social
Audit


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I [ EMPLOYMENT

## 11 HEADCOUNT

111 TOTAL HEADCOUNT AT DECEMBER 31 ${ }^{\text {st }}$ (one for one)

|  | 2007 |  |  | 2008 |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 18,183 | 22,664 | 40,847 | 17,859 | 22,462 | 40,321 | 111-A - Paid headcount | 17,570 | 22,398 | 39,968 |
| 463 | 1,287 | 1,750 | 451 | 1,262 | 1,713 | Unpaid absentees | 407 | 1,261 | 1,668 |
| 513 | 777 | 1,290 | 499 | 747 | 1,246 | Work-study contracts | 502 | 732 | 1,234 |
| 19,159 | 24,728 | 43,887 | 18,809 | 24,471 | 43,280 | 111-B - Total headcount* | 18,479 | 24,391 | 42,870 |
| 314 | 259 | 573 | 330 | 277 | 607 | On secondment in France | 349 | 286 | 635 |
| 789 | 196 | 985 | 829 | 157 | 986 | On secondment outside France | 791 | 143 | 934 |
| 20,262 | 25,183 | 45,445 | 19,968 | 24,905 | 44,873 | 111-C - Total headcount including employees on secondment | 19,619 | 24,820 | 44,439 |

*As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 111-B $\square$ TOTAL HEADCOUNT AT DECEMBER $31^{\mathrm{st}(1)}$ (one for one)

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,854 | 14,647 | 21,501 | 7,144 | 15,643 | 22,787 | Technical staff | 6,725 | 15,146 | 21,871 |
| 31.9\% | 68.1\% | 100.0\% | 31.4\% | 68.6\% | 100.0\% | \% Technical staff | 30.7\% | 69.3\% | 100.0\% |
| 11,329 | 8,017 | 19,346 | 11,665 | 8,828 | 20,493 | Executive staff | 11,754 | 9,245 | 20,999 |
| 58.6\% | 41.4\% | 100.0\% | 56.9\% | 43.1\% | 100.0\% | \% Executive staff | 56.0\% | 44.0\% | 100.0\% |
| 18,183 | 22,664 | 40,847 | 18,809 | 24,471 | 43,280 | TOTAL | 18,479 | 24,391 | 42,870 |
| 44.5\% | 55.5\% | 100.0\% | 43.5\% | 56.5\% | 100.0\% | \% Total | 43.1\% | 56.9\% | 100.0\% |
|  | 2007 |  |  | 2008 |  |  |  | 09 |  |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 37.7\% | 64.6\% | 52.6\% | 38.0\% | 63.9\% | 52.7\% | Technical staff \% by gender Executive staff | 36.4\% | $62.1 \%$ | 51.0\% |
| 62.3\% | 35.4\% | 47.4\% | 62.0\% | 36.1\% | 47.3\% | \% by gender | 63.6\% | 37.9\% | 49.0\% |
| 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | 100.0\% | TOTAL <br> \% by gender | 100.0\% | 100.0\% | 100.0\% |


(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 11 HEADCOUNT

111 b - TOTAL HEADCOUNT AT DECEMBER $31^{\text {sT }}$ PER CATEGORY ${ }^{(1)}$ (FTE*)

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,781 | 13,727 | 20,508 | 7,050 | 14,658 | 21,708 | Technical staff | 6,638 | 14,228 | 20,866 |
| 11,309 | 7,835 | 19,144 | 11,643 | 8,607 | 20,250 | Executive staff | 11,733 | 9,014 | 20,747 |
| 18,090 | 21,562 | 39,652 | 18,692 | 23,265 | 41,958 | TOTAL | 18,371 | 23,242 | 41,613 |
|  |  |  |  |  |  |  |  |  |  |

* FTE standard: each full-time employee is counted for 1 and each part-time employee in proportion to their working hours.
(e.g.: 0.8 for $4 / 5$ of a full-time position, 0.6 for $3 / 5$ full-time).

112 ■ PERMANENT $\operatorname{STAFF}^{(1)}$

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 16,590 | 16,706 | Technical staff | 14,436 |
| 16,785 | 18,096 | Executive staff | 18,408 |
| 33,375 | 34,802 | TOTAL | 32,844 |
|  |  |  |  |

Holders of an unlimited term, full-time work contract, registered as permanent staff for the whole year in question.

## 113 NUMBER OF EMPLOYEES WITH A FIXED-TERM CONTRACT AT DECEMBER $31^{\text {st }}$ (one for one)



114 - AVERAGE MONTHLY HEADCOUNT ${ }^{(1)}$ (one for one)
(monthly headcount obtained by adding together the number of employees at the end of each month and dividing the total by 12)

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 21,822 | 23,434 | Technical staff | 22,159 |
| 18,854 | 20,251 | Executive staff | 20,757 |
| 40,676 | 43,685 | TOTAL | 42,915 |
|  |  |  |  |

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## I I EMPLOYMENT

## 11 HEADCOUNT

115/116 ■ BREAKDOWN OF TOTAL HEADCOUNT BY GENDER AND BY AGE AT DECEMBER 31 ${ }^{\text {st }}$ (1) (one for one)


* The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.

Age pyramid (\% of age brackets in Male or Female headcount)

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 11 HEADCOUNT

## 115/117 BREAKDOWN OF HEADCOUNT BY GENDER AND BY LENGTH OF SERVICE AT DECEMBER $31^{\text {st }(1)}$ (one for one)



[^0]
## Seniority pyramid <br> (\% of seniority groups in Male or Female headcount) <br> Year 2009


(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 11 HEADCOUNT

## 115/118 BREAKDOWN OF HEADCOUNT BY GENDER AND BY NATIONALITY AT DECEMBER $31^{\text {st }}{ }^{(1)}$ (one for one)

| 2007 |  |  |  | 2008 |  |  |  |  | 2009 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Fre |  |  |  |  |  |  |  |  |
| M | F | M | F | M | F | M | F |  | M | F | M | F |
| 6,807 | 14,537 | 47 | 110 | 7,089 | 15,516 | 55 | 127 | Technical staff | 6,660 | 15,005 | 65 | 141 |
| 11,029 | 7,730 | 300 | 287 | 11,338 | 8,498 | 327 | 330 | Executive staff | 11,415 | 8,877 | 339 | 368 |
| 17,836 | 22,267 | 347 | 397 | 18,427 | 24,014 | 382 | 457 | TOTAL | 18,075 | 23,882 | 404 | 509 |
| 40,103 |  | 744 |  | 42,441 |  | 839 |  |  | 41,957 |  | 913 |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |

## 115/119 ■ BREAKDOWN OF HEADCOUNT BY GENDER AND BY OUALIFICATION LEVEL AT DECEMBER 31 ${ }^{\text {st (1) }}$ (one for one)



* The percentages are calculated by reference to the total headcount by qualification level.


## Breakdown of headcount by qualification leve

Year 2009

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 12 NON-BNP PARIBAS EMPLOYEES

121 NUMBER OF EMPLOYEES BELONGING TO A SUBCONTRACTOR
(in equivalent man-months)

| $2007^{*}$ | 2008 | 2009 |  |
| :--- | ---: | ---: | ---: |
| 3,586 |  | 3,356 | 3,554 |

* Adjusted figure.

Data for the month of December of the year in question.

122 NUMBER OF INTERNS (schools, universities...)

| 2007 | 2008 | 2009 |
| :---: | ---: | ---: | ---: |
| 3,042 | 3,215 | 3,304 |

Internships longer than 1 week.

123 ■ AVERAGE MONTHLY HEADCOUNT OF TEMPORARY EMPLOYEES

| 2007 | 2008 | 2009 |  |
| :---: | :---: | :---: | :---: |
| 201 |  | 253 | 339 |

124 ■ AVERAGE DURATION OF TEMPORARY WORK CONTRACTS (in number of days)

| 2007 | 2008 |  | 2009 |
| :---: | ---: | ---: | ---: |
| 25 | 25 | 34 |  |

124 b ■ TOTAL PAYMENTS TO TEMPORARY EMPLOYMENT AGENCIES (in millions of Euros)

| 2007 | 2008 | 2009 |
| ---: | ---: | ---: |
| 9.31 |  | 11.96 |

## I I EMPLOYMENT

## 13 RECRUITMENT DURING THE YEAR ${ }^{(1)}$ (one for one)

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |  | Technical staff | Executive staff | Total |
| 1,688 | 1,924 | 3,612 | 2,175 | 1,578 | 3,753 | 130-A - Total recruitments | 2,274 | 1,028 | 3,302 |
| 1,235 | 1,775 | 3,010 | 807 | 1,414 | 2,221 | 131 - Staff recruited on unlimited term contracts | 727 | 828 | 1,605 |
| 342 | 110 | 452 | 1,108 | 101 | 1,209 | fixed-term contracts | 1,217 | 120 | 1,337 |
| 111 | 39 | 150 | 260 | 63 | 323 | unlimited term contracts | 330 | 30 | 360 |
| 784 | 325 | 1,109 | 1,334 | 224 | 1,558 | 134-Of which number of recruits aged 25 or less | 1,412 | 170 | 1,582 |
| 193 | 291 | 484 | 205 | 248 | 453 | 130-B - Of which Contract transfers | 143 | 165 | 308 |

13 RECRUITMENT BY HIERARCHICAL LEVEL AND BY GENDER ${ }^{(1)}$ (one for one)

| 2007 |  |  |  |  |  | 2008 |  |  |  |  |  |  | 2009 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | hnical staff | Executive staff |  | Total |  | Technical staff |  | Executive staff |  | Total |  |  | Technical staff |  | Executive staff |  | Total |  |
| M | F | M |  | M | F | M | F | M |  | M | F |  | M | F | M | F | M | F |
| 544 | 1,144 | 1,039 | 885 | 1,583 | 2,029 | 767 | 1,408 | 842 | 736 | 1,609 | 2,144 | 130-A - Total recruitments | 787 | 1,487 | 561 | 467 | 1,348 | 1,954 |
| 435 | 800 | 988 | 787 | 1,423 | 1,587 | 255 | 552 | 772 | 642 | 1,027 | 1,194 | 131 - Staff recruited on unlimited term contracts | 252 | 475 | 500 |  | 752 | 853 |
| 85 | 257 | 41 | 69 | 126 | 326 | 414 | 694 | 39 | 62 | 453 | 756 | fixed-term contracts | 429 | 788 | 48 |  | 477 | 860 |
| 24 | 87 | 10 | 29 | 34 | 116 | 98 | 162 | 31 | 32 | 129 | 194 | into unlimited term contracts | 106 | 224 | 13 | 17 | 119 | 241 |
| 228 | 556 | 118 | 207 | 346 | 763 | 473 | 861 | 97 | 127 | 570 | 988 | 134 - Of which number of recruits aged 25 or less | 486 | 926 | 68 | 102 | 554 | 1,028 |
| 74 | 119 | 189 | 102 | 263 | 221 | 61 | 144 | 121 | 127 | 182 | 271 | 130-B - Of which Contract transfers | 31 | 112 | 81 | 84 | 112 | 196 |

133 NUMBER OF SEASONAL WORKERS

| 2007 | 2008 |  |
| ---: | ---: | ---: | ---: |
| 6,845 |  |  |
| 6,547 |  |  |

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 14 EMPLOYEES LEAVING THE COMPANY ${ }^{(1)}$ (one for one)

| 2007 |  |  | 2008 |  |  |  | 2009** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |  | Technical staff | Executive staff | Total |
| 1,489 | 1,073 | 2,562 | 2,563 | 1,226 | 3,789 | 141 - Total departures | 2,143 | 1,104 | 3,247 |
| 431 | 449 | 880 | 441 | 431 | 872 | 142 - Resignations | 212 | 241 | 453 |
| 212 | 27 | 239 | 301 | 45 | 346 | 143 - Subsidized departures | 132 | 109 | 241 |
| 129 | 106 | 235 | 264 | 131 | 395 | 144 - Redundancies | 184 | 101 | 285 |
| - | - | - | - | - | - | of employment contracts* 145 - End of fixed-term | 16 | 13 | 29 |
| 210 | 46 | 256 | 750 | 49 | 799 | contracts <br> 146 - Departure during | 664 | 61 | 725 |
| 88 | 86 | 174 | 84 | 74 | 158 | probationary period | 119 | 48 | 167 |
| 378 | 351 | 729 | 673 | 483 | 1,156 | 147 - Retirements/early retirements | 779 | 515 | 1,294 |
| 41 | 8 | 49 | 50 | 13 | 63 | 148 - Deaths | 53 | 29 | 82 |

* New item in 2009.
** New breakdown method for Redundancies and Departures during the probationary period.


## 14 DEPARTURES BY HIERARCHICAL LEVEL AND BY GENDER ${ }^{(1)}$ (one for one)



* New item in 2009.
** New breakdown method for Redundancies and Departures during the probationary period.


## OVERVIEW: RECRUITMENTS/DEPARTURES

|  | 2008 | 2009 |
| ---: | ---: | ---: |
| Headcount in previous year | $\mathbf{4 3 , 8 8 7}$ | 43,280 |
| $130-A-$ Total recruitments | $141-$ Total departures | $\mathbf{3 , 7 5 3}$ |
| Transfers of outgoing contracts | $-3,789$ | -103 |
| Balance of appointments with other Group entities | -145 | $-3,247$ |
| Transformation into unlimited-term contracts* | -323 | -100 |
| Headcount in current year | $\mathbf{4 3 , 2 8 0}$ | $\mathbf{- 3 6 0}$ |

* Included in recruitment, not included in departures.
(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).


## 15 ■ CAREER DEVELOPMENT

## 151 NUMBER OF EMPLOYEES PROMOTED TO A HIGHER LEVEL

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 8 | 17 | 25 | 12 | 10 | 22 | C | 5 | 3 | 8 |
| 126 | 392 | 518 | 95 | 229 | 324 | D | 75 | 222 | 297 |
| 291 | 781 | 1,072 | 276 | 762 | 1,038 | E | 271 | 756 | 1,027 |
| 272 | 512 | 784 | 225 | 528 | 753 | F | 251 | 575 | 826 |
| 233 | 438 | 671 | 236 | 389 | 625 | G | 200 | 386 | 586 |
| 930 | 2,140 | 3,070 | 844 | 1,918 | 2,762 | Technical staff | 802 | 1,942 | 2,744 |
| 344 | 347 | 691 | 289 | 375 | 664 | H | 267 | 348 | 615 |
| 457 | 331 | 788 | 416 | 324 | 740 | I | 408 | 319 | 727 |
| 302 | 177 | 479 | 264 | 191 | 455 | J | 292 | 206 | 498 |
| 152 | 84 | 236 | 157 | 90 | 247 | K | 155 | 88 | 243 |
| 65 | 35 | 100 | 70 | 42 | 112 | HC | 77 | 50 | 127 |
| 1,320 | 974 | 2,294 | 1,196 | 1,022 | 2,218 | Executive staff | 1,199 | 1,011 | 2,210 |
| 2,250 | 3,114 | 5,364 | 2,040 | 2,940 | 4,980 | TOTAL | 2,001 | 2,953 | 4,954 |

Reminder, number of paid employees (excluding administrators) at Dec. 31 of the previous year
i.e. the number of employees liable to be promoted during the following year.

| 2006 |  |  | 2007 |  |  |  | 2008 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 7,299 | 15,113 | 22,412 | 6,854 | 14,647 | 21,501 | Technical staff | 6,314 | 13,899 | 20,213 |
| 9,732 | 6,958 | 16,690 | 10,233 | 7,666 | 17,899 | Executive staff | 10,466 | 8,181 | 18,647 |
| 17,031 | 22,071 | 39,102 | 17,087 | 22,313 | 39,400 | TOTAL | 16,780 | 22,080 | 38,860 |

\% of promotions in terms of total Technical or Executive staff

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 4.15 | 9.55 | 13.70 | 3.93 | 8.92 | 12.85 | Technical staff | 3.97 | 9.61 | 13.58 |
| 7.91 | 5.84 | 13.74 | 6.68 | 5.71 | 12.39 | Executive staff | 6.43 | 5.42 | 11.85 |
| 5.75 | 7.96 | 13.72 | 5.18 | 7.46 | 12.64 | TOTAL | 5.15 | 7.60 | 12.75 |

\% of promotions in terms of total Technical or Executive Staff, Male or Female

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 12.74 | 14.16 | 13.70 | 12.31 | 13.09 | 12.85 | Technical staff | 12.70 | 13.97 | 13.58 |
| 13.56 | 14.00 | 13.74 | 11.69 | 13.33 | 12.39 | Executive staff | 11.46 | 12.36 | 11.85 |
| 13.21 | 14.11 | 13.72 | 11.94 | 13.18 | 12.64 | TOTAL | 11.92 | 13.37 | 12.75 |

Change in number of employees promoted


Change in promotions
(\% in terms of paid headcount excluding administrators, HC , of the previous year)


## 15 ■ CAREER DEVELOPMENT

INDIVIDUAL SALARY INCREASE
152-A ■ NUMBER OF EMPLOYEES BENEFITING FROM AN INDIVIDUAL SALARY INCREASE

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 5 | 1 | 6 | 0 | 3 | 3 | B | 2 | 1 | 3 |
| 76 | 181 | 257 | 46 | 111 | 157 | C | 36 | 76 | 112 |
| 424 | 1,410 | 1,834 | 363 | 1,188 | 1,551 | D | 328 | 1,033 | 1,361 |
| 302 | 883 | 1,185 | 292 | 814 | 1,106 | E | 265 | 873 | 1,138 |
| 323 | 739 | 1,062 | 320 | 702 | 1,022 | F | 317 | 784 | 1,101 |
| 643 | 857 | 1,500 | 506 | 775 | 1,281 | G | 494 | 849 | 1,343 |
| 1,773 | 4,071 | 5,844 | 1,527 | 3,593 | 5,120 | Technical staff | 1,442 | 3,616 | 5,058 |
| 1,538 | 1,519 | 3,057 | 1,461 | 1,585 | 3,046 | H | 1,399 | 1,602 | 3,001 |
| 993 | 663 | 1,656 | 901 | 680 | 1,581 | I | 910 | 696 | 1,606 |
| 620 | 359 | 979 | 593 | 376 | 969 | J | 555 | 391 | 946 |
| 358 | 158 | 516 | 355 | 170 | 525 | K | 301 | 169 | 470 |
| 450 | 169 | 619 | 376 | 158 | 534 | HC | 343 | 130 | 473 |
| 3,959 | 2,868 | 6,827 | 3,686 | 2,969 | 6,655 | Executive staff | 3,508 | 2,988 | 6,496 |
| 5,732 | 6,939 | 12,671 | 5,213 | 6,562 | 11,775 | TOTAL | 4,950 | 6,604 | 11,554 |

Reminder, number of employees at Dec. 31 of the previous year
i.e. the number of employees liable to receive an increase during the following year.

| 2006 |  |  | 2007 |  |  |  | 2008 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 7,299 | 15,113 | 22,412 | 6,854 | 14,647 | 21,501 | Technical staff | 6,314 | 13,899 | 20,213 |
| 10,798 | 7,281 | 18,079 | 11,329 | 8,017 | 19,346 | Executive staff | 11,545 | 8,563 | 20,108 |
| 18,097 | 22,394 | 40,491 | 18,183 | 22,664 | 40,847 | TOTAL | 17,859 | 22,462 | 40,321 |
|  |  |  |  |  |  |  |  |  |  |

\% in terms of total Technical or Executive staff

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 7.91 | 18.16 | 26.08 | 7.10 | 16.71 | 23.81 | Technical staff | 7.13 | 17.89 | 25.02 |
| 21.90 | 15.86 | 37.76 | 19.05 | 15.35 | 34.40 | Executive staff | 17.45 | 14.86 | 32.31 |
| 14.16 | 17.14 | 31.29 | 12.76 | 16.05 | 28.83 | TOTAL | 12.28 | 16.38 | 28.66 |
|  |  |  |  |  |  |  |  |  |  |

\% in terms of total Technical or Executive Staff, Male or Female


## 15 CAREER DEVELOPMENT

## 153-A ■ TOTAL STATUS REVIEWS

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 18,035 | 16,755 | Total number of status reviews | 16,508 |
| 27 | 29 | Average frequency of status reviews (in months) | 29 |

## 17 DISABLED PEOPLE

## 171 ■ NUMBER OF DISABLED EMPLOYEES IN THE YEAR IN OUESTION

| December 31 ${ }^{\text {st }} 2007$ | December 31 ${ }^{\text {st }} 2008$ |  | December 31 ${ }^{\text {st }} 2009$ |
| :---: | :---: | :---: | :---: |
| 730 | 754 | Expressed as natural persons | 850 |
| $\begin{array}{r} 1,015 \\ 22 \end{array}$ | $\begin{array}{r} 1,007 \\ 18 \end{array}$ | Expressed in unity of disability Additional units related to ESAT* services | $\begin{array}{r} 1,006 \\ 15 \end{array}$ |
| 1,037 | 1,025 | TOTAL nb of units | 1,021 |

* ESAT: Sheltered work centers for the disabled (Etablissements ou Services d'Aide par le Travail, formerly known as "CAT").


## 172 ■ NUMBER OF DISABLED EMPLOYEES FOLLOWING WORK ACCIDENTS OCCURRING WITHIN THE COMPANY

| December $31^{\text {st }} 2007$ | December $31^{\text {st } 2008}$ |  | December $31^{\text {st }} 2009$ |
| :--- | ---: | ---: | ---: | ---: |
| 23 | 77 | Expressed as natural persons | 78 |

## 18 ABSENTEEISM



* Family emergencies, sick children, parental care leave, etc.
** Coordination of and participation in union-organized training, leave of absence for personal reasons, unpaid leave for persons wishing to set up a company, sabbatical leave, unpaid disability leave, etc.


## 189-A ■ NUMBER OF EMPLOYEES ON FLEXITIME (variable work schedule)

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 446 | 2,271 | 2,717 | 406 | 2,190 | 2,596 | Technical staff | 381 | 2,112 | 2,493 |
| 353 | 724 | 1,077 | 353 | 750 | 1,103 | Executive staff | 324 | 838 | 1,162 |
| 799 | 2,995 | 3,794 | 759 | 2,940 | 3,699 | TOTAL | 705 | 2,950 | 3,655 |

## 19-A ■ LEAVES

191-A ■ PARENTAL CHILDCARE (duration over 6 months)

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 3 | 135 | 138 | 2 | 89 | 91 | Technical staff | 2 | 120 | 122 |
| 1 | 49 | 50 | 1 | 47 | 48 | Executive staff | 0 | 62 | 62 |
| 4 | 184 | 188 | 3 | 136 | 139 | TOTAL | 2 | 182 | 184 |
|  |  |  |  |  |  |  |  |  |  |

192-A ■ SABBATICAL (duration over 6 months)

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 3 | 13 | 16 | 2 | 6 | 8 | Technical staff | 1 | 11 | 12 |
| 4 | 10 | 14 | 9 | 16 | 25 | Executive staff | 9 | 11 | 20 |
| 7 | 23 | 30 | 11 | 22 | 33 | TOTAL | 10 | 22 | 32 |
|  |  |  |  |  |  |  |  |  |  |

193-A ■ PATERNITY LEAVE

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |  | Technical staff | Executive staff | Total |
| 1,644 | 3,338 | 4,982 | 1,927 | 3,982 | 5,909 | Days taken during the year | 1,742 | 5,698 | 7,440 |
| 2,043 | 5,139 | 7,182 | 2,159 | 6,108 | 8,267 | Theoretical days during the year | 1,726 | 6,490 | 8,216 |

## 193-B ■ EXISTENCE OF ADDITIONAL REMUNERATION PAID BY THE EMPLOYER FOR

- Maternity leave: application of the provisions of article 51 of the collective agreement of the banking industry regarding legal maternity leave and additional leave of absence ( 45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal maternity leave). Inclusion of all paid leave of absence related to maternity for the calculation of the employee's length of service in the company.
- Adoption leave: application of the provisions of article 52 of the collective agreement of the banking industry regarding legal adoption leave and additional leave of absence ( 45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal adoption leave). Inclusion of all leave of absence related to adoption for the calculation of the employee's length of service in the company.
- Parental childcare leave: application of the provisions of article 53 of the collective agreement of the banking industry regarding parental childcare leave taken in the event of a birth: preservation of the salary during the first 45 days of the parental childcare leave (the breast-feeding condition provided for in article 53 is removed by virtue of the social guarantees provided by BNP Paribas SA).


## II ■ EMPLOYEE COMPENSATION AND RELATED EXPENSES

## 21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

## 21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES Paid during the year (in millions of Euros)

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 3,196.1 | 3,264.4 | TOTAL PERSONNEL COSTS | 2,980.6 |
| 1,961.4 | 2,002.7 | "Wages and Salaries" | 1,900.8 |
| 1,485.4 | 1,524.3 | Fixed remuneration including the remuneration bonus and lump-sum allowance (before deductions) | 1,551.5 |
| -37.6 | -40.0 | Miscellaneous allowances and overtime | -42.9 |
| 90.4 | 90.3 | Deductions (sickness, maternity, flexitime, etc.) | 75.5 |
| 381.4 | 388.2 | Variable remuneration | 288.7 |
| 1,919.6 | 1,962.8 | Subtotal "Wages and Salaries" | 1,872.9 |
| 41.8 | 40.0 | Employer contributions to employee saving schemes and administrative expenses | 27.9 |
| 770.7 | 797.7 | "Social security contributions" | 783.6 |
| 217.0 | 231.3 | "Tax expenses" | 211.3 |
| 247.0 | 232.5 | "Incentive plans and profit-sharing" (payment with respect to the previous year) | 84.9 |
| 39,574 | 39,613 | Average monthly headcount in Metropolitan France (Including Monte Carlo) | 39,007 |
| 49,563 | 50,558 | Wages and salaries, average per employee in $€$ "Wages and Salaries" $\overline{\text { Average monthly headcount }}$ | 48,730 |
| 55,803 | 56,428 | Average employee remuneration (income) in $€$ (including incentive plans, profit-sharing) | 50,906 |
| 24,959 | 25,979 | Average employer's contributions per employee in € | 25,506 |
| 30.9\% | 31.5\% | Ratio of social security charges and tax expenses and total personnel costs | 33.4\% |
| 41.5\% | 38.7\% | Aggregate employer's contributions Total personnel costs Added Value | 33.9\% |

## 21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

## 211 b AVERAGE MONTHLY COMPENSATION (in Euros) FIXED SALARIES

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 2,327 | 2,187 | 2,232 | 2,351 | 2,226 | 2,265 | Technical staff | 2,409 | 2,300 | 2,333 |
| - | - | - | - | - | - | A | - | - | - |
| 1,842 | 1,748 | 1,792 | 1,918 | 1,809 | 1,857 | B | 1,951 | 1,868 | 1,903 |
| 2,050 | 1,925 | 1,964 | 2,022 | 1,952 | 1,974 | C | 2,043 | 1,981 | 2,003 |
| 2,089 | 1,968 | 1,999 | 2,101 | 1,993 | 2,021 | D | 2,126 | 2,047 | 2,067 |
| 2,218 | 2,157 | 2,174 | 2,238 | 2,173 | 2,190 | E | 2,311 | 2,235 | 2,255 |
| 2,354 | 2,312 | 2,326 | 2,381 | 2,339 | 2,352 | F | 2,436 | 2,413 | 2,421 |
| 2,617 | 2,558 | 2,584 | 2,639 | 2,592 | 2,612 | G | 2,712 | 2,668 | 2,685 |
| 4,134 | 3,631 | 3,925 | 4,211 | 3,707 | 3,996 | Executive staff | 4,346 | 3,834 | 4,123 |
| 2,996 | 2,934 | 2,966 | 3,039 | 2,978 | 3,008 | H | 3,121 | 3,065 | 3,092 |
| 3,710 | 3,632 | 3,679 | 3,758 | 3,685 | 3,728 | I | 3,871 | 3,798 | 3,841 |
| 4,498 | 4,399 | 4,462 | 4,561 | 4,483 | 4,532 | J | 4,674 | 4,603 | 4,647 |
| 5,562 | 5,481 | 5,536 | 5,810 | 5,605 | 5,743 | K | 5,991 | 5,734 | 5,903 |
| 8,091 | 7,163 | 7,859 | 8,221 | 7,365 | 7,990 | HC | 8,345 | 7,497 | 8,103 |
| 3,451 | 2,698 | 3,032 | 3,551 | 2,790 | 3,127 | TOTAL | 3,691 | 2,914 | 3,255 |
|  |  |  |  |  |  |  |  |  |  |

## 213 BREAKDOWN OF ANNUAL COMPENSATION (in Euros) GROSS SALARY (FOR TAX PURPOSES)

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 20,469 | 21,107 | $99 \%$ of employees earned at least | 21,569 |
| 23,160 | 23,844 | $95 \%$ of employees earned at least | 24,612 |
| 25,170 | 25,900 | $90 \%$ of employees earned at least | 26,603 |
| 26,614 | 27,272 | $85 \%$ of employees earned at least | 28,052 |
| 27,899 | 28,575 | $80 \%$ of employees earned at least | 29,334 |
| 29,095 | 29,817 | 75 \% of employees earned at least | 30,578 |
| 30,352 | 31,183 | 70 \% of employees earned at least | 32,053 |
| 31,718 | 32,639 | $65 \%$ of employees earned at least | 33,650 |
| 33,195 | 34,265 | 60 \% of employees earned at least | 35,325 |
| 34,874 | 36,003 | 55 \% of employees earned at least | 37,194 |
| 36,756 | 37,922 | 50 \% of employees earned at least | 39,122 |
| 38,808 | 39,919 | $45 \%$ of employees earned at least | 41,164 |
| 40,953 | 42,166 | $40 \%$ of employees earned at least | 43,512 |
| 43,339 | 44,621 | $35 \%$ of employees earned at least | 45,997 |
| 46,082 | 47,437 | 30 \% of employees earned at least | 48,918 |
| $49,428$ | 50,798 | 25 \% of employees earned at least | $52,249$ |
| 53,509 | 55,174 | 20 \% of employees earned at least | 56,792 |
| 59,459 | 61,579 | $15 \%$ of employees earned at least | 63,205 |
| 70,395 | 72,903 | $10 \%$ of employees earned at least | 73,994 |
| $94,683$ | $100,089$ | $5 \%$ of employees earned at least | $99,750$ |
| 241,346 | 260,485 | 1 \% of employees earned at least | 214,850 |
| $\frac{94,683}{23,160}=4.09$ | $\frac{100,089}{23,844}=4.20$ | Ratio of the 5\% and 95\% | $\frac{99,750}{24,612}=4.05$ |
| $\frac{241,346}{23,160}=10.42$ | $\frac{260,485}{23,844}=10.92$ | Ratio of the 1\% and 95\% | $\frac{214,850}{24,612}=8.73$ |
|  |  |  |  |

## II - EMPLOYEE COMPENSATION AND RELATED EXPENSES

21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES
213-A ■ REMUNERATION SCALE PER LEVEL OF AUTHORITY AND PER GENDER

| 2009 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male |  |  |  |  | Female |  |  |  |
| Average age | $1^{\text {st }}$ decile | Median | $9^{\text {th }}$ decile | Level | Average age | $1^{\text {st }}$ decile | Median | $9^{\text {th }}$ decile |
| 52 | 22,497 | 23,710 | 25,489 | B | 59 | 25,326 | 25,326 | 25,326 |
| 49 | 21,992 | 24,599 | 29,264 | C | 46 | 21,444 | 24,309 | 27,782 |
| 42 | 23,027 | 26,745 | 31,568 | D | 37 | 22,578 | 26,071 | 29,648 |
| 45 | 25,448 | 29,084 | 34,101 | E | 43 | 24,604 | 28,645 | 32,351 |
| 47 | 27,646 | 31,278 | 36,293 | F | 45 | 26,864 | 30,927 | 35,497 |
| 49 | 30,425 | 34,820 | 40,451 | G | 47 | 29,627 | 34,414 | 39,516 |
| 46 | 25,121 | 30,913 | 37,990 | Technical staffs | 43 | 24,104 | 29,476 | 35,996 |
| 42 | 36,158 | 42,069 | 50,117 | H | 39 | 34,125 | 40,558 | 47,394 |
| 43 | 45,259 | 52,491 | 63,670 | 1 | 41 | 42,241 | 49,803 | 59,246 |
| 47 | 55,157 | 64,990 | 81,615 | J | 44 | 51,982 | 61,757 | 77,064 |
| 48 | 70,140 | 84,315 | 133,339 | K | 46 | 65,693 | 80,770 | 108,045 |
| 51 | 96,566 | 140,512 | 324,325 | HC | 49 | 88,029 | 117,644 | 221,354 |
| 45 | 39,161 | 53,163 | 108,292 | Executive staff | 41 | 35,965 | 46,030 | 78,456 |

Remuneration is presented in ascending order (per level of authority and per gender) and divided into 10\% brackets:

- The $1^{\text {st }}$ decile gives remuneration just above the $1^{\text {st }} 10 \%$ bracket ( $90 \%$ of employees earned at least this amount),
- The median gives remuneration just above the $5^{\text {th }} 10 \%$ bracket ( $50 \%$ of employees earned at least this amount),
- The $9^{\text {th }}$ decile gives remuneration just above the $9^{\text {th }} 10 \%$ bracket ( $10 \%$ of employees earned at least this amount).


## 22 ANALYSIS OF COMPENSATION

221 RATIO OF THE AVERAGE COMPENSATION PAID TO THE TOP 10\% AND BOTTOM 10\% OF EMPLOYEES EARNING THE HIGHEST AND LOWEST SALARIES RESPECTIVELY

| 2007 | 2008 | 2009 | 5.5 |
| :--- | :--- | :--- | :--- |
| 6.7 | 6.8 |  |  |

222 TOTAL OF THE TEN HIGHEST PAY PACKAGES

| 2007 | 2008 |  |
| :---: | :---: | :---: |
| $20,697,332$ | $27,728,325$ | $12,210,039$ |

## 26 COMPANY PROFIT SHARING SCHEME AND MATCHING CONTRIBUTIONS

261 - SPECIAL PROFIT SHARING RESERVE
Total amount with respect to the year in question (in millions of Euros)

| 2007 | 2008 |  | 2009 |
| :--- | :--- | :--- | :--- |
| 143.69 |  | 23.14 | 63.31 |

261 INCENTIVE SCHEMES
Total amount with respect to the year in question (in millions of Euros)

| 2007 | 2008 |  | 2 |
| :---: | :---: | :---: | :---: |
| 2009 |  | 61.74 | 118.04 |

262 ■ INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN PROFIT SHARING PER PARTICIPATING EMPLOYEE (in Euros)

| 2007 |  |  |  | $\mathbf{2 0 0 9}$ |
| ---: | ---: | ---: | ---: | ---: |
| 2,896 | 466 | Minimum share |  |  |
| 7,964 | 1,282 | Maximum share |  |  |
| 3,140 | 506 | Average amount |  |  |

262 ■ INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN INCENTIVE SCHEMES PER PARTICIPATING EMPLOYEE (in Euros)

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 1,832 | 1,272 | Minimum share | 2,480 |
| 4,836 | 3,359 | Maximum share | 6,548 |
| 1,942 | 1,349 | Average amount | 2,641 |

263 - PROPORTION OF CAPITAL HELD BY EMPLOYEES THROUGH EMPLOYEE SHARE OWNERSHIP PLANS (as \%)*

| 2007 | 2008 | 2009 |  |
| :---: | :---: | :---: | :---: |
|  | 3.93 |  | 4.28 |

* Including voluntary payments.

264-A ■ EMPLOYER CONTRIBUTIONS PAID WITHIN THE FRAMEWORK OF THE EMPLOYEE SAVINGS SCHEME (in millions of Euros)**

| 2007 | 2008 | 2009 |  |
| :---: | ---: | ---: | ---: |
|  | 41.80 |  | 27.92 |

[^1]
## 31 ■ WORK-RELATED AND COMMUTING ACCIDENTS

311 ■ NUMBER OF WORK-RELATED ACCIDENTS RESULTING IN SICK LEAVE*

| 2007 |  |  | 2008 |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |
| 209 | 62 | 271 | 214 | 111 | 325 | 188 | 70 | 258 |

* Change in method in 2008: the calculation of the indicator is based on the breakdown of accidents by material aspect (section 32).

312 ■ NUMBER OF DAYS LOST OWING TO WORK-RELATED ACCIDENTS

| 2007 |  |  | 2008 |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Technical staff | Executive staff | Total | Technical staff | Executive staff | Total | Technical staff | Executive staff | Total |
| 6,658 | 2,010 | 8,668 | 6,315 | 1,736 | 8,051 | 7,391 | 1,940 | 9,331 |

313 NUMBER OF CASES OF PERMANENT DISABILITY (PARTIAL OR TOTAL) NOTIFIED TO THE COMPANY DURING THE YEAR IN OUESTION

| 2007 | 2008 | 2009 |
| :---: | :---: | :---: |
| 14 | 20 | 17 |

314 NUMBER OF FATAL ACCIDENTS

| 2007 |  |  |  |
| ---: | ---: | ---: | ---: |
| 2008 | 0 |  |  |

315 ■ NUMBER OF COMMUTING ACCIDENTS RESULTING IN SICK LEAVE

| 2007 | 2008 |  | 2009 |  |
| :--- | :--- | :--- | :--- | :--- |
|  | 350 |  | 321 | 359 |

316 NUMBER OF ACCIDENTS SUFFERED BY TEMPORARY EMPLOYEES WORKING IN THE COMPANY

| 2007 | 2008 | 2009 |
| :---: | :---: | :---: |
| 2 | 2 | 2 |

321 ■ NUMBER OF ACCIDENTS INVOLVING SERIOUS RISKS
Codes 32 to 40 :

| 2007 | 2008 | 2009 |
| ---: | ---: | ---: |
| 7 | 0 | 1 |

322 NUMBER OF ACCIDENTS INVOLVING FALLS FROM HEIGHTS
Code 02:

| 2007 | 2008 | 2009 |
| :---: | :---: | :---: |
| 85 | 86 | 64 |

## 323 NUMBER OF ACCIDENTS CAUSED BY MACHINES, EXCLUDING THOSE INVOLVING THE ABOVE CODES

Codes 09 to 30:

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
|  | 5 |  | 1 |

324 ■ NUMBER OF ACCIDENTS INVOLVING HANDLING, TRANSFER OR STORAGE

Codes 01, 03, 04, 06, 07, 08:

| 2007 | 2008 |  | 2 |
| :--- | :--- | :--- | :--- | :--- |
|  | 116 |  | 909 |

325 ■ NUMBER OF ACCIDENTS CAUSED BY ACCIDENTAL MOVEMENT OF OBJECTS

Code 05:

| 2007 | 2008 |  | 2009 |  |
| :--- | :--- | :--- | :--- | :--- |
|  | 17 |  | 10 |  |

326 OTHER CASES OF ACCIDENTS

| 2007 |  | 2008 | $\mathbf{2 0 0 9}$ |
| :--- | ---: | ---: | ---: |
|  | 125 |  | 104 |
| including declarations | 47 |  | 79 |
| following bank robberies: |  |  | 79 |

In accordance with the classification code for the material aspect of work-related accidents (decree dated October 10, 1974).

34 HEALTH AND SAFETY AT WORK COMMITTEE (CHSCT)
341 - NUMBER OF CHSCT MEETINGS

| 2007 | 2008 |  | 2 |
| :--- | :--- | :--- | :--- |
|  | 506 | 2009 |  |

## 35 ■ EXPENDITURE ON SAFETY

351 STAFF TRAINING ON SAFETY*

| 2007 | 2008 | 2009 |
| ---: | ---: | ---: | ---: |
| 28,571 | 23,894 | 23,139 |

* The 2007 figures correspond to the number of training sessions; the figure for 2008 and 2009 refer to the number of people trained.

EXPENDITURE ON SAFETY (in millions of Euros)

| 2007 | 2008 | 2009 |  |
| ---: | ---: | ---: | ---: |
| 33.90 |  | 33.39 | 30.58 |

41 - Hours worked and flexible working hours
42 - Organization of working hours per category of personnel
45 - Expenditure to improve working conditions

IV - OTHER WORKING CONDITIONS
41 - HOURS WORKED AND FLEXIBLE WORKING HOURS
411 ■ NUMBER OF HOURS IN A WORKING WEEK
General rule: 35 h (Average number of hours worked by a full-time employee during the year).
Particular working hours in accordance with flexible working hours agreed locally.

412 NUMBER OF EMPLOYEES WORKING OVERTIME BENEFITING FROM TIME OFF IN LIEU OF OVERTIME WAGES

| 2007 | 2008 |  |
| :---: | :---: | :---: |
| 229 |  | 2009 |

413 NUMBER OF EMPLOYEES BENEFITING FROM FLEXITIME

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 3,161 | 7,127 | 10,288 | 2,831 | 6,775 | 9,606 | Technical staff | 2,609 | 6,224 | 8,833 |
| 652 | 701 | 1,353 | 441 | 672 | 1,113 | Executive staff | 417 | 651 | 1,068 |
| 3,813 | 7,828 | 11,641 | 3,272 | 7,447 | 10,719 | TOTAL | 3,026 | 6,875 | 9,901 |
|  |  |  |  |  |  |  |  |  |  |

## IV ■ OTHER WORKING CONDITIONS

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

## 414 NUMBER OF EMPLOYEES WORKING PART-TIME ${ }^{(1)}$

| 90\% |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2007 |  | 2008 |  |  |  | 2009 |  |  |
| Male Female | Total | Male | Female | Total |  | Male | Female | Total |
| 686 | 92 | 5 | 85 | 90 | Technical staff | 4 | 83 | 87 |
| 540 | 45 | 6 | 42 | 48 | Executive staff | 4 | 45 | 53 |
| 11126 | 137 | 11 | 127 | 138 | Sub-TOTAL | 12 | 128 | 140 |
|  |  |  |  |  |  |  |  |  |



| 60\% |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 21 | 339 | 360 | 27 | 338 | 365 | Technical staff | 24 | 312 | 336 |
| 8 | 55 | 63 | 11 | 68 | 79 | Executive staff | 10 | 62 | 72 |
| 29 | 394 | 423 | 38 | 406 | 444 | Sub-TOTAL | 34 | 374 | 408 |
|  |  |  |  |  |  |  |  |  |  |


| 50\% |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 70 | 497 | 567 | 112 | 611 | 723 | Technical staff | 106 | 570 | 676 |
| 17 | 39 | 56 | 18 | 57 | 75 | Executive staff | 17 | 57 | 74 |
| 87 | 536 | 623 | 130 | 668 | 798 | Sub-TOTAL | 123 | 627 | 750 |
|  |  |  |  |  |  |  |  |  |  |


| Miscellaneous |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 14 | 83 | 97 | 13 | 92 | 105 | Technical staff | 13 | 80 | 93 |
| 4 | 4 | 8 | 4 | 4 | 8 | Executive staff | 3 | 5 | 8 |
| 18 | 87 | 105 | 17 | 96 | 113 | Sub-TOTAL | 16 | 85 | 101 |
|  |  |  |  |  |  |  |  |  |  |

## Total

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 212 | 3,368 | 3,580 | 251 | 3,514 | 3,765 | Technical staff | 229 | 3,294 | 3,523 |
| 59 | 811 | 870 | 67 | 966 | 1,033 | Executive staff | 66 | 1,023 | 1,089 |
| 271 | 4,179 | 4,450 | 318 | 4,480 | 4,798 | TOTAL | 295 | 4,317 | 4,612 |
|  |  |  |  |  |  |  |  |  |  |

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

## 414-A ■ NUMBER OF EMPLOYEES WORKING FULL-TIME ${ }^{(1)}$

100\%

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,642 | 11,279 | 17,921 | 6,893 | 12,129 | 19,022 | Technical staff | 6,496 | 11,852 | 18,348 |
| 11,270 | 7,206 | 18,476 | 11,598 | 7,862 | 19,460 | Executive staff | 11,688 | 8,222 | 19,910 |
| 17,912 | 18,485 | 36,397 | 18,491 | 19,991 | 38,482 | TOTAL | 18,184 | 20,074 | 38,258 |
|  |  |  |  |  |  |  |  |  |  |

## 415-A ■ NUMBER OF EMPLOYEES WORKING PART-TIME

 DURING THE YEAR IN OUESTION| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 41 | 302 | 343 | 35 | 329 | 364 | Technical staff | 20 | 309 | 329 |
| 14 | 123 | 137 | 27 | 144 | 171 | Executive staff | 22 | 156 | 178 |
| 55 | 425 | 480 | 62 | 473 | 535 | TOTAL | 42 | 465 | 507 |
|  |  |  |  |  |  |  |  |  |  |

## 415-B ■ NUMBER OF EMPLOYEES WORKING PART-TIME WHO RESUMED FULL-TIME EMPLOYMENT DURING THE YEAR IN OUESTION

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 29 | 324 | 353 | 25 | 341 | 366 | Technical staff | 16 | 319 | 335 |
| 10 | 80 | 90 | 15 | 73 | 88 | Executive staff | 8 | 113 | 121 |
| 39 | 404 | 443 | 40 | 414 | 454 | TOTAL | 24 | 432 | 456 |
|  |  |  |  |  |  |  |  |  |  |

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

## EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK TO FACILITATE THE RELATIONSHIP BETWEEN EMPLOYEES' FAMILY AND PROFESSIONAL LIVES:

- Part time: the principal solutions offered are $50 \%, 60 \%, 80 \%$ and $90 \%$ of full-time employment. The organization of the working hours can be on a daily, weekly or annual basis.
- Flexitime: all employees on unlimited-term contracts may benefit from variable work schedules that allow employees to take unpaid leave.
- The right to take leave of absence to take care of a sick child: authorization to take paid leave in the event of illness affecting one or several children is granted to the mother or father. BNP Paribas grants 3 additional days to the 3 days per sliding 12-month period allowed by the Collective Agreement governing the banking industry, and extends the age of the child (or children) from 14 to 15 years.


## LOCAL SERVICES:

- Contribution of the company to the cost of childminding facilities for infants: the maximum daily allowance for childminding fees that may be granted for all children up to the age of 10 , is 4.50 euros.
- Family tax credit: the expenses incurred by the company are well above the ceiling for tax deductions.


## 416 NUMBER OF DAYS OF ANNUAL HOLIDAYS <br> 2726 days of annual holidays +1 additional day.

## 417 PAID PUBLIC HOLIDAYS (including bank holidays)

8 Saturdays
7 Mondays
Including May $1^{\text {st. }}$.

## 42 ORGANIZATION OF WORKING HOURS PER CATEGORY OF PERSONNEL

## 421 NUMBER OF EMPLOYEES ON FLEXIBLE WORKING HOURS

| 2007 |  |  | 2008* |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 349 | 672 | 1,021 | 238 | 398 | 636 | Technical staff | 227 | 390 | 617 |
| 87 | 60 | 147 | 85 | 69 | 154 | Executive staff | 89 | 63 | 152 |
| 436 | 732 | 1,168 | 323 | 467 | 790 | TOTAL | 316 | 453 | 769 |
|  |  |  |  |  |  |  |  |  |  |

* Ajusted 2008 figures.

This indicator refers, for the most part, to employees working days.

421-A ■ NUMBER OF EMPLOYEES WORKING NIGHTS

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 132 | 445 | 577 | 137 | 449 | 586 | Technical staff | 211 | 434 | 645 |
| 4 | 3 | 7 | 11 | 8 | 19 | Executive staff | 8 | 7 | 15 |
| 136 | 448 | 584 | 148 | 457 | 605 | TOTAL | 219 | 441 | 660 |
|  |  |  |  |  |  |  |  |  |  |

* Ajusted 2008 figures.
- Working night between 9 pm and 6 am: Act of May 9, 2001, company agreement dated February 18, 2002.

■ The organization of work in cycles makes it impossible to distinguish between Flexible working hours and Night work: whenever there is night work, the employees are included in the 421-A indicator.

## 45 EXPENDITURE TO IMPROVE WORKING CONDITIONS

451 TOTAL EXPENDITURE (in millions of Euros)

| 2007 | 2008 | 2009 |  |
| ---: | ---: | ---: | ---: |
| 141.07 |  | 157.91 | 125.60 |

These sums represent expenditure devoted to the upgrading and reorganization of working areas and to the improvement of reception areas reserved for customers.


## 51 IN-SERVICE PROFESSIONAL TRAINING

511 - PERCENTAGE OF TOTAL PAYROLL DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING AND 512 AMOUNT DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING (in millions of Euros)

| 2007 | 2008 |  | 2009* |
| :---: | :---: | :---: | :---: |
| 3.56 | 3.60 | As \% of payroll | 3.74 |
| 72.13 | 71.80 | Expenditure on training | 71.24 |

* Estimated figures.


## 513 NUMBER OF STAFF TRAINED

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 6,452 | 13,684 | 20,136 | 5,816 | 13,035 | 18,851 | Technical staff | 5,596 | 12,804 | 18,400 |
| 9,153 | 6,844 | 15,997 | 9,246 | 7,318 | 16,564 | Executive staff | 9,715 | 7,728 | 17,443 |
| 15,605 | 20,528 | 36,133 | 15,062 | 20,353 | 35,415 | TOTAL | 15,311 | 20,532 | 35,843 |

Individuals are counted once, even if they follow more than one training course.
Reminder, number of employees at Dec. 31 of the previous year (1):

| 2006 |  |  | 2007 |  |  |  | 2008 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 7,299 | 15,113 | 22,412 | 6,854 | 14,647 | 21,501 | Technical staff | 6,314 | 13,899 | 20,213 |
| 10,798 | 7,281 | 18,079 | 11,329 | 8,017 | 19,346 | Executive staff | 11,545 | 8,563 | 20,108 |
| 18,097 | 22,394 | 40,491 | 18,183 | 22,664 | 40,847 | TOTAL | 17,859 | 22,462 | 40,321 |

(1) i.e. the number of employees liable to receive training during the following year.
\% in terms of total Technical or Executive staff

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 28.79 | 61.06 | 89.84 | 27.05 | 60.63 | 87.67 | Technical staff | 27.69 | 63.35 | 91.03 |
| 50.63 | 37.86 | 88.48 | 47.79 | 37.83 | 85.62 | Executive staff | 48.31 | 38.43 | 86.75 |
| 38.54 | 50.70 | 89.24 | 36.87 | 49.83 | 86.70 | TOTAL | 37.97 | 50.92 | 88.89 |

\% in terms of total headcount Technical or Executive staff, Male or Female

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 88.40 | 90.54 | 89.84 | 84.86 | 88.99 | 87.67 | Technical staff | 88.63 | 92.12 | 91.03 |
| 84.77 | 94.00 | 88.48 | 81.61 | 91.28 | 85.62 | Executive staff | 84.15 | 90.25 | 86.75 |
| 86.23 | 91.67 | 89.24 | 82.84 | 89.80 | 86.70 | TOTAL | 85.73 | 91.41 | 88.89 |

## 513-A ■ NUMBER OF BENEFICIARIES CLAIMING INDIVIDUAL TRAINING ENTITLEMENTS (DIF)*

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 1,491 | 3,451 | 4,942 | 1,387 | 3,362 | 4,749 | Technical staff | 1,573 | 3,824 | 5,397 |
| 2,525 | 2,039 | 4,564 | 2,683 | 2,322 | 5,005 | Executive staff | 2,817 | 2,428 | 5,245 |
| 4,016 | 5,490 | 9,506 | 4,070 | 5,684 | 9,754 | TOTAL | 4,390 | 6,252 | 10,642 |

[^2]
## 51 ■ IN-SERVICE PROFESSIONAL TRAINING

514 ■ NUMBER OF HOURS OF TRAINING BY LEVEL

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 236,667 | 506,907 | 743,574 | 224,806 | 478,320 | 703,126 | Technical staff | 232,999 | 476,720 | 709,719 |
| 357,938 | 346,099 | 704,037 | 350,235 | 336,175 | 686,411 | Executive staff | 345,806 | 317,868 | 663,674 |
| 594,605 | 853,006 | 1,447,611 | 575,042 | 814,495 | 1,389,537 | TOTAL | 578,805 | 794,588 | 1,373,393 |

## 514-A ■ NUMBER OF HOURS OF TRAINING BY LEVEL DIF

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 51,876 | 112,706 | 164,582 | 46,316 | 102,784 | 149,100 | Technical staff | 37,561 | 86,753 | 124,314 |
| 49,625 | 42,227 | 91,851 | 54,392 | 50,461 | 104,853 | Executive staff | 56,670 | 51,206 | 107,876 |
| 101,501 | 154,933 | 256,433 | 100,708 | 153,245 | 253,953 | TOTAL | 94,231 | 137,959 | 232,190 |

515-1 $\quad$ NUMBER OF HOURS OF TRAINING PER COMPETENCE

| 2007 |  | 2008 |  | Business line training courses | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of hours | Number of training sessions | Number of hours | Number of training sessions |  | Number of hours | Number of training sessions |
| 33,525 | 4,950 | 51,474 | 12,552 | Insurance | 38,009 | 6,430 |
| 11,377 | 783 | 12,340 | 932 | Internal Audit and Control | 11,330 | 1,226 |
| 1,583 | 270 | 2,513 | 388 | Communications and advertising | 2,376 | 343 |
| 10,282 | 1,264 | 9,393 | 696 | Bookkeeping - Management Control | 12,291 | 980 |
| 84,615 | 2,896 | 89,467 | 3,582 | Consultancy Services - Wealth Management | 75,541 | 2,777 |
| 11,060 | 194 | 1,638 | 79 | Corporate Finance | 2,986 | 126 |
| 43,880 | 3,763 | 34,624 | 3,380 | Loans and Financing | 31,623 | 3,158 |
| 3,873 | 376 | 2,314 | 316 | Asset Management | 1,652 | 183 |
| 3,712 | 447 | 7,575 | 530 | Real Estate | 6,133 | 471 |
| 29,347 | 2,151 | 27,316 | 2,101 | Information Systems | 30,716 | 2,519 |
| 12,583 | 2,139 | 15,327 | 2,206 | Legal and Tax Affairs | 8,578 | 1,319 |
| 1,896 | 145 | 1,584 | 170 | Logistics | 1,203 | 196 |
| 17,321 | 950 | 15,813 | 958 | Financial Markets | 12,147 | 879 |
| 385,580 | 34,951 | 407,232 | 33,999 | Marketing and Selling Techniques | 412,432 | 35,840 |
| 330,211 | 26,150 | 287,251 | 34,826 | Banking Products and Services | 247,447 | 25,919 |
| 13,723 | 1,440 | 13,773 | 1,840 | Human Resources | 27,294 | 18,327 |
| 33,248 | 8,309 | 20,482 | 3,588 | Risk Management | 28,543 | 4,450 |
| 17 | 5 | 48 | 20 | Stocks and shares - Securities services | 41 | 19 |
| 21,413 | 2,545 | 14,483 | 1,535 | Cross-functional training courses Office Automation - NICT | 14,511 | 1,360 |
| 37,547 | 2,750 | 44,676 | 4,373 | Professional Development | 75,169 | 8,020 |
| 63,122 | 32,295 | 51,216 | 23,661 | Ethics - Deontology | 47,652 | 22,209 |
| 22,453 | 2,023 | 19,633 | 1,925 | Management - Organization | 14,391 | 1,580 |
| 3,386 | 138 | 13,229 | 792 | Induction - Support | 37,445 | 2,162 |
| 37,246 | 1,967 | 49,619 | 2,793 | Languages | 52,098 | 3,574 |
| 25,061 | 1,331 | 25,107 | 1,284 | Operational Management | 33,709 | 1,779 |
| 6,310 | 1,492 | 5,315 | 883 | Quality | 4,110 | 504 |
| 6,342 | 1,017 | 8,693 | 1,205 | First aid | 7,392 | 1,147 |
| 30,877 | 28,571 | 38,253 | 39,916 | Safety of Individuals and Property Corporate training courses | 31,337 | 25,598 |
| 43,167 | 1,730 | 31,777 | 1,624 | Integration | 29,724 | 1,632 |
| 3,206 | 139 | 6,175 | 552 | Corporate Management | 2,422 | 110 |
| 150,529 | 5,542 | 124,911 | 4,368 | Training leading to a banking qualification | 108,144 | 3,947 |
| 1,478,488 | 172,643 | 1,433,246 | 187,074 | TOTAL | 1,408,442 | 178,784 |


| 2007 | $\mathbf{2 0 0 8}$ |  | $\mathbf{2 0 0 9}$ |
| :---: | :---: | :---: | :---: |
| 30,877 | 43,709 | Of which total of non-chargeable hours <br> in accordance with the tax declaration | $\mathbf{3 5 , 0 4 9}$ |

## 51 ■ IN-SERVICE PROFESSIONAL TRAINING

## 515-2 ■ NUMBER OF HOURS BY TYPE OF TRAINING

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 1,334,359 | 1,289,125 | In-class training | 1,222,593 |
| 23,625 | 18,607 | Residential in-class training | 20,090 |
| 85,218 | 79,580 | On-site training | 112,178 |
| 4,410 | 2,225 | Multimedia - E-learning | 18,532 |
| 1,447,611 | 1,389,537 | TOTAL | 1,373,393 |
|  |  |  |  |

## 52 TRAINING LEAVE

521 NUMBER OF EMPLOYEES BENEFITING REMUNERATED OR PARTLY REMUNERATED TRAINING LEAVE

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 5 | 16 | 21 | 4 | 24 | 28 | Remunerated | 9 | 21 | 30 |
| 6 | 4 | 10 | 4 | 4 | 8 | Partly remunerated | 5 | 9 | 14 |
| 11 | 20 | 31 | 8 | 28 | 36 | TOTAL | 14 | 30 | 44 |

522 NUMBER OF EMPLOYEES BENEFITING NOT REMUNERATED TRAINING LEAVE

| 2007 |  |  | 2008 |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total | Male | Female | Total |
| 2 | 4 | 6 | 1 | 6 | 7 | 4 | 6 | 10 |

523 NUMBER OF EMPLOYEES REFUSED TRAINING LEAVE

| 2007 |  |  | 2008 |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total | Male | Female | Total |
| 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 2 |

## 53 WORK-STUDY CONTRACTS

531 NUMBER OF APPRENTICESHIP AND OTHER WORK-STUDY CONTRACTS

| 2007 |  |  | 2008 |  |  |  | 2009 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Male | Female | Total | Male | Female | Total |  | Male | Female | Total |
| 179 | 218 | 397 | 201 | 250 | 451 | Apprenticeship | 201 | 269 | 470 |
| 334 | 559 | 893 | 298 | 497 | 795 | Other work-study contracts | 301 | 463 | 764 |
| 513 | 777 | 1,290 | 499 | 747 | 1,246 | TOTAL | 502 | 732 | 1,234 |

## 61 EMPLOYEE REPRESENTATIVES

611 ■ PARTICIPATION IN EMPLOYEE REPRESENTATIVE ELECTIONS*

| 2007 |  | 2008 |  |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nber registered | As \% of voters | Nber registered | As \% of voters | Technical staff body of electors | Nber registered | As \% of voters |
| - | - | - | - |  | 22,380 | 76.9\% |
| - | - | - | - | Executive staff body of electors | 20,075 | 62.2\% |

611 ■ PARTICIPATION IN WORKS COUNCIL ELECTIONS*

| 2007 |  | 2008 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nber registered | As \% of voters | Nber registered As \% of voters |  | Technical staff body of electors Executive staff body of electors | Nber registered | As \% of voters |
| - |  | - | - |  | 17,344 | 77.6\% |
| - |  | - | - |  | 12,516 | 62.5\% |

* No elections in 2007 and 2008.


## 612 TOTAL NUMBER OF HOURS ALLOWED FOR EMPLOYEE REPRESENTATION ACTIVITIES

All employee representation in the Bank is decentralized at the level of each group of branches or group of sales support centres, each business centre and each provincial Client Relations Centre platform.

In addition, the representative Trade Union Organizations appoint, in accordance with the law and the Collective Agreement, union representatives among the employee representatives and among the Works Councils, as well as union representatives in each of the different Entities of the Bank.

The total number of hours allowed for employee representation in all these bodies amounted to approximately 586,251 hours in 2009, excluding meetings with Management or committee meetings.

## 613 ■ NUMBER OF MEETINGS WITH THE EMPLOYEES' REPRESENTATIVES DURING THE YEAR IN OUESTION

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 1,732 | 1,088 | Staff Representatives | 1,260 |
| 1,222 | 1,068 | Works Councils* | 335 |
| 218 | 223 | Specialized Committees* | 83 |
| 40 | 72 | Union Delegates | 43 |

*As of April 2009, the number of Works Councils was reduced from 100 to 10.

## 61 EMPLOYEE REPRESENTATIVES

## 614 ■ DATES AND SUBJECT OF AGREEMENTS SIGNED IN THE COMPANY DURING THE YEAR

## EMPLOYEE SAVINGS PLANS

- December 21, 2009: Group agreement relative to the regulations governing the collective retirement savings plan (PERCO) of the BNP Paribas Group.
- December 21, 2009: Agreement defining the rules governing the employer contributions applicable to employees of BNP Paribas S.A. with respect to the collective retirement savings plan (PERCO) of the BNP Paribas Group.
- December 21, 2009: Group agreement relative to the regulations governing the employee savings scheme (PEE) of the BNP Paribas Group.
- December 21, 2009: Agreement defining the rules governing the employer contributions applicable to employees of BNP Paribas S.A. with respect to the employee savings scheme (PEE) of the BNP Paribas Group.

■ June 30, 2009: Profit-sharing agreement whereby employees will share in the profits of BNP Paribas.

- June 30, 2009: Group incentive schemes agreement relative to employee participation in the profits of BNP Paribas.


## EMPLOYEE REPRESENTATION BODIES AND TRADE UNION LAW

- September 16, 2009: Agreement regarding the creation of an Intercompany Works Council devoted to the Occupational Health Service within the BNP Paribas Group.
- January 20, 2009: Agreement on the social dialogue and representation bodies of the personnel of BNP Paribas S.A. for the term of office that will run from the professional elections held in 2009.
- January 15, 2009: Company-wide agreement relative to the forthcoming Works Council/Employee Representative elections organized in 2009 within BNP Paribas S.A.


## LENGTH AND ORGANIZATION OF WORKING HOURS

■ December 7, 2009: Agreement regarding the Time Savings Account of BNP Paribas S.A.

## SALARIES

- March 9, 2009: Wages agreement.


## SOCIAL SECURITY SCHEMES

■ December 21: Amendment to the intercompany agreement dated July 16, 2004 regarding the creation of a health expenses scheme with compulsory membership.

■ November 16: Company-wide agreement relative to the winding-up of the Paribas pension fund.

## EMPLOYMENT

- March 9, 2009: Method agreement.


## 615 ■ NUMBER OF EMPLOYEES BENEFITING FROM LEAVE OF ABSENCE FOR UNION-ORGANIZED TRAINING

| 2007 | 2008 |  | 2009 |
| :--- | :--- | :--- | :--- |
| 983 |  |  |  |

## 62 EMPLOYEE COMMUNICATIONS

## 622 INDUCTION PROCEDURE

- The new recruit is welcomed by a member of the Senior Management team of his or her entity and then by the immediate head of the department to which the recruit is appointed.
- The welcoming HR department:

1. Presents to the new recruit the conditions governing subscription to the BNP Paribas complementary health insurance.
2. Informs the new recruit of the position of the induction booklet on the B2E Group intranet covering the following topics:

- Professional appraisals,
- Professional mobility,
- Training opportunities,
- Remuneration,
- Profit-sharing and incentive schemes,
- Employee savings schemes,
- Working hours and holidays,
- Welfare and complementary health insurance,
- Practical information (the social activities of the Works Council, the advantages related to banking operations, the A.S.C...),
- The presentation of the Group's intranet site Echo'Net.

3. Gives the employee explanations about:

- The INCA tool: management of paid holidays,
- The SITADIN tool: updating of personal details, certificate requests, acquisition of flexible working hours, using the Group's intranet site - Echo'Net.

4. Informs the employee about the existence of the Annual Report, the Collective Labour Agreement and Company Rules \& Regulations - including the code of ethics - accessible on the Group's intranet site - Echo'Net.
5. Informs the employee about the organization of the professional appraisal, whose guide can be obtained from the Group's intranet site - Echo'Net.

■ Finance, the review published by the Corporate and Investment Banking division,

- Investment Solutions network, the website for the employees of the IS division,

■ Investment Solutions review, the newsletter for the managerial staff in the IS division,

- The Retail Banking newletter, a publication aimed at mangers in the RB business area,

A large number of other news and information media within BNP Paribas S.A. also exist in the company's different divisions, business lines and functions.

A new support document was adopted in 2006 that is both easier to use and shorter than the previous one.

## 63 D DISPUTES

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 4 7 | 0 4 | 631 - Number of appeals to extrajudicial arbitration systems: - to the Bank's "appeal formation" Joint Commission - to the Joint Commission for Disciplinary Action | 2 |
| $\begin{array}{r} 40 \\ 1 \end{array}$ | $\begin{array}{r} 36 \\ 2 \end{array}$ | 632 - Number of legal proceedings <br> 633 - Number of formal notices and reports received from the Labour Inspectorate | 32 0 |

# VII $\square$ OTHER WELFARE FACILITIES PROVIDED BY THE COMPANY <br> 71 ■ SOCIAL AND CULTURAL ACTIVITIES (in millions of Euros) 

711 E EXPENSES INCURRED DIRECTLY BY THE HEAD OFFICE

| 2007 | 2008 |  | 2009 |
| :---: | :---: | :---: | :---: |
| 8.83 | 9.38 | Restaurants | 10.62 |
| 9.69 | 9.91 | Transports | 9.59 |
| 2.14 | 2.47 | Medical expenses (Paris and the Provinces) | 2.23 |
| 8.09 | 8.32 | Family benefits | 7.68 |
| 1.40 | 1.33 | Miscellaneous benefits | 1.28 |
| 30.14 | 31.42 | TOTAL | 31.40 |
|  |  |  |  |

712 - PAYMENTS MADE TO THE CENTRAL WORKS COUNCIL

| 2007 | 2008 |  | 2009* |
| :---: | :---: | :---: | :---: |
| 24.30 | 25.21 | Contribution to midday meal expenses | 26.01 |
| $\begin{aligned} & 2.08 \\ & 0.16 \end{aligned}$ | $\begin{aligned} & 2.32 \\ & 0.07 \end{aligned}$ | Family welfare Contribution to childminding fees Miscellaneous aid | $\begin{aligned} & 2.58 \\ & 0.07 \end{aligned}$ |
| 2.25 | 2.39 | TOTAL | 2.65 |
| $\begin{array}{r} 15.59 \\ 2.20 \\ 0.34 \end{array}$ | $\begin{array}{r} 15.99 \\ 2.25 \\ 0.34 \end{array}$ | Leisure activities Summer camp and contribution to employees' holidays <br> A.S.C. Miscellaneous | $\begin{array}{r} 16.19 \\ 2.27 \\ 0.34 \\ \hline \end{array}$ |
| 18.13 | 18.57 | TOTAL | 18.80 |
| 12.08 | 12.36 | Locally based activities | 12.46 |
| $\begin{aligned} & 2.77 \\ & 0.99 \end{aligned}$ | $\begin{aligned} & 1.74 \\ & 1.13 \end{aligned}$ | Miscellaneous <br> Administrative costs Investments | $\begin{aligned} & 2.48 \\ & 0.80 \\ & \hline \end{aligned}$ |
| 3.76 | 2.87 | TOTAL | 3.28 |
| 60.52 | 61.40 | GRAND TOTAL | 63.19 |
|  |  |  |  |

[^3]
## 71 SOCIAL AND CULTURAL ACTIVITIES (continued)

## TOTAL WELFARE BUDGET

| $\mathbf{2 0 0 7}$ | $\mathbf{2 0 0 8}$ |  | $\mathbf{2 0 0 9}$ |
| ---: | ---: | ---: | ---: |
| 30.14 | 31.42 | Budget allocated by Senior Management | $\mathbf{3 1 . 4 0}$ |
| 60.52 | 61.40 | Budget allocated to the Central Works Council* | TOTAL |

* Estimated costs


## 72 ■ OTHER WELFARE CONTRIBUTIONS

## BNP PARIBAS FRIENDLY SOCIETY

The BNP PARIBAS complementary health insurance reimburses the health expenses incurred by all BNP PARIBAS SA employees and, on a voluntary basis, the health expenses of their spouses and children.
In 2009, the employer's contribution amounted to $€ 14.43 \mathrm{~m}$.

## PRÉVOYANCE FLEXIBLE

Prévoyance Flexible (Flexible Welfare) is the welfare scheme covering employees against the risks of death, disability and incapacity liable to arise during both their private and professional lives. The contract is offered on an optional basis to employees on unpaid leave (risk of death and disability). The contribution rates are divided by gross salary bracket subject to national insurance contributions as follows:

|  | Total as a \% | Employer contrib. as a \% | Employee contrib. as a \% |
| ---: | ---: | ---: | ---: |
| Bracket A | 1.60 | 1.08 |  |
| Bracket B | 1.88 | 0.52 |  |
| Bracket C | 1.81 | 0.96 | 0.85 |
| 0.85 |  |  |  |

For the 2009 financial year, the employer's contribution amounted to $€ 20.29 \mathrm{~m}$.

## PERE BNP PARIBAS CONTRACT

The PERE BNP PARIBAS contract is a compulsory, company-level pension scheme over and above the complementary pension fund, set up by company agreement, in favour of all employees of BNP Paribas SA.
It is funded by contributions paid by the company fixed at $1 \%$ of the annual salary capped at $110 \%$ of the upper salary limit at which social security contributions are paid. Employees may add to the employer's contributions by making voluntary additional payments.
In 2009, payments made by the company amounted to $€ 13.12 \mathrm{~m}$.

## SOME DEFINITIONS:

## PTC

## FTC

Local

On Loan

## Seconded

Expatriate

## Trainee-Apprentice

Permanent employees with unlimited term contracts

BNP Paribas employees with fixed-term contracts

An employee working in his/her home company and paid by the latter. Is considered local any employee that is not expatriate, seconded or on loan.

The employee is lent for a short period (three years maximum). He/she keeps his/her employment contract with the home company, who pays him/her and charges the corresponding expenses to the host company.

The employee is seconded for at least three years. During this period the contract with the home company is suspended.

The employee is transferred to a country different from that of the home company for a minimum of 3 years. The employment contract in the home company is suspended. An expatriate is paid by the host company and included in the latter's headcount.

A training/apprenticeship agreement must have been signed between BNP PARIBAS and the student's school or university.


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[^0]:    * The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.

[^1]:    ** This amount includes management charges paid by the company on behalf of employees.

[^2]:    * New indicator in 2007.

[^3]:    * Estimated costs.

