUNT AT DECEMBER 31ST PER CATEGORY (FTE)

	2008			2009			2	2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total	
7,050	14,658	21,708	6,638	14,228	20,866	Technical staff	6,399	14,361	20,760	
11,643	8,607	20,250	11,733	9,014	20,747	Executive staff		9,886	22,439	
18,692	23,265	41,958	18,371	23,242	41,613	TOTAL	18,952	24,247	43,199	

FTE standard: each full-time employee is counted for 1 and each part-time employee in proportion to their working hours. (e.g.: 0.8 for 4/5 of a full-time position. 0.6 for 3/5 full-time).

112 PERMANENT STAFF

2008	2009		2010
16,706 18,096	18,408	Technical staff Executive staff	15,157 19,267 34,424
34,802	32,844	TOTAL	34,424

Holders of an unlimited term, full-time work contract, registered as permanent staff from January 1 to December 31 of the year in question.

113 NUMBER OF EMPLOYEES WITH A FIXED-TERM CONTRACT

AT DECEMBER 31ST (one for one)

	2008			2009				2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
						Paid headcount			
34	88	122	57	185	242	Technical staff	60	108	168
13	28	41	24	43	67	Executive staff	22	37	59
47	116	163	81	228	309	Total	82	145	227
						Unpaid absentees			
0	1	1	0	0	0	Technical staff	0	0	0
0	0	0	0	0	0	Executive staff	0	0	0
0	1	1	0	0	0	Total	0	0	0
498	746	1,244	502	732	1,234	Work-study contracts Technical staff	521	838	1,359
0	0	0	0	0	0	Executive staff	0	0	0
498	746	1,244	502	732	1,234	Total	521	838	1,359
500	0.05	1.0.07	550	047	1 170	TOTAL	=01	0.40	4 505
532	835	1,367	559	917	1,476	Technical staff	581	946	1,527
13	28	41	24	43	67	Executive staff	22	37	59
545	863	1,408	583	960	1,543	Total	603	983	1,586

114 AVERAGE MONTHLY HEADCOUNT (one for one)

2008	2009		2010
23,434	22,159	Technical staff	21,811
23,434 20,251	20,757	Executive staff	21,997
43,685		TOTAL	21,811 21,997 43,808

Monthly headcount obtained by adding together the number of employees at the end of each month and dividing the total by 12.

115/116 BREAKDOWN OF TOTAL HEADCOUNT BY GENDER AND BY AGE AT DECEMBER 31ST (one for one)

		2008	3					2009						2010				
Н	%*	F	%*	Total	%*	н	%*	F	%*	Total	%*	UNDER 25	н	%*	F	%*	Total	%*
766 154	10.7 1.3	1,543 235	9.9 2.7	2,309 389	10.1 1.9	781 106	11.6 0.9	1,491 195	9.8 2.1	2,272 301		Technical staff Executive staff	805 131	12.4 1.0	1,564 207	10.3 2.0	2,369 338	10.9 1.5
920	4.9	1,778	7.3	2,698	6.2	887	4.8	1,686	6.9	2,573	6.0	TOTAL	936	4.9	1,771	7.0	2,707	6.1
808 1,257 2,065	11.3 10.8 11.0	2,472 1,502 3,974	17.0	3,280 2,759 6,039	13.5	815 1,198 2,013	12.1 10.2 10.9	2,419 1,449 3,868	15.7	3,234 2,647 5,881	12.6	25 TO 29 Technical staff Executive staff TOTAL		12.3 10.2 10.9	2,231 1,470 3,701	14.5	3,030 2,752 5,782	13.9 12.1 13.0
498 1,740 2,238	7.0 14.9 11.9	1,370 1,766 3,136		1,868 3,506 5,374		558 1,765 2,323	8.3 15.0 12.6	1,846	20.0	2,175 3,611 5,786	17.2	30 TO 34 Technical staff Executive staff TOTAL		14.7	1,957 2,003 3,960	19.8	2,586 3,851 6,437	11.9 17.0 14.5
249 1,474 1,723	3.5 12.6 9.2	908 1,295 2,203	5.8 14.7 9.0	1,157 2,769 3,926	5.1 13.5 9.1	231 1,611 1,842	3.4 13.7 10.0	887 1,459 2,346	5.9 15.8 9.6	1,118 3,070 4,188	14.6	35 TO 39 Technical staff Executive staff TOTAL	1,907	3.9 15.2 11.3	922 1,697 2,619		1,173 3,604 4,777	5.4 15.9 10.7
387 1,299 1,686	5.4 11.1 9.0	1,170 1,014 2,184	7.5 11.5 8.9	1,557 2,313 3,870	6.8 11.3 8.9	343 1,302 1,645	5.1 11.1 8.9	1,041 1,033 2,074	6.9 11.2 8.5	1,384 2,335 3,719	11.1	40 TO 44 Technical staff Executive staff TOTAL		4.7 11.1 8.9	1,007 1,141 2,148	6.6 11.3 8.5	1,310 2,533 3,843	6.0 11.2 8.6
936 1,480 2,416	13.1 12.7 12.8	2,136 946 3,082	10.7	3,072 2,426 5,498	11.8	724 1,546 2,270	10.8 13.2 12.3	1,965 1,072 3,037	11.6	2,689 2,618 5,307	12.5	45 TO 49 Technical staff Executive staff TOTAL		13.0	1,893 1,223 3,116	12.1	2,484 2,854 5,338	11.4 12.6 12.0
1,631 1,837 3,468	22.8 15.7 18.4	2,983 990 3,973	11.2	4,614 2,827 7,441	13.8	1,405 1,710 3,115	20.9 14.5 16.9	2,547 948 3,495	10.3	3,952 2,658 6,610	12.7	50 TO 54 Technical staff Executive staff TOTAL	, 1,794	19.1 14.3 15.9	2,264 975 3,239	9.6	3,504 2,769 6,273	16.1 12.2 14.1
1,768 2,076 3,844	24.7 17.8 20.4	2,967 997 3,964	11.3	4,735 3,073 7,808	15.0	1,746 2,145 3,891	26.0 18.2 21.1	3,066 1,128 4,194	12.2	4,812 3,273 8,085	15.6	55 TO 59 Technical staff Executive staff TOTAL	2,192	17.4	3,292 1,295 4,587	12.8	5,004 3,487 8,491	23.0 15.4 19.1
101 348 449	1.4 3.0 2.4	94 83 177	0.6 0.9 0.7	195 431 626	0.9 2.1 1.4	122 371 493	1.8 3.2 2.7	113 115 228	0.7 1.2 0.9	235 486 721	1.1 2.3 1.7	60 AND OVER Technical staff Executive staff TOTAL	152 398 550	2.3 3.2 2.9	121 126 247	0.8 1.2 1.0	273 524 797	1.3 2.3 1.8
18,809	100	24,471	100	43,280	100	18,479	100	24,391	100	42,870	100	GLOBAL	19,057	100	25,388	100	44,445	100

* The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.



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115/117 ■ BREAKDOWN OF HEADCOUNT BY GENDER AND BY LENGTH OF SERVICE

AT DECEMBER 31ST (one for one)

		2008	8					2009)						201	0		
H 1,486 2,841 4,327	%* 20.8 24.4 23.0	,	29.3	Total 4,712 5,426 10,138	20.7 26.5		%* 22.4 23.9 23.4		20.1 27.8	Total 4,555 5,379 9,934	20.8 25.6	LESS THAN 5 YEARS Technical staff Executive staff TOTAL	3,125	%* 23.9 24.9 24.5	2,654	19.9 26.2	Total 4,591 5,779 10,370	%* 21.1 25.4 23.3
722 1,993 2,715	10.1 17.1 14.4	2,374 2,028	15.2 23.0	3,096 4,021	13.6 19.6	783 2,038	11.6 17.3	2,666 2,103	17.6 22.7	3,449 4,141 7,590	15.8 19.7	5 TO 9 YEARS Technical staff Executive staff	832 2,250	12.8 17.9	2,841 2,336 5,177	18.6 23.0	3,673	16.9 20.2 18.6
102 732 834	1.4 6.3 4.4	455 708 1,163	2.9 8.0 4.8	557 1,440 1,997	2.4 7.0 4.6	153 989 1,142	2.3 8.4 6.2	659 918 1,577	4.4 9.9 6.5	812 1,907 2,719		10 TO 14 YEARS Technical staff Executive staff TOTAL	1,326	3.0 10.5 8.0	930 1,269 2,199	6.1 12.5 8.7	1,127 2,595 3,722	5.2 11.4 8.4
356 840 1,196	7.2	1,079 677 1,756	6.9 7.7 7.2	1,435 1,517 2,952	6.3 7.4 6.8	279 739 1,018	4.1 6.3 5.5	885 636 1,521	5.8 6.9 6.2	1,164 1,375 2,539	5.3 6.5 5.9	15 TO 19 YEARS Technical staff Executive staff TOTAL		3.3 5.1 4.5	663 567 1,230	4.3 5.6 4.8	877 1,209 2,086	4.0 5.3 4.7
329 720 1,049	4.6 6.2 5.6	979 551 1,530	6.3 6.2 6.3	1,308 1,271 2,579	5.7 6.2 6.0	240 742 982	3.6 6.3 5.3	2,775 613 1,446	6.6	1,073 1,355 2,428	4.9 6.5 5.7	20 TO 24 YEARS Technical staff Executive staff TOTAL	896	4.3 7.1 6.2	942 759 1,701	6.2 7.5 6.7	1,219 1,655 2,874	5.6 7.3 6.5
1,081 1,147 2,228	15.1 9.8 11.8		7.9	3,228 1,848 5,076	9.0		13.7 9.8 11.2	2,016 771 2,787	8.3	2,939 1,923 4,862	9.2	25 TO 29 TEARS Technical staff Executive staff TOTAL	1,169	9.3	1,925 830 2,755	8.2	2,725 1,999 4,724	12.5 8.8 10.6
1,438 1,546 2,984	20.1 13.3 15.9	2,588 689 3,277	7.8	4,026 2,235 6,261	10.9	1,137 1,279 2,416	16.9 10.9 13.1	2,054 597 2,651	6.5	3,191 1,876 5,067	8.9	30 TO 34 YEARS Technical staff Executive staff TOTAL	1,160	9.2	1,795 570 2,365	11.8 5.6 9.3	2,795 1,730 4,525	12.9 7.6 10.2
1,435 1,604 3,039	20.1 13.8 16.2	2,390 762 3,152	8.6	3,825 2,366 6,191	11.5	1,796	22.8 15.3 18.0		9.9	4,212 2,711 6,923	12.9	35 TO 39 YEARS Technical staff Executive staff TOTAL	1,749	13.9	2,753 1,030 3,783	10.2	4,172 2,779 6,951	19.2 12.2 15.6
195 242 437	2.7 2.1 2.3	405 127 532	2.6 1.4 2.2	600 369 969	2.6 1.8 2.2	170 210 380	2.5 1.8 2.1	306 122 428	2.0 1.3 1.8	476 332 808	2.2 1.6 1.9	40 YEARS AND OVER Technical staff Executive staff TOTAL		3.0 2.1 2.4	360 122 482	2.4 1.2 1.9	554 380 934	2.5 1.7 2.1
18,809	100	24,471	100	43,280	100	18,479	100	24,391	100	42,870	100	GLOBAL	19,057	100	25,388	100	44,445	100

* The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.



115/118 BREAKDOWN OF HEADCOUNT BY GENDER AND BY NATIONALITY

AT DECEMBER 31ST (one for one)

	200	08			200	9				2010	0		
Frei	nch	Fore	ign	Frei	nch	Fore	eign		Fre	nch	Foreign		
Н				н	F	Н	F		Н	F	н	F	
7,089	15,516	55	127	6,660	6,660 15,005		141	Technical staff	6,420	15,096	62	155	
11,338	8,498	327	330	11,415	8,877	339	368	Executive staff	12,170	9,707	405	430	
18,427	24,014	382	457	18,075	23,882	404	509	тота	18,590	24,803	467	585	
42,4	42,441 839			41,9	957	91	L3	TOTAL	43,	393	1,0	52	

115/119 ■ BREAKDOWN OF HEADCOUNT BY GENDER AND BY QUALIFICATION LEVEL AT DECEMBER 31st (one for one)

		2008					2009)					2010		
H 7,144 62 718 1,504 1,393 1,365 2,102	%* 31.4 29.1 33.5 25.4 26.8 32.1 41.6	151 1,428 4,416 3,812 2,887	%* 68.6 70.9 66.5 74.6 73.2 67.9 58.4	Total 22,787 0 213 2,146 5,920 5,205 4,252 5,051	H 6,725 51 637 1,377 1,365 1,362 1,933	%* 30.7 28.5 36.0 25.1 26.0 31.2 40.0	F 15,146 - 128 1,133 4,106 3,877 3,007 2,895	71.5 64.0 74.9 74.0 68.8	Total 21,871 0 179 1,770 5,483 5,242 4,369 4,828	TECHNICAL STAFF A B C D E F G	H 6,482 - 45 563 1,275 1,379 1,343 1,877	%* 29.8 27.3 35.8 26.0 25.3 29.3 37.2	F 15,251 - 120 1,008 3,631 4,081 3,248 3,163	%* 70.2 72.7 64.2 74.0 74.7 70.7 62.8	Total 21,733 0 165 1,571 4,906 5,460 4,591 5,040
				52.7					51.0	% of Technical staff in the total headcount					48.9
H 11,665 4,394 3,170 1,907 1,101 1,093	%* 56.9 49.3 58.9 62.2 66.5 73.5	4,511 4 2,210 4 1,159 5 554 5	%* 43.1 50.7 41.1 37.8 33.5 26.5	Total 20,493 8,905 5,380 3,066 1,655 1,487	H 11,754 4,339 3,191 1,961 1,126 1,137	%* 56.0 48.1 58.2 61.3 65.4 72.1		51.9 41.8	Total 20,999 9,022 5,479 3,199 1,722 1,577	H J K HC	H 12,575 4,550 3,420 2,131 1,250 1,224	%* 55.4 47.2 57.3 60.7 65.2 72.3	F 10,137 5,080 2,545 1,377 667 468	%* 44.6 52.8 42.7 39.3 34.8 27.7	Total 22,712 9,630 5,965 3,508 1,917 1,692
				47.3					49.0	% of Executive staff in the total headcount					51.1
18,809	43.5	24,471	56.5	43,280	18,479	43.1	24,391	56.9	42,870	TOTAL	19,057	42.9	25,388	57.1	44,445

* The percentages are calculated by reference to the total headcount by qualification level.

Breakdown of headcount by qualification level



12 NON-BNP PARIBAS EMPLOYEES

121 NUMBER OF EMPLOYEES BELONGING TO A SUBCONTRACTOR

(in equivalent man-months)

2008	2009	2010			
3,356	3,554	4,093			

Data for the month of December of the year in question.

122 NUMBER OF INTERNS (schools, universities...)

2008	2009	2010			
3,215	3,304	3,450			

Internships longer than 1 week.

123 AVERAGE MONTHLY HEADCOUNT OF TEMPORARY EMPLOYEES

2008	2009	2010				
253	339	510				

124 AVERAGE DURATION OF TEMPORARY WORK CONTRACTS (in number of days)

2008	2009	2010				
25	34	32				

124 b TOTAL PAYMENTS TO TEMPORARY EMPLOYMENT AGENCIES (in millions of Euros)

2008	2009	2010			
11.96	15.70	23.49			

13 RECRUITMENT DURING THE YEAR (one for one)

	2008			2009				2010	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
2,175	1,578	3,753	2,274	1,028	3,302	130-A - Total recruitments	3,186	2,562	5,748
807	1,414	2,221	727	828	1,605	131 - Staff recruited on unlimited term contracts 32 - Staff recruited on	1,280	2,332	3,612
1,108	101	1,209	1,217	120	1,337	fixed-term contracts	1,467	153	1,620
260	63	323	330	30	360	132-A - Transformation into unlimited term contracts	439	77	516
1,334	224	1,558	1,412	170	1,582	134 - Of which number of recruits aged 25 or less	1,619	212	1,831
205	248	453	143	165	308	30-B - Of which Contract transfers	688	1,130	1,818

13 RECRUITMENT BY HIERARCHICAL LEVEL AND BY GENDER (one for one)

		200	8					2009	•						2010			
Te	echnical staff	Exec	utive staff		Total	Tecl	hnical staff	Exec	utive staff		Total		Тес	hnical staff	Execu	utive staff		Total
н	F	н	F	н	F	н	F	н	F	н	F		н	F	н	F	Н	F
767	1,408	842	736	1,609	2144	787	1,487	561	467	1,348	1,954	130-A - Total recruitments	1,042	2,144	1,452	1,110	2,494	3,254
255	552	772	642	1,027	1,194	252	475	500	378	752	853	131 - Staff recruited on unlimited term contracts 132 - Staff recruited on	380	900	1360	972	1,740	1,872
414	694	39	62	453	756	429	788	48	72	477	860	fixed-term contracts 132-A- Transformation	512	955	64	89	576	1,044
98	162	31	32	129	194	106	224	13	17	119	241	into unlimited term contracts	150	289	28	49	178	338
473	861	97	127	570	988	486	926	68	102	554	1,028	134 - Of which number of recruits aged 25 or less	548	1,071	80	132	628	1,203
61	144	121	127	182	271	31	112	81	84	112	196	130-B - Of which Contract transfers	170	518	619	511	789	1,029

133 NUMBER OF SEASONAL WORKERS

2008	2009	2010			
6,509	6,347	8,221			

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14 EMPLOYEES LEAVING THE COMPANY (one for one)

	2008			2009				2010	
Fechnical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
2,563	1,226	3,789	2,143	1,104	3,247	141 - Total departures	2,189	1,177	3,366
441	431	872	212	241	453	142 - Resignations	228	263	491
301	45	346	132	109	241	143 - Subsidized departures	7	29	36
264	131	395	184	101	285	144 - Redundancies	226	181	407
-	-	-	16	13	29	144-A - Of which amicable termination of employment contracts* 145 - End of fixed-term	65	37	102
750	49	799	664	61	725	contracts	876	81	957
84	74	158	119	48	167	146 - Departure during probationary period**	104	59	163
673	483	1,156	779	515	1,294	147 - Retirements/early retirements	706	547	1,253
50	13	63	53	29	82	148 - Deaths	42	17	59

* New item in 2009.

** New breakdown method for Redundancies and Departures during the probationary period.

14 DEPARTURES BY HIERARCHICAL LEVEL AND BY GENDER (one for one)

		200	8					2009	•						20	10		
Тес	chnical staff	Exec	utive staff		Total	Tec	hnical staff	Exec	utive staff		Total		Те	chnical staff	Exec	utive staff	,	Total
н	F	н	F	н	F	н	F	н	F	Н	F		н	F	н	F	Н	F
917	1,646	765	461	1,682	2,107	802	1,341	715	389	1,517	1,730	141 - Total departures	824	1,365	763	414	1,587	1,779
139	302	242	189	381	491	69	143	142	99	211	242	142 - Resignations 143 - Subsidized		143	160	103	245	246
85	216	27	18	112	234	46	86	69	40	115	126	departures	2	5	18	11	20	16
105	159	75	56	180	215	81	103	62	39	143	142	144 - Redundancies 144-A - Of which amic- able termination of		122	125	56	229	178
-	-	-	-	-	-	4	12	7	6	11	18	<i>employment contracts*</i> 145 - End of		36	23	14	52	50
276	474	19	30	295	504	242	422	24	37	266	459	fix term contracts 146 - Departure during proba-		583	36	45	329	628
33	51	41	33	74	84	40	79	28	20	68	99	tionary period** 147 - Retirements		65	34	25	73	90
253 26	420 24	350 11	133 2	603 37	553 26	294 30	485 23	365 25	150 4	659 55	635 27	and early retirements 148 - Deaths	271	435 12	376 14	171 3	647 44	606 15

* New item in 2009.

** New breakdown method for Redundancies and Departures during the probationary period.

OVERVIEW: RECRUITMENTS/DEPARTURES

			0010
	2008	2009	2010
Lleadeoupt in provinue voor	42.007	42.200	42.070
Headcount in previous year	43,887	43,280	42,870
130-A - Total recruitments	3,753	3,302	5,748
141 - Total departures	-3,789	-3,247	-3,366
Transfers of outgoing contracts	-103	-100	-90
Balance of appointments with other Group entities	-145	-5	-201
Transformation into unlimited-term contracts*	-323	-360	-516
Headcount in current year	43,280	42,870	44,445

* Included in recruitment, not included in departures.

15 CAREER DEVELOPMENT

151 ■ NUMBER OF EMPLOYEES PROMOTED TO A HIGHER LEVEL

	2008			2009			2010			
Male	Female	Total	Male	Female	Total		Male	Female	Total	
		-			-	В			-	
12	10	22	5	3	8	С	4	6	10	
95	229	324	75	222	297	D	62	127	189	
276	762	1,038	271	756	1,027	E	263	856	1,119	
225	528	753	251	575	826	F	243	651	894	
236	389	625	200	386	586	G	245	514	759	
844	1,918	2,762	802	1,942	2,744	Technical staff	817	2,154	2,971	
289	375	664	267	348	615	Н	260	317	577	
416	324	740	408	319	727	1	433	375	808	
264	191	455	292	206	498	J	326	204	530	
157	90	247	155	88	243	K	174	115	289	
70	42	112	77	50	127	HC	79	51	130	
1,196	1,022	2,218	1,199	1,011	2,210	Executive staff	1,272	1,062	2,334	
2,040	2,940	4,980	2,001	2,953	4,954	TOTAL	2,089	3,216	5,305	

Reminder, number of paid employees (excluding administrators) at Dec. 31 of the previous year i.e. the number of employees liable to be promoted during the following year.

	2007			2008			2009			
Male	Female	Total	Male	Female	Total		Male	Female	Total	
6,854	14,647	21,501	6,314	13,899	20,213	Technical staff	5,921	13,429	19,350	
10,233	7,666	17,899	10,466	8,181	18,647	Executive staff	10,523	8,537	19,060	
17,087	22,313	39,400	16,780	22,080	38,860	TOTAL	16,444	21,966	38,410	

% of promotions in terms of total Technical or Executive staff HC

	2008		2009					2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
3.93	8.92	12.85	3.97	9.61	13.58	Technical staff	4.22	11.13	15.35
6.68	5.71	12.39	6.43	5.42	11.85	Executive staff		5.57	12.25
5.18	7.46	12.64	5.15	7.60	12.75	TOTAL	5.44	8.37	13.81

% of promotions in terms of total Technical or Executive Staff, Male or Female

	2008			2009			2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
12.31	13.09	12.85	12.70	13.97	13.58	Technical staff	13.80	16.04	15.35
11.69	13.33	12.39	11.46	12.36	11.85	Executive staff	12.09	12.44	12.25
11.94	13.18	12.64	11.92	13.37	12.75	TOTAL	12.70	14.64	13.81

Change in number of employees promoted



Change in promotions



Social Audit = 2010

15 CAREER DEVELOPMENT

152-A NUMBER OF EMPLOYEES BENEFITING FROM AN INDIVIDUAL SALARY INCREASE

	2008			2009			:	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
0	3	3	2	1	3	В	-	-	-
46	111	157	36	76	112	С	25	45	70
363	1,188	1,551	328	1,033	1,361	D	290	887	1,177
292	814	1,106	265	873	1,138	E	263	845	1,108
320	702	1,022	317	784	1,101	F	306	803	1,109
506	775	1,281	494	849	1,343	G	481	949	1,430
1,527	3,593	5,120	1,442	3,616	5,058	Technical staff	1,365	3,529	4,894
1,461	1,585	3,046	1,399	1,602	3,001	Н	1,544	1,761	3,305
901	680	1,581	910	696	1,606	1	1,148	855	2,003
593	376	969	555	391	946	J	736	460	1,196
355	170	525	301	169	470	K	471	253	724
376	158	534	343	130	473	HC	519	237	756
3,686	2,969	6,655	3,508	2,988	6,496	Executive staff	4,418	3,566	7,984
5,213	6,562	11,775	4,950	6,604	11,554	TOTAL	5,783	7,095	12,878

Reminder, number of employees at Dec. 31 of the previous year i.e. the number of employees liable to receive an increase during the following year.

	2007			2008			2009		
Male	Female	Total	Male	Female	Total		Male	Female	Total
6,854	14,647	21,501	6,314	13,899	20,213	Technical staff	5,921	13,429	19,350
11,329	8,017	19,346	11,545	8,563	20,108	Executive staff	11,649	8,969	20,618
18,183	22,664	40,847	17,859	22,462	40,321	TOTAL	17,570	22,398	39,968

% in terms of total Technical or Executive staff

	2008		2009				2	2010	
Male	Female	Total	Male	Female			Male	Female	Total
7.10	16.71	23.81	7.13	17.89	25.02	Technical staff	7.05	18.24	25.29
19.05	15.35	34.40	17.45	14.86	32.31	Executive staff	21.43	17.30	38.72
12.76	16.05	28.83	12.28	16.38	28.66	TOTAL	14.47	17.75	32.22

% in terms of total Technical or Executive Staff, Male or Female

	2008		2009				:	2010	
Male 22.28 32.54	Female 24.53 37.03	23.81	Male 22.84 30.39	Female 26.02 34.89	25.02	Technical staff Executive staff		Female 26.28 39.76	Total 25.29 38.72
28.67	28.95	28.83	27.72	29.40		55	32.91	31.68	32.22

Change in salary increases

(number of employees raised)



Change in salary increases

(% in terms of paid headcount of the previous year)



15 CAREER DEVELOPMENT

153-A TOTAL STATUS REVIEWS

2010		2009	2008
	Total number of status reviews	16,508	16,755
	Average frequency of status reviews (in months)	29	29

17 DISABLED PEOPLE

171 NUMBER OF DISABLED EMPLOYEES IN THE YEAR IN QUESTION

2008	2009		2010
754	850	Expressed as natural persons	893
1,007	1,006	Expressed in unity of disability Additional units	1,044
18	15	related to ESAT* services	22
1,025	1,021	TOTAL nb of units	1,066

* ESAT: Sheltered work centers for the disabled (Etablissements ou Services d'Aide par le Travail, formerly known as "CAT").

172 NUMBER OF DISABLED EMPLOYEES FOLLOWING WORK ACCIDENTS OCCURRING WITHIN THE COMPANY

2008	2009		2010
77	78	Expressed as natural persons	70

18 ABSENTEEISM

	2008			2009				2010	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total	DAYS OF ABSENTEEISM	Technical staff	Executive staff	Total
517,194	157,380	674,574	513,819	173,996	687,815	182 - Illness	553,156	193,145	746,300
						183 - Breakdown of absences			
						by duration			
113,064	6,008	19,072	13,056	6,456	19,513	up to 2 days	13,581	6,973	20,554
25,304	10,364	35,668	27,590	12,972	40,563	3 to 6 days	23,785	11,586	35,372
478,826	141,008	619,834	473,172	154,567	627,739	6 days and more	515,790	174,586	690,375
						184 - Work-related and			
19,416	6,425	25,840	19,572	8,618	28,190	commuting accidents	17,744	8,698	26,442
139,939	135,706	275,646	156,682	149,468	306,151	185 - Maternity leave	165,414	171,580	336,995
114,105	69,182	183,287	115,036	81,993	197,028	186 - Authorized leave*	117,545	92,757	210,302
227,413	52,117	279,530	192,964	46,496	239,460	187 - Other reasons**	171,751	46,058	217,809
1,018,067	420,810	1,438,877	998,073	460,571	1,458,644	181-1 - TOTAL	1,025,610	512,238	1,537,848
11.90	5.69	9.02	12.34	6.08	9.31	181 - Rate of absenteeism	12.88	6.38	9.62
6.39	3.85	5.19	6.79	4.22	5.52	Rate of paid staff absenteeism	7.49	4.49	5.95
1.64	1.84	1.73	1.94	1.97	1.95	Rate of maternity leave	2.08	2.14	2.11
10.27	3.86	7.30	10.40	4.11	7.36	Rate without maternity leave	10.81	4.24	7.51

* Family emergencies, sick children, parental care leave, etc.

** Coordination of and participation in union-organized training, leave of absence for personal reasons, unpaid leave for persons wishing to set up a company, sabbatical leave, unpaid disability leave, etc.

189-A NUMBER OF EMPLOYEES ON FLEXITIME (variable work schedule)

	2008			2009			:	2010	
Male 406	Female 2,190	Total 2,596	Male 381	Female 2,112	Total 2,493	Technical staff	Male 366	Female 2,131	Total 2,497
353	750	1,103		838	1,162	Executive staff		891	1,249
759	2,940	3,699	705	2,950	3,655	TOTAL	724	3,022	3,746

19-A 🔳 LEAVES

191-A PARENTAL CHILDCARE (duration over 6 months)

	2008			2009				2	2010	
Ν	Male	Female	Total	Male	Female	Total		Male	Female	Total
	2	89	91	2	120	122	Technical staff	0	110	110
	1	47	48	0	62	62	Executive staff		65	67
	3	136	139	2	182	184	TOTAL	2	175	177

192-A SABBATICAL (duration over 6 months)

2008			2009				2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total
2	6	8	1	11	12	Technical staff	3	9	12
9	16	25	9	11	20	Executive staff		9	17
11	22	33	10	22	32	TOTAL	11	18	29

193-A PATERNITY LEAVE

2008		2008 2009					2010		
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
1,927	3,982	5,909	1,742	5,698	7,440	Days taken during the year	1,741	5,337	7,078
2,159	6,108	8,267	1,726	6,490	8,216	Theoretical days during the year	1,971	6,131	8,102

193-B ■ EXISTENCE OF ADDITIONAL REMUNERATION PAID BY THE EMPLOYER FOR

- Maternity leave: application of the provisions of article 51 of the collective agreement of the banking industry regarding legal maternity leave and additional leave of absence (45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal maternity leave). Inclusion of all paid leave of absence related to maternity for the calculation of the employee's length of service in the company.
- Adoption leave: application of the provisions of article 52 of the collective agreement of the banking industry regarding legal adoption leave and additional leave of absence (45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal adoption leave). Inclusion of all leave of absence related to adoption for the calculation of the employee's length of service in the company.
- Parental childcare leave: application of the provisions of article 53 of the collective agreement of the banking industry regarding parental childcare leave taken in the event of a birth: preservation of the salary during the first 45 days of the parental childcare leave (the breast-feeding condition provided for in article 53 is removed by virtue of the social guarantees provided by BNP Paribas SA).
- Paternity leave: application of the new rule implemented by BNP Paribas SA since January 1, 2009 included in the July 2, 2010 amendment to the company-wide agreement dated July 30, 2007 on equal opportunities for male and female employees: continued payment of salary during paternity leave (less the daily allowances paid by the Social Security).



21 - Employee compensation, social security contributions and payroll taxes

22 - Analysis of compensation

26 - Company profit sharing scheme and matching contributions

21 MEMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES Paid during the year (in millions of Euros)

2010		2009	2008
3,393	TOTAL PERSONNEL COSTS	2,980.6	3,264.4
2,100	"Wages and Salaries"	1,900.8	2,002.7
1,695	Fixed remuneration including the remuneration bonus and lump-sum allowance (before deductions)	1,551.5	1,524.3
-4(Miscellaneous allowances and overtime	-42.9	-40.0
77	Deductions (sickness, maternity, flexitime, etc.)	75.5	90.3
324	Variable remuneration	288.7	388.2
2,050	Subtotal "Wages and Salaries"	1,872.9	1,962.8
50	Employer contributions to employee saving schemes and administrative expenses	27.9	40.0
865	"Social security contributions"	783.6	797.7
244	"Tax expenses"	211.3	231.3
18:	"Incentive plans and profit-sharing" (payment with respect to the previous year)	84.9	232.5
39,9	Average monthly headcount in Metropolitan France (Including Monte Carlo)	39,007	39,613
52,6	Wages and salaries, average per employee in € Wages and Salaries" Average monthly headcount	48,730	50,558
	Average employee remuneration (income) in \in		
57,1	(including incentive plans, profit-sharing)	50,906	56,428
27,8	Average employer's contributions per employee in \in	25,506	25,979
32.	Ratio of social security charges and tax expenses and total personnel costs	33.4%	31.5%
35.	Aggregate employer's contributions Total personnel costs Added Value	33.9%	38.7%

21 MEMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

Total

2,392

2,032

2,006

2,094

2,301 2,474

2,742

4,249

3,159

3,950

4,803

6,115

8,328

3,389

211		ED SALARI	ES	IPENSAII	UN (IN EUro	s)		
	2008			2009				2010
Male	Female	Total	Male	Female	Total	Technical staff	Male	Female
2,351	2,226	2,265	2,409	2,300	2,333		2,449	2,369
- 1,918 2,022	- 1,809	- 1,857	- 1,951 2,042	- 1,868 1.091	1,903	AB	- 2,136	- 1,943 1,001
2,022	1,952	1,974	2,043	1,981	2,003	D	2,031	1,991
2,101	1,993	2,021	2,126	2,047	2,067		2,125	2,083
2,238	2,173	2,190	2,311	2,235	2,255		2,357	2,281
2,381	2,339	2,352	2,436	2,413	2,421	F	2,482	2,471
2,639	2,592	2,612	2,712	2,668	2,685	G	2,756	2,733
4,211	3,707	3,996	4,346	3,834	4,123	Executive staff	4,489	3,944
3,039	2,978	3,008	3,121	3,065	3,092	H	3,186	3,133
3,758	3,685	3,728	3,871	3,798	3,841	I	3,983	3,903
4,561 5,810 8,221	4,483 5,605 7,365	4,532 5,743 7,990	4,674 5,991 8,345	4,603 5,734 7,497	4,647 5,903 8,103	HC J	4,831 6,215 8,547	4,758 5,923 7,766

2,914

3,255

TOTAL

3,849

211 RIS AVERAGE MONTHLY COMPENSATION (in Euros)

213 BREAKDOWN OF ANNUAL COMPENSATION (in Euros) **GROSS SALARY (FOR TAX PURPOSES)**

3,691

3,127

3,551

2,790

2008	2009		2010
21,107 23,844 25,900 27,272 28,575 29,817 31,183 32,639 34,265 36,003 37,922 39,919 42,166 44,621 47,437 50,798 55,174 61,579	21,569 24,612 26,603 28,052 29,334 30,578 32,053 33,650 35,325 37,194 39,122 41,164 43,512 45,997 48,918 52,249 56,792 63,205	99 % of employees earned at least 95 % of employees earned at least 90 % of employees earned at least 85 % of employees earned at least 80 % of employees earned at least 75 % of employees earned at least 70 % of employees earned at least 65 % of employees earned at least 60 % of employees earned at least 55 % of employees earned at least 50 % of employees earned at least 40 % of employees earned at least 35 % of employees earned at least 35 % of employees earned at least 35 % of employees earned at least 30 % of employees earned at least 25 % of employees earned at least 25 % of employees earned at least 20 % of employees earned at least 20 % of employees earned at least 15 % of employees earned at least 10 % of employees earned at least	21,741 25,718 28,002 29,564 30,893 32,272 33,746 35,388 37,174 39,169 41,236 43,386 45,671 48,307 51,162 54,846 59,771 66,805
72,903 100,089 260,485	73,994 99,750 214,850	10 % of employees earned at least 5 % of employees earned at least 1 % of employees earned at least	78,419 108,510 237,694
<u>100,089</u> = 4.20	$\frac{99,750}{24,612}$ = 4.05	Ratio of the 5% and 95%	$\frac{108,510}{25,718} = 4.22$
<u>260,485</u> =10.92 23,844	<u>214,850</u> = 8.73	Ratio of the 1% et 95%	$\frac{237,694}{25,718} = 9.24$

21 MEMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

213-A REMUNERATION SCALE PER LEVEL OF AUTHORITY AND PER GENDER

				2010				
	M	ALE				Fem	nale	
Average age	1 st decile	Median	9 th decile	Level	Average age	1 st decile	Median	9 th decile
48.6	25,160	28,680	31,883	В	nc	nc	nc	nc
48.1	22,430	25,529	29,221	С	46.1	21,527	25,478	28,415
40.7	23,564	27,614	32,320	D	36.8	22,675	27,085	30,793
45.5	26,874	30,417	35,689	E	42.7	25,692	29,909	33,571
47.1	28,991	32,614	37,528	F	45.4	28,093	32,384	36,760
48.8	31,904	36,253	42,100	G	47.4	31,174	35,981	41,238
46.1	26,202	32,258	39,224	Technical staff	43.3	24,991	31,012	37,588
41.9	37,571	43,801	51,625	н	39.4	35,150	42,204	49,125
43.4	46,808	54,234	66,473	1	41.1	43,578	51,648	62,008
46.5	57,176	67,157	84,840	J	43.9	53,519	64,144	79,827
48.1	72,225	86,918	156,061	K	46	68,762	83,525	119,953
51.2	98,210	142,543	354,443	HC	49.2	90,722	121,926	239,937
44.7	40,824	55,348	117,393	Executive staff	41.4	37,452	47,999	82,729

Remuneration is presented in ascending order (per level of authority and per gender) and divided into 10% brackets:

- The 1st decile gives remuneration just above the 1st 10% bracket (90% of employees earned at least this amount),

- The median gives remuneration just above the 5th 10% bracket (50% of employees earned at least this amount),

- The 9th decile gives remuneration just above the 9th 10% bracket (10% of employees earned at least this amount).

22 ANALYSIS OF COMPENSATION

221 RATIO OF THE AVERAGE COMPENSATION PAID TO THE TOP 10% AND BOTTOM 10% OF EMPLOYEES EARNING THE HIGHEST AND LOWEST SALARIES RESPECTIVELY

2008	2009	2010
6.8	5.5	5.9

222 TOTAL OF THE TEN HIGHEST PAY PACKAGES

2008	2009	2010
27,728,325	12,210,039	17,896,702

26 COMPANY PROFIT SHARING SCHEME AND MATCHING CONTRIBUTIONS

261 SPECIAL PROFIT SHARING RESERVE

Total amount with respect to the year in question (in millions of Euros)

2008	2009	2010
23.14	63.31	108.21

261 INCENTIVE SCHEMES

Total amount with respect to the year in question (in millions of Euros)

2008	2009	2010
61.74	118.04	127.62

262 INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN PROFIT SHARING PER PARTICIPATING EMPLOYEE (in Euros)

2008	2009		2010
466	1,302	Minimum share	2,088
1,282	3,580	Maximum share	2,088 5,743 2,675
581	1,624	Average amount*	2,675

Gross amounts, for an employee working full-time and present throughout the year.

* The average amount is calculated on the basis of an employee working full-time and present throughout the year.

262 INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN INCENTIVE SCHEMES PER PARTICIPATING EMPLOYEE (in Euros)

2008	2009		2010
1,272	2,480	Minimum share	
3,359	6,548	Maximum share	
1,551	3,023	Average amount*	

Gross amounts, for an employee working full-time and present throughout the year.

* The average amount is calculated on the basis of an employee working full-time and present throughout the year.

263 ■ PROPORTION OF CAPITAL HELD BY EMPLOYEES THROUGH EMPLOYEE SHARE OWNERSHIP PLANS (as %)*

2008	2009	2010	
4.28	3.75	3.83	

* Including voluntary payments.

264-A EMPLOYER CONTRIBUTIONS PAID WITHIN THE FRAMEWORK OF THE EMPLOYEE SAVINGS SCHEME (in millions of Euros)

2008	2009	2010
39.97	27.92	50.65

This amount includes management charges paid by the company on behalf of employees.



- 31 Work-related and commuting accidents
- 32 Breakdown of accidents by material aspect
- 34 Health and safety at work committee (CHSCT)
- 35 Expenditure on safety

III HEALTH AND SAFETY

31 WORK-RELATED AND COMMUTING ACCIDENTS

311 NUMBER OF WORK-RELATED ACCIDENTS RESULTING IN SICK LEAVE

	2008			2009			2010	
Technical staff 214	Executive staff 111	Total 325	Technical staff 188	Executive staff 70	Total 258	Technical staff 334	Executive staff 89	Total 423

312 NUMBER OF DAYS LOST OWING TO WORK-RELATED ACCIDENTS

2	800			2009			2010	
Technical Ex staff 6,315	staff 1,736	Total 8,051	Technical staff 7,391	Executive staff 1,940	Total 9,331	Technical staff 7,206	Executive staff 3,316	Total 10,522

313 NUMBER OF CASES OF PERMANENT DISABILITY (PARTIAL OR TOTAL) NOTIFIED TO THE COMPANY DURING THE YEAR IN QUESTION

2008	2009	2010
20	17	20

314 NUMBER OF FATAL ACCIDENTS

2008	2009		2010
0	0	Commuting	0
2	1	Work-related	0

315 NUMBER OF COMMUTING ACCIDENTS RESULTING IN SICK LEAVE

2008	2009	2010
321	359	403

316 ■ NUMBER OF ACCIDENTS SUFFERED BY TEMPORARY EMPLOYEES WORKING IN THE COMPANY

2008	2009	2010
2	2	3

19

32 BREAKDOWN OF ACCIDENTS BY MATERIAL ASPECT

321 NUMBER OF ACCIDENTS INVOLVING SERIOUS RISKS

Codes 32 to 40: 2008 2009 2010 0 1 0 322 NUMBER OF ACCIDENTS INVOLVING FALLS FROM HEIGHTS

Code 02:

2008	2009	2010
86	64	66

323 NUMBER OF ACCIDENTS CAUSED BY MACHINES, EXCLUDING THOSE INVOLVING THE ABOVE CODES

Codes 09 to 30:

2008	2009	2010
1	3	1

324 NUMBER OF ACCIDENTS INVOLVING HANDLING, TRANSFER OR STORAGE

Codes 01, 03, 04, 06, 07, 08:

2008	2009	2010	
124	91	106	

325 NUMBER OF ACCIDENTS CAUSED BY ACCIDENTAL MOVEMENT OF OBJECTS

Code 05:

2008	2009	2010
10	10	9

326 OTHER CASES OF ACCIDENTS

2008		2009	2010
	104	89	241
including declarations following bank robberies:	77	79	45

In accordance with the classification code for the material aspect of work-related accidents (decree dated October 10, 1974).

34 HEALTH AND SAFETY AT WORK COMMITTEE (CHSCT)

341 ■ NUMBER OF CHSCT MEETINGS

2008	2009	2010		
570	601	683		

35 EXPENDITURE ON SAFETY

351 STAFF TRAINING ON SAFETY

2008	2009	2010		
23,894	23,139	24,503		

352 **EXPENDITURE ON SAFETY** (in millions of Euros)

2008	2009	2010		
33.39	30.58	27.36		



- 41 Hours worked and flexible working hours
- 42 Organization of working hours per category of personnel
- 45 Expenditure to improve working conditions

IV OTHER WORKING CONDITIONS

41 HOURS WORKED AND FLEXIBLE WORKING HOURS

411 ■ NUMBER OF HOURS IN A WORKING WEEK

General rule: 35 h (Average number of hours worked by a full-time employee during the year). Particular working hours in accordance with flexible working hours agreed locally.

412 ■ NUMBER OF EMPLOYEES WORKING OVERTIME BENEFITING FROM TIME OFF IN LIEU OF OVERTIME WAGES

2008	2009	2010
358	316	27

Change in labour laws (August 20, 2008): only hours worked above the annual quota entitle employees to take time off in lieu of overtime (compensatory time).

The decline in the number of beneficiaries will only begin in 2010 because employees have 2 years to use the compensatory time acquired by working overtime.

413 NUMBER OF EMPLOYEES BENEFITING FROM FLEXITIME

2008 2009			2008					2	010	
Male	Female	Total	Male	Female	Total		Male	Female	Total	
2,831	6,775	9,606	2,609	6,224	8,833	Technical staff	2,546	6,269	8,815	
441	672	1,113	417	651	1,068	Executive staff		647	1,080	
3,272	7,447	10,719	3,026	6,875	9,901	TOTAL	2,979	6,916	9,895	

41 HOURS WORKED AND FLEXIBLE WORKING HOURS

414 NUMBER OF EMPLOYEES WORKING PART-TIME

90%									
	2008			2009			2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total
5	85	90	4	83	87	Technical staff	9	103	112
6	42	48	8	45	53	Executive staff	9	48	57
11	127	138	12	128	140	Sub-TOTAL	18	151	169

80%									
	2008 2009						2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
94	2,388	2,482	82	2,249	2,331	Technical staff	79	2,212	2,291
28	795	823	28	854	882	Executive staff	29	919	948
122	3,183	3,305	110	3,103	3,213	Sub-TOTAL	108	3,131	3,239

60%										
	2008				2009			2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total	
27	338	365	24	312	336	Technical staff	22	311	333	
11	68	79	10	62	72	Executive staff	7	65	72	
38	406	444	34	374	408	Sub-TOTAL	29	376	405	

50%

2008 2009				2008 2009					2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total		
112	611	723	106	570	676	Technical staff	103	531	634		
18	57	75	17	57	74	Executive staff	22	63	85		
130	668	798	123	627	750	Sub-TOTAL	125	594	719		

Miscellaneou	iscellaneous											
2008 2009							2	2010				
Male	Female	Total	Male	Female	Total		Male	Female	Total			
13	92	105	13	80	93	Technical staff	10	80	90			
4	4	8	3	5	8	Executive staff	3	8	11			
17	96	113	16	85	101	Sub-TOTAL	13	88	101			

Total									
	2008			2009			2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
251	3,514	3,765	229	3,294	3,523	Technical staff	223	3,237	3,460
67	966	1,033	66	1,023	1,089	Executive staff	70	1,103	1,173
318	4,480	4,798	295	4,317	4,612	TOTAL	293	4,340	4,633

41 HOURS WORKED AND FLEXIBLE WORKING HOURS

414-A ■ NUMBER OF EMPLOYEES WORKING FULL-TIME

2008			2009				2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
6,893	12,129	19,022	6,496	11,852	18,348	Technical staff	6,259	12,014	18,273
11,598	7,862	19,460	11,688	8,222	19,910	Executive staff		9,034	21,539
18,491	19,991	38,482	18,184	20,074	38,258	TOTAL	18,764	21,048	39,812
10,431	13,331	30,402	10,104	20,074	30,230	TOTAL	10,704	21,040	33,01

415-A ■ NUMBER OF EMPLOYEES WORKING PART-TIME DURING THE YEAR IN QUESTION

Total		Male	Female	Total
329	Technical staff	32	355	387
178			145	154
507		41	500	541
			33	33

415-B ■ NUMBER OF EMPLOYEES WORKING PART-TIME WHO RESUMED FULL-TIME EMPLOYMENT DURING THE YEAR IN QUESTION

	2008			2009			2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
25	341	366	16	319	335	Technical staff	20	297	317
15	73	88	8	113	121	Executive staff		116	123
40	414	454	24	432	456	TOTAL	27	413	440

41 HOURS WORKED AND FLEXIBLE WORKING HOURS

415-C ■ EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK

EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK TO FACILITATE THE RELATIONSHIP BETWEEN EMPLOYEES' FAMILY AND PROFESSIONAL LIVES:

- **Part time:** the principal solutions offered are 50%, 60%, 80% and 90% of full-time employment. The organization of the working hours can be on a daily, weekly or annual basis.
- Flexitime: all employees on unlimited-term contracts may benefit from variable work schedules that allow employees to take unpaid leave.
- The right to take leave of absence to take care of a sick child: authorization to take paid leave in the event of illness affecting one or several children is granted to the mother or father. BNP Paribas grants 3 additional days to the 3 days per sliding 12-month period allowed by the Collective Agreement governing the banking industry, and extends the age of the child (or children) from 14 to 15 years.

LOCAL SERVICES:

- Contribution of the company to the cost of childminding facilities for infants: the maximum daily allowance for childminding fees that may be granted for all children up to the age of 10, is 4.50 euros.
- Family tax credit: the expenses incurred by the company are well above the ceiling for tax deductions.

416 ■ NUMBER OF DAYS OF ANNUAL HOLIDAYS

27 26 days of annual holidays +1 additional day.

417 PAID PUBLIC HOLIDAYS (including bank holidays)



Including May 1st.

42 ORGANIZATION OF WORKING HOURS PER CATEGORY OF PERSONNEL

421 NUMBER OF EMPLOYEES ON FLEXIBLE WORKING HOURS

2008			2009				2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total
238	398	636	227	390	617	Technical staff	220	364	584
85	69	154	89	63	152	Executive staff		81	153
323	467	790	316	453	769	TOTAL	292	445	737

This indicator refers, for the most part, to employees working days.

421-A ■ NUMBER OF EMPLOYEES WORKING NIGHTS

	2008	08 2009						2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
137	449	586	211	434	645	Technical staff	222	403	625
11	8	19	8	7	15	Executive staff		6	13
148	457	605	219	441	660	TOTAL	229	409	638

Working night between 9 pm and 6 am: Act of May 9, 2001, company agreement dated February 18, 2002.

The organization of work in cycles makes it impossible to distinguish between Flexible working hours and Night work: whenever there is night work, the employees are included in the 421-A indicator.

45 EXPENDITURE TO IMPROVE WORKING CONDITIONS

451 TOTAL EXPENDITURE (in millions of Euros)

2008	2009	2010		
157.91	125.60	108.10		

These sums represent expenditure devoted to the upgrading and reorganization of working areas and to the improvement of reception areas reserved for customers.



51 - In-service professional training

- 52 Training leave
- 53 Work-study contracts

V **TRAINING**

51 IN-SERVICE PROFESSIONAL TRAINING

511 PERCENTAGE OF TOTAL PAYROLL DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING AND 512 AMOUNT DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING (in millions of Euros)

2010		2009	2008
oll 3.76	As % of payroll	3.74	3.60
ng 79.54	Expenditure on training	71.26	71.80

Figure estimated for the reference year.

513 NUMBER OF STAFF TRAINED

	2008		2009				2	2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
5,816	13,035	18,851	5,596	12,804	18,400	Technical staff	5,515	12,931	18,446
9,246	7,318	16,564	9,715	7,728	17,443	Executive staff	10,380	8,381	18,761
15,062	20,353	35,415	15,311	20,532	35,843	TOTAL	15,895	21,312	37,207

Individuals are counted once, even if they follow more than one training course.

Reminder, number of employees at Dec. 31 of the previous year:

	2007		2008				2	2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
6,854	14,647	21,501	6,314	13,899	20,213	Technical staff	5,921	13,429	19,350
11,329	8,017	19,346	11,545	8,563	20,108	Executive staff	11,649	8,969	20,618
18,183	22,664	40,847	17,859	22,462	40,321	TOTAL	17,570	22,398	39,968

i.e. the number of employees liable to receive training during the following year.

% in terms of total Technical or Executive staff

		2008		2009					2010	
N	Nale	Female	Total	Male	Female	Total		Male	Female	Total
27	7.05	60.63	87.67	27.69	63.35	91.03	Technical staff	28.50	66.83	95.33
47	7.79	37.83	85.62	48.31	38.43	86.75	Executive staff	50.34	40.65	90.99
36	6.87	49.83	86.70	37.97	50.92	88.89	TOTAL	39.77	53.32	93.09

% in terms of total headcount Technical or Executive staff, Male or Female

	2008			2009			2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total
84.86	88.99	87.67	88.63	92.12	91.03	Technical staff	93.14	96.29	95.33
81.61	91.28	85.62	84.15	90.25	86.75	Executive staff	89.11	93.44	90.99
82.84	89.80	86.70	85.73	91.41	88.89	TOTAL	90.47	95.15	93.09

513-A NUMBER OF BENEFICIARIES CLAIMING INDIVIDUAL TRAINING ENTITLEMENTS (DIF)

	2008 2009			2009			2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total
1,387	3,362	4,749	1,573	3,824	5,397	Technical staff	1,124	2,691	3,815
2,683	2,322	5,005	2,817	2,428	5,245	Executive staff	2,736	2,491	5,227
4,070	5,684	9,754	4,390	6,252	10,642	TOTAL	3,860	5,182	9,042

51 IN-SERVICE PROFESSIONAL TRAINING

514 ■ NUMBER OF HOURS OF TRAINING BY LEVEL

	2008 2009							2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
224,806	478,320	703,126	232,999	476,720	709,719	Technical staff	216,391	449,958	666,348
350,235	336,175	686,411	345,806	317,868	663,674	Executive staff	383,354	343,620	726,975
575,042	814,495	1,389,537	578,805	794,588	1,373,393	TOTAL	599,745	793,578	1,393,323

514-A ■ NUMBER OF HOURS OF TRAINING BY LEVEL DIF

	2008 2009			2009				2010	
Male	Female	Total	Male	Female	Total		Male	Female	Total
46,316	102,784	149,100	37,561	86,753	124,314	Technical staff	29,237	68,535	97,772
54,392	50,461	104,853	56,670	51,206	107,876	Executive staff	60,019	55,022	115,041
100,708	153,245	253,953	94,231	137,959	232,190	TOTAL	89,256	123,557	212,813

515-1 ■ NUMBER OF HOURS OF TRAINING PER COMPETENCE

20	08	20	009		20	10
Number of	Number of	Number of	Number of		Number of	Number of
hours	training sessions	hours	training sessions		hours	training sessions
	10 550	00.000	0.400	Business line training courses	00.010	10.050
51,474	12,552	38,009	6,430	Insurance	83,013	18,656
12,340	932	11,330	1,226	Internal Audit and Control	11,025	850
2,513	388	2,376	343	Communications and advertising	2,899	385
9,393	696	12,291	980	Bookkeeping - Management Control	18,950	1,221
89,467	3,582	75,541	2,777 126	Consultancy Services - Wealth Management	89,825	3,434
1,638	79	2,986		Corporate Finance	4,074	200
34,624	3,380 316	31,623	3,158 183	Loans and Financing	28,660	2,557 137
2,314 7,575	530	1,652 6,133	471	Asset Management Real Estate	1,746 12,412	860
27,316	2,101	30,716	2,519	Information Systems	35,391	3,523
15,327	2,206	8,578	1,319	Legal and Tax Affairs	9,996	1,596
1,584	170	1,203	196	Legat and Tax Ajjans	4,007	2,212
15,813	958	12,147	879	Financial Markets	12,995	856
407,232	33,999	412,432	35,840	Marketing and Selling Techniques	351,410	29,790
287,251	34,826	247,447	25,919	Banking Products and Services	259,105	29,433
13,773	1,840	27,294	18,327	Human Resources	17,750	2,012
20,482	3,588	28,543	4,450	Risk Management	26,594	6,720
48	20	41	19	Stocks and shares - Securities services	4	1
				Cross-functional training courses		
14,483	1,535	14,511	1,360	Office Automation - NICT	17,076	1,813
44,676	4,373	75,169	8,020	Professional Development	75,742	9,153
51,216	23,661	47,652	22,209	Ethics - Deontology	55,982	23,179
19,633	1,925	14,391	1,580	Management - Organization	11,889	2,086
13,229	792	37,445	2,162	Induction - Support	7,848	464
49,619	2,793	52,098	3,574	Languages	56,338	3,955
25,107	1,284	33,709	1,779	Operational Management	50,472	2,535
5,315	883	4,110	504	Quality	4,668	1,003
8,693	1,205	7,392	1,147	First aid	8,729	1,111
38,253	39,916	31,337	25,598	Safety of Individuals and Property	31,982	27,578
				Corporate training courses		
31,777	1,624	29,724	1,632	Integration	37,428	2,487
6,175	552	2,422	110	Corporate Management	1,802	71
124,911	4,368	108,144	3,947	Training leading to a banking qualification	100,562	3,582
1,433,246	187,074	1,408,442	178,784	TOTAL	1,430,371	183,460

2008	2009		2010
43,709	35,049	Of which total of non-chargeable hours in accordance with the tax declaration	37,048

51 IN-SERVICE PROFESSIONAL TRAINING

515-2 ■ NUMBER OF HOURS BY TYPE OF TRAINING

2008	2009		2010
1,289,125	1,222,593	In-class training	1,236,742
18,607	20,090	Residential in-class training	21,299
79,580	112,178	On-site training	123,957
70	189	Multimedia	632
2,155	18,343	E-learning	10,993
1,389,537	1,373,393	TOTAL	1,393,323

52 TRAINING LEAVE

521 NUMBER OF EMPLOYEES BENEFITING REMUNERATED OR PARTLY REMUNERATED TRAINING LEAVE

2008 2009			2008 2009			20				2010		
Male	Female	Total	Male	Female	Total		Male	Female	Total			
4	24	28	9	21	30	Remunerated	7	16	23			
4	4	8	5	9	14	remunerated	8	12	20			
8	28	36	14	30	44	TOTAL	15	28	43			
	Male 4 4	Male Female 4 24 4 4	Male Female Total 4 24 28 4 4 8	Male Female Total Male 4 24 28 9 4 4 8 5	Male 4Female 24Total 28Male 9Female 2144859	Male 4Female 24Total 28Male 9Female 21Total 304485914	MaleFemaleTotalMaleFemaleTotal4242892130Remunerated Partly4485914	MaleFemaleTotalMaleFemaleTotalMaleRemuneratedMale4242892130Remunerated74485914remunerated8	MaleFemaleTotalMaleFemaleTotalRemuneratedMaleFemale4242892130Remunerated7164485914remunerated812			

522 NUMBER OF EMPLOYEES BENEFITING NOT REMUNERATED TRAINING LEAVE

	2008					2010		
Male	Female	Total	Male	Female	Total	Male	Female	Total
1	6	7	4	6	10	8	7	15

523 ■ NUMBER OF EMPLOYEES REFUSED TRAINING LEAVE

2008				2009*		2010			
Male	Female	Total	Male	Female	Total	Male	Female	Total	
0	0	0	1	1	2	0	0	0	

*The 2 sabbatical training applications were rejected for failure to respect the period of notice.

53 WORK-STUDY CONTRACTS

531 ■ NUMBER OF APPRENTICESHIP AND OTHER WORK-STUDY CONTRACTS

	2008			2009					
Male 201	Female 250	Total 451	Male 201	Female 269	Total 470	Apprenticeship Other work-study		Female 364	Total 602
298	497	795	301	463	764	contracts	283	474	757
499	747	1,246	502	732	1,234	TOTAL	521	838	1,359

29



61 - Employee representatives62 - Employee Communications63 - Disputes

VI PROFESSIONAL RELATIONS

61 EMPLOYEE REPRESENTATIVES

611 PARTICIPATION IN EMPLOYEE REPRESENTATIVE ELECTIONS

200)8	200	9		2010)
Nber registered	As % of voters	Nber registered	As % of voters		Nber registered	As % of voters
-	-	22,380		Technical staff body of electors		-
-	-	20,075	62.2%	Executive staff body of electors	-	-

No elections in 2008 and 2010.

611 PARTICIPATION IN WORKS COUNCIL ELECTIONS

200)8	200	9		2010)
Nber registered - -	As % of voters - -	Nber registered 17,344 12,516		Technical staff body of electors Executive staff body of electors	Nber registered - -	As % of voters - -

No elections in 2008 and 2010.

612 TOTAL NUMBER OF HOURS ALLOWED FOR EMPLOYEE REPRESENTATION ACTIVITIES

All employee representation in the Bank is decentralized at the level of each group of branches or group of sales support centres, each business centre and each provincial Client Relations Centre platform.

In addition, the representative Trade Union Organizations appoint, in accordance with the law and the Collective Agreement, union representatives among the employee representatives and among the Works Councils, as well as union representatives in each of the different Entities of the Bank.

The total number of hours allowed for employee representation in all these bodies amounted to approximately 538,211 hours in 2009, excluding meetings with Management or committee meetings.

613 NUMBER OF MEETINGS WITH THE EMPLOYEES' REPRESENTATIVES DURING THE YEAR IN QUESTION

2008	2009		2010
1,088	1,260	Staff Representatives	1,255
1,068	335	Works Councils*	141
223	83	Specialized Committees*	84
72	43	Union Delegates	54

As of April 2009, the number of Works Councils was reduced from 100 to 10.

61 EMPLOYEE REPRESENTATIVES

614 DATES AND SUBJECT OF AGREEMENTS SIGNED IN THE COMPANY DURING THE YEAR

EMPLOYEE SAVINGS SCHEMES

- June 30: Group agreement on profit-sharing schemes for BNP Paribas Group employees.
- June 30: Agreement on incentive schemes for BNP Paribas Group employees.
- December 15: Amendment N° 1 to the agreement defining the rules governing the top-up payments applicable to employees of BNP Paribas SA with respect to the company sponsored Employee savings scheme (PEE) of the BNP Paribas Group.

SALARIES

November 9: 2011 BNP Paribas SA wages agreement.

DIVERSITY

 July 2: Amendment to the company-wide agreement dated July 30, 2007 on equal opportunities for male and female employees.

SOCIAL SECURITY SCHEMES

December 2: Group agreement relating to the consolidation of membership of the ARRCO and AGIRC complementary pension schemes.

EMPLOYEE REPRESENTATION BODIES AND TRADE UNION LAW

■ June 30: Amendment Nº.3 to the agreement dated July 10, 1996 on the establishment of the European Committee of the BNP Paribas Group.

OTHER

■ June 11: Agreement on measures taken within BNP Paribas SA to appraise and prevent work-related stress.

615 NUMBER OF EMPLOYEES BENEFITING FROM LEAVE OF ABSENCE FOR UNION-ORGANIZED TRAINING

2008	2009	2010	
1,003	1,728	568	

62 EMPLOYEE COMMUNICATIONS

622 INDUCTION PROCEDURE

• The new recruit is welcomed by a member of the Senior Management team of his or her entity and then by the immediate head of the department to which the recruit is appointed.

• The welcoming HR department:

1. Presents to the new recruit the conditions governing subscription to the BNP Paribas complementary health

insurance.

2. Informs the new recruit of the position of the induction booklet on the B2E Group intranet covering the following topics:

- Professional appraisals,
- Professional mobility,
- Training opportunities,
- Remuneration,
- Profit-sharing and incentive schemes,
- Employee savings schemes,
- Working hours and holidays,

623 INFORMATION PROCEDURES

- Ambitions, the magazine devoted to BNP Paribas Group employees,
- Starlight, the Group's news video,
- Flash Group, the Group's newsletter,
- Web Radio, reports and the latest news in the life the Group,
- Echo'net, the Group's intranet,
- Pôle Position, the newsletter of the Retail Banking in France division,

Information is also circulated within the BNP Paribas Group through the organization of meetings, the publication of memos, circulars, procedures, etc.

624 INDIVIDUAL INTERVIEWS

All employees attend an appraisal interview at least once every two years (every year for executive staff and team managers).

These interviews follow a written appraisal procedure that is identical for all employees.

- Welfare and complementary health insurance,
- Practical information (the social activities of the Works Council, the advantages related to banking operations, the A.S.C...),
- The presentation of the Group's intranet site Echo'Net.
- **3.** Gives the employee explanations about:
 - The INCA tool: management of paid holidays,
 - The SITADIN tool: updating of personal details, certificate requests, acquisition of flexible working hours, using the Group's intranet site - Echo'Net.

4. Informs the employee about the existence of the Annual Report, the Collective Labour Agreement and Company Rules & Regulations - including the code of ethics - accessible on the Group's intranet site - Echo'Net.

5. Informs the employee about the organization of the professional appraisal, whose guide can be obtained from the Group's intranet site - Echo'Net.

- Finance, the review published by the Corporate and Investment Banking division,
- Investment Solutions network, the website for the employees of the IS division,
- Investment Solutions review, the newsletter for the managerial staff in the IS division,
- The Retail Banking newletter, a publication aimed at mangers in the RB business area,

A large number of other news and information media within BNP Paribas SA also exist in the company's different divisions, business lines and functions.

A new support document was adopted in 2006 that is both easier to use and shorter than the previous one.

63 DISPUTES

2010		2009	2008
	631 - Number of appeals to extrajudicial arbitration systems:		
1	- to the Bank's "appeal formation" Joint Commission	2	0
3	- to the Joint Commission for Disciplinary Action	2	4
46	632 - Number of legal proceedings	32	36
1	633 - Number of formal notices and reports received from the Labour Inspectorate	0	2



VII
OTHER WELFARE FACILITIES PROVIDED BY THE COMPANY

71 SOCIAL AND CULTURAL ACTIVITIES (in millions of Euros)

711 EXPENSES INCURRED DIRECTLY BY THE HEAD OFFICE

2008	2009		2010
9.38	10.62	Restaurants	9.85
9.91	9.59	Transports	9.52
2.47	2.23	Medical expenses (Paris and the Provinces)	2.29
8.32	7.68	Family benefits	
1.33	1.28	Miscellaneous benefits	1.23
31.42	31.40	TOTAL	30.83

712 PAYMENTS MADE TO THE CENTRAL WORKS COUNCIL

2008	2009		2010
25.21	24.80	Contribution to midday meal expenses	25.55
2.32 0.07 2.39	2.58 0.06 2.64	Family welfare Contribution to childminding fees Miscellaneous aid TOTAL	2.91 0.06 2.98
15.99 2.25 0.34 18.57	16.50 2.28 0.34 19.12	Leisure activities Summer camp and contribution to employees' holidays A.S.C. Miscellaneous TOTAL	16.79 2.30 0.34 19.42
12.36	12.46	Locally based activities	12.75
1.74 1.13 2.87 61.40	1.81 0.80 2.61 61.64	Miscellaneous Administrative costs Investments TOTAL GRAND TOTAL	1.38 0.65 2.03 62.72

Estimate of spending for the reference year.

71 SOCIAL AND CULTURAL ACTIVITIES (in millions of Euros)

TOTAL WELFARE BUDGET

2008	2009		2010
31.42	31.40	Budget allocated by Senior Management	30.83
61.40	61.64	Budget allocated to the Central Works Council*	62.72
92.82	93.04	TOTAL	93.55

Estimate of spending for the reference year.

72 OTHER WELFARE CONTRIBUTIONS

BNP PARIBAS FRIENDLY SOCIETY

The BNP Paribas complementary health insurance reimburses the health expenses incurred by all BNP PARIBAS SA employees and, on a voluntary basis, the health expenses of their spouses and children. In 2010, the employer's contribution amounted to €14.73m.

PRÉVOYANCE FLEXIBLE

Prévoyance Flexible (Flexible Welfare) is the welfare scheme covering employees against the risks of death, disability and incapacity liable to arise during both their private and professional lives. The contract is offered on an optional basis to employees on unpaid leave (risk of death and disability).

For the 2010 financial year, the employer's contribution amounted to €16.14m.

PERE BNP PARIBAS CONTRACT

The PERE BNP PARIBAS contract is a compulsory, company-level pension scheme over and above the complementary pension fund, set up by company agreement, in favour of all employees of BNP Paribas SA.

It is funded by contributions paid by the company fixed at 1% of the annual salary capped at 110% of the upper salary limit at which social security contributions are paid. Employees may add to the employer's contributions by making voluntary additional payments.

In 2010, payments made by the company amounted to €13.65m.

SOME DEFINITIONS:

РТС	Permanent employees with unlimited term contracts.
FTC	BNP Paribas employees with fixed-term contracts.
Local	An employee working in his/her home company and paid by the latter. Is considered local any employee that is not expatriate, seconded or on loan.
On Loan	The employee is lent for a short period (three years maximum). He/she keeps his/her employment contract with the home company, who pays him/her and charges the corresponding expenses to the host company.
Seconded	The employee is seconded for at least three years. During this period the contract with the home company is suspended.
Expatriate	The employee is transferred to a country different from that of the home company for a minimum of 3 years. The employment contract in the home company is suspended. An expatriate is paid by the host company and included in the latter's headcount.
Trainee-Apprentice	A training/apprenticeship agreement must have been signed between BNP PARIBAS and the student's school or university.



