social Audit

BNP

2009

BNP PARIBAS | The bank for a changing world

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## SOME DEFINITIONS



11 - Headcount

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## I EMPLOYMENT

## 11 📕 HEADCOUNT

## 111 TOTAL HEADCOUNT AT DECEMBER 31<sup>st</sup> (one for one)

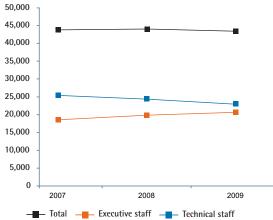
	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
18,183	22,664	40,847	17,859	22,462	40,321	111-A – Paid headcount	17,570	22,398	39,968
463	1,287	1,750	451	1,262	1,713	Unpaid absentees	407	1,261	1,668
513	777	1,290	499	747	1,246	Work-study contracts	502	732	1,234
19,159	24,728	43,887	18,809	24,471	43,280	111-B – Total headcount*	18,479	24,391	42,870
314	259	573	330	277	607	On secondment in France	349	286	635
789	196	985	829	157	986	On secondment outside France	791	143	934
20,262	25,183	45,445	19,968	24,905	44,873	111-C – Total headcount including employees on secondment	19,619	24,820	44,439

\*As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

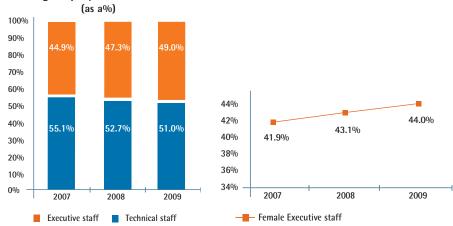
## 111-B TOTAL HEADCOUNT AT DECEMBER 31<sup>st(1)</sup> (one for one)

	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
6,854	14,647	21,501	7,144	15,643	22,787	Technical staff	6,725	15,146	21,871
31.9%	68.1%	100.0%	31.4%	68.6%	100.0%	% Technical staff	30.7%	69.3%	100.0%
11,329	8,017	19,346	11,665	8,828	20,493	Executive staff	11,754	9,245	20,999
58.6%	41.4%	100.0%	56.9%	43.1%	100.0%	% Executive staff	56.0%	44.0%	100.0%
18,183	22,664	40,847	18,809	24,471	43,280	TOTAL	18,479	24,391	42,870
44.5%	55.5%	100.0%	43.5%	56.5%	100.0%	% Total	43.1%	56.9%	100.0%
								1	
	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
						Technical staff			
37.7%	64.6%	<b>52.6</b> %	38.0%	63.9%	52.7%	% by gender	36.4%	62.1%	<b>51.0%</b>
0,11,10	0 110 10	01.070			0	Executive staff	001170	021170	011070
	35.4%	47.4%	62.0%	36.1%	47.3%	% by gender	63.6%	37.9%	<b>49.0</b> %
62.3%						/ 9			
62.3%	00.170					TOTAL			

## Change in total headcount excluding employees on secondment



Change in total headcount excluding employees on secondment



(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

Change in female executive staff (as a%)

## 111 b TOTAL HEADCOUNT AT DECEMBER 31<sup>st</sup> PER CATEGORY<sup>(1)</sup> (FTE\*)

	2007			2008				2009	
<b>Male</b> 6,781	Female 13,727	Total 20,508	<b>Male</b> 7,050	<b>Female</b> 14,658	Total 21,708	Technical staff	<b>Male</b> 6,638	Female 14,228	Total 20,866
11,309	7,835	19,144	11,643	8,607	20,250	Executive staff	11,733	9,014	20,747
18,090	21,562	39,652	18,692	23,265	41,958	TOTAL	18,371	23,242	41,613

\* FTE standard: each full-time employee is counted for 1 and each part-time employee in proportion to their working hours. (e.g.: 0.8 for 4/5 of a full-time position, 0.6 for 3/5 full-time).

## 112 PERMANENT STAFF<sup>(1)</sup>

2007	2008		2009
16,590 16,785 <b>33,375</b>	18,096	Executive staff	

Holders of an unlimited term, full-time work contract, registered as permanent staff for the whole year in question.

## 113 NUMBER OF EMPLOYEES WITH A FIXED-TERM CONTRACT

	2009				2008			2007	
Total	Female	Male		Total	Female	Male	Total	Female	Male
			Paid headcount						
242	185	57	Technical staff	122	88	34	122	87	35
67	43	24	Executive staff	41	28	13	58	33	25
309	228	81	Total	163	116	47	180	120	60
			Unpaid absentees						
0	0	0	Technical staff	1	1	0	0	0	0
0	0	0	Executive staff	0	0	0	0	0	0
0	0	0	Total	1	1	0	0	0	0
			Work-study contracts						
1,234	732	502	Technical staff	1,244	746	498	1,287	775	512
0	0	0	Executive staff	0	0	0	0	0	0
1,234	732	502	Total	1,244	746	498	1,287	775	512
			TOTAL						
1,476	917	559	Technical staff	1,367	835	532	1,409	862	547
67	43	24	Executive staff	41	28	13	58	33	25
1,543	960	583	Total	1,408	863	545	1,467	895	572

#### AT DECEMBER 31<sup>ST</sup> (one for one)

## 114 AVERAGE MONTHLY HEADCOUNT<sup>(1)</sup> (one for one)

(monthly headcount obtained by adding together the number of employees at the end of each month and dividing the total by 12)

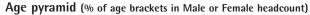
2007	2008		2009
21,822 18,854 <b>40,676</b>	20,251	Technical staff Executive staff TOTAL	

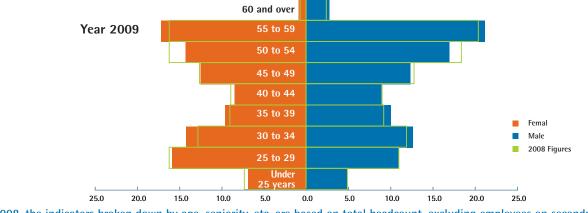
(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

115/116 BREAKDOWN OF TOTAL HEADCOUNT BY GENDER AND BY AGE AT DECEMBER 31<sup>st (1)</sup> (one for one)

		2007	7					200	8						200	9		
М	0⁄0*	F	0⁄0*	Total	%	М	0⁄0*	F	0⁄0*	Total	0⁄0*		м	0⁄0*	F	% %	Total	0⁄0*
323	4.7	1,017	6.9	1,340	6.2	766	10.7	1,543	9.9	2,309		UNDER 25 Technical staff	781	11.6	1,491	9.8	2,272	10.4
182 505	1.6 <b>2.8</b>	294 1,311	3.7 <b>5.8</b>	476 1,816	2.5 4.4	154 <b>920</b>	1.3 <b>4.9</b>	235 <b>1,778</b>	2.7 <b>7.3</b>	389 2,698	1.9 6.2	Executive staff TOTAL	106 887	0.9 4.8	195 1,686	2.1 6.9	<b>301</b> 2,573	<b>1.4</b> 6.0
		.,								_,								
826	12.1	2,413	16.5	3,239	15.1	808	11.3	2,472	15.8	3,280	14.4	25 TO 29 Technical staff	815	12.1	2,419	16.0	3,234	14.8
1,276	11.3		18.9	2,794		1,257	10.8	1,502		2,759		Executive staff	1,198	10.2	1,449	15.7	2,647	12.6
2,102	11.6	3,931	17.3	6,033	14.8	2,065	11.0	3,974	16.2	6,039	14.0	TOTAL	2,013	10.9	3,868	15.9	5,881	13.7
												30 TO 34						
448	6.5	1,085	7.4	1,533	7.1	498	7.0	1,370	8.8	1,868		Technical staff	558	8.3	1,617	10.7	2,175	9.9
1,700 <b>2,148</b>	15.0 <b>11.8</b>	1,582 <b>2,667</b>	19.7 11 8	3,282 4,815		1,740 <b>2,238</b>	14.9 <b>11.9</b>	1,766 <b>3,136</b>		3,506 5,374		Executive staff TOTAL		15.0	1,846 3,463	20.0	<mark>3,611</mark> 5,786	<b>17.2</b> 13.5
2,110	1110	2,007	1110	1,010		2,200		0,100	1210	0,071			2,020		0,100		01100	
283	4.1	905	6.2	1,188	5.5	249	3.5	908	5.8	1,157	5.1	35 TO 39 Technical staff	231	3.4	887	5.9	1,118	5.1
1,316	11.6	1,003	12.5	2,319	12.0	1,474	12.6	1,295	14.7	2,769		Executive staff	1,611	13.7	1,459	15.8	3,070	14.6
1,599	8.8	1,908	8.4	3,507	8.6	1,723	9.2	2,203	9.0	3,926	9.1	TOTAL	1,842	10.0	2,346	9.6	4,188	9.8
												40 TO 44						
456	6.7	1,401	9.6	1,857	8.6	387	5.4	1,170	7.5	1,557	6.8	Technical staff	343	5.1	1,041	6.9	1,384	6.3
1,245 <b>1,701</b>	11.0 <b>9.4</b>	959 <b>2,360</b>	12.0 10 4	2,204 4,061	11.4 9.9	1,299 <b>1,686</b>	11.1 <b>9.0</b>	1,014 <b>2,184</b>	11.5 <b>8.9</b>	2,313 3,870		Executive staff TOTAL		11.1 8 9	1,033 2,074	11.2 8.5	<b>2,335</b> 3,719	<b>11.1</b> 8.7
1,701	011	2,000		1,001	010	1,000	010	2,101	010	0,070	010				2,07 1		0,710	
1,099	16.0	2,073	14.2	3,172	140	936	13.1	2,136	127	3,072	12 E	45 TO 49 Technical staff	724	10.8	1,965	13.0	2,689	12.3
1,447	12.8	774	9.7	2,221		1,480	12.7	946	10.7	2,426		Executive staff		13.2	1,072	11.6	2,618	12.5
2,546	14.0	2,847	12.6	5,393	13.2	2,416	12.8	3,082	12.6	5,498	12.7	TOTAL	2,270	12.3	3,037	12.5	5,307	12.4
												50 TO 54						
1,787	26.1	3,239	22.1	5,026	23.4	1,631	22.8	2,983	19.1	4,614	20.2	Technical staff	1,405	20.9	2,547	16.8	3,952	18.1
1,904	16.8 <b>20.3</b>		12.0	2,870		1,837	15.7 <b>18.4</b>	990	11.2	2,827		Executive staff		14.5	948	10.3	2,658	12.7
3,691	20.3	4,205	10.0	7,896	19.5	3,468	10.4	3,973	10.2	7,441	17.2	TOTAL	3,115	10.9	3,495	14.3	6,610	15.4
1 505	22.1	2 450	10.7	4.025	10.0	1 700	247	2.007	10.0	4 705	20.0	55 TO 59	1 740	20.0	2.000	20.2	4.010	22.0
1,585 1,978	23.1 17.5	2,450 851	16.7 10.6	4,035 2,829		1,768 2,076	24.7 17.8	2,967 997	19.0 11.3	4,735 3,073		Technical staff Executive staff		26.0 18.2	3,066 1,128	20.2	4,812 3,273	22.0 15.6
3,563	19.6	3,301		6,864		3,844	20.4	3,964		7,808		TOTAL			4,194		8,085	18.9
												60 AND OVER						
47	0.7	64	0.4	111	0.5	101	1.4	94	0.6	195	0.9	Technical staff	122	1.8	113	0.7	235	1.1
281 <b>328</b>	2.5 <b>1.8</b>	70 <b>134</b>	0.9 <b>0.6</b>	351 462	1.8 1.1	348 <b>449</b>	3.0 <b>2.4</b>	83 177	0.9 <b>0.7</b>	431 626	2.1 1.4	Executive staff TOTAL	<u>371</u> 493	3.2 2.7	115 228	1.2 0.9	486 721	<b>2.3</b> 1.7
18,183	100	22,664	100	40,847	100	18,809	100	24,471	100	43,280	100	GLOBAL	18,479	100	24,391	100	42,870	100

\* The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.





(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

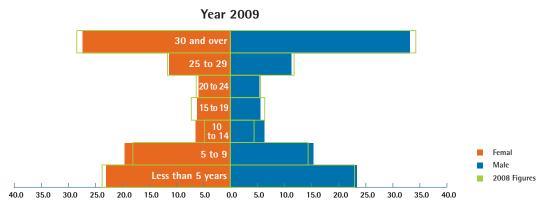
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## 115/117 BREAKDOWN OF HEADCOUNT BY GENDER AND BY LENGTH OF SERVICE

		200	7					200	8						200	9		
М	0⁄0*	F	0⁄0*	Total	%	м	0⁄0*	F	% %	Total	0⁄0*		М	0⁄0*	F	%	Total	0⁄0*
												LESS THAN 5 YEARS						
1,099 2,775	16.0 24.5	2,870 2,506		3,969 5,281		1,486 2,841	20.8 24.4	3,226 2,585		4,712 5,426		Technical staff Executive staff		22.4 23.9	3,048 2,570	20.1 27.8	4,555 5,379	20.8 25.6
3,874	24.5 21.3	<b>5,376</b>		9,250		4,327	24.4			5,420 10,138		TOTAL			5,618		· ·	23.2
						.,												
												5 TO 9 YEARS						
644	9.4	1,945				722	10.1	2,374		3,096		Technical staff		11.6	2,666		3,449	15.8
1,969 <b>2,613</b>	17.4 <b>14.4</b>	1,877 <b>3,822</b>		3,846 6,435		1,993 <b>2,715</b>	17.1 <b>14.4</b>	2,028 <b>4,402</b>		4,021		Executive staff TOTAL		17.3	2,103 4,769	22.7 19.6	<b>4,141</b> 7,590	<b>19.7</b> 17.7
2,010		0,011	1010	0,100	1010	2,710		11102	1010	.,	1011	101/12	2,021		117.00		1000	
												10 TO 14 YEARS						
111	1.6	366	2.5	477	2.2	102	1.4	455	2.9	557		Technical staff		2.3	659	4.4	812	3.7
521 632	4.6 <b>3.5</b>	480 <b>846</b>	6.0 <b>3.7</b>	1,001 1,478	5.2 3.6	732 834	6.3 <b>4.4</b>	708 1,163	8.0 <b>4.8</b>	1,440 1,997	7.0 4.6	Executive staff TOTAL	989 1 142	8.4 6.2	918 1,577	9.9 6.5	1,907 2,719	9.1 6.3
032	5.5	040	5.7	1,770	5.0	034	7.7	1,105	4.0	1,337	4.0	TUIAL	1,172	0.2	1,577	0.5	2,713	0.5
			_									15 TO 19 YEARS						
369 794	5.4	1,024	7.0		6.5	356	5.0	1,079	6.9	1,435		Technical staff		4.1	885	5.8		5.3
1,163	7.0 6.4	606 1,630	7.6 <b>7.2</b>	1,400 2,793	7.2 6.8	840 1,196	7.2 6.4	677 1, <b>756</b>	7.7 <b>7.2</b>	1,517 2,952	7.4 6.8	Executive staff TOTAL	739 1.018	6.3 5 5	636 1,521	6.9 6.2	1,375 2,539	6.5 5.9
1,100	0.1	1,000	/12	2,700	0.0	1,100	0.1	1,700	7.2	2,002	0.0	101/12	1,010	0.0	1,021	0.2	2,000	0.0
					_							20 TO 24 YEARS						
461 768	6.7 6.8	1,224 479	8.4		7.8 6.4	329 720	4.6	979	6.3 6.2	1,308		Technical staff Executive staff	240 742	3.6 6.3	2,775 613	24.5	1,073	4.9 C.F
1,229	6.8	4/9 1,703	6.0 <b>7.5</b>	1,247 2,932	0.4 7.2	1,049	6.2 <b>5.6</b>	551 <b>1,530</b>	6.2 6.3	1,271 2,579	6.2 6.0	TOTAL	982		1,446	6.6 5.9	1,355 2,428	6.5 5.7
11220	010	11/00	710	21002	7.12	110 10	010	1,000	010	21010	010	101112	002				2,120	
												25 TO 29 YEARS						
1,190	17.4	2,152		3,342		1,081	15.1	2,147		3,228		Technical staff		13.7	2,016			13.4
1,164 <b>2,354</b>	10.3 <b>12.9</b>	607 <b>2,759</b>	7.6	1,771 5,113	9.2 12 5	1,147 <b>2,228</b>	9.8 <b>11.8</b>	701 <b>2,848</b>	7.9	1,848 5,076		Executive staff TOTAL	1,152	9.8	771 2,787	8.3 11.4	1,923 4,862	<b>9.2</b> 11.3
2,554	12.5	2,733	. 2.2	5,115	12.5	2,220	11.0	2,070	11.0	5,070	11.7	IJIAL	2,073	-11.2	2,707		1,002	11.5
												30 YEARS AND OVER						
2,980	43.5	5,066				3,068	42.9	5,383		8,451		Technical staff	1 C C C C C C C C C C C C C C C C C C C	42.2	5,039		7,879	36.0
3,338 <b>6,318</b>	29.5 <b>34.7</b>	1,462 6,528		<b>4,800</b> 12,846		3,392 <b>6,460</b>	29.1 <b>34.3</b>	1,578		4,970 13,421		Executive staff TOTAL		27.9 33.1	1,634	17.7 27 /	4,919 12,798	<b>23.4</b> 29.9
0,318	34.7	0,528	20.0	12,040	31.4	0,400	34.3	0,901	20.4	13,421	31.0	IUIAL	0,125	33.1	0,073	27.4	12,798	29.9
18,183	100	22,664	100	40,847	100	18,809	100	24,471	100	43,280	100	ENSEMBLE	18,479	100	24,391	100	42,870	100

#### AT DECEMBER 31<sup>st (1)</sup> (one for one)

\* The percentages are based on the Male or Female headcount in each category, and the percentages of the "Total" lines are calculated on the basis of the number of Male or Female employees as a whole.



#### Seniority pyramid (% of seniority groups in Male or Female headcount)

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 115/118 BREAKDOWN OF HEADCOUNT BY GENDER AND BY NATIONALITY

AT DECEMBER 31<sup>st (1)</sup> (one for one)

	200	)7			200	)8				200	)9	
Frei	nch	Fore	ign	Frei	nch	Fore	eign		Frei	ıch	Foreign	
М	F	М	F	М	F	М	F		М	F	M	F
6,807	14,537	47	110	7,089	15,516	55	127	Technical staff	6,660	15,005	65	141
11,029	7,730	300	287	11,338	8,498	327	330	Executive staff	11,415	8,877	339	368
17,836	22,267	347	397	18,427	24,014	382	457	TOTAL	18,075	23,882	404	509
40,	103	74	4	42,4	441	839		IUIAL	41,9	957	913	<b>;</b>

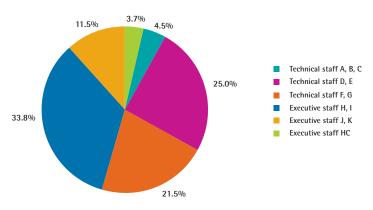
## 115/119 BREAKDOWN OF HEADCOUNT BY GENDER AND BY QUALIFICATION LEVEL

		2007	7				200	B			2009				
М	% *	F	0/0*	Total	М	%*	F	%*	Total		M	%*	F	% %	Total
6,854	31.9	14,647	68.1	21,501	7,144	31.4	15,643	68.6		TECHNICAL STAFF	6,725	30.7	15,146	69.3	21,871
- 33	47.1	- 37	52.9	0 70	62	29.1	151	70.9	0 213	A B	- 51	28.5	- 128	71.5	0 179
398	31.1	883	68.9	1,281	718	33.5		66.5	213	C	637	36.0		64.0	1,770
1,589	25.4	4,665	74.6	6,254	1,504	25.4		74.6	5,920		1,377	25.1	4,106	74.9	5,483
1,348	27.5	3,548	72.5	4,896	1,393	26.8		73.2	5,205	E	1,365	26.0		74.0	5,242
1,352	33.4	2,700	66.6	4,052	1,365	32.1	2,887	67.9	4,252	F	1,362	31.2		68.8	4,369
2,134	43.1	2,814	56.9	4,948	2.102	41.6			5,051	G	1,933	40.0		60.0	4,828
										% of technical					
				52.6					52.7	staff in the					51.0
										total headcount					
М	0/0*	F	%	Total	м	%	F	0⁄0*	Total		М	0⁄0*	F	0/0*	Total
11,329	58.6	8,017	41.4	19,346	11,665	56.9	8,828	43.1	20,493	EXECUTIVE STAFF		56.0	9,245	44.0	20,999
4,363	51.1	4,182	48.9	8,545	4,394	49.3	4,511	50.7	8,905	Н		48.1	4,683	51.9	9,022
3,009	60.4	1,973	39.6	4,982	3,170	58.9	2,210	41.1	5,380	1	3,191	58.2	2,288	41.8	5,479
1,851	64.3	1,027	35.7	2,878	1,907	62.2	1,159	37.8	3,066	J	1,961	61.3	1,238	38.7	3,199
1,010	67.6	484	32.4	1,494	1,101	66.5	554	33.5	1,655	К	1,126	65.4	596	34.6	1,722
1,096	75.7	351	24.3	1,447	1,093	73.5	394	26.5	1,487	HC	1,137	72.1	440	27.9	1,577
										% of executive					
				47.4					47.3	staff in the					49.0
										total headcount					
10.100		00.004			10.000	10.5	0.1.171	50.5		TOTAL	10.170	10.1	0.1.004	50.0	10.070
18,183	44.5	22,664	55.5	40,847	18,809	43.5	24,471	56.5	43,280	TOTAL	18,479	43.1	24,391	56.9	42,870

AT DECEMBER 31<sup>st (1)</sup> (one for one)

\* The percentages are calculated by reference to the total headcount by qualification level.

Breakdown of headcount by qualification level Year 2009



(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 12 NON-BNP PARIBAS EMPLOYEES

## 121 NUMBER OF EMPLOYEES BELONGING TO A SUBCONTRACTOR

(in equivalent man-months)

2007*	2008	2009
3,586	3,356	3,554

\* Adjusted figure.

Data for the month of December of the year in question.

#### 122 NUMBER OF INTERNS (schools, universities...)

2007	2008	2009				
3,042	3,215	3,304				

Internships longer than 1 week.

## **123** AVERAGE MONTHLY HEADCOUNT OF TEMPORARY EMPLOYEES

2007	2008	2009
201	253	339

#### 124 AVERAGE DURATION OF TEMPORARY WORK CONTRACTS (in number of days)

2007	2008	2009
25	25	34

## 124 b TOTAL PAYMENTS TO TEMPORARY EMPLOYMENT AGENCIES (in millions of Euros)

2007	2008	2009				
9.31	11.96	15.70				

## **13 RECRUITMENT DURING THE YEAR**<sup>(1)</sup> (one for one)

	2007			2008				2009	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
1,688	1,924	3,612	2,175	1,578	3,753	130-A – Total recruitments	2,274	1,028	3,302
1,235	1,775	3,010	807	1,414	2,221	131 - Staff recruited on unlimited term contracts 132 - Staff recruited on	727	828	1,605
342	110	452	1,108	101	1,209	fixed-term contracts	1,217	120	1,337
111	39	150	260	63	323	132-A - Transformation into unlimited term contracts	330	30	360
784	325	1,109	1,334	224	1,558	134 - Of which number of recruits aged 25 or less	1,412	170	1,582
193	291	484	205	248	453	130-B - Of which Contract transfers	143	165	308

## 13 RECRUITMENT BY HIERARCHICAL LEVEL AND BY GENDER<sup>(1)</sup> (one for one)

		200	7					200	8						2009	)		
Те	chnical staff	Exe	cutive staff		Total	Тес	hnical staff	Exec	cutive staff		Total		Te	chnical staff	Exec	utive staff		Total
М	F	М	F	М	F	М	F	Μ	F	М	F		Μ	F	М	F	М	F
544	1,144	1,039	885	1,583	2,029	767	1,408	842	736	1,609	2,144	130-A - Total recruitments	787	1,487	561	467	1,348	1,954
435	800	988	787	1,423	1,587	255	552	772	642	1,027	1,194	131 – Staff recruited on unlimited term contracts 132 – Staff recruited on	252	475	500	378	752	853
85	257	41	69	126	326	414	694	39	62	453	756	fixed-term contracts 132-A - Transformation	429	788	48	72	477	860
24	87	10	29	34	116	98	162	31	32	129	194	into unlimited term contracts	106	224	13	17	119	241
228	556	118	207	346	763	473	861	97	127	570	988	134 - Of which number of recruits aged 25 or less	486	926	68	102	554	1,028
74	119	189	102	263	221	61	144	121	127	182	271	130-B - Of which Contract transfers	31	112	81	84	112	196

## 133 NUMBER OF SEASONAL WORKERS

2007	2008	2009				
6,845	6,509	6,347				

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 14 **EMPLOYEES LEAVING THE COMPANY**<sup>(1)</sup> (one for one)

	2007			2008				2009**	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
1,489	1,073	2,562	2,563	1,226	3,789	141 – Total departures	2,143	1,104	3,247
431	449	880	441	431	872	142 - Resignations	212	241	453
212	27	239	301	45	346	143 - Subsidized departures	132	109	241
129	106	235	264	131	395	144 - Redundancies	184	101	285
-	-	-	-	-	-	Of which amicable termination of employment contracts* 145 - End of fixed-term	16	13	29
210	46	256	750	49	799	contracts 146 - Departure during	664	61	725
88	86	174	84	74	158	probationary period	119	48	167
378	351	729	673	483	1,156	147 - Retirements/early retirements	779	515	1,294
41	8	49	50	13	63	148 - Deaths	53	29	82

\* New item in 2009.

\*\* New breakdown method for Redundancies and Departures during the probationary period.

## 14 DEPARTURES BY HIERARCHICAL LEVEL AND BY GENDER<sup>(1)</sup> (one for one)

		200	7					200	8						2009	**		
Те	chnical staff	Exec	cutive staff		Total	Tec	hnical staff	Exec	cutive staff		Total		Те	chnical staff	Exec	utive staff		Total
М	F	М	F	Μ	F	М	F	Μ	F	М	F		Μ	F	М	F	Μ	F
518	971	672	401	1,190	1,372	917	1,646	765	461	1,682	2,107	141 – Total departures	802	1,341	715	389	1,517	1,730
148	283	279	170	427	453	139	302	242	189	381	491	142 - Resignations 143 - Subsidized	69	143	142	99	211	242
61	151	11	16	72	167	85	216	27	18	112	234	departures	46	86	69	40	115	126
49	80	67	39	116	119	105	159	75	56	180	215	144 - Redundancies Of which amicable termination of em-	81	103	62	39	143	142
-	-	-	-	-	-	-	-	-	-	-	-	<i>ployment contracts</i> * 145 – End of	4	12	7	6	11	18
55	155	19	27	74	182	276	474	19	30	295	504	fixed-term contracts 146 - Departure during proba-	242	422	24	37	266	459
35	53	43	43	78	96	33	51	41	33	74	84	tionary period 147 - Retirements	40	79	28	20	68	99
145	233	247	104	392	337	253	420	350	133	603	553	and early retirements	294	485	365	150	659	635
25	16	6	2	31	18	26	24	11	2	37	26	148 - Deaths	30	23	25	4	55	27

\* New item in 2009.

\*\* New breakdown method for Redundancies and Departures during the probationary period.

## OVERVIEW: RECRUITMENTS/DEPARTURES

	2008	2009
Headcount in previous year	43,887	43,280
130-A - Total recruitments 141 - Total departures Transfers of outgoing contracts Balance of appointments with other Group entities Transformation into unlimited-term contracts*	3,753 -3,789 -103 -145 -323	3,302 -3,247 -100 -5 -360
Headcount in current year	43,280	42,870

\* Included in recruitment, not included in departures.

<sup>(1)</sup> As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## **15 CAREER DEVELOPMENT**

## 151 NUMBER OF EMPLOYEES PROMOTED TO A HIGHER LEVEL

	2007			2008			2009				
Male	Female	Total	Male	Female	Total		Male	Female	Total		
		-			-	В			-		
8	17	25	12	10	22	С	5	3	8		
126	392	518	95	229	324	D	75	222	297		
291	781	1,072	276	762	1,038	E	271	756	1,027		
272	512	784	225	528	753	F	251	575	826		
233	438	671	236	389	625	G	200	386	586		
930	2,140	3,070	844	1,918	2,762	Technical staff	802	1,942	2,744		
344	347	691	289	375	664	Н	267	348	615		
457	331	788	416	324	740	1	408	319	727		
302	177	479	264	191	455	J	292	206	498		
152	84	236	157	90	247	K	155	88	243		
65	35	100	70	42	112	HC	77	50	127		
1,320	974	2,294	1,196	1,022	2,218	Executive staff	1,199	1,011	2,210		
2,250	3,114	5,364	2,040	2,940	4,980	TOTAL	2,001	2,953	4,954		

Reminder, number of paid employees (excluding administrators) at Dec. 31 of the previous year i.e. the number of employees liable to be promoted during the following year.

	2006			2007				2008	
Male	Female	Total	Male	Female	Total		Male	Female	Total
7,299	15,113	22,412	6,854	14,647	21,501	Technical staff	6,314	13,899	20,213
9,732	6,958	16,690	10,233	7,666	17,899	Executive staff	10,466	8,181	18,647
17,031	22,071	39,102	17,087	22,313	39,400	TOTAL	16,780	22,080	38,860

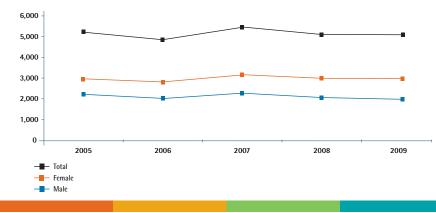
#### % of promotions in terms of total Technical or Executive staff

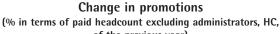
	2007		2008					2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
4.15	9.55	13.70	3.93	8.92	12.85	Technical staff	3.97	9.61	13.58
7.91	5.84	13.74	6.68	5.71	12.39	Executive staff	6.43	5.42	11.85
5.75	7.96	13.72	5.18	7.46	12.64	TOTAL	5.15	7.60	12.75

% of promotions in terms of total Technical or Executive Staff, Male or Female

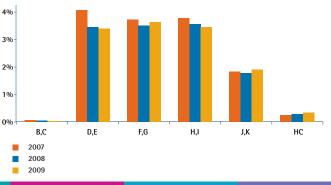
	2007		2008					2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
12.74	14.16	13.70	12.31	13.09	12.85	Technical staff	12.70	13.97	13.58
13.56	14.00	13.74	11.69	13.33	12.39	Executive staff	11.46	12.36	11.85
13.21	14.11	13.72	11.94	13.18	12.64	TOTAL	11.92	13.37	12.75

#### Change in number of employees promoted









Social Audit 
2009

## **15 CAREER DEVELOPMENT**

## INDIVIDUAL SALARY INCREASE 152-A ■ NUMBER OF EMPLOYEES BENEFITING FROM AN INDIVIDUAL SALARY INCREASE

	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
5	1	6	0	3	3	В	2	1	3
76	181	257	46	111	157	С	36	76	112
424	1,410	1,834	363	1,188	1,551	D	328	1,033	1,361
302	883	1,185	292	814	1,106	E	265	873	1,138
323	739	1,062	320	702	1,022	F	317	784	1,101
643	857	1,500	506	775	1,281	G	494	849	1,343
1,773	4,071	5,844	1,527	3,593	5,120	Technical staff	1,442	3,616	5,058
1,538	1,519	3,057	1,461	1,585	3,046	Н	1,399	1,602	3,001
993	663	1,656	901	680	1,581	1	910	696	1,606
620	359	979	593	376	969	J	555	391	946
358	158	516	355	170	525	К	301	169	470
450	169	619	376	158	534	HC	343	130	473
3,959	2,868	6,827	3,686	2,969	6,655	Executive staff	3,508	2,988	6,496
5,732	6,939	12,671	5,213	6,562	11,775	TOTAL	4,950	6,604	11,554

Reminder, number of employees at Dec. 31 of the previous year

i.e. the number of employees liable to receive an increase during the following year.

	2006		2007						
Male	Female	Total	Male	Female	Total		Male	Female	Total
7,299	15,113	22,412	6,854	14,647	21,501	Technical staff	6,314	13,899	20,213
10,798	7,281	18,079	11,329	8,017	19,346	Executive staff	11,545	8,563	20,108
18,097	22,394	40,491	18,183	22,664	40,847	TOTAL	17,859	22,462	40,321

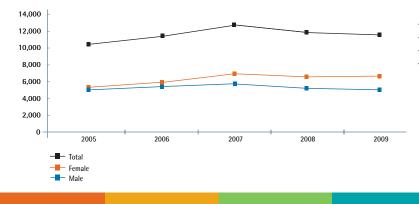
#### % in terms of total Technical or Executive staff

	2007		2008						
Male	Female	Total	Male	Female	Total		Male	Female	Total
7.91	18.16	26.08	7.10	16.71	23.81	Technical staff	7.13	17.89	25.02
21.90	15.86	37.76	19.05	15.35	34.40	Executive staff	17.45	14.86	32.31
14.16	17.14	31.29	12.76	16.05	28.83	TOTAL	12.28	16.38	28.66

#### % in terms of total Technical or Executive Staff, Male or Female

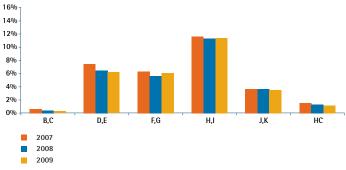
	2007		2008					2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
24.29	26.94	26.08	22.28	24.53	23.81	Technical staff	22.84	26.02	25.02
36.66	39.39	37.76	32.54	37.03	34.40	Executive staff	30.39	34.89	32.31
31.67	30.99	31.29	28.67	28.95	28.83	TOTAL	27.72	29.40	28.66

#### Change in salary increases (number of employees raised)



Change in salary increases

(% in terms of paid headcount of the previous year)



## **15 CAREER DEVELOPMENT**

#### 153-A TOTAL STATUS REVIEWS

2007	2008		2009
18,035 27	16,755 29	Total number of status reviews Average frequency of status reviews (in months)	

## **17 DISABLED PEOPLE**

## 171 NUMBER OF DISABLED EMPLOYEES IN THE YEAR IN QUESTION

December 31 <sup>st</sup> 2007	December 31 <sup>st</sup> 2008		December 31 <sup>st</sup> 2009
730	754	Expressed as natural persons	850
1,015	1,007	Expressed in unity of disability Additional units related to ESAT* services	1,006 15
1,037	1,025	TOTAL nb of units	1,021

\* ESAT: Sheltered work centers for the disabled (Etablissements ou Services d'Aide par le Travail, formerly known as "CAT").

## **172** NUMBER OF DISABLED EMPLOYEES FOLLOWING WORK ACCIDENTS OCCURRING WITHIN THE COMPANY

December 31st 2007	December 31 <sup>st</sup> 2008		December 31 <sup>st</sup> 2009
83	77	Expressed as natural persons	78

## **18 ABSENTEEISM**

	2007			2008				2009	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total	DAYS OF ABSENTEEISM	Technical staff	Executive staff	Total
509,129	138,577	647,705	517,194	157,380	674,574	182 – Illness	513,819	173,996	687,815
						183 - Breakdown of absences			
						by duration			
13,464	5,399	18,863	13,064	6,008	<i>19,072</i>	up to 2 days	13,056	6,456	<i>19,513</i>
28,464	10,791	<i>39,255</i>	25,304	10,364	35,668	3 to 6 days	27,590	12,972	40,563
467,201	122,387	589,587	478,826	141,008	619,834	6 days and more	473,172	154,567	627,739
						184 – Work-related and			
19,189	5,073	24,262	19,416	6,425	25,840	commuting accidents	19,572	8,618	28,190
143,724	119,287	263,010	139,939	135,706	275,646	185 – Maternity leave	156,682	149,468	306,151
118,647	66,303	184,950	114,105	69,182	183,287	186 – Authorized leave*	115,036	81,993	197,028
257,001	45,434	302,435	227,413	52,117	279,530	187 – Other reasons**	192,964	46,496	239,460
1,047,689	374,672	1,422,361	1,018,067	420,810	1,438,877	181–1 – TOTAL	998,073	460,571	1,458,644
11.67	5.35	8.90	11.90	5.69	9.02	181 – Rate of absenteeism	12.34	6.08	9.31
1.60	1.70	1.65	1.64	1.84	1.73	Rate of maternity leave	1.94	1.97	<i>1.95</i>
10.07	3.65	7.25	10.27	3.86	7.30	Rate without maternity leave	10.40	4.11	7.36

\* Family emergencies, sick children, parental care leave, etc. \*\* Coordination of and participation in union-organized training, leave of absence for personal reasons, unpaid leave for persons wishing to set up a company, sabbatical leave, unpaid disability leave, etc.

#### **189-A NUMBER OF EMPLOYEES ON FLEXITIME (variable work schedule)**

	2007		2008					2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
446	2,271	2,717	406	2,190	2,596	Technical staff	381	2,112	2,493
353	724	1,077	353	750	1,103	Executive staff	324	838	1,162
799	2,995	3,794	759	2,940	3,699	TOTAL	705	2,950	3,655

## 19-A LEAVES

### 191-A PARENTAL CHILDCARE (duration over 6 months)

	2007		2008					2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
3	135	138	2	89	91	Technical staff	2	120	122
1	49	50	1	47	48	Executive staff	0	62	62
4	184	188	3	136	139	TOTAL	2	182	184

#### 192-A SABBATICAL (duration over 6 months)

	2007 2008						2009		
Ma	le Female	Total	Male	Female	Total		Male	Female	Total
	3 13	16	2	6	8	Technical staff	1	11	12
	4 10	14	9	16	25	Executive staff	9	11	20
	7 23	30	11	22	33	TOTAL	10	22	32

#### 193-A PATERNITY LEAVE

	2007			2008				2009	
Technical staff	Executive staff	Total	Technical staff	Executive staff	Total		Technical staff	Executive staff	Total
1,644	3,338	4,982	1,927	3,982	5,909	Days taken during the year	1,742	5,698	7,440
2,043	5,139	7,182	2,159	6,108	8,267	Theoretical days during the year	1,726	6,490	8,216

#### **193-B** ■ EXISTENCE OF ADDITIONAL REMUNERATION PAID BY THE EMPLOYER FOR

- Maternity leave: application of the provisions of article 51 of the collective agreement of the banking industry regarding legal maternity leave and additional leave of absence (45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal maternity leave). Inclusion of all paid leave of absence related to maternity for the calculation of the employee's length of service in the company.
- Adoption leave: application of the provisions of article 52 of the collective agreement of the banking industry regarding legal adoption leave and additional leave of absence (45 days on full pay or 90 days on half pay): preservation of the salary (less the daily allowance paid by the Social Security for the period of legal adoption leave). Inclusion of all leave of absence related to adoption for the calculation of the employee's length of service in the company.
- Parental childcare leave: application of the provisions of article 53 of the collective agreement of the banking industry regarding parental childcare leave taken in the event of a birth: preservation of the salary during the first 45 days of the parental childcare leave (the breast-feeding condition provided for in article 53 is removed by virtue of the social guarantees provided by BNP Paribas SA).



## II ■ EMPLOYEE COMPENSATION AND RELATED EXPENSES

## 21 MEMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

## 21 EMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES Paid during the year (in millions of Euros)

2007	2008		2009
3,196.1	3,264.4	TOTAL PERSONNEL COSTS	2,980.6
1,961.4	2,002.7	"Wages and Salaries"	1,900.8
1,485.4	1,524.3	Fixed remuneration including the remuneration bonus and lump-sum allowance (before deductions)	1,551.5
-37.6	-40.0	Miscellaneous allowances and overtime	-42.9
90.4	90.3	Deductions (sickness, maternity, flexitime, etc.)	75.5
381.4	388.2	Variable remuneration	288.7
1,919.6	1,962.8	Subtotal "Wages and Salaries"	1,872.9
41.8	40.0	Employer contributions to employee saving schemes and administrative expenses	27.9
770.7	797.7	"Social security contributions"	783.6
217.0	231.3	"Tax expenses"	211.3
247.0	232.5	"Incentive plans and profit-sharing" (payment with respect to the previous year)	84.9
39,574	39,613	Average monthly headcount in Metropolitan France (Including Monte Carlo)	39,007
49,563	50,558	Wages and salaries, average per employee in € "Wages and Salaries" Average monthly headcount	48,730
55,803	56,428	Average employee remuneration (income) in € (including incentive plans, profit-sharing)	50,906
24,959	25,979	Average employer's contributions per employee in €	25,506
30.9%	31.5%	Ratio of social security charges and tax expenses and total personnel costs	33.4%
41.5%	38.7%	Aggregate employer's contributions Total personnel costs Added Value	33.9%

## 21 MEMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
2,327	2,187	2,232	2,351	2,226	2,265	Technical staff	2,409	2,300	2,333
-	-	-	-	-	-	А	-	-	-
1,842	1,748	1,792	1,918	1,809	1,857	В	1,951	1,868	1,903
2,050	1,925	1,964	2,022	1,952	1,974	C	2,043	1,981	2,003
2,089	1,968	1,999	2,101	1,993	2,021	D	2,126	2,047	2,067
2,218	2,157	2,174	2,238	2,173	2,190	E	2,311	2,235	2,255
2,354	2,312	2,326	2,381	2,339	2,352	F	2,436	2,413	2,421
2,617	2,558	2,584	2,639	2,592	2,612	G	2,712	2,668	2,685
4,134	3,631	3,925	4,211	3,707	3,996	<b>Executive staff</b>	4,346	3,834	4,123
2,996	2,934	2,966	3,039	2,978	3,008	Н	3,121	3,065	3,092
3,710	3,632	3,679	3,758	3,685	3,728	1	3,871	3,798	3,841
4,498	4,399	4,462	4,561	4,483	4,532	J	4,674	4,603	4,647
5,562	5,481	5,536	5,810	5,605	5,743	K	5,991	5,734	5,903
8,091	7,163	7,859	8,221	7,365	7,990	HC	8,345	7,497	8,103
3,451	2,698	3,032	3,551	2,790	3,127	TOTAL	3,691	2,914	3,255

## 211 b AVERAGE MONTHLY COMPENSATION (in Euros) FIXED SALARIES

## 213 BREAKDOWN OF ANNUAL COMPENSATION (in Euros) GROSS SALARY (FOR TAX PURPOSES)

2007	2008		2009
20,469	21,107	99 % of employees earned at least	21,569
23,160	23,844	95 % of employees earned at least	24,612
25,170	25,900	90 % of employees earned at least	26,603
26,614	27,272	85 % of employees earned at least	28,052
27,899	28,575	80 % of employees earned at least	29,334
29,095	29,817	75 % of employees earned at least	30,578
30,352	31,183	70 % of employees earned at least	32,053
31,718	32,639	65 % of employees earned at least	33,650
33,195	34,265	60 % of employees earned at least	35,325
34,874	36,003	55 % of employees earned at least	37,194
36,756	37,922	50 % of employees earned at least	39,122
38,808	39,919	45 % of employees earned at least	41,164
40,953	42,166	40 % of employees earned at least	43,512
43,339	44,621	35 % of employees earned at least	45,997
46,082	47,437	30 % of employees earned at least	48,918
49,428	50,798	25 % of employees earned at least	52,249
53,509	55,174	20 % of employees earned at least	56,792
59,459	61,579	15 % of employees earned at least	63,205
70,395	72,903	10 % of employees earned at least	73,994
94,683	100,089	5 % of employees earned at least	99,750
241,346	260,485	1 % of employees earned at least	214,850
$\frac{.94,683}{.23,160} = 4.09$	$\frac{100,089}{23,844} = 4.20$	Ratio of the 5% and 95%	$\frac{99,750}{24,612} = 4.05$
$\frac{241,346}{23,160} = 10.42$	$\frac{260,485}{23,844} = 10.92$	Ratio of the 1% and 95%	$\frac{214,850}{24,612} = 8.73$

## 21 MEMPLOYEE COMPENSATION, SOCIAL SECURITY CONTRIBUTIONS AND PAYROLL TAXES

## 213-A REMUNERATION SCALE PER LEVEL OF AUTHORITY AND PER GENDER

	2009							
	Male				Female			
Average age	1 <sup>st</sup> decile	Median	9 <sup>th</sup> decile	Level	Average age	1 <sup>st</sup> decile	Median	9 <sup>th</sup> decile
52	22,497	23,710	25,489	В	59	25,326	25,326	25,326
49	21,992	24,599	29,264	С	46	21,444	24,309	27,782
42	23,027	26,745	31,568	D	37	22,578	26,071	29,648
45	25,448	29,084	34,101	E	43	24,604	28,645	32,351
47	27,646	31,278	36,293	F	45	26,864	30,927	35,497
49	30,425	34,820	40,451	G	47	29,627	34,414	39,516
46	25,121	30,913	37,990	Technical staffs	43	24,104	29,476	35,996
42	36,158	42,069	50,117	Н	39	34,125	40,558	47,394
43	45,259	52,491	63,670	1	41	42,241	49,803	59,246
47	55,157	64,990	81,615	J	44	51,982	61,757	77,064
48	70,140	84,315	133,339	K	46	65,693	80,770	108,045
51	96,566	140,512	324,325	HC	49	88,029	117,644	221,354
45	39,161	53,163	108,292	Executive staff	41	35,965	46,030	78,456

Remuneration is presented in ascending order (per level of authority and per gender) and divided into 10% brackets:

- The 1st decile gives remuneration just above the 1st 10% bracket (90% of employees earned at least this amount),

- The median gives remuneration just above the 5th 10% bracket (50% of employees earned at least this amount),

- The 9th decile gives remuneration just above the 9th 10% bracket (10% of employees earned at least this amount).

## 22 ANALYSIS OF COMPENSATION

## 221 RATIO OF THE AVERAGE COMPENSATION PAID TO THE TOP 10% AND BOTTOM 10% OF EMPLOYEES EARNING THE HIGHEST AND LOWEST SALARIES RESPECTIVELY

2007	2008	2009
6.7	6.8	5.5

## 222 TOTAL OF THE TEN HIGHEST PAY PACKAGES

2007	2008	2009
28,697,332	27,728,325	12,210,039

## **26** COMPANY PROFIT SHARING SCHEME AND MATCHING CONTRIBUTIONS

## 261 SPECIAL PROFIT SHARING RESERVE

Total amount with respect to the year in question (in millions of Euros)

2007	2008	2009
143.69	23.14	63.31

#### 261 INCENTIVE SCHEMES

Total amount with respect to the year in question (in millions of Euros)

2007	2008	2009
88.90	61.74	118.04

## 262 INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN PROFIT SHARING PER PARTICIPATING EMPLOYEE (in Euros)

2009		2008	2007
Maximum share 3,580	Minimum share	466	2,896
	Maximum share	1,282	7,964
	Average amount	506	3,140

## 262 INDIVIDUAL AMOUNT AND AVERAGE AMOUNT IN INCENTIVE SCHEMES PER PARTICIPATING EMPLOYEE (in Euros)

2007	2008		2009
1,832 4,836	1,272 3,359	Minimum share Maximum share	6,548
1,942	1,349	Average amount	2,641

## 263 ■ PROPORTION OF CAPITAL HELD BY EMPLOYEES THROUGH EMPLOYEE SHARE OWNERSHIP PLANS (as %)\*

2007	2008	2009		
3.93	4.28	3.75		

\* Including voluntary payments.

# 264-A ■ EMPLOYER CONTRIBUTIONS PAID WITHIN THE FRAMEWORK OF THE EMPLOYEE SAVINGS SCHEME (in millions of Euros)\*\*

2007	2008	2009	
41.80	39.97	27.92	

\*\* This amount includes management charges paid by the company on behalf of employees.



- 31 Work-related and commuting accidents
- 32 Breakdown of accidents by material aspect
- 34 Health and safety at work committee (CHSCT)
- 35 Expenditure on safety

## III ■ HEALTH AND SAFETY

## 31 WORK-RELATED AND COMMUTING ACCIDENTS

## 311 ■ NUMBER OF WORK-RELATED ACCIDENTS RESULTING IN SICK LEAVE\*

	2007			2008			2009		
Technica		Total	Technical staff	Executive staff	Total	Technical staff	Executive staff	Total	
20		271	214	111	325	188	70	258	

\* Change in method in 2008: the calculation of the indicator is based on the breakdown of accidents by material aspect (section 32).

## 312 NUMBER OF DAYS LOST OWING TO WORK-RELATED ACCIDENTS

2007			2008			2009		
Technical staff 6,658	Executive staff 2,010	Total 8,668	Technical staff 6,315	Executive staff 1,736	Total 8,051	Technical staff 7,391	Executive staff 1,940	<b>Total</b> 9,331

## 313 NUMBER OF CASES OF PERMANENT DISABILITY (PARTIAL OR TOTAL) NOTIFIED TO THE COMPANY DURING THE YEAR IN QUESTION

2007	2008	2009		
14	20	17		

## 314 NUMBER OF FATAL ACCIDENTS

2007	2008		2009
0	0	Commuting	0
0		Work-related	1

## 315 NUMBER OF COMMUTING ACCIDENTS RESULTING IN SICK LEAVE

2007	2008	2009		
350	321	359		

## 316 ■ NUMBER OF ACCIDENTS SUFFERED BY TEMPORARY EMPLOYEES WORKING IN THE COMPANY

2007	2008	2009		
2	2	2		

## 32 BREAKDOWN OF ACCIDENTS BY MATERIAL ASPECT

#### 321 NUMBER OF ACCIDENTS INVOLVING SERIOUS RISKS

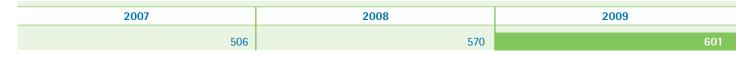
Codes 32 to 40: 322 NUMBER OF ACCIDENTS INVOLVING FALLS FROM HEIGHTS **Code 02:** 323 NUMBER OF ACCIDENTS CAUSED BY MACHINES, EXCLUDING THOSE INVOLVING THE ABOVE CODES Codes 09 to 30: 324 NUMBER OF ACCIDENTS INVOLVING HANDLING, TRANSFER OR STORAGE Codes 01, 03, 04, 06, 07, 08: 325 NUMBER OF ACCIDENTS CAUSED BY ACCIDENTAL MOVEMENT OF OBJECTS Code 05: 326 OTHER CASES OF ACCIDENTS

# 20072008200912510489including declarations<br/>following bank robberies:4779

In accordance with the classification code for the material aspect of work-related accidents (decree dated October 10, 1974).

## 34 HEALTH AND SAFETY AT WORK COMMITTEE (CHSCT)

## 341 NUMBER OF CHSCT MEETINGS



## 35 EXPENDITURE ON SAFETY

## 351 STAFF TRAINING ON SAFETY\*

2007	2008	2009		
28,571	23,894	23,139		

\* The 2007 figures correspond to the number of training sessions; the figure for 2008 and 2009 refer to the number of people trained.

## 352 **EXPENDITURE ON SAFETY** (in millions of Euros)

2007	2008	2009		
33.90	33.39	30.58		



- 41 Hours worked and flexible working hours
- 42 Organization of working hours per category of personnel
- 45 Expenditure to improve working conditions

IV OTHER WORKING CONDITIONS

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

## 411 NUMBER OF HOURS IN A WORKING WEEK

General rule: 35 h (Average number of hours worked by a full-time employee during the year). Particular working hours in accordance with flexible working hours agreed locally.

## 412 NUMBER OF EMPLOYEES WORKING OVERTIME BENEFITING FROM TIME OFF IN LIEU OF OVERTIME WAGES

2007	2008	2009	
229	358	316	

## 413 NUMBER OF EMPLOYEES BENEFITING FROM FLEXITIME

	2007 2008			2007					2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total	
3,161	7,127	10,288	2,831	6,775	9,606	Technical staff	2,609	6,224	8,833	
652	701	1,353	441	672	1,113	Executive staff	417	651	1,068	
3,813	7,828	11,641	3,272	7,447	10,719	TOTAL	3,026	6,875	9,901	

2009

Female

2,249

3,103

854

Total

2,331

3,213

882

Male

82

28

110

**Technical staff** 

**Executive staff** 

Sub-TOTAL

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

## 414 NUMBER OF EMPLOYEES WORKING PART-TIME<sup>(1)</sup>

90%									
	2007		2008				2009		
Male	Female	Total	Male	Female	Total		Male	Female	Total
6	86	92	5	85	90	Technical staff	4	83	87
5	40	45	6	42	48	Executive staff	4	45	53
11	126	137	11	127	138	Sub-TOTAL	12	128	140

80%						
	2007			2008		
Male	Female	Total	Male	Female	Total	
101	2,363	2,464	94	2,388	2,482	
25	673	698	28	795	823	

3,162

122

3,036

126

<b>60</b> %									
	2007		2008				2009		
Male	Female	Total		Female	Total		Male	Female	Total
21	339	360	27	338	365	Technical staff	24	312	336
8	55	63	11	68	79	Executive staff	10	62	72
29	394	423	38	406	444	Sub-TOTAL	34	374	408

3,305

3,183

**50**%

Male	Female	Total							
ivial	I ChiaiC	Total	Male	Female	Total		Male	Female	Total
70	497	567	112	611	723	Technical staff	106	570	676
17	39	56	18	57	75	Executive staff	17	57	74
87	536	623	130	668	798	Sub-TOTAL	123	627	750
17 <b>87</b>									

Miscellaneous	iscellaneous											
	2007		2008				2009					
Male	Female	Total	Male	Female	Total		Male	Female	Total			
14	83	97	13	92	105	Technical staff	13	80	93			
4	4	8	4	4	8	Executive staff	3	5	8			
18	87	105	17	96	113	Sub-TOTAL	16	85	101			

Total										
		2007			2008				2009	
	Male	Female	Total		Female		Taskaisal staff	Male	Female	Total
	212 59	3,368 811	3,580 870	67	3,514 966	1,033	Technical staff Executive staff		3,294 1,023	3,523 1,089
	271	4,179	4,450	318	4,480	4,798	TOTAL	295	4,317	4,612

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

## 414-A ■ NUMBER OF EMPLOYEES WORKING FULL-TIME<sup>(1)</sup>

100%

 2007			2008						
<b>Male</b> 6,642	<b>Female</b> 11,279	Total 17,921	6,893	<b>Female</b> 12,129	Total 19,022	Technical staff		<b>Female</b> 11,852	Total 18,348
11,270 <b>17,912</b>	7,206 <b>18,485</b>	18,476 36,397		7,862 <b>19,991</b>	19,460 38,482	Executive staff TOTAL		8,222 <b>20,074</b>	19,910 38,258
17,512	10,403	50,557	10,401	13,331	50,402	TUTAL	10,104	20,074	- 30,2

## 415-A ■ NUMBER OF EMPLOYEES WORKING PART-TIME DURING THE YEAR IN QUESTION

	2007			2008			2009		
Mal	e Female	Total	Male	Female	Total		Male	Female	Total
4	1 302	343	35	329	364	Technical staff	20	309	329
1	4 123	137	27	144	171	Executive staff	22	156	178
5	5 425	480	62	473	535	TOTAL	42	465	507

## 415-B ■ NUMBER OF EMPLOYEES WORKING PART-TIME WHO RESUMED FULL-TIME EMPLOYMENT DURING THE YEAR IN QUESTION

	2007			2008			2009		
Male	Female	Total	Male	Female	Total		Male	Female	Total
29	324	353	25	341	366	Technical staff	16	319	335
10	80	90	15	73	88	Executive staff	8	113	121
39	404	443	40	414	454	TOTAL	24	432	456

(1) As of 2008, the indicators broken down by age, seniority, etc. are based on total headcount, excluding employees on secondment but including unpaid absentees and employees on work-study contracts (indicator 111-B).

## 41 HOURS WORKED AND FLEXIBLE WORKING HOURS

#### EXISTENCE OF DIFFERENT WAYS OF ORGANIZING WORK TO FACILITATE THE RELATIONSHIP BETWEEN EMPLOYEES' FAMILY AND PROFESSIONAL LIVES:

- Part time: the principal solutions offered are 50%, 60%, 80% and 90% of full-time employment. The organization of the working hours can be on a daily, weekly or annual basis.
- Flexitime: all employees on unlimited-term contracts may benefit from variable work schedules that allow employees to take unpaid leave.
- The right to take leave of absence to take care of a sick child: authorization to take paid leave in the event of illness affecting one or several children is granted to the mother or father. BNP Paribas grants 3 additional days to the 3 days per sliding 12-month period allowed by the Collective Agreement governing the banking industry, and extends the age of the child (or children) from 14 to 15 years.

#### LOCAL SERVICES:

- Contribution of the company to the cost of childminding facilities for infants: the maximum daily allowance for childminding fees that may be granted for all children up to the age of 10, is 4.50 euros.
- Family tax credit: the expenses incurred by the company are well above the ceiling for tax deductions.

#### 416 NUMBER OF DAYS OF ANNUAL HOLIDAYS

26 days of annual holidays + 1 additional day.

#### 417 **PAID PUBLIC HOLIDAYS** (including bank holidays)

8 Saturdays7 Mondays

Including May 1st.

## 42 ORGANIZATION OF WORKING HOURS PER CATEGORY OF PERSONNEL

## 421 NUMBER OF EMPLOYEES ON FLEXIBLE WORKING HOURS

	2007			2008*			2009		
Male	Female	Total	Male	Female	Total		Male	Female	Total
349	672	1,021	238	398	636	Technical staff	227	390	617
87	60	147	85	69	154	Executive staff	89	63	152
436	732	1,168	323	467	790	TOTAL	316	453	769

\* Ajusted 2008 figures.

This indicator refers, for the most part, to employees working days.

## 421-A NUMBER OF EMPLOYEES WORKING NIGHTS

2007			2008				2009		
Male	Female	Total	Male	Female	Total		Male	Female	Total
132	445	577	137	449	586	Technical staff	211	434	645
4	3	7	11	8	19	Executive staff	8	7	15
136	448	584	148	457	605	TOTAL	219	441	660

\* Ajusted 2008 figures.

• Working night between 9 pm and 6 am: Act of May 9, 2001, company agreement dated February 18, 2002.

• The organization of work in cycles makes it impossible to distinguish between Flexible working hours and Night work: whenever there is night work, the employees are included in the 421-A indicator.

## **45 EXPENDITURE TO IMPROVE WORKING CONDITIONS**

#### 451 TOTAL EXPENDITURE (in millions of Euros)

2007	2008	2009	
141.07	157.91	125.60	

These sums represent expenditure devoted to the upgrading and reorganization of working areas and to the improvement of reception areas reserved for customers.



51 - In-service professional training 52 - Training leave 53 - Work-study contracts

## V TRAINING

## 51 IN-SERVICE PROFESSIONAL TRAINING

## 511 PERCENTAGE OF TOTAL PAYROLL DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING AND 512 AMOUNT DEVOTED TO IN-SERVICE PROFESSIONAL TRAINING (in millions of Euros)

2009*		2008	2007
	As % of payroll Expenditure on training		3.56 72.13

\* Estimated figures.

#### 513 NUMBER OF STAFF TRAINED

	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
6,452	13,684	20,136	5,816	13,035	18,851	Technical staff	5,596	12,804	18,400
9,153	6,844	15,997	9,246	7,318	16,564	Executive staff	9,715	7,728	17,443
15,605	20,528	36,133	15,062	20,353	35,415	TOTAL	15,311	20,532	35,843

Individuals are counted once, even if they follow more than one training course.

Reminder, number of employees at Dec. 31 of the previous year (1):

:	2006			2007				2008	
Male	Female	Total	Male	Female	Total		Male	Female	Total
7,299	15,113	22,412	6,854	14,647	21,501	Technical staff	6,314	13,899	20,213
10,798	7,281	18,079	11,329	8,017	19,346	Executive staff	11,545	8,563	20,108
18,097	22,394	40,491	18,183	22,664	40,847	TOTAL	17,859	22,462	40,321

(1) i.e. the number of employees liable to receive training during the following year.

% in terms of total Technical or Executive staff

	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
28.79	61.06	89.84	27.05	60.63	87.67	Technical staff	27.69	63.35	91.03
50.63	37.86	88.48	47.79	37.83	85.62	Executive staff	48.31	38.43	86.75
38.54	50.70	89.24	36.87	49.83	86.70	TOTAL	37.97	50.92	88.89

% in terms of total headcount Technical or Executive staff, Male or Female

2	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
88.40	90.54	89.84	84.86	88.99	87.67	Technical staff	88.63	92.12	91.03
84.77	94.00	88.48	81.61	91.28	85.62	Executive staff	84.15	90.25	86.75
86.23	91.67	89.24	82.84	89.80	86.70	TOTAL	85.73	91.41	88.89

## 513-A ■ NUMBER OF BENEFICIARIES CLAIMING INDIVIDUAL TRAINING ENTITLEMENTS (DIF)\*

	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
1,491	3,451	4,942	1,387	3,362	4,749	Technical staff	1,573	3,824	5,397
2,525	2,039	4,564	2,683	2,322	5,005	Executive staff	2,817	2,428	5,245
4,016	5,490	9,506	4,070	5,684	9,754	TOTAL	4,390	6,252	10,642

\* New indicator in 2007.

## 51 IN-SERVICE PROFESSIONAL TRAINING

## 514 NUMBER OF HOURS OF TRAINING BY LEVEL

2007 2008						2000	
	2008					2009	
ale Total	Male	Female	Total		Male	Female	Total
07 <b>743,574</b>	224,806	478,320	703,126	Technical staff	232,999	476,720	709,719
99 <b>704,037</b>	350,235	336,175	686,411	Executive staff	345,806	317,868	663,674
06 1,447,611	575,042	814,495	1,389,537	TOTAL	578,805	794,588	1,373,393
9 0	907 <b>743,574</b> 099 <b>704,037</b>	907         743,574         224,806           099         704,037         350,235	907         743,574         224,806         478,320           099         704,037         350,235         336,175	Total         Male         Female         Total           907         743,574         224,806         478,320         703,126           099         704,037         350,235         336,175         686,411	Total         Male         Female         Total           907         743,574         224,806         478,320         703,126           909         704,037         350,235         336,175         686,411         Executive staff	nale         Total         Male         Female         Total         Male         Male           907         743,574         224,806         478,320         703,126         Technical staff         232,999           099         704,037         350,235         336,175         686,411         Executive staff         345,806	naleTotalMaleFemaleTotalMaleFemale907743,574224,806478,320703,126Technical staff232,999476,720099704,037350,235336,175686,411Executive staff345,806317,868

#### 514-A NUMBER OF HOURS OF TRAINING BY LEVEL DIF

	2007		2008					2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
51,876	112,706	164,582	46,316	102,784	149,100	Technical staff	37,561	86,753	124,314
49,625	42,227	91,851	54,392	50,461	104,853	Executive staff	56,670	51,206	107,876
101,501	154,933	256,433	100,708	153,245	253,953	TOTAL	94,231	137,959	232,190

#### 515-1 ■ NUMBER OF HOURS OF TRAINING PER COMPETENCE

	20	007	20	800		20	09
um	ber of	Number of	Number of	Number of		Number of	Number of
	hours	training sessions	hours	training sessions		hours	training sessions
					Business line training courses		
	33,525	4,950	51,474	12,552	Insurance	38,009	6,430
	11,377	783	12,340	932	Internal Audit and Control	11,330	1,226
	1,583	270	2,513	388	Communications and advertising	2,376	343
	10,282	1,264	9,393	696	Bookkeeping - Management Control	12,291	980
	34,615	2,896	89,467	3,582	Consultancy Services - Wealth Management	75,541	2,777
	11,060	194	1,638	79	Corporate Finance	2,986	126
	13,880	3,763	34,624	3,380	Loans and Financing	31,623	3,158
	3,873	376	2,314	316	Asset Management	1,652	183
	3,712	447	7,575	530	Real Estate	6,133	471
	29,347	2,151	27,316	2,101	Information Systems	30,716	2,519
1	2,583	2,139	15,327	2,206	Legal and Tax Affairs	8,578	1,319
	1,896	145	1,584	170	Logistics	1,203	196
	17,321	950	15,813	958	Financial Markets	12,147	879
38	35,580	34,951	407,232	33,999	Marketing and Selling Techniques	412,432	35,840
3	30,211	26,150	287,251	34,826	Banking Products and Services	247,447	25,919
1	3,723	1,440	13,773	1,840	Human Resources	27,294	18,327
3	33,248	8,309	20,482	3,588	Risk Management	28,543	4,450
	17	5	48	20	Stocks and shares - Securities services	41	19
					Cross-functional training courses		
1	21,413	2,545	14,483	1,535	Office Automation - NICT	14,511	1,360
	37,547	2,750	44,676	4,373	Professional Development	75,169	8,020
		32,295	51,216	23,661	Ethics - Deontology	47,652	22,209
	22,453	2,023	19,633	1,925	Management - Organization	14,391	1,580
	3,386	138	13,229	792	Induction – Support	37,445	2,162
3	37,246	1,967	49,619	2,793	Languages	52,098	3,574
1	25,061	1,331	25,107	1,284	Operational Management	33,709	1,779
	6,310	1,492	5,315	883	Quality	4,110	504
	6,342	1,017	8,693	1,205	First aid	7,392	1,147
	30,877	28,571	38,253	39,916	Safety of Individuals and Property	31,337	25,598
	1			i i i	Corporate training courses		
2	43,167	1,730	31,777	1,624	Integration	29,724	1,632
	3,206	139	6,175	552	Corporate Management	2,422	110
	50,529	5,542	124,911	4,368	Training leading to a banking qualification	108,144	3,947
47	8,488	172,643	1,433,246	187,074	TOTAL	1,408,442	178,784

2007	2008		2009
30,877		Of which total of non-chargeable hours in accordance with the tax declaration	

## 51 IN-SERVICE PROFESSIONAL TRAINING

## 515-2 NUMBER OF HOURS BY TYPE OF TRAINING

2008	2007
1,289,125	1,334,359
18,607	23,625
79,580	85,218
2,225	4,410
1,389,537	1,447,611
	1,289,125 18,607 79,580 2,225

## 52 TRAINING LEAVE

## 521 NUMBER OF EMPLOYEES BENEFITING REMUNERATED OR PARTLY REMUNERATED TRAINING LEAVE

	2007 200			2008	2008			2009			
Male	Female	Total	Male	Female	Total		Male	Female	Total		
5	16	21	4	24	28	Remunerated Partly	9	21	30		
6	4	10	4	4	8	remunerated	5	9	14		
11	20	31	8	28	36	TOTAL	14	30	44		

## **522** NUMBER OF EMPLOYEES BENEFITING NOT REMUNERATED TRAINING LEAVE

1		2007 2008			2007 2008		2009		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
	2	4	6	1	6	7	4	6	10

## 523 NUMBER OF EMPLOYEES REFUSED TRAINING LEAVE

2007		2008			2009			
Male	Female	Total	Male	Female	Total	Male	Female	Total
0	0	0	0	0	0	1	1	2

## 53 WORK-STUDY CONTRACTS

## 531 NUMBER OF APPRENTICESHIP AND OTHER WORK-STUDY CONTRACTS

	2007			2008				2009	
Male	Female	Total	Male	Female	Total		Male	Female	Total
179	218	397	201	250	451	Apprenticeship	201	269	470
						Other			
334	559	893	298	497	795	work-study contracts	301	463	764
513	777	1,290	499	747	1,246	TOTAL	502	732	1,234



61 - Employee representatives62 - Employee Communications63 - Disputes

## I PROFESSIONAL RELATIONS

## 61 **EMPLOYEE REPRESENTATIVES**

## 611 PARTICIPATION IN EMPLOYEE REPRESENTATIVE ELECTIONS\*

2007		2008			200	09
Nber registered	As % of voters	Nber registered	As % of voters		Nber registered	As % of voters
-	-	-	-	Technical staff body of electors	22,380	<b>76.9</b> %
-	-	-	-	Executive staff body of electors	20,075	<b>62.2</b> %

## 611 PARTICIPATION IN WORKS COUNCIL ELECTIONS\*

2007		2008			20	09
Nber registered	As % of voters	Nber registered	As % of voters		Nber registered	As % of voters
-	-	-	-	Technical staff body of electors	17,344	77.6%
-	-	-	-	Executive staff body of electors	12,516	<b>62.5</b> %

\* No elections in 2007 and 2008.

## 612 TOTAL NUMBER OF HOURS ALLOWED FOR EMPLOYEE REPRESENTATION ACTIVITIES

All employee representation in the Bank is decentralized at the level of each group of branches or group of sales support centres, each business centre and each provincial Client Relations Centre platform.

In addition, the representative Trade Union Organizations appoint, in accordance with the law and the Collective Agreement, union representatives among the employee representatives and among the Works Councils, as well as union representatives in each of the different Entities of the Bank.

The total number of hours allowed for employee representation in all these bodies amounted to approximately 586,251 hours in 2009, excluding meetings with Management or committee meetings.

## 613 NUMBER OF MEETINGS WITH THE EMPLOYEES' REPRESENTATIVES DURING THE YEAR IN QUESTION

2007	2008		2009
1,732	1,088	Staff Representatives	
1,222	1,068	Works Councils*	
218	223	Specialized Committees*	83
40	72	Union Delegates	43

\*As of April 2009, the number of Works Councils was reduced from 100 to 10.

## 61 **EMPLOYEE REPRESENTATIVES**

#### 614 DATES AND SUBJECT OF AGREEMENTS SIGNED IN THE COMPANY DURING THE YEAR

#### **EMPLOYEE SAVINGS PLANS**

- December 21, 2009: Group agreement relative to the regulations governing the collective retirement savings plan (PERCO) of the BNP Paribas Group.
- December 21, 2009: Agreement defining the rules governing the employer contributions applicable to employees of BNP Paribas S.A. with respect to the collective retirement savings plan (PERCO) of the BNP Paribas Group.
- December 21, 2009: Group agreement relative to the regulations governing the employee savings scheme (PEE) of the BNP Paribas Group.
- December 21, 2009: Agreement defining the rules governing the employer contributions applicable to employees of BNP Paribas S.A. with respect to the employee savings scheme (PEE) of the BNP Paribas Group.
- June 30, 2009: Profit-sharing agreement whereby employees will share in the profits of BNP Paribas.
- June 30, 2009: Group incentive schemes agreement relative to employee participation in the profits of BNP Paribas.

#### EMPLOYEE REPRESENTATION BODIES AND TRADE UNION LAW

- September 16, 2009: Agreement regarding the creation of an Intercompany Works Council devoted to the Occupational Health Service within the BNP Paribas Group.
- January 20, 2009: Agreement on the social dialogue and representation bodies of the personnel of BNP Paribas S.A. for the term of office that will run from the professional elections held in 2009.
- January 15, 2009: Company-wide agreement relative to the forthcoming Works Council/Employee Representative elections organized in 2009 within BNP Paribas S.A.

#### LENGTH AND ORGANIZATION OF WORKING HOURS

December 7, 2009: Agreement regarding the Time Savings Account of BNP Paribas S.A.

#### SALARIES

March 9, 2009: Wages agreement.

#### SOCIAL SECURITY SCHEMES

- December 21: Amendment to the intercompany agreement dated July 16, 2004 regarding the creation of a health expenses scheme with compulsory membership.
- November 16: Company-wide agreement relative to the winding-up of the Paribas pension fund.

#### **EMPLOYMENT**

March 9, 2009: Method agreement.

## 615 NUMBER OF EMPLOYEES BENEFITING FROM LEAVE OF ABSENCE FOR UNION-ORGANIZED TRAINING

2007	2008	2009
983	1,003	1,728

## 62 **EMPLOYEE COMMUNICATIONS**

## 622 INDUCTION PROCEDURE

• The new recruit is welcomed by a member of the Senior Management team of his or her entity and then by the immediate head of the department to which the recruit is appointed.

• The welcoming HR department:

**1.** Presents to the new recruit the conditions governing subscription to the BNP Paribas complementary health insurance.

**2.** Informs the new recruit of the position of the induction booklet on the B2E Group intranet covering the following topics:

- Professional appraisals,
- Professional mobility,
- Training opportunities,
- Remuneration,
- Profit-sharing and incentive schemes,
- Employee savings schemes,
- Working hours and holidays,
- Welfare and complementary health insurance,

#### 623 INFORMATION PROCEDURES

- Ambitions, the magazine devoted to BNP Paribas Group employees,
- Starlight, the Group's news video,
- Flash Group, the Group's newsletter,
- Web Radio, reports and the latest news in the life the Group,
- Echo'net, the Group's intranet,
- Pôle Position, the newsletter of the Retail Banking in France division,

Information is also circulated within the BNP Paribas Group through the organization of meetings, the publication of memos, circulars, procedures, etc.

#### 624 INDIVIDUAL INTERVIEWS

All employees attend an appraisal interview at least once every two years (every year for executive staff and team managers). These interviews follow a written appraisal procedure that is identical for all employees.

- Practical information (the social activities of the Works Council, the advantages related to banking operations, the A.S.C...),
- The presentation of the Group's intranet site Echo'Net.
- 3. Gives the employee explanations about:
  - The INCA tool: management of paid holidays,
  - The SITADIN tool: updating of personal details, certificate requests, acquisition of flexible working hours, using the Group's intranet site - Echo'Net.

**4.** Informs the employee about the existence of the Annual Report, the Collective Labour Agreement and Company Rules & Regulations – including the code of ethics – accessible on the Group's intranet site – Echo'Net.

**5.** Informs the employee about the organization of the professional appraisal, whose guide can be obtained from the Group's intranet site – Echo'Net.

- Finance, the review published by the Corporate and Investment Banking division,
- Investment Solutions network, the website for the employees of the IS division,
- Investment Solutions review, the newsletter for the managerial staff in the IS division,
- The Retail Banking newletter, a publication aimed at mangers in the RB business area,

A large number of other news and information media within BNP Paribas S.A. also exist in the company's different divisions, business lines and functions.

A new support document was adopted in 2006 that is both easier to use and shorter than the previous one.

## 63 DISPUTES

2009		2008	2007
	631 – Number of appeals to extrajudicial arbitration systems:		
2	- to the Bank's "appeal formation" Joint Commission	0	4
2	- to the Joint Commission for Disciplinary Action	4	7
32	632 – Number of legal proceedings	36	40
0	633 - Number of formal notices and reports received from the Labour Inspectorate	2	1



71 – Social and Cultural Activities 72 – Other welfare contributions

## VII OTHER WELFARE FACILITIES PROVIDED BY THE COMPANY

## 71 SOCIAL AND CULTURAL ACTIVITIES (in millions of Euros)

## 711 EXPENSES INCURRED DIRECTLY BY THE HEAD OFFICE

2009		2008	2007
rants 10.62	Restaurants	9.38	8.83
ports 9.59	Transports	9.91	9.69
nces) 2.23	Medical expenses (Paris and the Provinces)	2.47	2.14
nefits <b>7.68</b>	Family benefits	8.32	8.09
efits 1.28	Miscellaneous benefits	1.33	1.40
OTAL 31.40	TOTAL	31.42	30.14

## 712 PAYMENTS MADE TO THE CENTRAL WORKS COUNCIL

2009*		2008	2007
expenses 26.0	Contribution to midday meal expenses	25.21	24.30
ding fees 2.5	Family welfare Contribution to childminding fees Miscellaneous aid TOTAL	2.32 0.07 <b>2.39</b>	2.08 0.16 <b>2.25</b>
' holidays 16.1 A.S.C. 2.2	Miscellaneous	15.99 2.25 0.34 <b>18.57</b>	15.59 2.20 0.34 <b>18.13</b>
activities 12.4	Locally based activities	12.36	12.08
tive costs 2.4 /estments 0.8 TOTAL 3.2	Miscellaneous Administrative costs Investments TOTAL GRAND TOTAL	1.74 1.13 <b>2.87</b> 61.40	2.77 0.99 <b>3.76</b> <b>60.52</b>

\* Estimated costs.

## 71 SOCIAL AND CULTURAL ACTIVITIES (continued)

## TOTAL WELFARE BUDGET

2007	2008		2009
30.14	31.42	Budget allocated by Senior Management	31.40
60.52	61.40	Budget allocated to the Central Works Council*	63.19
90.66	92.82	TOTAL	94.59

\* Estimated costs.

## 72 OTHER WELFARE CONTRIBUTIONS

#### **BNP PARIBAS FRIENDLY SOCIETY**

The BNP PARIBAS complementary health insurance reimburses the health expenses incurred by all BNP PARIBAS SA employees and, on a voluntary basis, the health expenses of their spouses and children. In 2009, the employer's contribution amounted to  $\notin$ 14.43m.

## **PRÉVOYANCE FLEXIBLE**

Prévoyance Flexible (Flexible Welfare) is the welfare scheme covering employees against the risks of death, disability and incapacity liable to arise during both their private and professional lives. The contract is offered on an optional basis to employees on unpaid leave (risk of death and disability). The contribution rates are divided by gross salary bracket subject to national insurance contributions as follows:

	Total as a %	Employer contrib. as a %	Employee contrib. as a %
Bracket A	1.60	1.08	0.52
Bracket B	1.88	1.03	0.85
Bracket C	1.81	0.96	0.85

For the 2009 financial year, the employer's contribution amounted to €20.29m.

#### PERE BNP PARIBAS CONTRACT

The PERE BNP PARIBAS contract is a compulsory, company-level pension scheme over and above the complementary pension fund, set up by company agreement, in favour of all employees of BNP Paribas SA.

It is funded by contributions paid by the company fixed at 1% of the annual salary capped at 110% of the upper salary limit at which social security contributions are paid. Employees may add to the employer's contributions by making voluntary additional payments.

In 2009, payments made by the company amounted to €13.12m.

## SOME DEFINITIONS:

РТС	Permanent employees with unlimited term contracts
FTC	BNP Paribas employees with fixed-term contracts
Local	An employee working in his/her home company and paid by the latter. Is considered local any employee that is not expatriate, seconded or on loan.
On Loan	The employee is lent for a short period (three years maximum). He/she keeps his/her employment contract with the home company, who pays him/her and charges the corresponding expenses to the host company.
Seconded	The employee is seconded for at least three years. During this period the contract with the home company is suspended.
Expatriate	The employee is transferred to a country different from that of the home company for a minimum of 3 years. The employment contract in the home company is suspended. An expatriate is paid by the host company and included in the latter's headcount.
Trainee-Apprentice	A training/apprenticeship agreement must have been signed between BNP PARIBAS and the student's school or university.



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